

October 17, 2024

Dear Potential Applicant:

You are invited to submit an application to the Pennsylvania Department of Health in accordance with the enclosed Request for Applications (RFA) #67-185.

All questions regarding this RFA must be directed by e-mail to linknguye@pa.gov no later than 12:00 p.m. ET on **October 31, 2024**. All questions must include the specific section of the RFA about which the potential applicant is requesting clarification. Answers to all questions will be posted at www.emarketplace.state.pa.us. Click on 'Solicitations' and search for the above RFA number.

Submit one application, (Part 2 of this RFA) by email to RA-DHHEALTH_DEPT_DOC@pa.gov. The Department cannot accept secure or encrypted emails. Any submission via secure or encrypted email will be immediately discarded. Applications must be received no later than 1:30 p.m. ET on December 12, 2024. Applications can be submitted as soon as they are ready for submission; to prevent late submissions, applicants are encouraged to not wait until this closing date and time. The timestamp on the received application email in the RA-DHHEALTH_DEPT_DOC@pa.gov inbox is the final and only timekeeper to determine if the application was received by the deadline.

LATE APPLICATIONS WILL NOT BE ACCEPTED REGARDLESS OF THE REASON.

Type "APPLICATION ENCLOSED RFA #67-185" as the subject line of your e-mail submission.

We expect that the evaluation of applications and the selection of Grantees will be completed within eight weeks of the submission due date.

Office of Procurement For Agency Head

Sincerely,

Enclosure

Request for Application

Student Assistance Program Support Services

RFA Number 67-185

Date of Issuance October 17, 2024

Issuing Office: Pennsylvania Department of Health

Office of Procurement

Email: RA-DHHEALTH DEPT DOC@pa.gov

RFA Project Officer: Linh Nguyen

Pennsylvania Department of Health

Bureau of Family Health

Division of Child and Adult Health Services

Email: linhnguye@pa.gov

Student Assistance Program Support Services

CONTENTS

Part One:	General Information	1
A.	Information for Applicants	2
R	Application Procedures	6
Ъ.	1. General	
	2. Evaluation of Applications	
	3. Awards	7
	4. Deliverables	7
	5. Reporting Requirements	
C.	Application Instructions and Required Format	9
	1. Application Instructions	
	2. Application Format	
	3. Definitions	
Part Two:	Title of Application	14

Application Forms and Attachments

- I. Cover Page
- II. BOP-2201 Worker Protection and Investment Certification Form
- III. Work Statement
- IV. Budget Template is downloadable and is attached for completion of the budget request
- V. Attachment 1 National Stakeholder Strategy for Achieving Health Equity

Any Grant Agreement resulting from this RFA will include certain standard terms and conditions, which will either be attached as paper appendices or incorporated by reference and may be found at http://www.health.pa.gov/vendors. These terms and conditions are not negotiable and are listed below:

- Payment Provisions (Rev. 9/21)
- Standard General Terms and Conditions (Rev. 10/23) and Attachment A of Standard General Terms and Conditions (Rev. 10/23)
- Audit Requirements (Rev. 10/24)
- Commonwealth Travel and Subsistence Rates (Rev. 8/18)
- Federal Lobbying Certification and Disclosure (Rev. 12/05)
- Minimum Personal Computer Hardware, Software, and Peripherals Requirements (Rev. 1/19)
- Pro-Children Act of 1994 (Rev. 12/05)
- Maternal and Child Health Block Grant Provisions (Rev. 12/05)

PART ONE

Student Assistance Program Support Services

General Information

A. Information for Applicants

Background Information

The Pennsylvania Department of Health (Department) is responsible for administering the Title V Maternal and Child Health (MCH) Services Block Grant for Pennsylvania. The Title V Block Grant program was established as part of the 1935 Social Security Act and is administered at the Federal level by the Health Resources and Services Administration (HRSA). The mission of the Title V Block Grant is to improve the health and well-being of the nation's mothers, infants, children and youth, including youth with special health care needs and their families.

In 2015, HRSA defined six population domains: Women/Maternal Health, Perinatal/Infant Health, Child Health, Children with Special Health Care Needs, Adolescent Health, and Crosscutting/Life Course. In addition, HRSA has increased emphasis on measuring performance and incorporating evidence-based strategies and measures into program planning. HRSA has identified over 20 National Performance Measures (NPMs) that will be reported on by each state. The Department is required to focus programming on at least one NPM for each population domain. For those priorities without a related NPM, the Department will track programming progress with a State Performance Measure. As a result of the Title V Block Grant transformation, the Department is responsible for creating a State Action Plan to demonstrate the logical relationships between chosen priorities, performance measures, and programming strategies.

The work for this RFA within the Adolescent Health domain will improve mental health, behavioral health, and developmental outcomes for children and youth with and without special needs. Mental health services and supports resulting from this RFA will provide middle and high school students access to non-clinical mental health resources needed to help them thrive in school and contribute to their overall well-being. Applicants will achieve this goal by providing evidence-based or evidence-informed interim, non-clinical mental health services and supports, or other innovative and creative approaches and interventions that address adolescent health.

Mental health has become a growing issue among the adolescent population. Data from the Youth Risk Behavior Survey indicates that in 2021, 42% of high school students experienced persistent feelings of sadness or hopelessness during the last year, with significant increases from 2011 to 2021. Data from the 2022-2023 Student Assistance Program Liaison Annual Report (SLAR) shows that of the 22,451 students screened or assessed for suicide risk, 26.35% reported having any current or past suicide ideation. The SLAR further shows that there is a need to provide services and supports to students and their families. Further, the Bureau of Family Health's Youth Advisory Council (YAC) has identified access to mental health services as a priority, ranking it as the most significant concern for the adolescent population. YAC members have also noted the importance of meeting youth where they are. Providing mental health services and supports to youth in schools is one strategy to improve access to care, provide more timely interventions and supports, and promote healthier outcomes for adolescents.

The Pennsylvania Student Assistance Program (SAP) is a valuable school resource for students who experience or are at risk of developing a mental health, substance use, and other behavioral

health concerns that may create a barrier to learning and success in school. SAP is a voluntary, supportive process that relies on a multidisciplinary team to gather a wide range of data to determine appropriate supports for students. For some students, this supportive process leads to a screening or assessment using SAP liaisons who are positioned to connect them and their families to community-based services and supports.

SAP was established as Act 1990-211and required every school district in Pennsylvania "to establish and maintain a program to provide appropriate counseling and support services to students who experience problems related to the use of drugs, alcohol and dangerous controlled substances." SAP is designated to fulfill the requirement that "all students, kindergarten through twelfth grades, shall have access to the services of a core team trained to offer developmentally appropriate services within the student assistance program." In addition, Chapter 12 of the Pennsylvania School Code requires the planning and provision of SAP for all school entities known as Local Education Agencies (LEA), such as school districts, intermediate units, or charter schools. SAP is overseen by the PA Network for Student Assistance Services, composed of representation from three state agencies: the Department of Human Services, Office of Mental Health & Substance Abuse Services, the Department of Drug and Alcohol Programs, and the Department of Education.

At the core of the SAP is a professionally trained team, consisting of school staff and liaisons from community drug and alcohol and mental health agencies, working together to identify students' concerns and to help them and their parents or guardians find and utilize the services and supports they may need. Students may be screened or assessed, and when the students' needs lie beyond the scope of the school, the SAP liaison will assist the student and their parent in accessing community-based services and supports. Students with identified mental health needs may be recommended for either non-treatment supports, including school support services, liaison support services, or community-based support services, or for substance use or mental health treatment, such as psychiatric services or family-based mental health services. Some students are on a waitlist for needed services due to volume and provider shortages. Others may have transportation issues or other barriers that prevent them from receiving the supportive, individualized mental health care they need. Some SAP teams are able to provide interim services, including individual check-ins and cognitive behavioral interventions, which provide support to students.

4 https://www.pnsas.org

 $^{{\}color{blue} {}^{1}} \underline{\text{https://www.cdc.gov/healthyyouth/data/yrbs/pdf/YRBS_Data-Summary-Trends_Report2023_508.pdf} \\$

² https://pnsas.org/Portals/0/Data/SAP%20Liaison%20Data%20Infographic%202022-23.pdf?ver=biduSeBDED-OBreE4t3Jxg%3d%3d

³ https://www.legis.state.pa.us/cfdocs/legis/li/uconsCheck.cfm?yr=1990&sessInd=0&act=211#

Through this RFA process, the Department is soliciting SAP interim support services applications from mental or behavioral health liaisons from Pennsylvania organizations and agencies that provide such services to their LEAs. The Department is interested in funding applications to provide interim, non-clinical mental health SAP liaison services and supports that result in positive health outcomes for middle and high school students, and thereby increase protective factors during the critical periods of adolescence. Interim services and supports that may be provided to students shall be non-clinical in nature and include evidence-based and evidence-informed strategies or other innovative and creative approaches and interventions including, but not limited to:

- Cognitive Behavioral Intervention for Trauma in School;
- Bounce Back;
- The Blues Program; and
- Support for Students Exposed to Trauma; or
- Planned, individual check-ins using supportive techniques and interventions by the SAP liaison, as described in the application.

The overall goal of this funding is to promote healthy outcomes for middle and high school students. The anticipated Grant Agreement term is July 1, 2025 to June 30, 2027 subject to the availability of funding. If the anticipated effective date is changed by the Department for the resulting Grant Agreement, the term is expected to remain a total of 24 months, subject to the availability of funding. The Department expects to award up to six Grant Agreements.

At the Department's discretion and by letter notice, the Department may renew the resulting Grant Agreement for the following term: three, one-year renewals.

- 1. In the event of a renewal, the Department may choose to renew the Grant Agreement under one of the following sets of terms:
 - a) If no renewal options were previously exercised, pursuant to the terms and conditions of the final year of the original Grant Agreement; or
 - b) If a renewal option has been exercised, pursuant to the terms and conditions of the final year of the previous renewal; or
 - c) Pursuant to the terms and conditions of the original Grant Agreement as amended, including Subsequently Available Funds (SAFs), Decrease in Funding (DIF), Funding Reduction Change Orders (FRCOs), Budget Revisions, or formal Amendments; or
 - d) At a maximum percentage of 5% under one of the following conditions:
 - (i) If no renewal options were previously exercised, to increase the Grant amount to reflect cost changes based on the final budget year of the original Grant; or
 - (ii) If a renewal option has been exercised, pursuant to the terms and conditions of

the final year of the previous renewal; or

- (iii) To include any increase in work documented in a previous Amendment to the original Grant Agreement, including any SAFs, DIFs, FRCOs, Budget Revisions, or formal Amendments. The increase in work shall be limited to deliverables established in the Grant Agreement as previously amended; or
- e) To decrease the Grant amount, provided there is no change to the scope of work being performed.
- 2. Notwithstanding Paragraph (1)(d) above, line-items within the budget categories of Supplies/Equipment, Travel, and Other may be eliminated or the line-item amounts decreased provided there is no alteration to the scope of work.
- 3. The percentage listed in Paragraph (1)(d) above, represents the maximum allowable increase per budget category and in the total Grant amount.
- 4. Nothing in this section is intended to permit an alteration in the scope of work of the original Grant Agreement.
- 5. The Department is not obligated to increase the amount of the Grant award.
- 6. The percentage increase set forth in Paragraph (1)(d) above, shall apply over the entire renewal term, even if the renewal term exceeds one year.
- 7. All renewal terms are subject to the other provisions of the resulting Grant Agreement, and the availability of funds.

Applications are welcomed from SAP Liaison agencies that staff mental or behavioral health SAP liaisons. Additional information about how to apply, relevant and specific restrictions, and stated preferences regarding applicants are noted and outlined in Section B. Applicants are encouraged to be innovative and creative in their approach.

This RFA provides interested and eligible parties with information to prepare and submit applications to the Department. Questions about this RFA can be directed to the contact listed on the potential applicant letter (which is the first page of this RFA) by the date and time listed therein. All questions must include the specific section of the RFA about which the potential applicant is requesting clarification. Answers to all questions will be posted under the RFA Solicitation at www.emarketplace.state.pa.us. Each applicant shall be responsible to monitor the website for new or revised RFA information. The Department shall not be bound by any information that is not either contained within the RFA or formally issued as an addendum by the Department.

In order to do business with the Commonwealth of Pennsylvania providers are required to enroll in the SAP system. Applicants may enroll by selecting "Non-Procurement" at: https://www.budget.pa.gov/Services/ForVendors/Pages/Vendor-Registration.aspx or by calling toll free at 1-877-435-7363. The PDF and MP4 embedded links next to "Non-Procurement"

provide guidance on enrolling.

B. Application Procedures

1. General

- a) Applications must be received by the Department by the time and date stated in the cover letter. The Department will reject any late applications. The decision of the Department with regard to timeliness of submission is final.
- b) If it becomes necessary to revise any part of the application guidelines, an amendment will be posted under the RFA Solicitation at www.emarketplace.state.pa.us.
- c) The decision of the Department with regard to selection of applicants is final. The Department reserves the right, in its sole and complete discretion, to reject any and all applications received as a result of this request and to negotiate separately with competing applicants.
- d) The Department is not liable for any costs the applicant incurs in preparation and submission of its application, in participating in the RFA process or in anticipation of award of the resulting Grant Agreement(s).
- e) The Department reserves the right to cancel the RFA at any time up until the full execution of the resulting Grant Agreement(s).
- f) Awarded applicants and non-selected applicants shall not be permitted to issue news releases pertaining to this project prior to official written notification of award by the Department review committee. Any subsequent publication or media release issued by the Grantee throughout the life of the Grant using funding from this Grant Agreement must acknowledge the Department as the granting agency and be approved in writing by the Department.
- g) Applicants who intend to subcontract for any part of the services provided shall demonstrate a previous successful partnership with the subcontractor. Awarded applicants who subcontract with a program implementation site shall provide a letter of commitment, or a Memorandum of Understanding from each proposed site to confirm an established partnership for implementation of the project. The letter must be signed by an authorized official from each site where programming will be delivered. The letter must identify the project, specify what services they will contribute, state their capacity to fulfill their responsibilities, state their commitment to the program's success, and their intent on being a location for programming.

2. Evaluation of Applications

All applications meeting stated requirements in this RFA and received by the designated date and time, will be reviewed by a committee of qualified personnel selected by the Department. The Review Committee will recommend applications that most closely meet the evaluation criteria developed by the Department. If the Review Committee determines that additional clarification of an application is needed, Division of Child and Adult Health Services staff and staff from the Office of Procurement will schedule an oral presentation, either in person or via a conference call, or assign a due date for the submission of a written clarification, or both.

Evaluation criteria used by the Review Committee, include:

- 1. Statement of the Problem
- 2. Goals and Objectives
- 3. Performance Measures
- 4. Program Design and Implementation
- 5. Timeline
- 6. Capabilities and Competencies
- 7. Budget Detail and Budget Narrative

3. Awards

Grants will be administered through the Department.

All applicants will receive official written notification of the status of their application from the Department. Unsuccessful applicants may request a debriefing. This request must be in writing and must be received by the Division of Child and Adult Health Services within 30 calendar days of the written official notification of the status of the application. The Division of Child and Adult Health Services will determine the time and place for the debriefing. If the debriefing is held via Microsoft Teams, a link, phone number, and conference ID number will be provided. The debriefing will be conducted individually by Division of Child and Adult Health Services staff. Comparison of applications will not be provided. Applicants will not be given any information regarding the evaluation other than the position of their application in relation to all other applications and the strengths and weaknesses in their individual application.

4. Deliverables

- a) The awarded applicant(s) shall provide SAP liaison interim, non-clinical mental health services and supports for students in sixth through 12th grades, by implementing, with fidelity, evidence-based or evidence-informed strategies or other innovative and creative approaches and interventions that address adolescent mental health.
- b) The awarded applicant(s) shall conduct anonymous and voluntary surveys with students who are provided SAP Liaison interim, non-clinical mental health services and supports. The survey will collect feedback on participant satisfaction and the impact of the services and supports provided. The content and frequency of the survey will be determined by the Department.
- c) The awarded applicant(s) shall participate in the SLAR, as administered and directed by the Pennsylvania Department of Human Services and the Pennsylvania Department of Drug and Alcohol Programs, by providing screening and assessment data, and completing all three sections of the SLAR based on services provided to the LEA.
- d) The awarded applicant(s) shall participate in an annual in-person site visit with the Department to monitor compliance with the resulting Grant Agreement(s).

- e) The awarded applicant(s) shall develop a process to verify that its employees, independent contractors, and volunteers are in compliance with the Child Protective Services Law, 23 Pa. C.S. §§ 6301 to 6386.
- f) The awarded applicant(s) shall participate in client satisfaction data collection and reporting activities as established by the Department, including collecting and reporting feedback from the awarded applicant(s) and the awarded applicant's clients to improve services for Pennsylvania's maternal, infant, child and adolescent population.
- g) The Department is committed to the mitigation and elimination of health disparities in Pennsylvania's maternal, infant, child, and adolescent population. Therefore, awarded applicant(s) shall:
 - 1) Develop a plan to identify, address, and eliminate health disparities in the population served by Title V within the first calendar year of the resulting Grant Agreement(s).
 - 2) Align their work with the goals and strategies of the *National Stakeholder Strategy* for Achieving Health Equity (Attachment 1) throughout the duration of the resulting Grant Agreement(s).
 - 3) Participate in local, regional, and statewide efforts and initiatives to mitigate or eliminate health disparities as requested by the Department throughout the duration of the resulting Grant Agreement(s). Participation may be in person, via telephone, or via a webinar, and may include presentations.

