Parent Contract Number: N/A
SAP/SRM Contract Number: 4400017877
Change Number: 01
Change Effective Date : 11/20/2019

Using Agency: All Using Agencies

Contract Title: PBX & Key Telephone Systems – Altura Communications

Contract Period: Beginning January 01, 2018 and Ending December 31, 2020

Commodity Specialist: Amy Layman Telephone: 717-346-3826 Email**:** alayman@pa.gov

CHANGE SUMMARY:

The Commonwealth is exercising its option to extend the above referenced contract. The Commonwealth is extending the current agreement until December 31, 2020.

The above referenced contact expires on December 31, 2019. The Commonwealth is exercising it's right to extend the contract for one (1) year. As defined in part I-4 Renewal of Contract Term. Please see below.

I-4 Renewal of Contract Term.

The Contract may be mutually renewed for a maximum of **three** (**3) additional 1-year terms**, so long as the Commonwealth provides written notice to Contractor of its intention to extend the Contract by letter dated not less than **90 days** prior to the expiration of the term of the agreement, or any extension thereof, and the Contractor consents to the renewal not less than **60 days** prior to the expiration of the term of the agreement or any extension thereof. The renewal may be exercised as individual or multiple year terms(s). Any renewal will be under the same terms, covenants and conditions. No further document is required to be executed to renew the term of the Contract

ALL OTHER TERMS AND CONDITIONS OF THIS AGREEMENT NOT CHANGED BY THIS CHANGE NOTICE REMAIN AS ORIGINALLY WRITTEN.

pennsylvania
DEPARTMENT OF GENERAL SERVICES
BUREAU OF PROCUREMENT

DATE: **July 29, 2019**

Altura Communications Solutions, LLC
7 Reuten Dr. Bldg. B - Suite E, Closter, NJ 07624 **New Address is 205 Route 46 West Suite 7c Totowa, NJ 07512**

SUBJECT: Renewal of Contract: PBX & Key Telephone Systems
Contract Number: 4400017877
Term of Renewal: December 31, 2019 - December 31, 2020

Dear Contractor:

Per the terms of the above referenced contract, the Commonwealth is considering exercising the renewal options contained within the Contract.

We are, therefore, requesting your concurrence to renew the above referenced Contract. If you agree to the renewal, please complete the bottom section of this letter and return it via e-mail or fax to the e-mail address or fax number listed below no later than August 05, 2019.

If the Commonwealth renews the contract, the Bureau will issue a revised contract document to reflect the renewed contract period.

Thank you for your immediate response. If you have any questions, please feel free to contact me.

Thank you,
Amy Layman
Commodity Specialist
(717)346-3826
alayman@pa.gov

I agree to the renewal of the above referenced Contract for the above stated Term of Renewal. All terms and conditions remain the same as in the current contract.

Yes __X__ No _____

Signature Kathy Guarino Title MAJOR ACCOUNT MANAGER

Date 7/29/19

(Person signing this renewal agreement must have the power to bind their company by their signature.)

Revised 11/07/13

Parent Contract Number: 6100041793
SAP/SRM Contract Number: 4400017877
Change Number: 02
Change Effective Date : 10/28/2020

Using Agency: All Using Agencies

Contract Title: PBX & Key Telephone Systems – Altura Communications

Contract Period: Beginning January 01, 2018 and Ending December 31, 2021

Commodity Specialist: Amy Layman Telephone: 717-346-3826 Email: alayman@pa.gov

CHANGE SUMMARY:

The Commonwealth is exercising its option to extend the above referenced contract. The Commonwealth is extending the current agreement until December 31, 2021.

The above referenced contact expires on December 31, 2021. The Commonwealth is exercising it's right to extend the contract for one (1) year. As defined in part I-4 Renewal of Contract Term. Please see below.

I-4 Renewal of Contract Term.

The Contract may be mutually renewed for a maximum of **three (3) additional 1-year terms**, so long as the Commonwealth provides written notice to Contractor of its intention to extend the Contract by letter dated not less than **90 days** prior to the expiration of the term of the agreement, or any extension thereof, and the Contractor consents to the renewal not less than **60 days** prior to the expiration of the term of the agreement or any extension thereof. The renewal may be exercised as individual or multiple year terms(s). Any renewal will be under the same terms, covenants and conditions. No further document is required to be executed to renew the term of the Contract

ALL OTHER TERMS AND CONDITIONS OF THIS AGREEMENT NOT CHANGED BY THIS CHANGE NOTICE REMAIN AS ORIGINALLY WRITTEN.

pennsylvania
DEPARTMENT OF GENERAL SERVICES
BUREAU OF PROCUREMENT

DATE: **October 1, 2020**

Altura Communications Solutions, LLC
7 Reuten Dr. Bldg. B - Suite E
Closter, NJ 07624

SUBJECT: Renewal of Contract: PBX & Key Telephone Systems
Contract Number: 4400017877
Term of Renewal: December 31, 2020 - December 31, 2021

Dear Contractor:

Per the terms of the above referenced contract, the Commonwealth is considering exercising the renewal options contained within the Contract.

We are, therefore, requesting your concurrence to renew the above referenced Contract. If you agree to the renewal, please complete the bottom section of this letter and return it via e-mail or fax to the e-mail address or fax number listed below no later than October 7, 2020.

If the Commonwealth renews the contract, the Bureau will issue a revised contract document to reflect the renewed contract period.

Thank you for your immediate response. If you have any questions, please feel free to contact me.

