

Questions & Answers Log

	Section Reference	Question	Answer
1	N/A	What is the estimated funding source, or budget for this project? Has funding been secured, or is that expected to take place at a later date? Is this a new requirement? Or is there an incumbent vendor providing these services? If so, what is the contract number, vendor name, and term of the contract?	Federal and State funds will be used for the fully executed contract. The Department does not provide information concerning its budget for solicitations. The tasks for this RFP are currently performed by the ODP staff or are new services. There is no current vendor for the services requested under this RFP.
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2	Jaggaer Description #13	Is there any SDB or VBE requirement for the Performance Analysis Services solicitation?	Goals for SDB and VBE have been set at 10% and 3%, respectively (see section 13 of the RFP JAGGAER Description and RFP Questions Groups 1.2 and 1.3). The Mandatory Responsiveness Requirements for this RFP are listed in section 32 of the RFP JAGGAER Description.
	Section Reference	Question	Answer
3	JAGGAER Description 14. B.1.a	The RFP includes a management summary, but the technical submittal document does not include one. Please confirm whether a management summary section is required in the technical submittal.	If this question relates to Section 14.B of the JAGGAER Description, the "Management Summary" reference was included erroneously. Please disregard; this is not a required section.
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4	Technical Submittal I-4 B. 1	Task B.1 reads "Conduct an initial, and ongoing annual, financial solvency analysis..." but at conclusion of task reads "...shall generate approximately three reports annually for each applicable residential provider and each applicable SCO." Can you clarify whether the solvency analysis and related reporting will happen annually for each provider / SCO, or three times per year? If three times per year, can you confirm that providers report financial information more frequently than on an annual basis?	The selected Offeror shall generate approximately three reports annually for each applicable residential provider and each applicable SCO in relation to financial solvency. These reports may be a combination of internal data and requested data which could vary depending on a provider's or SCO's solvency and performance. An annual Financial Solvency analysis would be at least

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			one of the three reports. Providers will report financial information once annually.
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5	Technical Submittal I-5 A	Can ODP confirm if they are going to be providing the training materials that will be used to train offeror staff on the topics listed. Or will offeror be expected to develop their own content to train staff?	ODP will provide the training materials.
	Section Reference	Question	Answer
6	Appendix F Computing Services	Does the SOC requirement apply to subcontractors?	Yes, Computing Service Requirements apply to both the Offeror and subcontractors.
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7	Technical Submittal I-4 E	What is currently used as the information system? Assuming one is not in place, could you elaborate on the current procedure of processing and storing data?	Department program data is currently processed and stored in various internal information systems. However, there is no existing information system that contains all the data necessary to perform the scope of work specified in this RFP. The program office will work with the selected Offeror to determine if internal data loads are needed from the program office to the selected Offeror's proposed system to support the full scope of work outlined in the RFP. Each Offeror must propose the information system it will provide, use, and maintain for this Project.
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8		What is the type of data currently being utilized, its size, and location?	Examples of data that will be utilized for this project staff include, but are not limited to, Medicaid claims, health risk screening data, Supports Intensity Scale, incident management, national core indicators, and

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			staffing data. Data location and size depends on data source.
9	Technical Submittal I-4	Is the offeror expected to migrate and cleanse data, reports, and/or statements, from DHS or provider systems?	The Offeror will receive data from DHS and provider systems in a format and frequency agreed upon by both parties.
10	N/A	Will the offeror be required to administer any waivers? i.e., Will the offeror be at all involved in the eligibility and determination of participants who provide services under the waiver?	All tasks for which the selected Offeror will be responsible are outlined in the RFP. No, the selected Offeror will not be responsible for participant eligibility determinations.
11	N/A	Will offeror be required to handle or manage any patient data or records?	The selected Offeror will be required to handle PII and PHI. This information and data will come from multiple systems including but not limited to the following: Home and Community Services Information System (HCSIS), Health Risk Screening Tool and Supports Intensity Scale (SIS).
12	Technical Submittal I-4 D	What platform / system is currently used for public-facing pages on the PA DHS / ODP website? Will the Offeror be required to administer only the content, or also systems maintenance responsibilities for the website?	<p>ODP utilizes the following public-facing websites/platforms: Dhs.pa.gov (ODP General Information) - Adobe Experience Manager (AEM) Home.MyODP.org (ODP Resources) - WordPress MyODP.org (ODP Trainings) - Moodle</p> <p>DHS staff will be responsible for system maintenance responsibilities for these websites.</p>

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13	Technical Submittal I-4 B.6 and I-4 E	Does ODP currently have a way of assessing the quality of care provided by approx. 400 residential providers and 64 SCOs? If so, does ODP have an existing platform or system that will be required to be integrated into?	ODP has multiple processes for assessing compliance with regulatory standards and quality of care. Data related to these processes is collected/stored in multiple platforms. The selected Offeror must have a system design that can accommodate data stored as raw data files from multiple sources including, but not limited to, Excel and Comma-Separated Values (CSV) files. Data/reports from these systems must be ingestible by the selected Offeror for aggregation and reporting.
	Section Reference	Question	Answer
14	Technical Submittal I-4 B and C.	Does ODP currently have a technology solution (e.g., data lake / database) for accepting data from the approx. 400 residential providers, and 64 SCOs?	For tasks that indicate the selected Offeror must collect data, ODP does not have a current technology solution that will be applied.
	Section Reference	Question	Answer
15	Technical Submittal I-4 E	Has ODP made a determination on a preferred technology solution for the performance analysis of the approx. 400 residential providers and 64 SCOs?	ODP has not identified a preferred technology solution.
	Section Reference	Question	Answer
16	Technical Submittal I-4 B	Will ODP mandate the approx. 400 residential providers, and 64 SCOs, to provide relevant data for performance analysis? If so, how will ODP manage compliance of data submittal? Will offeror be responsible for ensuring compliance, or just report on compliance?	The selected Offeror will be responsible for reporting on compliance.

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17	JAGGAER Description #9	Will you provide the list of attendees from the goal information session?	Goal Information was part of the PreProposal Conference held February 1, 2024. The PreProposal Conference Power Point and Attendee List were made part of Addendum 1 to this RFP.