5. Reporting Requirements

- a) The awarded applicant(s) shall submit a written mid-term report of progress, issues, and activities to the Department within 180 calendar days after the Grant Agreement effective date. The mid-term report shall, at a minimum, identify if activities are proceeding according to the project plan; whether evidence-based and evidence-informed strategies selected are effective in meeting the needs of students; and explain any deviation from the original plan. Any changes to the scope or methodology of the project during the term of the Grant Agreement must be approved in writing by the Department.
- b) The awarded applicant(s) shall submit written quarterly reports to the Department within 30 calendar days of the quarter ending. Quarterly reports shall include a narrative describing program activities completed with Grant funding, data on the number of students served, and data for any outcome measures developed by the Department for the program.
- c) The awarded applicant(s) shall submit a written annual report of progress to the Department within 45 calendar days following the end of the calendar year. The annual report shall, at minimum, identify if program activities are proceeding according to the

project plan and explain any deviations from the project plan.

- d) The awarded applicant(s) shall submit a final written report to the Department within 60 calendar days after the end date of the resulting Grant Agreement. The final report shall summarize progress in accomplishing proposed tasks, obstacles to achieving goals, and actions taken to overcome obstacles. Specific guidance for the final report will be issued by the Department prior to the end of the project period.
- e) The swarded applicant(s) shall respond to additional requests for reports or data, as determined by the Department.
- f) The awarded applicant(s) shall report to the Department any changes in key personnel. Key personnel are defined as any personnel the applicant deems necessary to accomplish the deliverables.
- g) The awarded applicant(s) shall collect and report to the Department data on the following information:
 - 1) Output measures (for example: number of students served; demographics of the students including but not limited to age, race, gender, and geographic location); and
 - 2) Outcome measures (for example, surveys to measure participant satisfaction and impact of the services and supports provided).
- h) The awarded applicant(s) shall collect and report client satisfaction data measuring the quality of customer relationships and services, including feedback from the awarded applicant and the awarded applicant's clients to the Department on an annual basis, in a format to be provided by the Department. Data will be collected using forms, surveys, focus groups or other methods provided by the Department.

C. Application Instructions and Required Format

1. Application Instructions

The following is a list of requirements.

- a) The applicant must submit one application (Part Two of this RFA), by email to RA-DHHEALTH DEPT DOC@pa.gov. The Department cannot accept secure or encrypted emails. Any submission via secure or encrypted email will be immediately discarded.
- b) The application must be received by the date and time specified in the cover letter. Applicants should consider that technical difficulties could arise and allow sufficient time to ensure timely email receipt. (Late applications will be rejected, regardless of the reason). The application can be submitted as soon as it is ready for submission; to prevent late submissions, applicants are encouraged to not wait

until the closing date and time in the cover letter.

- c) Please note there is a 10MB size limitation per email. If the application exceeds 10MB, zip the file to reduce the size or submit multiple emails so the entire application is able to be received.
- d) The application must be submitted using the format described in subsection 2, below Application Format.
- e) The Cover Page must be completed and signed by an official authorized to bind the applicant/organization to the application.
- f) The Worker Protection and Investment Certification Form (BOP-2201) must be completed and signed by an official authorized to execute the certification on behalf of the applicant, and certify that the applicant is compliant with applicable Pennsylvania state labor and workplace safety laws.

Applicants are strongly encouraged to be brief and clear in the presentation of ideas.

2. Application Format

Applicants must follow the format as described below to complete Part Two of this RFA. Applications must be typewritten on 8 ½" by 11" paper, with a font size no smaller than 10 point and margins of at least ½ inch.

- a) **Cover Page** Complete the form. This form must be signed by an official authorized to bind the applicant/organization to the application.
- b) Worker Protection and Investment Certification Form (BOP-2201) BOP-2201 must be completed and signed by an official authorized to execute the certification on behalf of the applicant, and must certify that the applicant is compliant with applicable Pennsylvania state labor and workplace safety laws.
- c) **Work Statement** The work statement narrative shall not exceed 15 pages. Provide a narrative description of the proposed methodology addressing the following topics:
 - 1. <u>Statement of the Problem:</u> Applicants shall demonstrate an understanding of the importance of addressing mental health needs among students and identify health disparities among the target population. Applicants shall explain the importance of the SAP team and the role it plays in school settings. Applicants shall describe the types of barriers that students face that prevent them from receiving mental health services and supports in a timely manner. Applicants shall demonstrate an understanding of the need to address such barriers by providing interim, non-clinical SAP liaison services and supports. Applicants shall demonstrate an understanding of the need to provide culturally competent services to all youth without regard to race, ethnicity, gender identity, or sexual identity.
 - 2. <u>Goals and Objectives:</u> Applicants shall describe their intent to address the mental health needs of students who have been screened or assessed and have been identified by the SAP liaison as having a mental health need. Applicants shall

describe the intended goals they aim to achieve. Applicants shall demonstrate specific, measurable objectives as quantifiable statements of the program's desired results. Objectives shall be clearly linked to the problem noted in Part 1, Section C., Subsection 2.c.1.A. Applicants shall describe their plan for sustaining the program beyond the resulting Grant Agreement period.

- 3. Performance Measures: Applicants shall articulate a clear plan for monitoring and evaluating the interim SAP liaison services and supports provided. Applicants shall include a plan to track and provide data in the following categories: output measures (for example: number and demographics of students served); and outcome measures (for example: results from anonymous and voluntary student surveys). Applicants shall include a plan to collect the data required by the reporting requirements outlined in Part 1, Section B., paragraph 5 of this RFA. Applicants shall describe ongoing strategies for monitoring individual and program performance to identify and solve problems that could impact success. Applicants shall address how they will measure client satisfaction and utilize the data to continuously improve services.
- 4. Program Design and Implementation: Applicants shall describe their plan for providing services, how they will respond to all requirements of the RFA, and how they will meet the project's goals and objectives. Applicants shall designate sufficient personnel to deliver the intended interim services and supports. Applicants shall describe which evidence-based or evidence-informed strategies, or other innovative and creative approaches and interventions that address adolescent mental health, will be used, how the strategies were selected, and how fidelity will be monitored. Applicants shall describe how the proposed activities will address the barriers that students face in obtaining mental health services and supports. Applicants shall demonstrate that the services and supports provided are culturally, linguistically, and cognitively appropriate for the population served.
- 5. <u>Timeline:</u> Applicants shall include a timeline for development and implementation of the proposed program. The timeline shall be a feasible plan and describe the major tasks associated with the goals of this project, assign responsibility for each, and plot completion of each task by quarter for the duration of the resulting Grant Agreement period. The timeline should be achievable for the deliverables and outcomes proposed.
- 6. <u>Capabilities and Competencies:</u> Applicants shall provide qualifications of the SAP liaison personnel who will be completing the tasks related to this RFA. Resumes or curriculum vitae of the SAP liaison personnel who will be assigned to complete the tasks of this RFA must be provided. Additionally, applicants shall include letters of support, including letter of support and Memorandum of Understanding, from the schools or the LEA in which the SAP interim, non-clinical mental health liaison services and supports will be administered.

Additionally, include the following in the narrative:

- 1) The program's organizational structure and operations;
- 2) History of implementing evidence-based or evidence-informed practices, including outcomes;
- 3) Experience and ability to work successfully in racially and ethnically diverse settings or collaborate with agencies with such experience.;
- 4) Experience and ability to work successfully with individuals of diverse sexual orientations and gender identities or to collaborate with agencies with such experience and
- 5) Description of the roles and responsibilities of project staff, including details about qualifications and language capacity as appropriate. Applicants shall list any potential partners, subcontractors, consultants, or other individuals who will be working on tasks related to this RFA.
- d) **Budget Detail and Budget Narrative** Use the downloadable format to present your budget request. Instructions regarding completion of the budget can be found in the last worksheet of the downloadable excel budget file. The anticipated Grant Agreement term is July 1, 2025 through June 30, 2027. The overall 24-month budget for the application shall not exceed \$130,000.00. The budget must contain an Overall Summary in addition to a Summary with Budget Details for each year.

Overall Summary	July 1, 2025	to	June 30, 2027	\$130,000.00
Year 1 Summary	July 1, 2025	to	June 30, 2026	\$65,000.00
Year 2 Summary	July 1, 2026	to	June 30, 2027	\$65,000.00

Applicants shall include a narrative which justifies the need to allocate funds for items in the spreadsheet of the itemized budget and demonstrates how they will maximize cost effectiveness of Grant expenditures. Applicants shall also explain how all costs are calculated, how they are relevant to the completion of the proposed project, and how they correspond to the information and figures provided in the Budget Detail Summary.

See the Budget Definitions section below for more information.

3. **Definitions**

a) **Budget Definitions:**

<u>Personnel:</u> This budget category shall identify each position by job title, hourly rate, and the number of hours per year allocated to the project. Fringe benefits are to be shown as a separate line-item by percentage and shall include a detailed listing of the benefits being covered.

<u>Consultant Services:</u> This budget category shall identify the services to be provided by each consultant including hourly rate and number of hours to be utilized under this Grant Agreement.

<u>Subcontract Services</u>: This budget category shall identify the services to be provided by each subcontractor under this Grant Agreement.

<u>Patient Services:</u> This budget category is not applicable and must not be utilized.

Equipment: This budget category shall reflect the actual or projected cost of any equipment \$5,000 or greater. Justification for the purchase of any equipment must be included. Purchase of equipment is not a priority of the Department.

<u>Supplies</u>: This budget category shall reflect expected costs for general office supplies including personal computers and facsimile machines valued at less than \$5,000, needed to support this project.

<u>Travel</u>: This budget category shall include anticipated expenditures for travel including mileage, hotels and meals.

Other: This budget category shall be used for anticipated expenditures that do not fit into any of the other budget categories such as telephone, printing, postage, and indirect costs (overhead, general, and administrative). Indirect rates cannot exceed the provider's Federally approved indirect cost rate schedule. In the description area under OTHER COSTS include the % that the rate reflects, identify the budget categories to which the rate was applied, and list the specific items that the indirect is paying for.

PART TWO

Pennsylvania Department of Health Bureau of Family Health Division of Child and Adult Health Services

Student Assistance Program Support Services

Request for Applications (RFA) #67-185



COVER PAGE RFA #67-185

	(Organization or Institution)			
Type of Legal Entity_	(Corporation, Partnership, Pro	ofessional Corporation, Sole	Proprietorship, etc.)	
Federal I.D.#:		Grant Amount:	\$	
SAP Vendor #:				
Address:				
City	County	State	Zip Code	
Application Contact F	Person:			•
Fitle:				
Геlephone No.:	Fax	x:	E-mail:	
				-
award(s) is or are made BY SIGNING BELOV THE APPLICATION	le. W, THE APPLICANT, B	BY ITS AUTHORIZED G THAT ALL THE IN	unresponsive, until such time the SIGNATORY, IS BINDING INFORMATION SUBMITTED ON AND BELIEF.	TSEL
award(s) is or are made BY SIGNING BELOV THE APPLICATION AND CORRECT TO	le. W, THE APPLICANT, B N AND REPRESENTING	BY ITS AUTHORIZED G THAT ALL THE IN LEDGE, INFORMATI	SIGNATORY, IS BINDING I'NFORMATION SUBMITTED	TSEL



WORKER PROTECTION AND INVESTMENT CERTIFICATION FORM

- A. Pursuant to Executive Order 2021-06, *Worker Protection and Investment* (October 21, 2021), the Commonwealth is responsible for ensuring that every worker in Pennsylvania has a safe and healthy work environment and the protections afforded them through labor laws. To that end, contractors and grantees of the Commonwealth must certify that they are in compliance with Pennsylvania's Unemployment Compensation Law, Workers' Compensation Law, and all applicable Pennsylvania state labor and workforce safety laws including, but not limited to:
 - 1. Construction Workplace Misclassification Act
 - 2. Employment of Minors Child Labor Act
 - 3. Minimum Wage Act
 - 4. Prevailing Wage Act
 - 5. Equal Pay Law
 - 6. Employer to Pay Employment Medical Examination Fee Act
 - 7. Seasonal Farm Labor Act
 - 8. Wage Payment and Collection Law
 - 9. Industrial Homework Law
 - 10. Construction Industry Employee Verification Act
 - 11. Act 102: Prohibition on Excessive Overtime in Healthcare
 - 12. Apprenticeship and Training Act
 - 13. Inspection of Employment Records Law
- B. Pennsylvania law establishes penalties for providing false certifications, including contract termination; and three-year ineligibility to bid on contracts under 62 Pa. C.S. § 531 (Debarment or suspension).

CERTIFICATION

I, the official named below, certify I am duly authorized to execute this certification on behalf of the contractor/grantee identified below, and certify that the contractor/grantee identified below is compliant with applicable Pennsylvania state labor and workplace safety laws, including, but not limited to, those listed in Paragraph A, above. I understand that I must report any change in the contractor/grantee's compliance status to the Purchasing Agency immediately. I further confirm and understand that this Certification is subject to the provisions and penalties of 18 Pa. C.S. § 4904 (Unsworn falsification to authorities).

Signature	Date
Name (Printed)	
Title of Certifying Official (Printed)	
Contractor/Grantee Name (Printed)	

Work Statement

See Part One, General Information; Section C, Application Instructions and Required Format; Subsection 2c Work Statement for completion instructions.

The following language is required to be included in the Work Statement:

Pursuant to Executive Order 2021-06, Worker Protection and Investment (October 21, 2021), the Commonwealth is responsible for ensuring that every Pennsylvania worker has a safe and healthy work environment and the protections afforded them through labor laws. To that end, Contractors and Grantees of the Commonwealth must certify that they are in compliance with all applicable Pennsylvania state labor and workforce safety laws. Such certification shall be made through the Worker Protection and Investment Certification Form (BOP-2201) and submitted with the application.

Budget Template

See Part One, General Information; Section C, Application Instructions and Required Format; Subsection 2d Budget for completion instructions.



National Stakeholder Strategy for Achieving Health Equity

PHENDY SILVER SI







Foreword

We are united by missions that protect and improve the lives of individuals, families, and communities. Where Americans live, work, play, and learn directly impacts the health and vitality of our society. Evidence of growing inequalities in access to health care and disparities in health outcomes point to an immediate need for solutions that address the social, economic, environmental, and cultural determinants of health.

For racial and ethnic minorities, poor, and other underserved populations in the United States, the existence of health disparities is undisputed. In an era of increasing fiscal responsibility, an important part of the solution to ending disparities is to work across the public and private sectors using common objectives. Since the factors that affect health are varied and complex, the response must be equally varied and intricate. Understanding current health trends and realizing the social and economic benefits of health equity, the question that confronts us is: What actions can be taken to improve outcomes while concurrently improving the effectiveness and efficiency of our collective efforts and investments?

The vision for the *National Partnership for Action to End Health Disparities* (NPA) was shaped by the voices of individuals who shared their *lived* experiences and expertise through a series of regional conversations and meetings held by the Office of Minority Health (OMH), U.S. Department of Health and Human Services. The NPA brought together diverse organizations and individuals who shaped priority strategies for improving health and health outcomes of African Americans, Hispanics, Asian Americans, Native Hawaiians and Pacific Islanders, and American Indians and Alaska Natives.

This collaborative process involved individuals; community and faith-based organizations; tribal leaders; healthcare providers; health system representatives; academic and research faculty; employers; local, state, tribal, and federal public health officials; representatives from housing, education, transportation, veteran affairs, agriculture, environmental protection, commerce, and defense; and national associations. Through spirited dialogue, the NPA provided a forum for identifying and defining a strategic landscape of actions to advance the elimination of gaps in health care and health status.

The National Stakeholder Strategy for Achieving Health Equity and parallel Blueprints for Action are products of the NPA. Twenty common strategies were defined and organized around five core areas for improvement: awareness, leadership, health system and life experience, cultural and linguistic competency, and data, research, and evaluation. The National Stakeholder Strategy, which was posted on-line for public review, provides a roadmap—a starting point—of the collaborative strategies and collective actions. The information provided should serve as a menu from which specific actions at the local, state, tribal, regional, and national levels can be advanced.

We extend our appreciation to the individuals and organizations that contributed their time and energy; the Federal Interagency Health Equity Team for their thoughtful leadership; the Implementation and Evaluation Teams for their guidance on accountability, sustainability, and methods for evaluating progress; and to the National Visionary Panel (NVP), and National Health Disparities Plan Consensus Meeting participants for their expertise and feedback.

It is time to refocus, reinforce, and repeat the message that health disparities exist, that achieving health equity benefits all Americans, and that cooperative, leveraged, and evidence-based actions are necessary to reduce inequalities in health and healthcare outcomes. It is time for action—together we can, together we will.



Acknowledgements

More than two years ago, the Office of Minority Health (OMH) began meeting with communities and various organizations to begin developing strategies and actions to systematically address health disparities. These meetings led us to this National Stakeholder Strategy for Achieving Health Equity (National Stakeholder Strategy).

We are indebted to the many individuals who contributed their ideas, time, energy, and/or expertise during the community voices meetings; Regional Conversations; National Leadership Summits on Eliminating Racial and Ethnic Disparities in Health; the National Visionary Panel meeting; the National Health Disparities Plan Implementation and Evaluation meetings; the National Health Disparities Plan Consensus meeting; and myriad other meetings that led to the community-inspired strategies found within this National Stakeholder Strategy.

We also thank the State Offices of Minority Health for their contributions and support during the development process and for ensuring the voices of the communities were always heard. We are grateful for the ongoing contribution of our NPA partners and OMH staff who are working to support these partnerships. Federal Interagency Health Equity Team members have been steadfast in their support of a shared vision and responsibility for ending health disparities and achieving health equity. We thank them for their leadership and guidance during this process.