Thank you,
Amy Layman
Commodity Specialist
(717)346-3826
alayman@pa.gov

I agree to the renewal of the above referenced Contract for the above stated Term of Renewal. All terms and conditions remain the same as in the current contract.

Yes ___X___ No _____

Signature ___Katherine Guarino_____ Title ___Major Account Manager
Katherine Guarino

Date _____10/01/2020_____

(Person signing this renewal agreement must have the power to bind their company by their signature.)

Parent Contract Number: 6100041793
SAP/SRM Contract Number: 4400017877
Change Number: 03
Change Effective Date : 11/08/2021

Using Agency: All Using Agencies

Contract Title: PBX & Key Telephone Systems – Altura Communications

Contract Period: Beginning January 01, 2018 and Ending December 31, 2022

Commodity Specialist: Amy Layman Telephone: 717-346-3826 Email: alayman@pa.gov

CHANGE SUMMARY:

The Commonwealth is exercising its option to extend the above referenced contract. The Commonwealth is extending the current agreement until December 31, 2022.

The above referenced contact expires on December 31, 2022. The Commonwealth is exercising it's right to extend the contract for one (1) year. As defined in part I-4 Renewal of Contract Term. Please see below.

I-4 Renewal of Contract Term.

The Contract may be mutually renewed for a maximum of **three (3) additional 1-year terms**, so long as the Commonwealth provides written notice to Contractor of its intention to extend the Contract by letter dated not less than **90 days** prior to the expiration of the term of the agreement, or any extension thereof, and the Contractor consents to the renewal not less than **60 days** prior to the expiration of the term of the agreement or any extension thereof. The renewal may be exercised as individual or multiple year terms(s). Any renewal will be under the same terms, covenants and conditions. No further document is required to be executed to renew the term of the Contract

ALL OTHER TERMS AND CONDITIONS OF THIS AGREEMENT NOT CHANGED BY THIS CHANGE NOTICE REMAIN AS ORIGINALLY WRITTEN.

pennsylvania
DEPARTMENT OF GENERAL SERVICES
BUREAU OF PROCUREMENT

DATE: **October 1, 2021**

Altura Communications Solutions, LLC
7 Reuten Dr. Bldg. B - Suite E
Closter, NJ 07624

SUBJECT: Renewal of Contract: PBX & Key Telephone Systems
Contract Number: 4400017877
Term of Renewal: December 31, 2021 - December 31, 2022

Dear Contractor:

Per the terms of the above referenced contract, the Commonwealth is considering exercising the renewal options contained within the Contract.

We are, therefore, requesting your concurrence to renew the above referenced Contract. If you agree to the renewal, please complete the bottom section of this letter and return it via e-mail or fax to the e-mail address or fax number listed below no later than October 7, 2021.

If the Commonwealth renews the contract, the Bureau will issue a revised contract document to reflect the renewed contract period.

Thank you for your immediate response. If you have any questions, please feel free to contact me.

Thank you,
Amy Layman
Commodity Specialist
(717)346-3826
alayman@pa.gov

I agree to the renewal of the above referenced Contract for the above stated Term of Renewal. All terms and conditions remain the same as in the current contract.

Yes X No _____

Signature Katherine Gearino Title Major Account Manager

Date OCTOBER, 1, 2021

(Person signing this renewal agreement must have the power to bind their company by their signature.)

Revised 11/07/13

Parent Contract Number: 6100041793
SAP/SRM Contract Number: 4400017877
Change Number: 04
Change Effective Date : 11/17/2021

Using Agency: All Using Agencies

Contract Title: PBX & Key Telephone Systems – Altura Communications

Contract Period: Beginning January 01, 2018 and Ending December 31, 2022

Commodity Specialist: Amy Layman Telephone: 717-346-3826 Email**:** alayman@pa.gov

CHANGE SUMMARY:

Altura Communications has added the following Original Equipment Manufacturers & products to their contract. eMarketplace has been updated with catalog information. Please see the attached Altura_CCR_004

ALL OTHER TERMS AND CONDITIONS OF THIS AGREEMENT NOT CHANGED BY THIS CHANGE NOTICE REMAIN AS ORIGINALLY WRITTEN.

General: The supplier shall complete all fields on the spreadsheet and submit the spreadsheet with submission of the CCR.

A. **Column I and L** will be completed at the time the supplier submits the CCR with signature.
B. **Cost Impact section** of the CCR: Indicate how many additions, deactivations and/or changes are being submitted and that the detail for those is indicated on the supplimental spreadsheet; indicate spreadsheet name.
C. **Naming convention:**
   CCR: SUP_CCRxxx_Name of CCR SUP = Supplier abbreviation - **ie. SG, NT, AU**
   Spreadsheet: SUP_CCRxxx_Detail
D. The first two line items in each tab are sample data. Please delete the lines upon submittal of the CCR packet.

Column Descriptions

1. **Columns A - Vendor and B - Product** - these are drop downs. Select the appropriate supplier.

2. **Column C - Name** - provide the name of the product.

3. **Column D - Product ID** - provide the entire existing product ID for Deactivations and Changes.
   Additions Tab: The number is not needed. Provide only the **XX-YY-MajSub** where
   XX=supplier, YY=WS, MajSub=Major and Subservice type which will typically be **PBSYS, KYMTN or KYSYS**.
   Example: **NT-44-KYSYS** ITSM will assign a product number upon entry into the system.

4. **Column E - New Product ID** Supplier, Major and Subservice type

5. **Column F - Charge Type -** select type from the drop down.