Finally, we thank the individuals who directly contributed to the production of the National Stakeholder Strategy, particularly Phoebe Carson, Christine Montgomery, Donna Payne, Kien Lee, Jamie Hart, Fran Lenzo, Rochelle Rollins, Kate Moraras, Monica Baltimore, Blake Crawford, Don Bland, Theresa Spitzer, Patricia Johnson, Suganya Sockalingam, Gerrie Maccannon, Georgia Buggs, Jacquie Munson-Gaines, David Chavis, Rebekah King, LaKeesha Woods, Nadra Tyus, Sandra Silva, Frances Butterfoss, Kathleen Malloy, Jae Moon, Silvia Brugge, Christine Charles and Natalie Wills.

Mirtha R. Beadle, MPA
Deputy Director, Office of Minority Health

Garth N. Graham, MD, MPH
Deputy Assistant Secretary for Minority Health

U.S. Department of Health & Human Services Office of Minority Health

NATIONAL STAKEHOLDER STRATEGY FOR ACHIEVING HEALTH EQUITY

Executive Summary	i
Health Disparities	2
A Health Equity Stakeholder Strategy	
Strategies for Action	
Summary of Goals and Strategies	
Section 1 - Development of The National Stakeholder Strategy	7
The Context for the National Stakeholder Strategy	7
Definitions	9
Historical Brief: What the Past Has Taught Us	
Current and Future Realities That Impact Health Disparities	11
Emphasis on Prevention and the Social Determinants of Health	11
Growing Racial and Ethnic Minority Populations	12
Broader Minority Health Constituency	12
Increasing Access for Persons with Disabilities	12
Growing Awareness of Conditions Impacting Rural Health	13
Challenges to Urban Health	13
Increasing Knowledge of Health Concerns for LGBT Populations	14
Expectations for Improved Data Collection, Reporting, and Diffusion	14
Major Advances in Technology	14
The National Stakeholder Strategy: A New Opportunity	15
Relationship between the National Partnership for Action and the National Stakeholder Strategy	
Guiding Principles of the NPA and National Stakeholder Strategy	16
Mission and Goals of the NPA and National Stakeholder Strategy	22
Process for Developing the National Stakeholder Strategy	23
Community and Other Stakeholder Input	23
Data Analysis, Input, and Content Refinement	
Reviews and Recommendations	28
Summary	29

Section 2 - The Current Context	
Demographics of the United States	
Geographic Distribution	
Urban and Rural Populations	35
Island Areas	
Foreign-born Populations	
Health and Healthcare Disparities by Population and Geography	
Healthcare Disparities Reporting	
Racial and Ethnic Populations	
American Indian and Alaska Native Population	
Geographic Variations	
Children and Adolescents	41
People with Disabilities	42
Lesbian, Gay, Bisexual, and Transgender Populations	43
Health Disparities by Disease or Health Concern	
Infant and Maternal Mortality	44
Adult Disability, Morbidity, and Mortality	
Behavioral Health	
Oral Health	
Determinants of Health	
Social Determinants of Health	
Behavioral Determinants of Health	
Environmental Determinants of Health	
Biological and Genetic Determinants of Health	
Healthcare Workforce	
Medically Underserved Areas and Populations	
Health Professional Shortage Areas	
Diversity of the Workforce	
Student and Faculty Development	
Summary	

Section 3 - The National Stakeholder Strategy	
A Practical Context for Change	105
A Theoretical Context for Change	106
Goals and Strategies	
Goal 1: Awareness–Increasing Awareness of the Significance of Health Disparities	109
Goal 2: Leadership—Strengthening and Broadening Leadership	115
Goal 3: Health Systems and Life Experience–Improving Health and Healthcare Outcomes	119
Goal 4: Cultural and Linguistic Competency-Improving Cultural and Linguistic Competency and	
Diversity	127
Goal 5: Data, Research, and Evaluation—Improving Data	132
Summary	138
Section 4- Approach to Operationalizing The National Stakeholder Strategy	139
Guiding Concepts and the Implementation Framework	
Applying the Implementation Framework	
Leadership	
Ownership	
Partnership	
Capacity	
Communications	
Evaluating the National Stakeholder Strategy	
Evaluation Questions	
Evaluation Methodologies	
Measures of Change	
Data Analyses	151
Collaboration, Capacity Building, and Use of Findings	152
References	153
Appendices	183
Appendix A: Additional Exhibits	183
Appendix B: The Federal Interagency Health Equity Team	197
Appendix C: The National Health Disparities Visionary Panel Participant List	207
Appendix D: Contributors to the Implementation, Evaluation and National Health Disparities	
Plan Consensus Meetings	211
Appendix E: List of Acronyms	227

Development of The National Stakeholder Strategy

Changing health outcomes for many of the United States' racial and ethnic minorities, the poor, and other underserved populations is a critical need. Health and healthcare disparities are persistent and pervasive; they are harmful not only to the individuals and communities that experience them, but to the nation as a whole. Everyone benefits when health and healthcare disparities are eliminated and health equity becomes a reality: financial costs are greatly diminished; healthy children can grow into productive adults; healthy adults boost workforce capacity and capability; and values of social compassion are honored.

THE CONTEXT FOR THE NATIONAL STAKEHOLDER STRATEGY

In this effort to achieve health equity, the United States aligns itself with similar endeavors throughout the world. There has been significant global attention placed on the risk factors for adverse health outcomes — factors that may long predate the appearance of disease. Such factors are those that relate to social constructs rather than medical constructs and are fundamentally and particularly toxic to health. Well-known factors include low socioeconomic status, low educational status, and inadequate access to (or utilization of) quality health care. There are other adverse determinants of health as well. Examples include residence in geographic areas that have poor environmental conditions (e.g., violence, poor air quality, and inadequate access to healthy foods), racism, inadequate personal support systems, limited literacy, and limited English proficiency (LEP). These determinants are often associated with racial and ethnic minority and underserved communities, and are among the determinants of health.

Margaret Chan, Director-General of the World Health Organization (WHO), drew attention to the urgent worldwide problem of health inequities and its profound consequences when she said, "Health inequity really is a matter of life and death." The significance of social determinants of health has increasingly become a matter of discussion and research, along with the recognition that, although social factors are at the root of many of the inequities in health and health care worldwide, they are not necessarily inevitable and are amenable to intervention. In 2005, WHO formed an

"Health inequity really is a matter of life and death."

- Margaret Chan, MD, MPH
Director-General, World Health
Organization, 2008

independent Commission on Social Determinants of Health (CSDH)³ to make the case that health status is of concern to policymakers in all sectors (not just health) and to "link knowledge with action" regarding how these factors operate and how they can be changed to improve health and reduce health inequities.

The 2008 report of the CSDH,³ "Closing the Gap in a Generation: Health Equity Through Action on the Social Determinants of Health," notes the powerful link between social factors and health. The report emphasizes that social and economic policies directly impact the health and well-being of those who live and work under them. The report further suggests that interventions and policies to achieve health equity must be based on evidence and result in action, and they must address daily living conditions and issues related to power, money, and resources.

WHO defines the *social determinants of health* as the "conditions in which people are born, grow, live, work, and age, including the health system. These circumstances are shaped by the distribution of money, power, and resources at global, national, and local levels, which are in and of themselves influenced by policy choices. The social determinants of health are mostly responsible for health inequities." Operatively, health inequities often play out as differences in opportunities for healthy lifestyles, differences in quality of care within the healthcare system, and differences in access to the healthcare system (both preventive and curative care).

In the United States, there are examples of health and healthcare disparities by race, ethnicity, gender, literacy level, socioeconomic status, geographic location, disability status, and sexual orientation or gender identity. Examples include disparities in cardiovascular disease, diabetes, HIV/AIDS, infant mortality, oral health, mental health, and health care quality and access.

"It is time to refocus, reinforce, and repeat the message that health disparities exist and that health equity benefits everyone."

- Kathleen G. Sebelius, Secretary, HHS

Acknowledging that persistent health disparities are the manifestation and interplay of complex factors is critical to solving these problems. It is only as we develop a fuller understanding of the scope and magnitude of factors affecting health outcomes and evidence for what works to reduce disparities that the most effective advancement of appropriate policy and intervention strategies can occur. This will require the combined efforts of governments, academia, institutions, businesses, humanitarian and faith-based organizations, and individuals working across the entire spectrum of public, private, community, and individual enterprise.

Beyond the heavy burden that health and healthcare disparities represent for the individuals affected, there are additional social and financial burdens borne by the country as a whole. These burdens constitute both ethical and practical mandates to reduce health and healthcare disparities and achieve health equity.

DEFINITIONS

The terms — health inequality, health disparity, health care disparity, health equity, and health inequity — are widely used, often without clarification of meaning. Therefore, in an effort to distinguish between these terms, in this National Stakeholder Strategy:

- Health inequality is the "difference in health status or in the distribution of health determinants between different population groups."⁶
- Health disparity a particular type of health difference that is closely linked with social, economic, and/or environmental disadvantage. Health disparities adversely affect groups of people who have systematically experienced greater obstacles to health based on their racial and/or ethnic group; religion; socioeconomic status; gender; age; mental health; cognitive, sensory, or physical disability; sexual orientation or gender identity; geographic location; or other characteristics historically linked to discrimination or exclusion.⁷
- Healthcare disparity relates to "differences in the quality of health care that are not due to
 access-related factors or clinical needs, preferences, and appropriateness of interventions. These
 differences would include the role of bias, discrimination, and stereotyping at the individual (provider
 and patient), institutional, and health-system levels."
- Health equity is attainment of the highest level of health for all people. Achieving health equity requires
 valuing everyone equally with focused and ongoing societal efforts to address avoidable inequalities,
 historical and contemporary injustices, and the elimination of health and healthcare disparities.⁹

HISTORICAL BRIEF: WHAT THE PAST HAS TAUGHT US

The 1985 Report of the Secretary's Task Force on Black and Minority Health (Heckler Report) was the initial federal effort to identify and draw national attention to the tragedy of minority health disparities. ¹⁰ The report, issued by then-HHS Secretary Margaret Heckler, formally detailed for the American consciousness the existence and extent of racial and ethnic health disparities for Blacks and three other identified minority groups (defined during that time as Hispanics, Asians/Pacific Islanders, and Native Americans). With the exception of information on African Americans, there was limited data available in 1985 about the health and well-being of racial and ethnic minority populations.

Nevertheless, the *Heckler Report* concluded that similar patterns of health disparities existed for all the identified minority groups and called out six areas of particular concern: cancer, cardiovascular

SECTION ONE

disease/stroke, diabetes, infant mortality, chemical dependency, and homicide. Between 1979 and 1981, these six conditions together accounted for more than 80 percent of deaths in excess of that of the White population for African Americans and the other identified minority populations.

In his letter introducing the report, Task Force Chairman Thomas E. Malone (then Director of the National Institutes of Health [NIH]) expressed the hope that the report should serve "not only as a standard resource for department-wide strategy, but as the generating force for an accelerated national assault on the persistent health disparities ... " In fact, the report did generate a plethora of public and private programs, entities, and initiatives aimed at reducing the disparity gap, including the immediate formation of the federal Office of Minority Health (OMH). However, while there have been dramatic improvements to both the healthcare delivery system and health outcomes (e.g., mortality and morbidity rates) for all populations in the United States since 1985, 11,12,13 many of the findings and recommendations of the *Heckler Report* are still pertinent. Health disparities still exist and are still serious. 8,13

The evidence of persistent and pervasive health and healthcare disparities is clearly articulated in the 2002 landmark report of the Institute of Medicine (IOM), *Unequal Treatment: Confronting Racial and Ethnic Disparities in Health Care (Unequal Treatment Report).*⁸ Upon the release of the report, the IOM committee chair noted, "The real challenge lies not in debating whether disparities exist, but in developing and

"The real challenge lies not in debating whether disparities exist, but in developing and implementing strategies to reduce and eliminate them."

Alan R. Nelson, Chair,
 IOM Committee on Understanding and
 Eliminating Racial and Ethnic Disparities
 in Health Care

implementing strategies to reduce and eliminate them." The *Unequal Treatment Report* identified multiple contributing factors, including the organization and operation of healthcare systems, the attitudes and behavior of patients, and the biases of healthcare providers. The recommendations in the *Heckler Report* are mirrored and complemented by the *Unequal Treatment Report* and are just as pertinent today.

Recommendations in the *Unequal Treatment Report* included avoiding fragmentation of health plans along socioeconomic lines; collecting and reporting data on healthcare access and utilization by patient race, ethnicity, socioeconomic status, and primary language; conducting further research to identify sources of racial and ethnic disparities; assessing promising intervention strategies; and implementing patient education programs to

increase patients' knowledge of how to best access care and participate in treatment decisions. The report also provided important insights into the progress of setting and meeting local, state, tribal, regional, and national health disparities goals, and on effectively measuring and enhancing our collective knowledge of health and healthcare disparities.

A quarter of a century ago, the Secretary's Task Force acknowledged that "the factors responsible for health disparities are complex and defy simplistic solutions." This analysis is just as fresh today for those who conduct health disparities research and/or implement it in practice, and who struggle to identify and combat the medical, social, economic, and other factors that lead to adverse health outcomes. New approaches and new partnerships are needed immediately to close the health gap for racial, ethnic, and underserved communities, and the nation.

CURRENT AND FUTURE REALITIES THAT IMPACT HEALTH DISPARITIES

The previous passage provides a historical frame of reference for considering the new approaches and partnerships that are the hallmark of the *National Stakeholder Strategy* for Achieving Health Equity. In this piece, we provide an overview of current realities that will significantly impact efforts to reduce health and healthcare disparities in the United States, and are the context in which the *National Stakeholder Strategy* will be operationalized and evaluated. These realities provide both challenges and opportunities for devising new methods of attacking the persistent problem of health and healthcare disparities in the United States.

Emphasis on Prevention and the Social Determinants of Health

The importance of preventing disease and promoting health — rather than just treating disease once it appears — has tremendous potential for reducing health disparities and improving our nation's health. ^{14,15} An emphasis on treatment after the fact instead of aggressively, widely, and prominently promoting health and prevention strategies undermines well-being and quality of life, and results in major adverse social and economic impacts. ¹⁵ Placing the emphasis on primary prevention through the promotion and support of children and strong families, healthy lifestyles, and healthy working/living conditions has often been undervalued as a means of achieving and maintaining wellness. A strong prevention strategy must ensure that children have stable homes, regular dental and medical checkups, physical activity and healthy foods at school, and safe living environments. It also must address adults' behaviors related to, for example, smoking, eating, and exercise. Removing disadvantages early on may be a powerful preventive measure in decreasing health disparities. The cumulative effect of chronic exposure to harmful factors throughout the life course increases the risk for poor health in adulthood. ¹⁶ This social determinant framework expands the concept and practice of health prevention beyond the traditional medical model. Thus, eliminating health disparities will necessitate behavioral, environmental, and social-level approaches to address issues such as inadequate housing, violence, and limited opportunities to earn a livable wage. ¹⁷

Growing Racial and Ethnic Minority Populations

Minority populations now comprise 34 percent of the total U.S. population, are increasing in number faster than the White population, and are expected to represent 40 percent of the population by the year 2030. The District of Columbia and four states (Hawaii, New Mexico, California, and Texas) are now "majority-minority" states, meaning that more than 50 percent of their population is made up of people other than single-race, non-Hispanic Whites. Addressing the health needs of our minority populations has

"We need to do all we can to close this gap and empower our communities to meet and master their health challenges in ways that acknowledge and celebrate our diverse American cultures."

Senator Edward M. Kennedy
 Message to Participants, Third National
 Leadership Summit on Eliminating Racial
 and Ethnic Disparities
 February 25, 2009

always been an ethical mandate. As the aggregate of our various minority populations moves toward becoming a majority of the country's populace, health equity becomes even more critical. If health inequities are not adequately addressed, everyone suffers — through shared loss of economic capital, loss of human intellectual and leadership capital, and social instability.

Broader Minority Health Constituency

Over the last several decades, a large number of minority health-related programs, organizations, advocacies, and initiatives have come into existence at all levels of society — local, state, tribal, regional, national, faith-based, public, private, academic, and business. ¹⁹ This sizeable and talented workforce is a significant and sometimes inadequately tapped resource for advancing health equity. Growth of the minority health constituency has also led to parallel growth in the health

disparities knowledge base as evidence-based research, practical experience, and best-practice inquiries continue to be important avenues for finding solutions. The diversity of our communities and their languages has also fostered a greater emphasis on recruiting culturally and linguistically competent healthcare providers into the workforce.

Increasing Access for Persons with Disabilities

There are more than 54 million individuals (19 percent of the population) in the United States who experience some level of disability.²⁰ They became protected against discrimination on the basis of disability through the 1990 Americans with Disabilities Act and its later amendments.²¹ A key target for reducing health disparities for disabled Americans is to increase accessibility across a broad spectrum of needs. Healthcare access in this context has the particular meaning of enabling disabled persons to access

the functionality, benefits, services, and information provided by healthcare systems to the same extent as those without disabilities. Such access includes the use and development of various assistive technologies. The Surgeon General's Call to Action to Improve the Health and Wellness of Persons with Disabilities²² encourages healthcare providers to treat the whole person; educators to teach about disability; the public to see an individual's abilities; and communities to ensure accessible health care and wellness services for persons with disabilities.

Growing Awareness of Conditions Impacting Rural Health

In 2009, approximately 17 percent of the U.S. population (50 million individuals) resided in rural (nonmetropolitan) areas.²³ These areas extend throughout 80 percent of the U.S. land area. Since 2001, poverty has been higher in nonmetropolitan areas compared to the rest of the country: 15.4 percent versus 12.5 percent, respectively, in 2007.²⁴ Poverty is persistent and widespread for rural children.²⁴ Rural residents face a number of barriers in accessing quality health services, and they experience significant health disparities. Compared to their urban counterparts, rural residents were more likely to report poor-to-fair health; live with a chronic disease such as diabetes; die from heart disease; be admitted for uncontrolled diabetes; and they are less likely to report a dental visit within the past year.²⁵ Additionally, rural women have lower rates of breast cancer screenings.²⁶ Minorities living in rural communities are particularly disadvantaged.²⁵

Challenges to Urban Health

Urban centers and metropolitan areas have their own set of sociological and environmental factors that can adversely affect health. In the midst of the wealth, commerce, and privilege that exist in most U.S. cities, there is also residential segregation, concentrated poverty, higher levels of poor indoor and outdoor pollution (e.g., noise and air pollution from motor vehicle traffic and industry; indoor exposure to allergens, carcinogens, and lead), and overcrowding (with higher rates of infectious diseases). These factors, and the cumulative effects of social disadvantage, are significant for racial and ethnic minority and underserved populations that are often overrepresented in high-density areas. There is an uneven distribution of socioeconomic status at the neighborhood level in urban areas. An individual's status and place of residence is a social determinant of health across the lifespan. The majority of the world's future population will reside in urban areas; seven out of 10 people will be city dwellers by 2050. Urban population growth places a substantial infrastructure and safety burden on governments to provide for public safety and emergency preparedness, safe water and sanitation, solid waste disposal, and adequate education and housing options.

SECTION ONE

Increasing Knowledge of Health Concerns for LGBT Populations

Persons who identify as lesbian, gay, bisexual, and transgender (LGBT) have specific healthcare needs and face unique barriers in access to quality care. 34,35,36 Examples of barriers include reluctance to disclose sexual or gender identity when receiving medical care to avoid maltreatment and discrimination; lack of provider knowledge of risk factors; insurance policies that limit coverage for domestic partners; and lack of culturally appropriate prevention strategies and services. LGBT persons who also belong to other historically disadvantaged and other vulnerable populations experience compounded obstacles to care and wellness.

Expectations for Improved Data Collection, Reporting, and Diffusion

In the last decade, a greater awareness has developed regarding the importance of collecting reliable data on specific racial and ethnic subpopulations beyond long-standing categories of race and ethnicity.³⁷ Combining minority subgroups into generalized racial or ethnic categories for data collection can mask dramatic variability in outcomes and thereby inhibit the design of effective, targeted interventions. For example, health outcomes vary dramatically for the populations of the U.S. territories, including the residents of Puerto Rico (who are often placed in the general category of "Hispanics/Latinos"), the residents of the U.S. Virgin Islands (who are often placed in the general category of "African Americans"), and the residents of Guam, American Samoa and the Northern Mariana Islands (who are often placed in the general category of "Pacific Islanders"). Improvements in data collection and reporting hold potential for supporting evidence-based research to identify and solve health inequities. ^{13,38,39,40,41}

Major Advances in Technology

The increase of computing power and the development of the Internet and other advanced communication and information technologies have led to the enhanced capability to collect, analyze, store, and access massive amounts of data (e.g., products of the U.S. Census Bureau, Agency for Healthcare Research and Quality [AHRQ], Centers for Disease Control and Prevention [CDC], and expanded use of health information technology [HIT]). It has become increasingly necessary for policymakers and healthcare providers to search for efficient and effective means by which to deploy HIT to better manage personal and public health. In 2009, HHS began implementation of the Health Information Technology for Economic and Clinical Health Act (P.L. 111-5), which provides for a national HIT structure that will improve care coordination, enable more effective communication between healthcare providers and patients, and enable an efficient means for healthcare providers and departments of public health to more effectively monitor and analyze public health data. Just as important, the Act is creating programs that include national electronic health record adoption among healthcare providers, workforce training for HIT personnel, and the deployment of health information exchanges.

THE NATIONAL STAKEHOLDER STRATEGY: A NEW OPPORTUNITY

An impetus for establishing the *National Partnership for Action (NPA)* as a national movement grew in response to the voices of the nearly 2,000 leaders who attended the National Leadership Summit for Eliminating Racial and Ethnic Disparities in Health sponsored by OMH. ⁴² The summit broadened the national dialogue about health disparities from the more traditional disease-focused approach to a more systems-oriented approach that addresses crosscutting, multilevel issues. This broader approach can



systematically tackle health disparities by bringing individuals and organizations within the health sector together with other individuals and organizations whose work influences health. This approach is in keeping with the mission of OMH to improve and protect the health of racial and ethnic minority populations in the United States through the development of health policies and programs that will eliminate health disparities. It also is aligned with the *Healthy People 2020* objectives to achieve health equity, eliminate disparities, and improve the health of all groups.⁴³

In response to the summit, a clear mandate emerged around actions necessary to more effectively and efficiently address health disparities in this country. The views of summit participants were consistent with several recommendations of the *Heckler Report*, the *Unequal Treatment Report*, key findings in the *National Healthcare Disparities Report (NHDR)* and *National Healthcare Quality Report (NHQR)*, and findings from recent literature on health disparities. The summit honored the 20-year mark since the release of the *Heckler Report* and the remarkable growth since 1985 in health disparities knowledge, activities, and funding. In addition, the summit ushered in a new opportunity to coalesce around a national strategy to end health disparities.

Following the 2006 summit, OMH responded to the common concerns and comments of summit participants in order to begin to formulate NPA goals and principles. The original concept was that partnerships were the unique foundation on which to build the NPA. Refinements and additions to NPA goals and principles and to the *National Stakeholder Strategy* were ongoing via the process described below and were dependent on community and stakeholder input at every stage. The final versions of the NPA goals and principles are presented in detail later in this section.

SECTION ONE

Relationship Between the National Partnership for Action and the National Stakeholder Strategy

A prime activity of the NPA was to establish the priorities for a national strategy using a "bottom up" approach. The intent was to change the paradigm of strategy development by vesting individuals — particularly those at the front line of fighting health disparities — with identifying and helping to shape core actions for a coordinated national response.

The "bottom up" approach included focused, localized continuations of the National Leadership Summit on Eliminating Racial and Ethnic Disparities in Health. Details of this process are provided later in this section.

Thus, the natural outcome of the NPA was the development of the *National Stakeholder Strategy* and its two other components: Blueprints for Action (which are being aligned with the *National Stakeholder Strategy* and focus on specific sectors), and targeted initiatives that are being undertaken by partners across the public and private sectors in support of the NPA. These other two components develop subsequent to the launch of the *National Stakeholder Strategy*.

Guiding Principles of the NPA and National Stakeholder Strategy

"We may have all come on different ships, but we're in the same boat now."

- Dr. Martin Luther King Jr.

Four fundamental principles have helped to guide the process by which input from community and other stakeholders was solicited, analyzed, and reviewed. These principles informed the development of the *National Stakeholder Strategy* and include: the importance of community engagement, the value of working via partnerships, the necessity of cultural and linguistic competency to meet the needs of all communities, and the requirement of non-discrimination in actions, services, leadership, and partnerships.

Community Engagement

Communities are made up of diverse individuals, institutions, networks, and organizations in the private and public sectors that may share a physical space (communities of geography) or a history and sense of connection due to a common experience (communities of identity). ⁴⁴ We experience community where we live, work, learn, play, age, and many other facets of life. Each community has its own unique characteristics that must be considered when engaging their leaders, institutions, and members.

A national effort to end health disparities could not be successful without the input, support, and actions of communities across localities, states, tribes, and regions of the country. Communities experience the

consequences of disparities firsthand and understand the solutions needed to improve the conditions that contribute to them. The input of community leaders and members is critical to ensure the solutions to end health disparities are aligned with their community's history, norms, and needs. Leaders and traditional institutions of racial, ethnic, and underserved groups have been a long-overlooked resource for developing solutions for their communities.

When engaged appropriately, communities across the nation have successfully mobilized to fight violence, drug and alcohol abuse, HIV/AIDS, racism, and other problems. Social and medical research over the past 150 years has shown that five factors have the most far-reaching and powerful effect on the ability of communities to mobilize and develop solutions that best fit their values and needs.⁴⁵ These factors include:

- A sense of community, which forms when community members believe they have influence, can have their needs met, share similar values, experience feelings of mutual trust and caring, and share an emotional connection
- A community's connections to other communities, networks, and larger and more resourceful institutions that can provide access to opportunities and resources
- Community members' ability to exercise individual and collective control, which can in turn foster a sense of hope for improving the conditions that affect their lives
- Collective action through vehicles such as neighborhood associations, advocacy groups, youth organizing efforts, and other organized entities
- Adequate economic, financial, and other resources that allow individuals, families, and communities to access the opportunities they need to succeed and improve their living conditions and ultimately, their health.

Partnerships

Partnerships are a vehicle through which communities can mobilize and take action to end health disparities. When actual community involvement exists, partnerships can address community health concerns while aiding and developing capacity in those communities. Thus, partnerships are vehicles to increase community participation, leadership skills, resources, social and inter-organizational networks, sense of community, community power, and community problem solving. 46

"It's critical to know who our partners are in our efforts to eliminate health disparities.

Listening to perspectives from nontraditional partners is essential for applying new ideas."

- NPA Regional Meeting Participant

SECTION ONE

Thousands of partnerships, anchored by government or community organizations, have formed over the past two decades to support health-related activities. Health partnerships are collaborations in which organizations agree to work together to achieve shared or complementary goals that lead to improvements in health, safety, or well-being. A partnership is action-oriented and focuses on reducing or preventing community problems by analyzing the problem, identifying and implementing solutions, and creating social change.

The best of these partnerships bring people together, expand resources, focus on issues of community concern, and achieve better results than any single group could achieve alone. Partnerships offer many direct and indirect benefits⁴⁸ such as:

- Serving as effective and efficient vehicles for exchanging knowledge and ideas
- Demonstrating and developing community support or concern for issues
- Maximizing the power of individuals and groups through collective action
- Improving trust and communication among community agencies and sectors
- Mobilizing diverse talents, resources, and strategies
- Building strength and cohesiveness by connecting individuals and organizations
- Reducing the social acceptability of health-risk behaviors
- Changing community norms and standards

The pooling of resources, mobilization of talents, and use of diverse approaches that typify effective partnerships make them a logical cornerstone in any effort to end health disparities. Inequities in health have multiple causes and consequences that require complex solutions and actions from multiple disciplines and sectors (e.g., social services, health, housing, education, and law enforcement, among others). However, health and human service organizations often are limited in addressing such issues due to duplication of efforts, fragmentation of services, multicultural insensitivity, and unequal access to resources.

Through the sharing of human and material resources, finances, and time, partnerships provide a multifaceted approach to any issue. Such partnerships may even counter the declining trend in civic engagement and re-engage individuals and organizations to address local problems. In fact, partnerships are appealing because they mirror the very principles of democracy that encourage their formation — principles such as civic participation, equality, tolerance, human rights, accountability, and transparency. In short, local, state, tribal, regional, and national organizations must work collaboratively with the individuals, families, and communities that are affected by health disparities if these organizations hope to effect change.

Cultural and Linguistic Competency

Improving cultural and linguistic competency is necessary for achieving better health outcomes for racial and ethnic minorities and underserved populations. *Cultural competency* supports the view that health values, beliefs, practices, and behaviors are culturally bound.⁵¹ Understanding how culture and health intersect fosters improved health outcomes. Many of the challenges encountered when integrating cultural competence into health care come from insufficient understanding of the role of culture in defining health.

Culture can be defined as a "set of shared attitudes, values, goals, and practices." ⁵² Culture influences a group's ways of thinking, feeling, and acting. Culture informs how a group perceives health, wellness, disease, health care, and prevention. As a concept, a definition, and a set of values, *cultural competency* was originally defined as "a set of congruent behaviors, attitudes, and policies that come together in a system, agency, or among professionals that enables effective work in cross-cultural situations." ⁵³ Since then, service and support agencies and systems have adapted the definition to address their own vision, mission, and values.

Linguistic competency is less debated and more clearly understood by healthcare system administrators and providers. However, in practice, the focus has been more narrow than delineated by its definition, which is "the capacity of an organization and its personnel to communicate effectively and to convey information in a manner easily understood by diverse audiences, including persons of limited English proficiency (LEP), those who have low literacy skills or are not literate, and individuals with disabilities." Most organizations recognize the need to provide translated materials and interpreters to LEP individuals and to individuals with disabilities. Rarely do organizations recognize the relationship of literacy to health literacy. Providing materials for individuals who have low literacy skills is also part of the framework for providing linguistically competent services.

Ensuring that LEP individuals receive services is based on federal law. Title VI of the Civil Rights Act of 1964 and its implementing regulations prohibit conduct that has a disproportionate adverse effect on LEP persons due to their race, color, or national origin. Thus policies and practices that adversely affect people with limited English proficiency may constitute national origin discrimination. The failure of recipients of federal financial assistance (often healthcare system administrators and providers) to take reasonable steps to provide LEP persons with a meaningful opportunity to participate in federally funded programs may constitute a violation of Title VI. 55

Nondiscrimination

Virtually all hospitals — and most healthcare providers — are subject to federal civil rights laws. ^{55, 56, 57} These laws prohibit discrimination and ensure that federal funds are not used to support programs or activities that discriminate on the basis of race, color, national origin, disability, or age. For example, HHS implementing regulations for Title VI require that healthcare providers receiving federal funds (including Medicare, Medicaid, Children's Health Insurance Program [CHIP], grants from CDC, NIH, or any other HHS agency) may not engage in any of the following activities based on race, color, or national origin:

- Deny services, financial aid, or other benefits provided as a part of health or human service programs
- Provide a different service, financial aid, or other benefit, or provide them in a different manner from those provided to others under the program
- Segregate or separately treat individuals in any matter related to the receipt of any service, financial aid, or other benefit

In any of a number of their roles — e.g., as members of quality improvement teams, clinician-educators, community and patient advocates, or hospital board members — health and healthcare workers must be sensitive to any potential for civil rights violations. It is critical to be aware of and report concerns about compliance with federal civil rights laws. Everyone should have a commitment to report violations of the law, to protect the vulnerable, and to support access to quality health care for all people. In doing so, we can eliminate discrimination as a cause of health and healthcare disparities.

It is widely accepted that discrimination, racism, and bias directly and indirectly contribute to negative health outcomes and to health disparities. ^{58-63, 59, 66} The mechanism or magnitude of the connection between racism and health disparities has not yet been fully clarified. ^{59,60,61,63} Nevertheless, numerous studies associate real or perceived experiences of racism with increased risk for physical and psychological

"Of all the forms of injustice, inequality in health care is the most shocking and inhumane."

- Dr. Martin Luther King, Jr.

diseases. ^{59,60,63} For example, there may be associations with increased rates of hypertension, respiratory problems, chronic conditions, and poorer perceived physical health. ^{59,61,63,64,65} Acute or long-term exposure to racism may manifest as a stress response, which triggers harmful physiological and psychological pathways, as do other stress-causing experiences. ⁶³

Many of the limitations on research that seek to establish and define the link between racism and poor health outcomes relate to the difficulties of measuring racism, ethnicity, and lifespan socioeconomic inequalities. ^{59, 63} The reality of inadequate data and gaps in knowledge on this subject highlight the need for solid, evidence-based studies on the connection between racism and health disparities — with the objective to determine how long-term exposure to bias affects health.

Racism can be categorized as follows: 60, 62

- ◆ Institutionalized "differential access to the goods, services, and opportunities of society by race"
- Personally-mediated "prejudice and discrimination by individuals toward others"
- Internalized "acceptance by members of the stigmatized races of negative messages about their own abilities and intrinsic worth"

The social movements of the 20th century resulted in significant reductions in discrimination and racism — and in major reductions in early death and the spread of disease. These changes were often interrelated. For example, systemic institutional changes such as the establishment of child labor laws; improved working and housing conditions; the civil rights movement; increased access to care for minorities; and anti-discrimination laws all indirectly or directly led to positive health outcomes, especially for those who had been marginalized in society. ⁶⁷

A pertinent illustration is the lack of trust in the medical establishment.^{68, 69, 70} It is generally held that this phenomenon reflects an intergenerational awareness of past incidences of medical abuse and mistreatment of minority patients. Examples include segregated medical care; the abuses of the Tuskegee syphilis study of African American men conducted by the Public Health Service; questionable radiation studies among Alaskan Natives in the 1950s; coerced, unwitting, or underage sterilization among American Indian women in the 1960s and 1970s; high rates of sterilization of Hispanic women in New York City, California, and the Southwest; and use of Puerto Rican women during the 1950s as research subjects in early clinical trials of birth control pills.⁷¹⁻⁷⁹

Public policies and personal patterns of behavior that were common in the past may still be reflected in some of our society's old operating patterns, laws, assumptions, and behaviors. For example, existing patterns of housing; location and quality of neighborhoods; bias in medical care access and delivery; the stress of real and perceived racism; and intergenerational internalization of stigma are all social determinants that contribute to health disparities.⁶³

SECTION ONE

Achieving health equity requires cooperative, coordinated, and multifaceted solutions to improving determinants of health that affect various populations.⁸⁰ As described below, the mission and goals of the NPA and *National Stakeholder Strategy* aim to identify, support, and replicate such solutions.