6. **Column G - Price -** Enter the unit cost of the product.

7. **Column H - Short Description** - Enter a short description of the product.

8. **Column I - Activation Date** - Enter a date 5 days after supplier signature. This permits time to get OA signature and to complete the CCR process.

9. **Column J - Deactivation Date** - Enter the contract term date.

10. **Column K - Orderable** - select True or False from the dropdown.

11. **Column L** - Select the supplier option from the dropdown.

12. **Column M - Notes -** Enter the date of supplier signature, supplier initials and the CCR number or document that references
    the items being addressed on the spreadsheet. Typically this will be the CCR_xxx reference.

    a. In addition to the CCR reference, if a price change, indicate what the old cost was. New price will be in Col F.

Vendor	Product	Name	Product ID	New Product ID	Charge Type	Price	Short description	Activation Date	Deactivation Date	Orderable	Fulfillment group	Notes
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Main Site/Single Site Support Bundle for CommView Single User 16 extensions	Commvleg16	Commvleg16	NRC	$2,490.00	Call Accounting	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_004
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Main Site/Single Site Support Bundle for CommView Single User 32 extensions	Commvleg32	Commvleg32	NRC	$2,530.00	Call Accounting	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_004
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Main Site/Single Site Support Bundle for CommView Single User 64 extensions	Commvleg64	Commvleg64	NRC	$2,610.00	Call Accounting	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_004
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Main Site/Single Site Support Bundle for CommView Single User 80 extensions	Commvleg80	Commvleg80	NRC	$2,750.00	Call Accounting	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_004
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Main Site/Single Site Support Bundle for CommView Single User 100 extensions	Commvleg100	Commvleg100	NRC	$2,950.00	Call Accounting	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_004
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Main Site/Single Site Support Bundle for CommView Single User 200 extensions	Commvleg200	Commvleg200	NRC	$3,076.00	Call Accounting	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_004
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Main Site/Single Site Support Bundle for CommView Single User 250 extensions	Commvleg250	Commvleg250	NRC	$3,230.00	Call Accounting	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_004
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Main Site/Single Site Support Bundle for CommView Single User 300 extensions	Commvleg300	Commvleg300	NRC	$3,396.00	Call Accounting	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_004
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Main Site/Single Site Support Bundle for CommView Single User 400 extensions	Commvleg400	Commvleg400	NRC	$3,590.00	Call Accounting	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_004
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Main Site/Single Site Support Bundle for CommView Single User 500 extensions	Commvleg500	Commvleg500	NRC	$3,630.00	Call Accounting	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_004
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Main Site/Single Site Support Bundle for CommView Single User 750 extensions	Commvleg750	Commvleg750	NRC	$3,892.00	Call Accounting	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_004
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Main Site/Single Site Support Bundle for CommView Single User 1000 extensions	Commvleg1000	Commvleg1000	NRC	$4,110.00	Call Accounting	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_004
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Main Site/Single Site Support Bundle for CommView Single User 2000 extensions	Commvleg2000	Commvleg2000	NRC	$4,310.00	Call Accounting	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_004
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Main Site/Single Site Support Bundle for CommView Single User 2500 extensions	Commvleg2500	Commvleg2500	NRC	$4,654.00	Call Accounting	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_004
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Main Site/Single Site Support Bundle for CommView Single User 3000 extensions	Commvleg3000	Commvleg3000	NRC	$4,790.00	Call Accounting	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_004
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Main Site/Single Site Support Bundle for CommView Single User 4000 extensions	Commvleg4000	Commvleg4000	NRC	$5,270.00	Call Accounting	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_004
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Main Site/Single Site Support Bundle for CommView Single User 5000 extensions	Commvleg5000	Commvleg5000	NRC	$5,750.00	Call Accounting	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_004
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Main Site/Single Site Support Bundle for CommView Single User 6000 extensions	Commvleg6000	Commvleg6000	NRC	$6,150.00	Call Accounting	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_004
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Main Site/Single Site Support Bundle for CommView Single User 10000 extensions	Commvleg10000	Commvleg10000	NRC	$7,350.00	Call Accounting	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_004
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Main Site/Single Site Support Bundle for CommView Single User 20000 extensions	Commvleg20000	Commvleg20000	NRC	$8,158.00	Call Accounting	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_004
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Main Site/Single Site Support Bundle for CommView Single User 30000 extensions	Commvleg30000	Commvleg30000	NRC	$9,250.00	Call Accounting	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_004
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Main Site/Single Site Support Bundle for CommView Single User 40000 extensions	Commvleg40000	Commvleg40000	NRC	$9,312.00	Call Accounting	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_004

Vendor	Product	Name	Product ID	Charge Type	Price	Short description	Activation Date	Deactivation Date	Orderable	Fulfillment group	Notes

Vendor	Product	Name	Product ID	Charge Type	Price	Short description	Activation Date	Deactivation Date	Orderable	Fulfillment group	Notes

Contract Change Request Form

Change Request Number and Name:	**Altura_CCR_004_Update Product Catalog**	**Related CR/Contract, PCR, Contract Section #:**	4400017877
Date Created:	11/8/2021	**Date Submitted to COPA:**	11/8/2021
Description (Brief):	This purpose of this Contract Change Request (CCR) is to add new parts/service/productsto the Altura PBX contract, 4400017877 ITSM product catalog. The list of parts/service/products are listed on the accompanying spreadsheet, Altura_PBX_CCR_004 ITSM PBX Template_2021.		