Mission and Goals of the NPA and National Stakeholder Strategy

The mission of the NPA is to increase the effectiveness of programs that target the elimination of health disparities through the coordination of partners, leaders, and stakeholders committed to action. The *National Stakeholder Strategy*, one of three components of the NPA, was developed through a sequence of activities involving the collaboration of stakeholders from across the country. It was clear by the end of the sequence of activities used to develop the *National Stakeholder Strategy* that the following five goals were imperative:

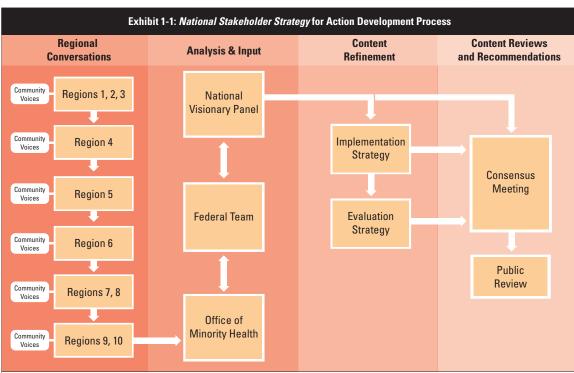
- Goal 1: Awareness Increase awareness of the significance of health disparities, their impact on the nation, and the actions necessary to improve health outcomes for racial, ethnic, and underserved populations.
- Goal 2: Leadership Strengthen and broaden leadership for addressing health disparities at all levels.
- Goal 3: Health System and Life Experience *Improve health and healthcare outcomes for racial, ethnic, and underserved populations.*
- Goal 4: Cultural and Linguistic Competency *Improve cultural and linguistic competency and the diversity of the health-related workforce.*
- Goal 5: Data, Research, and Evaluation *Improve data availability and coordination, utilization, and diffusion of research and evaluation outcomes.*

A detailed description of each goal, and the 20 strategies that support the five goals, is provided in Section 3 of this document.

PROCESS FOR DEVELOPING THE NATIONAL STAKEHOLDER STRATEGY

Community and Other Stakeholder Input

The process for developing the *National Stakeholder Strategy* was deliberate and began by obtaining the views of community leaders and other stakeholders. As outlined in Exhibit 1-1, the approach began with "Community Voices" meetings and "Regional Conversations" across the United States; continued on with analysis, input, and content refinement from community and additional stakeholders, experts, and representatives of federal agencies; was followed by an extended public review period and incorporation of public input into the *National Stakeholder Strategy*, and concluded with the finalization and dissemination of this document. This approach ensured that wide-ranging communities of stakeholders and diverse voices were heard and considered.



*Regional Conversations included community-based representatives of African-American, Hispanic, Native American and Alaskan Native, Native Hawaiian and Pacific Islander, and Asian-American attendees at the Regional Conversations. In specific Regional Conversations, representatives from tribal, Caribbean, Pacific Islands, and academia also held meetings and/or provided input to the Regional Conversation outcomes. The Federal Team refers to the FIHET(Federal Interagency Health Equity Team).

Community Voices Meetings



The purpose of the Community Voices meetings was to draw on the expertise of individuals representing different populations to help inform the broader Regional Conversations (see below). It was important to bring together smaller groups that represented different communities to identify priorities and common issues. Participants were individuals representing specific constituencies including local communities, faith-based organizations, tribes, and geographic areas (e.g., U.S. island areas). In addition, participants also included representatives from state offices of minority health that were aligned with community missions to achieve health equity; and from universities and colleges that considered

themselves supporters and data/information sources for their local communities.

"If we as a nation are to learn about creating an effective healthcare system for everybody, it is essential to hear the voices of everybody."

- Community Voices Meeting Participant

During the Community Voices meetings, participants emphasized that community involvement is necessary in creating innovative solutions to improve health outcomes. They also reported awareness of partnerships — among some academic institutions, health providers, and communities — which have played a critical role in promoting programs and solutions to address health disparities (specifically chronic disease disparities).

Regional Conversations

The Regional Conversations were designed to identify community-level priorities and develop community-inspired solutions. Six separate meetings were held in different parts of the country that included the 10 HHS regional areas (see Section 2 for a listing of HHS regional areas).



Invitations were extended to participants based upon extensive consultations with various sources including state public health and minority health officials; regional health administrators and minority health consultants; organizations representing different constituencies; and OMH partner organizations and grantees. Individuals were selected from one of six categories — community; tribal government (based on region) and tribal organizations; state government; health and healthcare systems; academic and research sectors; and the private sector (e.g., business community, employers, local and community foundations,

"This Regional Conversation created a wonderful opportunity for each participant to have a voice."

- Regional Meeting Participant

etc.). To ensure diversity and generate community-oriented solutions, at least 40 percent of attendees were community leaders drawn from faith-based organizations, neighborhood coalitions, community-based organizations, and local government. Collectively, these conversations elicited input and fostered cooperation among a wide variety of stakeholders.

Insights and information derived from the Community Voices meetings were used as a springboard for discussion during the ensuing Regional Conversation. Each regional meeting included facilitated breakout sessions and also served as a venue for learning and open dialogue, collaborative conversations, and sharing of new ideas and insights. Participants were challenged to become a catalyst for change in their circles of influence.

Prior to each Regional Conversation, participants were asked to review several documents including profiles of health disparity initiatives and specific programs occurring in their region. They also reviewed fact sheets on health disparities and information on the importance of regional planning, building effective partnerships, and developing intrastate and interstate collaborations. Participants also were asked to consider questions such as the following before the meeting:

- What are the most pressing health disparities in your state or region? Which of these can you focus on collaboratively as a region?
- Are there any successful model programs or promising practices in your state that could work on a regional level?
- ◆ To eliminate health disparities in your region, what data or research would be useful in helping to develop a strategic action plan?
- How can you be more effective in sharing information on successes and barriers to eliminating health disparities in your region?

SECTION ONE

- What existing partnerships are successfully addressing health disparities in your state or region?
- Although societal factors (e.g., lack of insurance, economics, discrimination, lack of transportation) have an impact on health status, what local, state, and federal policies would have the greatest impact on eliminating health disparities?
- Are there programs or organizations in your state that have successfully developed a plan for strengthening local leadership?

"The setting and structure of this meeting allowed for an informal atmosphere in which we were able to objectively look at our current programs and to be open to new ideas."

- NPA Regional Meeting Participant

The Regional Conversations were foundational for advancing the NPA and developing the *National Stakeholder Strategy*. They also provided meeting participants an opportunity to increase their knowledge about health disparities as well as broaden the diversity of community involvement in identifying priorities, solutions, and barriers to improving the health status of racial and ethnic minority and other underserved populations (Exhibit 1-2 summarizes some of the issues identified by Regional Conversation participants). The conversations provided a venue for exchange of information, formation of new partnerships, and the development of targeted strategies for each region. From

EXHIBIT 1 2: EXAMPLES OF ISSUES IDENTIFIED BY REGIONAL CONVERSATION PARTICIPANTS

Awareness about Health Disparities:

- Medical providers are not familiar with the prevalence of certain diseases among minority populations.
- The definition of "health" is often narrowly defined and lacks awareness that health disparities affect all populations.

Community Engagement and Capacity:

- Communities are not involved in how funding is applied.
- There is a "disconnect" between federal and state agencies when establishing priorities.
- · Limited planning and funding are given to capacity building within communities.
- Grant writers are not experienced in writing for minority populations.

Access to Health Care and Quality of Care:

- Lack of preventive care health care is more disease-management based
- · Lack of information and self-guided disease management
- Lack or limited access to care often non-existent; sometimes based on perceived ability to pay for services
- Mental health is not recognized or acknowledged within many cultures and populations

Cultural and Linguistic Competency:

- Lack of culturally competent care
- Lack of linguistically competent care
- Minorities are not adequately represented in healthcare professions and throughout the healthcare system.
- Lack of culturally competent education for providers
- Lack of respect or acknowledgment for culturally specific healing traditions

Data and Research:

- Small groups and subgroups are not included in data collection and sampling.
- Data are not shared among research institutions.
- Researchers and data collectors use tools of convenience and often will not travel into inner urban neighborhoods, to remote rural areas,
 or call cell phones (many people do not have landlines).

the outset, Regional Conversation participants identified "strengthening partnerships, enhancing capacity building initiatives, and improving access to care" as critical action steps for addressing health disparities.

Data Analysis, Input, and Content Refinement

A period of iterative analysis of data, input, and content refinement advanced the development of the *National Stakeholder Strategy*. This entire process is illustrated previously in Exhibit 1-1. Input from the Community Voices meetings and Regional Conversations was analyzed and organized, and then shared with community experts and federal representatives for further input and refinement. A federal team — the Federal Interagency Health Equity Team (FIHET) — provided sustained and continuing leadership for this process. The FIHET membership currently includes representatives from the federal departments of Health and Human Services, Agriculture, Commerce, Defense, Education, Housing and Urban Development, Justice, Labor, Transportation, Veterans Affairs, and Homeland Security, as well as from the Environmental Protection Agency.

A National Visionary Panel (NVP) was also convened to provide additional analysis and input. The panel represented a varied constituency of interests for eliminating health and healthcare disparities in the United States and was comprised of experts from community, public health, academic, healthcare, research, private sector, nongovernmental, and other national organizations and associations.

To begin the analysis process, the action step matrices prepared by participants from each Regional Conversation meeting were reviewed to identify the priorities that were common to all the regions. These were strategies for ending health and healthcare disparities that appeared repeatedly across regions. Ten *common*



priority strategies emerged. A few regions identified *all* 10 common strategies as priorities for their constituencies; most regions only identified *some* of the common strategies as immediate priorities for their needs.

The 10 strategies common to all the regions were reviewed and refined by the FIHET and the NVP. The aim of the initial analysis of common strategies was to identify crosscutting strategies that could foster a common national reference point for shared action within and across regions. A common reference point for action also fosters efficient evaluation of outcomes.

SECTION ONE

The FIHET and the NVP identified an *additional 10 related strategies* that support and echo the 10 common strategies identified as priorities by Regional Conversation participants. FIHET and NVP representatives also contributed to linking the strategies to the five NPA goals. Thus, the *final 20 common strategies* provide a cohesive, comprehensive approach to ending health and healthcare disparities with broad applicability.

Meetings About Implementation and Evaluation of the National Stakeholder Strategy

Meetings with community practitioners and experts were also convened to begin exploring implementation and evaluation strategies for the *National Stakeholder Strategy*. These individuals were knowledgeable about a wide range of topics such as community collaboration, community engagement, multi-level support structures and processes, evaluation methods, and data analyses and reporting.

Reviews and Recommendations

The final stages of the development of the *National Stakeholder Strategy* involved input from a consensus meeting representing broad constituencies, an extended period of public review, and incorporation of public comments into the final strategy.

Consensus Meeting

OMH facilitated a meeting that brought together community leaders and other stakeholders to comment and vote on strategies, objectives, and measures. Seven expert panels presented on the strategies, objectives, and measures that had been developed throughout the *National Stakeholder Strategy* development process and provided recommendations for implementation and evaluation. Each panel was followed by a facilitated discussion where meeting participants could respond to the presentations and present additional priority objectives and measures that they believed would best support the NPA and *National Stakeholder Strategy*. At the end of each facilitated discussion, participants were asked to evaluate the information that was presented and discussed, and then vote for the strategies, objectives, and measures that they considered most aligned with the NPA and *National Stakeholder Strategy* goals.

Public Review

The draft *National Stakeholder Strategy* (identified as the *National Plan for Action* at that point in time) was posted online along with information requesting public comment. The process yielded a robust response from the public — approximately 2,200 comments were received, processed, and incorporated into the *National Stakeholder Strategy* wherever possible. Many comments provided information about the organizations submitting comments, health-related topics for inclusion in the *National*

"I feel this plan will bring forth true change, as a Community Leader I really feel that this will help us to build trust between our communities and healthcare industry."

- Comment by Public Reviewer

Stakeholder Strategy, general views about the National Stakeholder Strategy, and recommendations for specific additions and edits.

SUMMARY

This section described the past, current, and future context for the *National Stakeholder Strategy* and the process by which it was developed. There is substantial evidence that supports the concerns about health disparities that were raised by community and other stakeholders who participated in the process that produced this strategy. Section 2 provides a detailed review of this evidence that confirms and identifies the wide range of health and healthcare disparities in this country. The evidence for health disparities provided in Section 2 lends context for the stakeholder-generated strategies and tools that are offered in Section 3 and which are the heart of the NPA.

The Current Context

The information and data included in this section are intended to provide a view of the weight of the evidence that supports the experiences and concerns expressed by community and other stakeholders. The information and data are also intended to serve as a resource for individuals and organizations to aid them in shaping policies and driving action to end disparities. The evidence also provides further support for the goals and strategies presented in Section 3.

The literature on disparities is extensive, and a summation of all of the findings is not possible within the scope of this section; instead, only a synthesis of the key trends in health-disparities research is presented here.

The data in this section are reported by generally available race and ethnicity categories. Although race and ethnicity are related concepts, they represent two distinct classifications that are used in collecting population data. Ethnicity is a social grouping of a shared nationality or cultural origin (e.g., Hispanic/Latino and non-Hispanic/Latino). In this document, the term "Hispanic" designates Hispanic/Latino populations of any race, except as noted. Race is rooted in a social-political construct that takes into account social and cultural characteristics as well as some biological distinctions. The definitional distinctions are often nuanced. We also recognize that within racial and ethnic groupings there is variability with regard to culture, history, time in country, and identities. Federal standards designate racial categories as White; African American or Black; Asian; American Indian or Alaskan Native (AI/AN); and Native Hawaiian or Pacific Islander (NHOPI). 11 In this document, the terms "African American" or "Black" are used as they are used in the original data/information source. Data generally do not distinguish among Black immigrants from Sub-Saharan Africa, South America, the Caribbean, or U.S.-born African Americans. If some of these subgroups achieve at higher levels than others, this can mask disparities for the group of Blacks or African Americans as a whole (e.g., for higher education, employment, wealth). Similarly, some sources do not report data by "Asian," "Native Hawaiian," or "Pacific Islander" categories, thus this document also includes data/information for these populations under the term Asian/Pacific Islander (API) when that is all of the information that is categorically available.

For the demographic and other data presented, every attempt has been made to use the most up-to-date and reliable federal data sources. However, the availability of data for comparative purposes always poses a challenge. Often several years may pass between data collection and its availability for public use. Furthermore, due to logistical challenges, there is a persistent insufficiency in sample size, such that statistically significant data often are not available for some populations. This is especially true when

SECTION TWO

populations are grouped together for data collection purposes. For example, demographic data for Asian Americans, Native Hawaiians, and Pacific Islanders are often collected together. This type of grouping frequently masks and significantly underestimates the disparities that exist for subpopulations.

Underestimates of health status may have significantly adverse health consequences for the populations affected. Whenever awareness of health disparities is compromised due to misleading or unavailable data, there is a corresponding lost opportunity to focus on prevention, health care, research, and other efforts. As a result, the populations affected by inadequate or inaccurate data collection continue to suffer from poor health outcomes. These challenges highlight the ongoing need for widespread collection of accurate demographic data followed by rapid dissemination for evaluative purposes.

The issue of data availability for all populations, using established racial categories, was raised as a key concern by stakeholders who informed the development of this strategy. Although the HHS Data Council Working Group on Racial and Ethnic Data, as well as the Data Work Group of the HHS Initiative to Eliminate Racial and Ethnic Disparities in Health, issued a joint report for improving the collection and use of racial and ethnic data, many recommendations have not been realized.⁸¹

The information in this section is organized under the following topics, which were raised by the community stakeholders as areas of concern:

- Demographics of the United States Includes a discussion of the geographic and urban/rural distribution of the U.S. population, as well as information on the populations of Island Areas and on foreign-born populations.
- 2. **Health disparities by population and geography** Provides an overview of health and healthcare disparities for particular populations (e.g., racial, ethnic, rural, urban, children, adolescents, people with disabilities, LGBT).
- 3. Health disparities by disease or health concern Offers a wide-ranging overview of infant, adolescent, maternal, and adult morbidity, disability, and mortality disparities, and highlights selected diseases and conditions where significant disparities are known to exist: cardiovascular disease, cancer, HIV/AIDS, diabetes, chronic lower respiratory diseases, viral hepatitis, chronic liver disease and cirrhosis, kidney disease, arthritis, injury deaths, violence, behavioral health, and oral health.
- 4. **Determinants of health** Includes a selected overview of *social determinants* of health (e.g., gender; poverty and socioeconomic status; employment; educational attainment; food

security; housing and transportation; psychological stress; racism; pain management; the health system); *behavioral determinants* of health (e.g., overweight and obesity; exercise; illicit drugs; tobacco; alcohol); *environmental determinants* of health (e.g., blood lead, asthma, workplace environment); and *biological and genetic determinants* of health.

5. **Healthcare workforce** — Provides an overview of issues related to building a diverse workforce.

DEMOGRAPHICS OF THE UNITED STATES

Understanding the demographics and geographic distribution of population groups in the United States is important in planning for varying health needs in different parts of the country. While it is not possible to include information on all groups of interest, selected population data are provided below.

Geographic Distribution

As shown in Exhibit 2-1 for 2008 data, Whites comprise about 80 percent of the population in all regions of the country. African Americans are about 13 percent of the population nationally but are more highly represented in the South and less so in the West. American Indians and Alaskan Natives are 1 percent of the U.S. population and are only slightly more represented in the West. Asians comprise about 4.5 percent of the national population, with the majority residing in the Western region. Native Hawaiians and Pacific Islanders comprise less than 0.2 percent of the populace throughout the country, but are slightly more represented in the West. Multiracial individuals comprise approximately 2 percent of the population across geographic regions. Approximately 15 percent of the country is Hispanic and proportions vary considerably by geographic location with the highest percentage in the West. The Census Bureau projects that over the next 40 years, the American population will be older and more diverse.

Census 2000 data also indicates that two groups — Blacks, and American Indians and Alaskan Natives — had the highest overall estimated disability rate (24.3 percent). The distribution of people with disabilities is highest in the South (38.3 percent) and lowest in the Northeast region of the country (19.0 percent). 83

In 2005, the South had the largest number of older Americans followed by the Midwest, Northeast, and West.⁸⁴ There are more older female adults than older male adults.⁸⁵ The geographic distribution of older adults and larger number of older women pose important social, economic, health, and other considerations as the American population ages. Exhibit A-1 in Appendix A provides additional demographic information.

^a U.S. census Bureau's geographic regional designations: Northeast, Midwest, South, West. These designations are not equivalent to the 10 HHS health region designations.

SECTION TWO

Exhibit 2 1: Geographical Distribution of United States Population by Race/Ethnicity, 2008 Population numbers and percentage of total population								
	U.S.	Northeast b	Midwest ^C	South ^d	West			
Gender								
Male	149,924,604	26,740,485	32,797,335	54,885,816	35,500,968			
	(49.31%)	(48.69%)	(49.27%)	(49.13%)	(50.10%)			
Female	154,135,120	28,184,294	33,764,113	56,832,733	35,353,980			
	(50.69%)	(51.31%)	(50.73%)	(50.87%)	(49.90%)			
Total ^a	304,059,724	54,924,779	66,561,448	111,718,549	70,854,948			
	(100%)	(100%)	(100%)	(100%)	(100%)			
Race								
White	242,639,242	44,152,158	56,638,126	84,690,175	57,158,783			
	(79.80%)	(80.39%)	(85.09%)	(75.81%)	(80.67%)			
Black	39,058,834	6,880,762	6,913,392	21,609,392	3,655,288			
	(12.85%)	(12.53%)	(10.39%)	(19.34%)	(5.17%)			
AI/AN	3,083,434	222,957	471,590	920,694	1,468,193			
	(1.01%)	(0.41%)	(0.71%)	(0.82%)	(2.07%)			
Asian	13,549,064	2,852,517	1,600,194	2,837,889	6,258,464			
	(4.46%)	(5.19%)	(2.40%)	(2.54%)	(8.83%)			
NHOPI	562,121	45,196	36,815	96,447	383,663			
	(0.19%)	(0.08%)	(0.06%)	(0.09%)	(0.54%)			
Two or more races	5,167,029	771,189	901,331	1,563,952	1,930,557			
	(1.70%)	(1.40%)	(1.35%)	(1.40%)	(2.73%)			
Total ^a	304,059,724	54,924,779	66,561,448	111,718,549	70,854,948			
	(100%)	(100%)	(100%)	(100%)	(100%)			
Ethnicity								
Not Hispanic/Latino	257,116,111	48,503,638	62,297,470	95,198,450	51,116,553			
	(84.56%)	(88.31%)	(93.59%)	(85.21%)	(72.14%)			
Hispanic/Latino	46,943,613	6,421,141	4,263,978	16,520,099	19,738,395			
	(15.44%)	(11.69%)	(6.41%)	(14.79%)	(27.86%)			
Total ^a	304,059,724	54,924,779	66,561,448	111,718,549	70,854,948			
	(100%)	(100%)	(100%)	(100%)	(100%)			

Source: U.S. Census Bureau, FactFinder, Data Sets, Annual Population Estimates, 2008 Population Estimates, Detailed Tables T3-2008, T4-2008, T-8-2008 by region. Geographical areas are U.S. Census designations. The U.S. Census Bureau includes only states data under the geographical areas shown

http://factfinder.census.gov/

here. District of Columbia and U.S. Island Areas are not included.

Percentages may not sum to 100% due to rounding effects.

The Northeast region includes: Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, Vermont, New Jersey, New York, and Pennsylvania.

The Midwest region includes: Delaware, District of Columbia, Florida, Georgia, Maryland, North Carolina, South Carolina, Virginia, West Virginia, Alabama, Monthy Missionia, Toppesse, Arkapea, Louisings, Oklobama, and Toype

Kentucky, Mississippi, Tennessee, Arkansas, Louisiana, Oklahoma, and Texas.

^eThe West region includes: Arizona, Colorado, Idaho, Montana, Nevada, New Mexico, Utah, Wyoming, Alaska, California, Hawaii, Oregon, and Washington.

Urban and Rural Populations

Awareness of the urban and rural distribution of an area's residents is important for understanding health needs, access to resources, and factors that influence health. Exhibit 2-2 shows that 40 percent of American Indians and Alaskan Natives and 27 percent of Whites reside in rural areas. In contrast, Asians, Hispanics, Native Hawaiians and Pacific Islanders, and Blacks are more likely to reside in urban areas. Exhibits A-2 and A-3 in Appendix A display additional information about population density and urban/rural distribution in the U.S. Census geographic regions.

Exhibit 2 2: United States Urban/Rural Populations, 2006 2008							
Race/Ethnicity	Percentage of each population						
nace/Lumenty	Urban	Rural					
AII	77.1	22.9					
White	73.2	26.8					
Black	88.2	11.8					
AI/AN	59.8	40.2					
Asian	92.9	7.1					
NHOPI	89.9	10.1					
Two or more races	82.4	17.6					
Hispanic	90.8	9.2					

Source: U.S. Census Bureau, Factfinder, Datasets. IN: 2006-2008 American Community Survey 3-Year Estimates, Detailed Tables B02001 and B03002, United States. Al/AN=American Indian & Alaskan Native; NHOPI=Native Hawaiian and Pacific Islander. http://factfinder.census.gov/

Island Areas

Puerto Rico, the U.S. Virgin Islands, the Pacific Jurisdictions (American Samoa, Commonwealth of the Northern Mariana Islands, and Guam), and the Freely Associated States (Federated States of Micronesia, Republic of the Marshall Islands, and Republic of Palau) include nearly 4.6 million people of which 87 percent reside in Puerto Rico. Collectively the Pacific Jurisdictions and the Freely Associated States are home to nearly 490,000 people, have fewer total residents than Wyoming (the least populated state), and extend across an ocean area that is larger than the continental United States. ⁸⁶ The U.S. Virgin Islands has a resident population that is similar in number to islands in the Pacific Jurisdictions.

Life expectancy and infant mortality differ for Puerto Rico, the U.S. Virgin Islands, Pacific Jurisdictions, and the Freely Associated States. For example, the infant mortality rate for the U.S. Virgin Islands and Puerto Rico is 1.3 times that of the U.S. rate. For the Freely Associated States, the infant mortality rate ranges from two to four times the U.S. rate. In 2008, people in the three Freely Associated States also had a shorter life expectancy than people in the U.S. (Exhibit 2-3).

SECTION TWO

Exhibit 2 3: Demographic Indicators for United States Island Areas, 2009								
Demographic Indicators	American Samoa	CNMI	Guam	FSM	RMI	Republic of Palau	United States	
Population								
Population (in thousands)	65	51	178	107	65	21	307,212	
Population growth rate (percent)	1.2	-7.1	1.4	-0.2	2.1	0.4	1	
Net migration rate ^a (per 1,000 population)	-7	-90	0	-21	-5	1	4	
Fertility rate (births per woman)	3.3	2.2	2.5	2.9	3.6	1.8	2.1	
Mortality			•					
Life expectancy at birth (years)	74	77	78	71	71	71	78	
Infant mortality rate ^C (per 1,000 births)	10	6	6	26	25	13	6	
Child mortality rate ^d (per 1,000 births)	13	8	7	32	31	16	8	
Death rate (per 1,000 population)	4	3	5	4	4	8	8	

Source: U.S. Census Bureau, International Data Base, data access by country, 2009. United States territories are: American Samoa; Commonwealth of the Northern Mariana Islands (CNMI); Guam; Puerto Rico; U.S. Virgin Islands. Freely Associated States are: Federated States of Micronesia (FSM); Republic of the Marshall Islands (RMI); Republic of Palau.

http://www.census.gov/ipc/www/idb/informationGateway.php

Foreign-Born Populations

Understanding the characteristics of foreign-born individuals in the United States provides an opportunity to assess and plan for cultural, language, and other factors that influence health and well-being. Overall, 12.5 percent of the U.S. population is foreign born. The largest percentage of the foreign-born population is from Latin America, followed by Asia and Europe. Slightly more than half (52 percent) of the foreign-born population speaks English less than "very well." HHS divides the country into 10 regions. The highest concentration of foreign-born persons is in Region IX (24.8 percent consisting of Arizona, California, Hawaii, Nevada, and the U.S. Associated Pacific Basin) while the lowest concentration is in Region X (10.4 percent) consisting of Alaska, Idaho, Oregon, and Washington (Exhibits A-4 and A-5 in Appendix A).

a "The difference between the number of migrants entering and those leaving a country in a year, per 1,000 midyear population. A positive figure is

known as a net immigration rate and a negative figure as a net emigration rate."

"The average number of children that would be born per woman if all women lived to the end of their childbearing years and bore children according to a given set of age-specific fertility rates."

Under age one.

Under age five.

HEALTH AND HEALTHCARE DISPARITIES BY POPULATION AND GEOGRAPHY

Healthcare Disparities Reporting

This subsection provides a brief overview of health and healthcare disparities, organizing them with reference to particular populations. In so doing, this subsection complements the one that follows, which organizes disparities by particular diseases or health concerns. We will begin with a brief discussion of current healthcare disparity reporting for at-risk populations. The remainder of the subsection provides brief summaries that spotlight disparities for racial and ethnic populations, rural and urban populations, children and adolescents, people with disabilities, and LGBT populations.

AHRQ tracks healthcare disparities and information pertinent to improving them in its annual National Healthcare Disparities Report (NHDR)³⁸ and National Healthcare Quality Report (NHQR).¹³ AHRQ also monitors clinical performance (how well providers deliver needed services); patient assessments (how well providers meet healthcare needs from the patient's perspective); and health outcomes (benefits or detriments of the care delivered and its quality). The following are key examples of treatment disparities as reported in the 2009 NHDR.³⁸

- In 2006, Blacks, Asians, and Hispanics were more likely to report poor communication with their health provider than were Whites.
- In 2006, Hispanic adults were less likely to receive advice from a health provider to quit smoking compared with non-Hispanic White adults.
- In 2006, the percentage of obese adults who received advice from a health provider about eating fewer high-fat or high-cholesterol foods was significantly lower for Blacks than for Whites and Hispanics compared to non-Hispanic Whites.
- From 2000 to 2007, the percentage of nursing home residents who were physically restrained was higher for Hispanics than for Whites.
- In 2008, the percentage of hospice patients whose families reported that they did not receive the right amount of medication for pain was significantly higher for Hispanics, Blacks, and American Indians and Alaskan Natives than for Whites.

SECTION TWO

- In 2007, the percentage of appropriately timed antibiotics provided to surgery patients was lower for Blacks, Asians, American Indians and Alaskan Natives, and Hispanics than for Whites.
- Between 2005 and 2007, Hispanic and American Indians and Alaskan Native adult patients with heart failure were less likely than their White counterparts to receive complete written discharge instructions.

AHRQ reports for different time periods also shown that healthcare disparities experienced by Blacks, Asians, Hispanics, American Indians and Alaskan Natives, and poor Americans have stayed the same or worsened.⁹

Racial and Ethnic Populations

There are many disparities that affect racial and ethnic populations in the United States. These and other disparities will be discussed in more detail in the "Health Disparities by Disease or Health Concern" subsection.

American Indian and Alaskan Native Population

American Indians and Alaskan Natives, for instance, suffer from higher rates of mortality due to diabetes, unintentional injury, and motor vehicle crash deaths. Various sources note that mortality rates for American Indian and Alaskan Native populations have been underestimated due to the miscoding of race on death certificates.⁸⁸. Data comparing adjusted mortality rates for American Indians and Alaskan Natives from 2002–2003 to mortality rates of all U.S. races in 2003 reveals much higher disparities than are otherwise evident (Exhibit 2-16). By this analysis, tuberculosis deaths are nearly nine-fold and alcohol-induced deaths are nearly seven-fold for American Indians and Alaskan Natives compared to the general U.S. population. Cervical cancer, homicide, and suicide deaths are about two-fold higher for American Indians and Alaskan Natives compared to the general U.S. population.

Exhibit 2 4: Indian Health Service Mortality Disparity Table American Indian and Alaskan Natives (AI/AN) in the IHS Service Area, 2004 2006 and 1996 1998 U.S. All Races, 2005 and 1997

Cause of Death	Rate: AI/AN 2004 2006	Rate: U.S. All Races 2005	Ratio: AI/AN 2004 2006 U.S. All Races 2005	Rate: AI/AN 1996 1998	Rate: U.S. All Races 1997	Ratio: AI/AN 1996 1998 U.S. All Races 1997
All Causes	Causes 980.0 798.8		1.2 1,071.7		877.7	1.2
Alcohol Induced	43.0	7.0	6.1	45.0	4.0	11.3
Breast Cancer	21.0	24.1	0.9	19.8	28.9	0.7
Cerebrovascular Disease	46.6	16.6	2.8	62.7	61.1	1.0
Cervical Cancer	3.3	2.4	1.4	5.2	3.2	1.6
Diabetes	68.1	24.6	2.8	77.1	23.7	3.3
Diseases of the Heart	206.2	211.1	1.0	271.5	277.7	1.0
HIV Infection ²	3.0	4.2	0.7	3.3	6.0	0.6
Homicide (Assault)	11.7	6.1	1.9	12.6	7.0	1.8
Infant Deaths ³	8.0	6.9	1.2	8.9	7.2	1.2
Malignant Neoplasm (All)	176.2	183.8	1.0	187.0	203.5	0.9
Maternal Deaths 4	16.9	15.1	1.1	8.0	8.4	1.0
Motor Vehicle Crashes	46.7	15.2	3.1	43.2	15.9	2.7
Pneumonia & Influenza	27.1	20.3	1.3	31.3	33.3	0.9
Suicide (Intentional Self harm)	19.8	10.9	1.8	17.9	11.2	1.6
Tuberculosis	1.2	0.2	6.0	2.0	0.4	5.0
Unintentional Injuries 5	93.8	39.1	2.4	97.1	35.8	2.7

¹ Rate of alcohol-induced deaths is for the 1979-1981 three-year period. The U.S. all-races rate is for 1980.

Note: ICD-10 codes were introduced in 1999. Comparability ratios have been applied to the 1996-1998 age-adjusted rates.

The 1997 U.S. all-races rates have been age-adjusted to the 2000 standard population. Comparability ratios have been applied.

American Indian and Alaskan Native (AI/AN) age-adjusted rates are adjusted to compensate for misreporting of AI/AN race on state death certificates. Source: Unpublished data: OPHS/Division of Program Statistics (1996-1998 and 2004-2006 AI/AN rates based on 2000 census with bridged-race categories). Ratio between American Indian and Alaskan Native (AI/AN) and U.S. all-races rate. Date: JANUARY, 2011

 $^{^2}$ HIV was first classified in 1987. Rate of HIV is for the 1987-1989 three-year period. The U.S. all-races rate is for 1988.

Per 1,000 live births°

⁴Rate per 100,000 live births. Rate does not meet the standards of reliability due to small numbers. The break in comparability for maternal mortality _has not been quantified by NCHS.

Unintentional injuries include motor vehicle crashes.

Exhibit 2-5 provides an overview snapshot of some of the health and healthcare disparities for racial and ethnic populations.

		Exhibit 2 5: A Snapshot of Disparities in Health and Health Care, 2004 2009
Population	Year	Disparity
African	2007–2009	Influenza vaccination rate for adults 65 and older was 53.4% compared to 68.3% for Whites. 1
Americans	2004–2006	Infant mortality rates were 2.3 times higher than for White infants. ²
	2005–2007	Compared to Whites, mortality rates were: • 2.1 times higher for diabetes mellitus • 2.2 times higher for prostate cancer • 6.0 times higher for homicide • 8.8 times higher for HIV
	2009	Compared to Whites, there were: • 2.0 times more hospital admissions for diabetes-related lower extremity amputations • 1.8 times more new AIDS cases • 1.4 times as many women who did not receive prenatal care in the first trimester
American	2004–2006	Infant mortality rates were 1.5 times higher than for White infants.
Indians and Alaskan Natives	2005–2007	Compared to Whites, mortality rates were: • 1.8 times higher for diabetes mellitus • 1.8 times higher for homicide • 2.6 times higher for chronic liver disease and cirrhosis
		Compared to Whites, mortality rates were: • 1.6 times higher for motor vehicle-related injuries
	2009	The number of women who did not receive prenatal care in the first trimester decreased; it is now 0.1% higher than for Whites. 10
	2007	Al/AN were twice as likely to contract Hepatitis C as compared to Whites.
Asians,	2004–2006	Infant mortality rates were 1.7 times higher for Hawaiians than for White infants. 12
Native Hawaiian	2005–2007	Major cardiovascular disease was the number one cause of death for Asian Americans and Pacific Islanders.
and Pacific Islanders	2007	Asian Americans were 1.6 times more likely to contract Hepatitis A as compared to Whites.
	2009	Compared to Whites, Asians were: • 1.2 times more likely not to have had a doctor's office or clinic visit in the last 12 months where health providers listened carefully, explained things clearly, respected what they had to say, and spent enough time with them
Hispanics/	2007–2009	Influenza vaccination rate for older adults was 55.0% compared to 68.3% for non-Hispanic Whites.
Latinos	2005–2007	Compared to Whites, mortality rates were: • 1.5 times higher for chronic liver disease and cirrhosis • 1.4 times higher for diabetes mellitus • 2.0 times higher for homicide • 2.1 times higher for HIV
	2009	Compared to non-Hispanic Whites: • The number of women who did not receive prenatal care in the first trimester decreased; it is now 0.1% higher than for Whites 18 • There were 3.3 times more new AIDS cases per 100,000 of the population age 13 and over 19

Exhibit 2-5 (cont'd)

- 1. Centers for Disease Control and Prevention. National Center for Health Statistics. Health Data Interactive. Vaccinations for influenza and pneumonia, ages 1+: US, 1993-2009 (Source: NHIS). www.cdc.gov/nchs/hdi.htm
- Centers for Disease Control and Prevention. National Center for Health Statistics. Health Data Interactive. Infant mortality by cause: US/State 2001-2006 (Source: NVSS). www.cdc.gov/nchs/hdi.htm
- 3. Centers for Disease Control and Prevention. National Center for Health Statistics. Health Data Interactive. Mortality by underlying cause, ages 18+: US, 1981-2007 (Source: NVSS). www.cdc.gov/nchs/hdi.htm
- 4. Agency for Healthcare Research and Quality. National Healthcare Disparities Report, 2010, H-13. http://www.ahrq.gov/qual/nhdr10/nhdr10.pdf
- Centers for Disease Control and Prevention. Topics: Statistics and Surveillance. AIDS diagnoses by race/ethnicity, 2009. http://www.cdc.gov/hiv/topics/surveillance/basic.htm#aidsrace
- 6. Centers for Disease Control and Prevention. Pregnancy Nutrition Surveillance System, 2009. Table 10D: Maternal behavioral indicators by race/ethnicity, age, or education. http://www.cdc.gov/PEDNSS/pnss_tables/pdf/national_table10.pdf
- 7. Centers for Disease Control and Prevention, op. cit., note 2.
- 8. Centers for Disease Control and Prevention, op. cit., note 3.
- Centers for Disease Control and Prevention. National Center for Health Statistics. Health Data Interactive. Injury mortality: US/State, 1999-2007 (Source: NVSS).
 www.cdc.gov/nchs/hdi.htm
- 10. Centers for Disease Control and Prevention, op. cit., note 6.
- U.S. Department of Health and Human Services. Office of Minority Health. Data and Statistics: Hepatitis. http://minorityhealth.hhs.gov/templates/content.aspx?lvl=3&lvlid=541&lD=6494
- 12. Centers for Disease Control and Prevention, op. cit., note 2.
- 13. Centers for Disease Control and Prevention, op. cit., note 3.
- 14. U.S. Department of Health and Human Services, op. cit.,, note 11.
- 15. Agency for Healthcare Research and Quality, op. cit., note 4.
- 16. Centers for Disease Control and Prevention, op. cit., note 1.
- 17. Centers for Disease Control and Prevention, op. cit., note 3.
- 18. Centers for Disease Control and Prevention, op. cit., note 6.
- 19. Agency for Healthcare Research and Quality, op. cit., note 4.