Priority:	☐ URGENT		☒ ORDINARY		☐ LOW	
Status: (Please Check)	Approved ☐	Pending ☐	Rejected ☐	Cancelled ☐	Completed ☐	On Hold ☐
Category: (Please Check)	Data Ops ☐	Voice Ops ☐	Security ☐	ITSM ☒	Support ☐	☐

REQUESTOR INFORMATION	
Requestor:	MaryGrace Crisci
Requestor Email:	marygrace.crisci@waterfield.com
Requestor Phone Number:	203-494-1881
Date Change Requested:	11/8/2021
COPA CONTACT INFORMATION	
COPA Contact:	Amy Kennedy
COPA Email:	akennedy@pa.gov
COPA Phone Number:	717-346-1511
Date Submitted:	11/08/2021
Target Date:	11/12/2021
SERVICES AFFECTED	
Service Name:	PBX & Key Service
Product Code:	Code: ☐ New Service ☐ Change Existing Service
FOR EACH PRODUCT CODE	
Unit Price:	PBX & Key Service
Amt of Increase/Decrease:	

☐ Increase * – (Reference Cost Impact Study)	☐ Decrease * - (Reference Cost Impact Study)	**X** Revised	☒ New Catalog Entry – Add new codes to Product Cat.	☐ No Unit Price Change

COST IMPACT				
Cost Impact – (None, brief description or attached doc):				
Technology: (check all that apply):	☒ New	☒ Revised	☒ Hardware	☒ Software
SAP Account Information, if applicable:	**SAP Fund:**		**SAP Cost Center:**	
Performance Impact:	Product Catalog must be updated to show only currently available product offerings.			
Business Justification:	Product catalog is being updated to allow the most current products to be available via contract.			

(*) NOTE: All statements that affect billing must be immediately forwarded to the Comptroller upon acceptance

Altura_CCR_004_Update Product Catalog

Commonwealth of PA

Amy Kennedy

Amy Kennedy

Chief, Contract Compliance Division

Date: 11/16/2021

Supplier Signing Authority

Name, Title - Idriss Mayet -Contract Admin

Supplier Name-Altura Communication Solutions

Date: November 11, 2021

Parent Contract Number: 6100041793
SAP/SRM Contract Number: 4400017877
Change Number: 05
Change Effective Date : 11/17/2021

Using Agency: All Using Agencies

Contract Title: PBX & Key Telephone Systems – Altura Communications

Contract Period: Beginning January 01, 2018 and Ending December 31, 2022

Commodity Specialist: Amy Layman Telephone: 717-346-3826 Email**:** alayman@pa.gov

CHANGE SUMMARY:

Altura Communications has added the following Original Equipment Manufacturers & products to their contract. eMarketplace has been updated with catalog information. eMarketplace has been updated with catalog information. Please see the attached Altura_CCR_005

ALL OTHER TERMS AND CONDITIONS OF THIS AGREEMENT NOT CHANGED BY THIS CHANGE NOTICE REMAIN AS ORIGINALLY WRITTEN.

General: The supplier shall complete all fields on the spreadsheet and submit the spreadsheet with submission of the CCR.

A. **Column I and L** will be completed at the time the supplier submits the CCR with signature.
B. **Cost Impact section** of the CCR: Indicate how many additions, deactivations and/or changes are being submitted and that the detail for those is indicated on the supplimental spreadsheet; indicate spreadsheet name.
C. **Naming convention:**
   CCR: SUP_CCRxxx_Name of CCR SUP = Supplier abbreviation - **ie. SG, NT, AU**
   Spreadsheet: SUP_CCRxxx_Detail
D. The first two line items in each tab are sample data. Please delete the lines upon submittal of the CCR packet.

Column Descriptions

1. **Columns A - Vendor and B - Product** - these are drop downs. Select the appropriate supplier.

2. **Column C - Name** - provide the name of the product.

3. **Column D - Product ID** - provide the entire existing product ID for Deactivations and Changes.
   Additions Tab: The number is not needed. Provide only the **XX-YY-MajSub** where
   XX=supplier, YY=WS, MajSub=Major and Subservice type which will typically be **PBSYS, KYMTN or KYSYS**.
   Example: **NT-44-KYSYS** ITSM will assign a product number upon entry into the system.

4. **Column E - New Product ID** Supplier, Major and Subservice type

5. **Column F - Charge Type -** select type from the drop down.

6. **Column G - Price -** Enter the unit cost of the product.

7. **Column H - Short Description** - Enter a short description of the product.

8. **Column I - Activation Date** - Enter a date 5 days after supplier signature. This permits time to get OA signature and to complete the CCR process.

9. **Column J - Deactivation Date** - Enter the contract term date.

10. **Column K - Orderable** - select True or False from the dropdown.

11. **Column L** - Select the supplier option from the dropdown.

12. **Column M - Notes -** Enter the date of supplier signature, supplier initials and the CCR number or document that references
    the items being addressed on the spreadsheet. Typically this will be the CCR_xxx reference.

    a. In addition to the CCR reference, if a price change, indicate what the old cost was. New price will be in Col F.