Geographic Variations

Generally, rural and urban areas have significantly different health-related concerns, health risks, and healthcare resources. For example, rural residents are more likely to be elderly, poor, and in only fair or poor health. They are also more likely to have chronic health conditions compared to their urban counterparts. Among other factors, urban populations have higher rates of specific health concerns (e.g., asthma, lead poisoning) that contribute to disparities between populations.

Children and Adolescents

Children and adolescents are particularly vulnerable segments of our population and experience significant health disparities. For example, AHRQ reported that: 90

 Children from poor families and near-poor families were less likely to receive all recommended vaccines in 2007 than were children from high-income families.

- Uninsured children and children with public insurance were less likely to have a "usual source of care" than were children with private insurance.
- Black children were more likely to be admitted to the hospital for asthma than were other children.
- Less than 40 percent of children ages 12-17 who had a major depressive episode in 2007 received treatment.
- Children who are younger, uninsured, or who live in a household where English is not the primary language were less likely than their counterparts to have had a dental visit.

In addition, adolescents and young adults are particularly at risk for injury deaths compared to other ages. As discussed later in this section, unintentional injury, homicide, and suicide are more common in this demographic. Further, disparities and particular risks exist for children and adolescents in many areas including behavioral health, violence, blood-lead levels, asthma, and use of illicit drugs, tobacco, and alcohol.

A stable home environment is an important component for the health and well-being of young people. Two-parent, married families as well as engaged fathers can provide a strong basis for raising children and adolescents. 91, 92

People with Disabilities

In recent years, new attention has been given to the health and healthcare disparities experienced by persons with disabilities. As one measure of disability, more than 20 percent of the adult population in the United States self report as having limitations in their activities due to physical or emotional problems — with even higher percentages for some racial groups and for less-educated or lower-income individuals. Among the central challenges for underserved populations are the limited availability of data (especially for children with disabilities) and the varied approaches to measuring and defining disability. AHRQ measures disability as limitations in basic activities (mobility and basic functioning) and/or complex activities (interactions with one's environment and/or community life).

Examples of important health-related concerns that people with disabilities might encounter include:

- The inability to read the list of available healthcare providers on a website because the data are coded in such a fashion that it is not compatible with a screen reader used by some people with disabilities
- The inability to create a personal health record using readily available commercial, off-the-shelf software because the software is not usable by someone dependent on assistive technology

- ◆ The inability to understand what is said on a video playing in a medical or dental office waiting area because it is not captioned for people who are deaf
- ◆ The inability by someone with a hearing loss to use a telephone provided at a hospital bedside because the receiver is not hearing-aid compatible

Lesbian, Gay, Bisexual, and Transgender Populations

Healthy People 2010's companion document on Lesbian, Gay, Bisexual, and Transgender Populations (LGBT) health increased recognition of the specific issues facing LGBT populations. ⁹³ The report identified key health concerns including access to quality care, HIV/AIDS, and barriers to conducting research. Although there is a paucity of national data, more than a decade of research indicates LGBT populations experience health and healthcare disparities. Findings include:

- ◆ LGBT sexual orientation and gender have been associated with elevated rates of alcohol consumption, tobacco use, and substance abuse. 34, 94, 95, 96, 97
- ◆ LGBT, especially youth, experience high levels of mental disorders such as anxiety, depression, and suicidal thoughts. LGBT youth are at high risk for suicide attempts and completions. ⁹⁸
- Women in the LGBT community receive routine preventive breast cancer and Pap smear screening less frequently despite evidence showing their risk of developing breast and cervical cancer.^{35, 99}

In 2010, the Institute of Medicine (IOM) began efforts to assess the state of the science on health status of LGBT populations. The upcoming report will also identify research gaps and opportunities; consider training needs for improved research; and outline an agenda to help strengthen future research.³⁶

HEALTH DISPARITIES BY DISEASE OR HEALTH CONCERN

This subsection provides brief summaries of generally well-known health and healthcare disparities in the United States, some of which were shared by the community stakeholders who participated in the regional meetings that were discussed in Section 1. The amount and availability of data for different populations varies considerably. The disparities described below should be considered in light of the determinants of health, which are presented later in this section.

Infant and Maternal Mortality

Disparities in infant mortality rates are particularly egregious, putting the United States at the bottom of developed countries in this regard. African American infants are especially at risk for death in the first year of life with mortality rates that range from two times to more than three times that of White infants — resulting from diseases of the circulatory system, pneumonia, maternal complications, prematurity and low birthweight, Sudden Infant Death Syndrome (SIDS), unintentional injury, and homicide (Exhibit 2-6).

Exhibit 2 6: United States Infant Mortality Rate by Race and Ethnicity, 2004 2006 Mortality rate per 100,000 live births									
Cause of Death	AII	White	Black	AI/AN	API	Hispanic			
Diseases of the circulatory system	13.2	10.9	24.5	15.6	13.3	10.2			
Pneumonia	5.9	4.6	12.8	17.1	3.7	4.4			
Maternal complications of pregnancy	41.2	31.4	96.9	23.6	27.7	28.4			
Prematurity and low birthweight	113.1	81.0	291.6	88.6	76.5	87.4			
Birth defects	136.3	131.6	167.9	171.7	108.4	139.9			
Sudden Infant Death Syndrome (SIDS)	54.4	47.0	99.6	110.6	23.5	27.6			
Unintentional injury	26.2	22.7	47.1	59.3	12.0	15.8			
Homicide	7.5	6.3	14.1	17.8	3.6	6.6			
All causes	677.1	565.2	1,312.8	825.8	470.0	552.2			

Source: Centers for Disease and Prevention. National Center for Health Statistics. Health Data Interactive. Mortality and life expenctancy. Infant mortality by cause, US/state, 2001–2006 (source: NVSS). Data for 2004 presented here. Data are for infants ages 0-365 days.

Al/AN=American Indian & Alaskan Native; API=Asian & Pacific Islander.

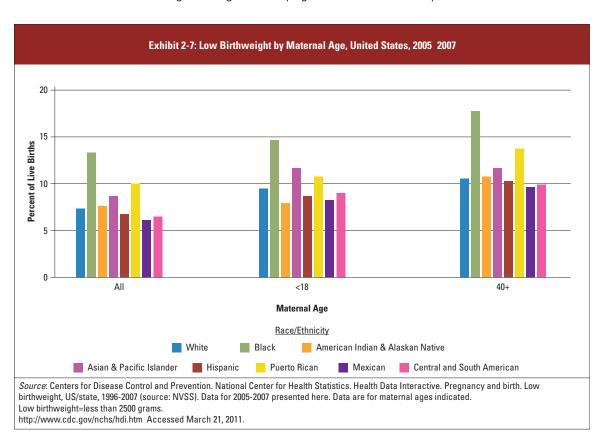
http://www.cdc.gov/nchs/hdi.htm Accessed March 21, 2011

Similarly, American Indian and Alaskan Native infants die at two to three times the rate of White infants from SIDS, unintentional injury, and homicide — and more than 4.5 times that of White infants from pneumonia. Infant mortality rates for the Federated States of Micronesia, Republic of the Marshall Islands, Palau, and American Samoa are also higher than the rate for the United States (see Exhibit 2-3).

The maternal mortality rate has increased in the past few decades after dramatic declines from the early 20th century. Some of the apparent increase may reflect coding and classification of maternal deaths. However, in 2006 there were 13.3 deaths per 100,000 live births, which represents an increase from a low of 6.6 deaths per 100,000 live births in 1987. The rate for non-Hispanic Black women was more than three

times that of non-Hispanic White women. The risk of maternal death increases with age for all racial and ethnic women. In 2006, the maternal mortality rate of women aged 35 years and over was nearly six times the rate of women under 20 years of age. 100

Prematurity and low birthweight are a primary cause of infant deaths in the United States; one in eight infants are born prematurely each year.¹⁰¹ Infants who are 2,500 grams or less at birth (low birthweight) are also at increased risk for poor health outcomes and disabilities (e.g., mental retardation, learning problems, hearing and vision loss).¹⁰² While advanced maternal age is associated with increased low birthweight for all racial and ethnic groups, it is an even higher risk for African Americans and Puerto Ricans.¹⁰³ Exhibit 2-7 shows the risk of low birthweight among women by age and race and ethnicity.

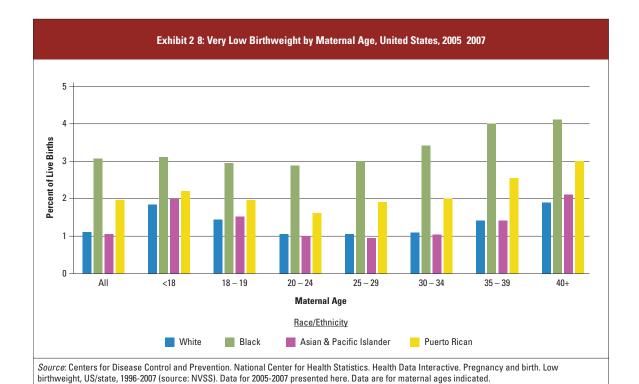


SECTION TWO

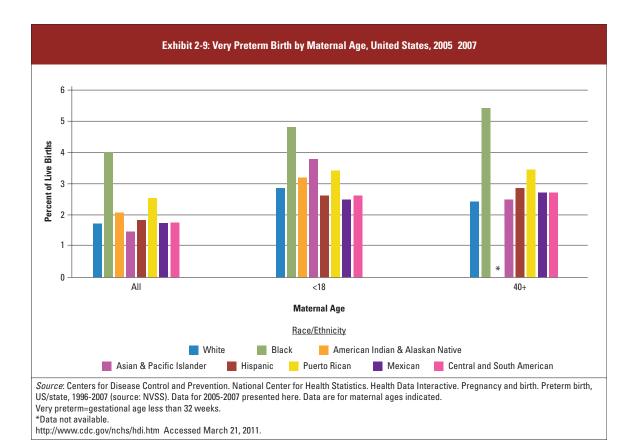
Very low birthweight=less than 1500 grams.

http://www.cdc.gov/nchs/hdi.htm Accessed March 21, 2011.

Very low birthweight infants (weighing less than 1500 grams at birth) are approximately 100 times more likely to die compared to those who are born with a normal weight. Low birthweight infants are more likely to be born among non-Hispanic Blacks and Puerto Rican mothers. Further, low birthweight is high for younger women, declines to its lowest levels at ages 20-24, and then continually increases to the highest levels for mothers ages 40 and older. This pattern as it relates to maternal age is similar for all racial and ethnic women (Exhibit 2-8).



Preterm-related deaths account for more than one-third of all deaths during the first year of life and have a dramatic effect on the status of infant health in the United States. For women less than 18 years of age, very preterm births (infants less than 32 weeks gestation) are highest for Black, Asian and Pacific Islander, and Puerto Rican women. By age 40 or older, rates of very preterm births are up to 2.4-fold higher for Black women compared to women of other races (Exhibit 2-9).



Adult Disability, Morbidity, and Mortality

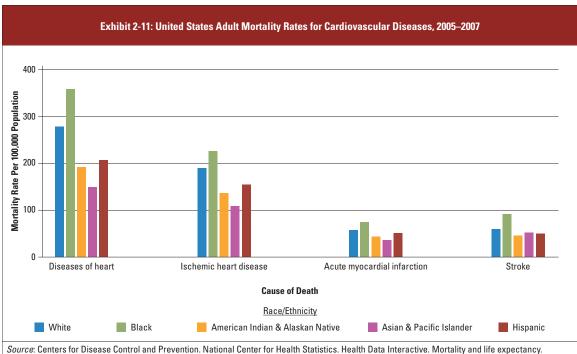
Some of the leading causes of death in the United States include cardiovascular disease, cancer, HIV/AIDS, diabetes, chronic lower-respiratory disease, chronic liver disease and cirrhosis, Hepatitis B and C, kidney disease, and injury deaths. A discussion of disparities follows for specific diseases and conditions. Exhibit 2-10 provides a snapshot of mortality rates for these diseases.

Exhibit 2 10: United States Adult Mortality Rates by Race and Ethnicity, 2005 2007 Mortality rate per 100,000 population								
Cause of Death	All	White	Black	AI/AN	API	Hispanic		
Diseases of heart	269.9	265.6	347.9	182.9	144.2	195.5		
Cancer	243.0	241.7	293.6	161.5	144.3	159.1		
Trachea, bronchus, and lung	69.5	70.3	76.6	44.1	34.1	28.7		
Colon, rectum, and anus	23.1	22.5	32.6	15.6	14.7	16.7		
Prostate	12.5	11.6	25.1	8.4	5.5	9.8		
Breast	17.7	17.2	25.4	10.1	8.8	10.9		
Chronic lower respiratory diseases	55.8	58.8	38.6	39.2	19.1	24.2		
Influenza and pneumonia	24.1	24.0	26.4	21.3	19.5	19.9		
Chronic liver disease and cirrhosis	12.0	12.5	9.9	31.2	4.6	18.4		
Diabetes mellitus	31.6	28.8	60.5	53.2	21.8	41.3		
HIV	5.3	2.8	24.7	3.4	0.7	5.9		
Unintentional injuries	49.6	51.4	46.7	68.4	21.2	38.4		
Suicide	14.4	15.9	6.6	14.3	7.3	7.2		
Homicide	7.3	4.4	26.2	8.5	3.1	8.6		
All causes	1,027.9	1,014.3	1,293.2	840.5	561.7	743.5		

Source: Centers for Disease Control and Prevention. National Center for Health Statistics. Health Data Interactive. Mortality and life expectancy. Mortality by underlying cause, ages 18 and over, US/state, 1999-2007 (source: NVSS). Data for 2005-2007 presented here. Data are age-adjusted for ages 18 and older. Data are based on death certificates. Death rates for Al/AN, API, and Hispanic populations may be underestimated. HIV=human immunodeficiency virus; Al/AN=American Indian & Alaskan Native; API=Asian & Pacific Islander http://www.cdc.gov/nchs/hdi.htm Accessed March 21, 2011.

Cardiovascular Disease

Heart disease is the leading cause of death for people of most racial and ethnic groups in the United States¹⁰⁶ and the overall adult mortality rate from this disease is high (Exhibit 2-11). Both Whites and Blacks have high levels of heart disease compared to the other populations shown, although Blacks have rates that are 31 percent higher than Whites.^{107, 108} Stroke is the third leading cause of death in the United States and the cause of significant disabilities for nearly 1.1 million people in 2005.¹⁰⁹ Blacks and Whites have higher mortality rates for stroke than do other racial or ethnic groups.



Source: Centers for Disease Control and Prevention. National Center for Health Statistics. Health Data Interactive. Mortality and life expectancy. Mortality by underlying cause, ages 18+, US/state, 1999-2007 (source: NVSS). Data for 2005-2007 presented here. Data are age-adjusted for ages 18 and older. Data are based on death certificates. Death rates for American Indian and Alaskan Native, Asian and Pacific Islander, and Hispanic populations may be underestimated. http://www.cdc.gov/nchs/hdi.htm Accessed March 21, 2011.

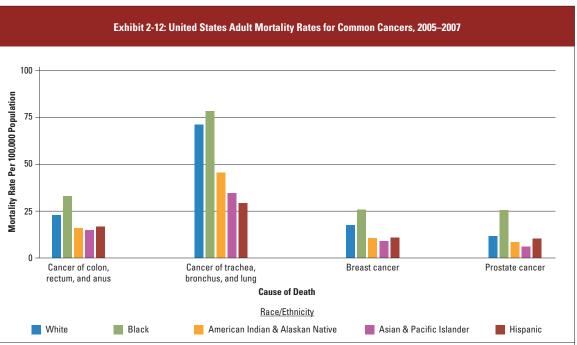
Disparities by geography and socioeconomic status (SES) are typical of both heart disease and stroke. People living in the southeastern United States having less than a high school education and earning less than \$15,000 per year are more likely to die of heart disease or suffer from stroke compared to the rest of the country (Exhibits A-6 and A-7 in Appendix A).