Vendor	Product	Name	Product ID	New Product ID	Charge Type	Price	Short description	Activation Date	Deactivation Date	Orderable	Fulfillment group	Notes
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Transcription user - per month	1000053924	1000053924	NRC	$0.30	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	CX-C Voicemail Transcription Monthly Billing	1000053490	1000053490	NRC	$0.60	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Neverfail Backup Server (per user)	1000053684	1000053684	NRC	$1.75	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Add-on user Neverfail Backup Server (per user)	1000053688	1000053688	NRC	$1.75	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Personal Assistant user - 1 user	1000053660	1000053660	NRC	$7.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Advanced User - Email System	1000053654	1000053654	NRC	$7.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Neverfail Tertiary Server (per user)	1000053690	1000053690	NRC	$0.70	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Add-on user Neverfail Tertiary Server (per user)	1000053694	1000053694	NRC	$0.70	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Voicebase - Per User SWA 3 years	1000053929	1000053929	NRC	$8.10	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	UM4730 Subscriber	1000053577	1000053577	NRC	$15.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Mitel Dialogic 1000/2000 Media Gateway IP Ports	1000053781	1000053781	NRC	$50.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	SIP Port (required for SIP integrations)	1000053783	1000053783	NRC	$50.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	TTS Language - per language, per port	1000053714	1000053714	NRC	$60.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute - X = 1 (set agents to 1)	1000054532	1000054532	NRC	$60.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute - X = X + 1 (add 1 agent)	1000054690	1000054690	NRC	$60.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	ASR Language - per language, per port	1000053710	1000053710	NRC	$65.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Voicebase - Initial Setup Fee	1000053925	1000053925	NRC	$75.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	XM Hospitality MiTAI to SIP IP Port Migration /Per Port	1000054024	1000054024	NRC	$90.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	XM Hospitality MiTAI to SIP IP Port Migration/Per Port	1000053962	1000053962	NRC	$95.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	XM Hospitality 11 Replacement Security Key File	1000053988	1000053988	NRC	$100.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Standard and IP Port Expansion	1000053789	1000053789	NRC	$110.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Messaging System , Dell	1000053640	1000053640	NRC	$125.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Messaging System , Flextronics	1000053642	1000053642	NRC	$125.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Version upgrade - TTS ports (per port)	1000053801	1000053801	NRC	$150.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Version upgrade - ASR ports (per port)	1000053803	1000053803	NRC	$150.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Standard SIP IP Port - Per Port for UM4730	1000054247	1000054247	NRC	$180.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Standard SIP IP Port - Per Port	1000053960	1000053960	NRC	$185.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Prompt Language (add up to 5 languages)	1000053702	1000053702	NRC	$200.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Digital Networking Propagation Master	1000053698	1000053698	NRC	$250.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Mitel Dialogic 1000/2000 Media Gateway SIP	1000053779	1000053779	NRC	$265.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute - x = 1 (set Spvr to 1)	1000054534	1000054534	NRC	$270.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute - x = x + 1 (add 1 Spvsr)	1000054692	1000054692	NRC	$270.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	ASR Resource - Add to existing system with TTS (per port)	1000053706	1000053706	NRC	$300.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Upgrade to RealSpeak TTS resource (Per Resource)	1000054028	1000054028	NRC	$300.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	72 ports base for UM8700	1000054233	1000054233	NRC	$415.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	XM Hospitality MiTAI to Mitel SIP Integration migration /System	1000054022	1000054022	NRC	$465.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Additional Call Server (Maximum of 20 per system)	1000053682	1000053682	NRC	$475.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	MiCollab AM 6.1 4-port Ref	1000053906	1000053906	NRC	$550.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Hospitality language /per language for UM4730	1000054251	1000054251	NRC	$560.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Hospitality language /per language	1000053986	1000053986	NRC	$570.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Speech Resource (ASR and TTS) (per port)	1000053704	1000053704	NRC	$600.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	TTS resource (Per Resource) for UM4730	1000054255	1000054255	NRC	$600.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Personal Assistant user - 100 users	1000053662	1000053662	NRC	$620.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Advanced User - 100 - Email System	1000053656	1000053656	NRC	$620.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	TTS resource (Per Resource)	1000053980	1000053980	NRC	$620.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Alternate TUI Emulation	1000053716	1000053716	NRC	$625.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = I = 25 Clients	1000054622	1000054622	NRC	$700.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	VIM Integration	1000053700	1000053700	NRC	$750.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Active Fax Price per Port for UM4730	1000054249	1000054249	NRC	$780.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Active Fax Price per Port	1000053976	1000053976	NRC	$800.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Standard SIP Integration (qualified integration only) for UM4730	1000054245	1000054245	NRC	$930.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = n2 (DN Master Server)	1000054620	1000054620	NRC	$940.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Standard SIP Integration (qualified integration only)	1000053974	1000053974	NRC	$950.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	UCConnect	1000053718	1000053718	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	MiCollab AM Notify Each additional port (3-48)	1000053722	1000053722	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = k3 - 23	1000054746	1000054746	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = k3 - 24	1000054748	1000054748	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = k3 - 30	1000054750	1000054750	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = k3 - 90	1000054752	1000054752	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = k3 - 104	1000054754	1000054754	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = k3 - 108	1000054756	1000054756	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = k3 - 102	1000054758	1000054758	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = k3 - 53	1000054760	1000054760	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = k3 - 49	1000054762	1000054762	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = k3 - 12	1000054764	1000054764	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = k3 - 16	1000054766	1000054766	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = k3 - 62	1000054768	1000054768	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = k3 - 64	1000054770	1000054770	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = k3 - 3	1000054772	1000054772	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = k3 - 18	1000054774	1000054774	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = Shoretel 143	1000054776	1000054776	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = k = 142	1000054778	1000054778	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute - k = 239	1000054780	1000054780	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = k3 - 129	1000054782	1000054782	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = k3 - 17	1000054784	1000054784	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = k3 - 19	1000054786	1000054786	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = k - 117	1000054790	1000054790	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = k = 139	1000054792	1000054792	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = k3 - 114 HiCom 300e	1000054794	1000054794	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = k3 - 114 HiPath 4000	1000054796	1000054796	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = k3 - 116	1000054798	1000054798	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = 65	1000054800	1000054800	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = k3 - 7 (2-W)	1000054802	1000054802	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = k3 - 71	1000054804	1000054804	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = k3 - 100	1000054806	1000054806	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = k3 - 113	1000054808	1000054808	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = k3 - 120	1000054810	1000054810	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = k3 - 121	1000054812	1000054812	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = k3 - 128	1000054814	1000054814	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = k3 - 133	1000054816	1000054816	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = k3 - 134	1000054818	1000054818	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = k = 138	1000054820	1000054820	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = k = 144	1000054822	1000054822	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = k = Tadiran Coral Ipx	1000054824	1000054824	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = k = 153	1000054826	1000054826	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute - k = 238	1000054828	1000054828	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = k = 237	1000054830	1000054830	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = k = 241	1000054832	1000054832	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute - Add k = 235	1000054838	1000054838	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute - Add k = 245	1000054846	1000054846	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute - Add k = 249	1000054848	1000054848	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute - Add k = 253	1000054850	1000054850	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = Add k = 254	1000054852	1000054852	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	CX-E Cross Product Upgrade - Initial 4 ports	1000054968	1000054968	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	CX-E Cross Product Upgrade - Initial 4 ports DVD	1000054970	1000054970	NRC	$1,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	System Language /per language for UM4730	1000054253	1000054253	NRC	$1,160.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	System Language /per language	1000053982	1000053982	NRC	$1,180.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Hospitality and PMS	1000053984	1000053984	NRC	$1,180.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Fax Telephony Gateway	1000054468	1000054468	NRC	$1,320.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = I - 50 Clients	1000054740	1000054740	NRC	$1,400.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Standalone TeamQ Base System	1000054964	1000054964	NRC	$1,500.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Standalone TeamQ Base System DVD	1000054966	1000054966	NRC	$1,500.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	CX-E Cross Product Migration - Initial 4 ports	1000054990	1000054990	NRC	$1,600.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	CX-E Cross Product Migration - Initial 4 ports DVD	1000054992	1000054992	NRC	$1,600.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Cross-product Migration - Initial 4 ports	1000054016	1000054016	NRC	$1,860.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Cross-product Migration - 4-32 ports, per 4 ports	1000054018	1000054018	NRC	$1,860.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Attribute = Node - c = c+1	1000054700	1000054700	NRC	$1,890.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	AMIS-PlusNet (per node)	1000053978	1000053978	NRC	$1,980.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	Network Administration	1000053696	1000053696	NRC	$2,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	UM4730 4-Port System v11.9	1000053543	1000053543	NRC	$2,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	UM4730 Per 4 Ports (4-8)	1000053547	1000053547	NRC	$2,000.00	Opentext/AVST	2021-11-08	2022-12-31	TRUE	EN_PBXKEY_Support_Altura	Altura_CCR_005
Altura Communication Solutions LLC	PBX & Key Systems-Altura	4 port to 8 port expansion for UM4730	1000054239	1000054239	NRC	$2,000.00

Vendor	Product	Name	Product ID	Charge Type	Price	Short description	Activation Date	Deactivation Date	Orderable	Fulfillment group	Notes

Vendor	Product	Name	Product ID	Charge Type	Price	Short description	Activation Date	Deactivation Date	Orderable	Fulfillment group	Notes

Contract Change Request Form

Change Request Number and Name:	**Altura_CCR_005_Update Product Catalog**	**Related CR/Contract, PCR, Contract Section #:**	4400017877
Date Created:	11/8/2021	**Date Submitted to COPA:**	11/8/2021
Description (Brief):	This purpose of this Contract Change Request (CCR) is to add new parts/service/products to the Altura PBX contract, 4400017877 ITSM product catalog. The list of parts/service/products are listed on the accompanying spreadsheet, Altura_PBX_CCR_005 ITSM PBX Template_2021.AVST.		

Priority:	☐ URGENT		☒ ORDINARY		☐ LOW	
Status: (Please Check)	Approved ☐	Pending ☐	Rejected ☐	Cancelled ☐	Completed ☐	On Hold ☐
Category: (Please Check)	Data Ops ☐	Voice Ops ☐	Security ☐	ITSM ☒	Support ☐	☐

REQUESTOR INFORMATION	
Requestor:	MaryGrace Crisci
Requestor Email:	marygrace.crisci@waterfield.com
Requestor Phone Number:	203-494-1881
Date Change Requested:	11/8/2021
COPA CONTACT INFORMATION	
COPA Contact:	Amy Kennedy
COPA Email:	akennedy@pa.gov
COPA Phone Number:	717-346-1511
Date Submitted:	11/08/2021
Target Date:	11/12/2021
SERVICES AFFECTED	
Service Name:	PBX & Key Service
Product Code:	Code: ☐ New Service ☐ Change Existing Service
FOR EACH PRODUCT CODE	
Unit Price:	PBX & Key Service
Amt of Increase/Decrease:	

☐ Increase * – (Reference Cost Impact Study)	☐ Decrease * - (Reference Cost Impact Study)	**X** Revised	☒ New Catalog Entry – Add new codes to Product Cat.	☐ No Unit Price Change

COST IMPACT				
Cost Impact – (None, brief description or attached doc):				
Technology: (check all that apply):	☒ New	☒ Revised	☒ Hardware	☒ Software
SAP Account Information, if applicable:	**SAP Fund:**		**SAP Cost Center:**	
Performance Impact:	Product Catalog must be updated to show only currently available product offerings.			
Business Justification:	Product catalog is being updated to allow the most current products to be available via contract.			

(*) NOTE: All statements that affect billing must be immediately forwarded to the Comptroller upon acceptance

Altura_CCR_00S_Update Product Catalog

Commonwealth of PA

Amy Kennedy

Chief, Contract Compliance Division

Amy Kennedy

Date: 11/16/2021

Supplier Signing Authority

Name, Title - Idriss Mayet -Contract Admin

Supplier Name-Altura Communication Solutions

Date: November 11, 2021

Parent Contract Number: 6100041793
SAP/SRM Contract Number: 4400017877
Change Number: 06
Change Effective Date : 11/17/2021

Using Agency: All Using Agencies

Contract Title: PBX & Key Telephone Systems – Altura Communications

Contract Period: Beginning January 01, 2018 and Ending December 31, 2022

Commodity Specialist: Amy Layman Telephone: 717-346-3826 Email**:** alayman@pa.gov

CHANGE SUMMARY:

Altura Communications has added the following Original Equipment Manufacturers & products to their contract. eMarketplace has been updated with catalog information. eMarketplace has been updated with catalog information. Please see the attached Altura_CCR_006

https://view.officeapps.live.com/op/view.aspx?src=https%3A%2F%2Fwww.dgs.internet.state.pa.us%2FITQ%2FITQLibrary%2FDocuments%2FAltura_CCR_006%2520ITSM%2520PBX%2520Template_2021.AVAYA.xlsx&wdOrigin=BROWSELINK,

ALL OTHER TERMS AND CONDITIONS OF THIS AGREEMENT NOT CHANGED BY THIS CHANGE NOTICE REMAIN AS ORIGINALLY WRITTEN.

Contract Change Request Form

Change Request Number and Name:	**Altura_CCR_006_Update Product Catalog**	**Related CR/Contract, PCR, Contract Section #:**	4400017877
Date Created:	11/8/2021	**Date Submitted to COPA:**	11/8/2021
Description (Brief):	This purpose of this Contract Change Request (CCR) is to add new parts/service/products to the Altura PBX contract, 4400017877 ITSM product catalog. The list of parts/service/products are listed on the accompanying spreadsheet, Altura_PBX_CCR_006 ITSM PBX Template_2021. Avaya.		

Priority:	☐ URGENT		☒ ORDINARY		☐ LOW	
Status: (Please Check)	Approved ☐	Pending ☐	Rejected ☐	Cancelled ☐	Completed ☐	On Hold ☐
Category: (Please Check)	Data Ops ☐	Voice Ops ☐	Security ☐	ITSM ☒	Support ☐	☐

REQUESTOR INFORMATION	
Requestor:	MaryGrace Crisci
Requestor Email:	marygrace.crisci@waterfield.com
Requestor Phone Number:	203-494-1881
Date Change Requested:	11/8/2021
COPA CONTACT INFORMATION	
COPA Contact:	Amy Kennedy
COPA Email:	akennedy@pa.gov
COPA Phone Number:	717-346-1511
Date Submitted:	11/08/2021
Target Date:	11/12/2021
SERVICES AFFECTED	
Service Name:	PBX & Key Service
Product Code:	Code: ☐ New Service ☐ Change Existing Service
FOR EACH PRODUCT CODE	
Unit Price:	PBX & Key Service
Amt of Increase/Decrease:	

☐ Increase * – (Reference Cost Impact Study)	☐ Decrease * - (Reference Cost Impact Study)	**X** Revised	☒ New Catalog Entry – Add new codes to Product Cat.	☐ No Unit Price Change

COST IMPACT				
Cost Impact – (None, brief description or attached doc):	AVAYA is a new updated price list which will take the place of the existing schedule			
Technology: (check all that apply):	☒ New	☒ Revised	☒ Hardware	☒ Software
SAP Account Information, if applicable:	**SAP Fund:**		**SAP Cost Center:**	
Performance Impact:	Product Catalog must be updated to show only currently available product offerings.			
Business Justification:	Product catalog is being updated to allow the most current products to be available via contract.			
(*) NOTE: All statements that affect billing must be immediately forwarded to the Comptroller upon acceptance				

Altura_CCR_006_Update Product Catalog

Commonwealth of PA

Amy Kennedy

Amy Kennedy
Chief, Contract Compliance Division

Date: _____11/17/2021_____

Supplier Signing Authority

Tom Pickford

Tom Pickford, Vice President, Sales
Altura Communication Solutions, LLC

Date: _____11/16/2021_____

Parent Contract Number: 6100041793
SAP/SRM Contract Number: 4400017877
Change Number: 07
Change Effective Date : 10/31/22

Using Agency: All Using Agencies

Contract Title: PBX & Key Telephone Systems – Altura Communications

Contract Period: Beginning January 01, 2018 and Ending March 31, 2023

Commodity Specialist: Amy Layman Telephone: 717-346-3826 Email**:** alayman@pa.gov

CHANGE SUMMARY:

The Commonwealth is extending the contract for 90 days.

ALL OTHER TERMS AND CONDITIONS OF THIS AGREEMENT NOT CHANGED BY THIS CHANGE NOTICE REMAIN AS ORIGINALLY WRITTEN.

pennsylvania
DEPARTMENT OF GENERAL SERVICES
BUREAU OF PROCUREMENT

September 20, 2022

Altura Communications
7 Reuten Dr, Bldg B
Closter, NJ 07624

SUBJECT: Renewal of Contract: PBX & Key Telephone Systems
Contract Number: 4400017877
Term of Renewal: December 31, 2022 – March 31, 2023

Dear Contractor:

The Commonwealth is exercising its option to renew the PBX & Key Telephone Systems contract between the Commonwealth of Pennsylvania and the PBX Contractor. The contract states in Part V, Terms and Conditions, Section V.2, Extension of Contract Term:

> "V-2. EXTENSION OF CONTRACT TERM.
> The Commonwealth reserves the right, upon notice to the Contractor, to extend the term of the Contract for up to three (3) months upon the same terms and conditions The new termination date will be March 31,2023.

The Commonwealth requests your acknowledgement of the contract renewal. Please complete the bottom section of this letter and send it, via email, to the Commodity Specialist listed below. Thank you for your prompt response. If you have any questions, please do not hesitate to contact me.

Amy Layman
(717) 717-346-3826
alaymam@pa.gov

I agree to the renewal of the above referenced Contract for the above stated Term of Renewal. All terms and conditions remain the same as in the current contract.

Yes X No _____

Signature Katherine Guarino Title Major Account Manager

Date Sept. 19, 2022

(Person signing this renewal agreement must have the power to bind their company by their signature.)

Revised 11/07/13

Parent Contract Number: 6100041793
SAP/SRM Contract Number: 4400017877
Change Number: 08
Change Effective Date :03/31/23

Using Agency: All Using Agencies

Contract Title: PBX & Key Telephone Systems – Altura Communications

Contract Period: Beginning January 01, 2018 and Ending September 30, 2023

Commodity Specialist: Amy Layman Telephone: 717-346-3826 Email**:** alayman@pa.gov

CHANGE SUMMARY:

The Commonwealth did an Emergency Procurement to extend this contract from 03/31/23 through 09/30/23.

ALL OTHER TERMS AND CONDITIONS OF THIS AGREEMENT NOT CHANGED BY THIS CHANGE NOTICE REMAIN AS ORIGINALLY WRITTEN.

WORKER PROTECTION AND INVESTMENT CERTIFICATION FORM

A. Pursuant to Executive Order 2021-06, *Worker Protection and Investment* (October 21, 2021), the Commonwealth is responsible for ensuring that every worker in Pennsylvania has a safe and healthy work environment and the protections afforded them through labor laws. To that end, contractors and grantees of the Commonwealth must certify that they are in compliance with Pennsylvania's Unemployment Compensation Law, Workers' Compensation Law, and all applicable Pennsylvania state labor and workforce safety laws including, but not limited to:

1. Construction Workplace Misclassification Act
2. Employment of Minors Child Labor Act
3. Minimum Wage Act
4. Prevailing Wage Act
5. Equal Pay Law
6. Employer to Pay Employment Medical Examination Fee Act
7. Seasonal Farm Labor Act
8. Wage Payment and Collection Law
9. Industrial Homework Law
10. Construction Industry Employee Verification Act
11. Act 102: Prohibition on Excessive Overtime in Healthcare
12. Apprenticeship and Training Act
13. Inspection of Employment Records Law

B. Pennsylvania law establishes penalties for providing false certifications, including contract termination; and three-year ineligibility to bid on contracts under 62 Pa. C.S. § 531 (Debarment or suspension).

CERTIFICATION

I, the official named below, certify I am duly authorized to execute this certification on behalf of the contractor/grantee identified below, and certify that the contractor/grantee identified below is compliant with applicable Pennsylvania state labor and workplace safety laws, including, but not limited to, those listed in Paragraph A, above. I understand that I must report any change in the contractor/grantee's compliance status to the Purchasing Agency immediately. I further confirm and understand that this Certification is subject to the provisions and penalties of 18 Pa. C.S. § 4904 (Unsworn falsification to authorities).

Signature Katherine Guarino	***Date*** 2/27/2023
Name (Printed) KATHERINE GUARINO	
Title of Certifying Official (Printed) Strategic Account Director	
Contractor/Grantee Name (Printed) ALTURA Communications	

pennsylvania
DEPARTMENT OF GENERAL SERVICES
BUREAU OF PROCUREMENT

March 2023

Altura Communications
7 Reuten Dr, Bldg B
Closter, NJ 07624

SUBJECT: Renewal of Contract: PBX & Key Telephone Systems
Contract Number: 4400017877
Term of Renewal: March 31, 2023 – September 30, 2023

Dear Contractor:

Per an approved Emergency Purchase request, the Commonwealth is considering renewing this contract for an additional 6 month term.

We are, therefore, requesting your concurrence to renew the above referenced Contract. If you agree to the renewal, please complete the bottom section of this letter and return it via e-mail to the e-mail address listed below.

If the Commonwealth renews the contract, the Bureau will issue a revised contract document to reflect the renewed contract period.

Thank you for your immediate response. If you have any questions, please feel free to contact me.

Amy Layman
(717) 717-346-3826

I agree to the renewal of the above referenced Contract for the above stated Term of Renewal. All terms and conditions remain the same as in the current contract.

Yes X No _____

Signature Katherine Guarino Title Strategic Account Director

Date 2/27/2023

(Person signing this renewal agreement must have the power to bind their company by their signature.)