Cancer

Cancer has a disproportionately adverse affect on certain racial and ethnic populations, individuals of low SES, and in specific geographic areas. 111, 112 For example, incidence of deaths from cervical cancer and lung cancer are higher in some of the southern and adjacent states. The incidence of death from ovarian cancer is higher in some of the northern mountain and northern central states. Additionally, cancer is the number one killer of Asian and Pacific Islander populations (while heart disease is the leading cause of death for all other racial and ethnic populations). A summary follows of the mortality rates for certain type of cancers and of the populations with the highest disparities (see also Exhibits 2-12 and 2-13):

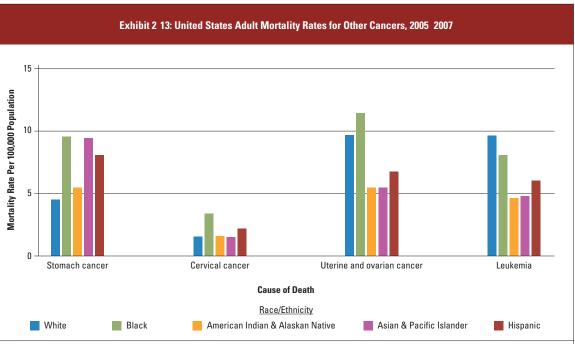
SECTION TWO

- Lung cancer is the most common cause of cancer-related death in men and women. Incidence and mortality rates have dropped for men in the past decade, but not for women. African Americans and Whites have the highest mortality rates from lung cancer.
- Breast cancer is the second leading cause of cancer mortality in women. Although the overall breast cancer death rate has dropped steadily, the gap between African Americans and Whites is wider than it was in the 1990s. 114 African Americans have the highest mortality rate from breast cancer.
- Prostate cancer is the second leading cause of cancer mortality in men. Although incidence and mortality have been declining for most populations since the early 1990s, the gap between African Americans and other races and ethnicities has remained large. African American men have the highest mortality rates from prostate cancer.
- Cancers of the colon and rectum (colorectal cancer) are the third leading cause of cancer-related mortality in men and women. Colorectal cancer incidence and mortality has decreased for most populations over the past decade. However, incidence rates for American Indians and Alaskan Natives have increased. African Americans continue to have the highest mortality from colorectal cancer.
- Stomach cancer incidence and mortality have declined in the past 20 years and are lower for women than for men.¹¹⁷ Blacks, Asians, Pacific Islanders, and Hispanics have stomach cancer mortality rates that are 1.5 times that of Whites.
- ◆ Cervical cancer mortality rates for Black women are more than that of White, American Indian and Alaskan Native, Asians, Pacific Islander women, and Hispanic women. As of 2005, cervical cancer screening rates had not reached the Healthy People 2010 target of increasing to 90 percent of the proportion of women aged 18 and older who have received a Pap test within the past three years. ¹¹⁸
- African American and White women continue to have the highest mortality rates of uterine and ovarian cancer 1.5 to two times that of the other races and ethnicities. Endometrial cancer is the most common type of uterine cancer and the most common cancer of the female reproductive system. The endometrial cancer mortality rate for African American women is nearly twice as high as that for White women even though White women have a higher cancer incidence compared to Black women.
- ◆ Leukemia mortality since 1975 peaked in the early 1990s and has declined since then. However, Whites and African Americans continue to have the highest mortality rates for leukemia.



Source: Centers for Disease Control and Prevention. National Center for Health Statistics. Health Data Interactive. Mortality and life expectancy. Mortality by underlying cause, ages 18+, US/state, 1999-2007 (source: NVSS). Data for 2005-2007 presented here. Data are age-adjusted for ages 18 and older. Data are based on death certificates. Death rates for American Indian and Alaskan Native, Asian and Pacific Islander, and Hispanic populations may be underestimated.

http://www.cdc.gov/nchs/hdi.htm Accessed March 21, 2011.

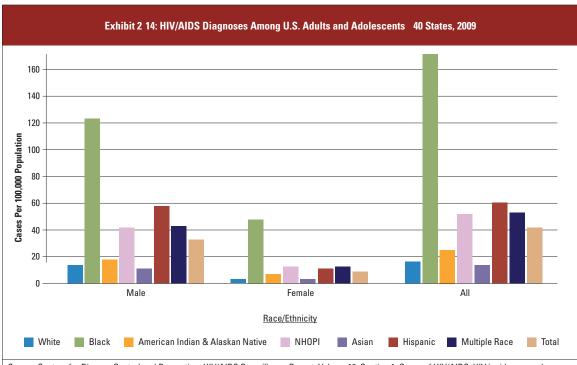


Source: Centers for Disease Control and Prevention. National Center for Health Statistics. Health Data Interactive. Mortality and life expectancy. Mortality by underlying cause, ages 18+, US/state, 1999-2007 (source: NVSS). Data for 2005-2007 presented here. Data are age-adjusted for ages 18 and older. Data are based on death certificates. Death rates for American Indian and Alaskan Native, Asian and Pacific Islander, and Hispanic populations may be underestimated.

http://www.cdc.gov/nchs/hdi.htm Accessed March 21, 2011.

HIV/AIDS

The death rate for HIV/AIDS has declined significantly since its peak in 1995. 121 However, an estimated 1.1 million people in the United States were living with diagnosed or undiagnosed HIV/AIDS in 2007 122 (Exhibit 2-14). Men are far more likely to have HIV/AIDS than are women for all racial and ethnic populations. Men having sex with men (MSM) accounted for 53 percent of all diagnoses in 2007 and 71 percent of diagnoses among men. 122 African American adults and adolescents have the highest incidence of HIV/AIDS — nearly four times that of the general population and nine times that of Whites. In 2007, Native Hawaiian and Pacific Islander adults and adolescents had the second highest incidence of HIV/AIDS, followed by Hispanics.



Source: Centers for Disease Control and Prevention. HIV/AIDS Surveillance Report, Volume 19. Section 1: Cases of HIV/AIDS, HIV incidence, and cases of AIDS. Table 3a: Diagnoses of HIV infection by race and ethnicity and selected characteristics, 2009—40 states with confidential name-based HIV infection reporting.

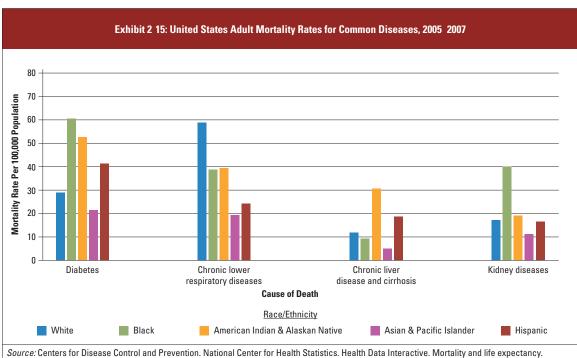
These numbers do not represent reported case counts but are estimates, which result from adjustments of reported case counts. The reported case counts have been adjusted for reporting delays, but not for incomplete reporting. Data include persons with a diagnosis of HIV infection (not AIDS), a diagnosis of HIV infection and a later diagnosis of AIDS, or concurrent diagnoses of HIV infection and AIDS.

Al/AN=American Indian and Alaskan Native; NHOPI=Native Hawaiian and Pacific Islander; All=includes persons of unknown race or multiple races. www.cdc.gov/hiv/surveillance/resources/reports/2007report/index.htm Accessed March 21, 2011.

Compared to other groups, Blacks have more deaths and shorter survival rates for this disease than do other populations, and more Black children are living with HIV/AIDS. The CDC indicates that barriers such as poverty, sexually transmitted diseases, and the stigma directed at those living with the disease contribute to HIV/AIDs for African Americans. 123

Diabetes

The number of Americans with diabetes tripled from 1980 to 2006, and it is now the sixth leading cause of death in the United States. About 10 percent of the nation's adults ages 20 and older have diabetes, and 37 percent of those with diabetes are aged 65 and older. Pack Racial and ethnic minorities are at high risk for diabetes. Given that overweight and obesity are risk factors for diabetes, it is important to note that body fat compositions vary among different racial and ethnic groups, and that standard body mass index (BMI) charts do not always accurately identify risk for diabetes. For example, in Asian Americans the risk of diabetes occurs at a lower BMI than in non-Asian Americans. For Pacific Islanders the opposite is true. Exhibit 2-15 shows that diabetes mortality rates for Blacks, American Indians and Alaskan Natives, as well as Hispanics, are higher than for Whites.



Source: Centers for Disease Control and Prevention. National Center for Health Statistics. Health Data Interactive. Mortality and life expectancy. Mortality by underlying cause, ages 18+, US/state, 1999-2007 (source: NVSS). Data for 2005-2007 presented here. Data are age-adjusted for ages 18 and older. Data are based on death certificates. Death rates for American Indian and Alaskan Native, Asian and Pacific Islander, and Hispanic populations may be underestimated. http://www.cdc.gov/nchs/hdi.htm Accessed March 21, 2011.

Diabetes is also associated with low SES. For example, individuals who have less than a high school education or earn less than \$15,000 per year are more likely to report having had a diagnosis of diabetes (Exhibit A-8 in Appendix A).

Data from the 2005 Indian Health Service (IHS) user population database indicates that 16.5 percent of the total adult population served by IHS has been diagnosed with diabetes. The rates vary by region with six percent among Alaskan Native adults to 29.3 percent among American Indian adults in southern Arizona.¹²⁶

The National Institute of Diabetes and Digestive and Kidney Diseases at NIH provides guidance for individuals with diabetes who may also have hemoglobin variants, including sickle cell trait leading to sickle cell disease. Hemoglobin variants are more prevalent in people of African, Mediterranean, and Southeast Asian descent. In the United States, sickle cell disease is the most common inherited blood disorder, and it disproportionately affects the health of African Americans and Hispanic Americans. In persons with hemoglobin variants, some A1C tests can lead to false outcomes, resulting in misguided treatment of diabetes. An accurate A1C test reading is important for racial and ethnic minorities at increased risk of developing long-term diabetes complications. ¹²⁷

Chronic Lower-Respiratory Disease

Chronic lower-respiratory disease includes many conditions such as emphysema, chronic bronchitis, and asthma. It is the fourth leading cause of death in the United States, accounting for 5.1 percent of deaths in 2006. 121, 128 Whites have the highest mortality rate from this group of respiratory diseases (Exhibit 2-15). However, asthma, one of the particular chronic respiratory diseases, is a serious problem for racial and ethnic minorities and for those who are poorly educated or have lower incomes (Exhibit A-9 in Appendix A). The significant asthma disparities that are apparent for minority children are associated with poor air quality and other adverse environmental conditions. These disparities are discussed within the Environmental Determinants of Health subsection later in this section.

Viral Hepatitis

In the United States, approximately 15,000 people die each year from Hepatitis B- and C-associated liver disease. Hepatitis B and C disproportionately affect racial and ethnic minority populations. Approximately 5.3 million Americans are chronically infected with the Hepatitis B virus, the Hepatitis C virus, or both. In the United States, chronic viral hepatitis is the most common cause of chronic liver diseases, including cirrhosis and liver cancer. Asian Americans, Native Hawaiians and Pacific Islanders account for over half of the chronic Hepatitis B cases. In addition, African Americans, Hispanics/Latinos, and American Indians and Alaskan Natives have disproportionately high rates of Hepatitis B and Hepatitis C infections. 129, 130

Chronic Liver Disease and Cirrhosis

Chronic liver disease and cirrhosis is the 12th leading cause of death in the United States. ¹²¹ Exhibit 2-15 shows that American Indians and Alaskan Natives had the highest mortality rate for chronic liver disease and cirrhosis. Hispanics die from chronic liver disease and cirrhosis more often than do Whites.

Kidney Disease

Approximately 20 million Americans have reduced kidney function and are at increased risk for kidney failure. Chronic kidney disease (CKD) is the ninth leading cause of death in the United States. ¹²¹ The leading causes of CKD include diabetes and high blood pressure. African Americans, American Indians and Alaskan Natives, and Hispanic Americans are at increased risk for CKD. ¹³¹ Exhibit 2-14 shows that Blacks had higher rates for kidney disease than other racial and ethnic groups. Morbidity among minority populations in all the stages of kidney disease reflects disparities in the burden of CKD and the co-morbidities that accompany it (e.g., diabetes and hypertension). The risk of cardiovascular events is higher in Hispanic versus non-Hispanic White adults with CKD. ¹³² Minority populations with CKD have more rapid progression to end-stage renal disease (ESRD), which results in the need for chronic dialysis treatments or a kidney transplant to survive. ¹³³

Notably, for African Americans and American Indians and Alaskan Natives, the ESRD incidence rate caused by diabetes increased in 2000 in contrast with a declining rate over that same period among Whites. The prevalent ESRD rate for Hispanic patients in 2007 was 1.5 times greater than the rate seen among non-Hispanics. 134

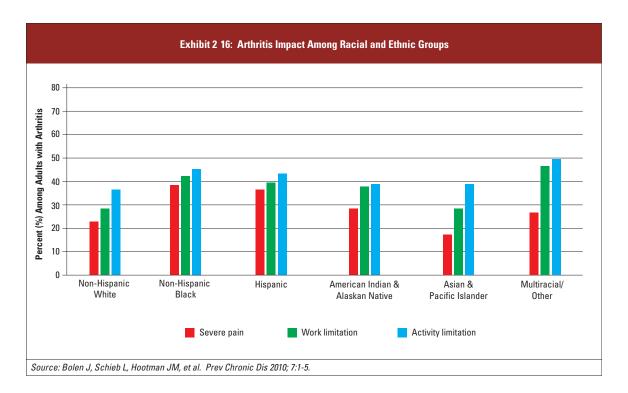
Black, American Indian and Alaskan Native patients with ESRD experience lower rates of referral to transplant centers and fewer completed transplant evaluations. Fewer Black, American Indian and Alaskan Native patients become kidney transplant candidates after medical or psychological screening than do White patients. Once on the waiting list for a kidney transplant, African Americans have a median wait time of 4.7 years, compared to 2.2 years for Whites.

Arthritis

Arthritis is the most common cause of disability in the United States ^{137, 138} and results in costs of \$128 billion annually. ¹³⁹ Approximately one in five adults in the United States (22.2 percent or 49.9 million) reported doctor-diagnosed arthritis; and 21.1 million adults (42.4 percent of those with arthritis) reported arthritis-attributable activity limitation. ¹⁴⁰ With the aging of the U.S. population and the obesity epidemic, the prevalence of doctor-diagnosed arthritis and arthritis-attributable activity limitation is expected to increase significantly by 2030. ¹⁴⁰ Age-adjusted arthritis prevalence is significantly higher among women (24.3 percent), those with less than a high school diploma (21.9 percent), persons who are obese (29.6 percent), persons who are physically inactive (23.5 percent), and current (23.7 percent) or former smokers (25.4 percent). ⁴ Arthritis interferes with work and daily activities and complicates the management of other chronic diseases such as heart disease and diabetes. ^{141, 142}

56

The prevalence of arthritis varies by race and ethnicity as follows: American Indians and Alaskan Natives (25.2 percent); non-Hispanic Whites (23.8 percent); multiracial/other (20.7 percent); non-Hispanic Blacks (19.4 percent), Hispanics (11.1 percent), and Asian Americans and Pacific Islanders (8.4 percent). Although the prevalence of arthritis is highest among American Indians and Alaskan Natives, and non-Hispanic Whites, the impact of arthritis is worse among non-Hispanic Blacks, American Indians and Alaskan Natives, multiracial individuals, and Hispanics compared to non-Hispanic Whites. As shown in Exhibit 2-16 arthritis-related severe pain, work limitation, and activity limitation are highest for these racial and ethnic minorities.



Arthritis and arthritis-attributable pain and limitation is a major public health problem in the United States and can be addressed in part by implementing obesity prevention strategies, and by improving the availability of effective physical activity and self-management programs.¹⁴⁵

Pain Management — Disparities in pain management are not limited to arthritis pain. Growing evidence indicates that racial and ethnic minorities are disproportionately burdened by unrelieved pain through inadequate pain management. For example, White patients (31 percent) are prescribed opioid analysesics for emergency room pain management more frequently than are African American (23 percent), Hispanic (24 percent), or Asian and Pacific Islander (28 percent) patients. These disparities may result from limited access to appropriate care; miscommunication between patient and providers; or providers' misperceptions about the presence, severity, or tolerance of pain among minority patients. 146, 147

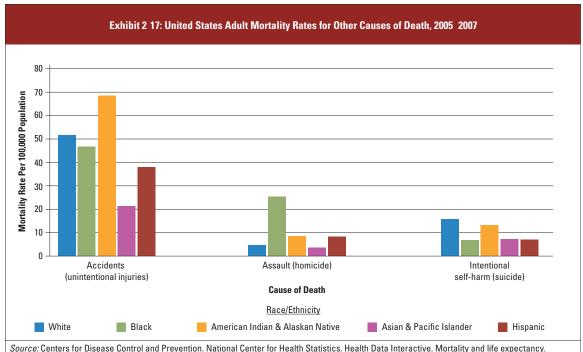
Pain assessment and management depend largely on trust and communication between the patient and healthcare professionals, and should be a matter of concern and awareness, especially for healthcare interactions with racial and ethnic minority patients.

Injury Deaths

Unintentional injuries (e.g., falls, fires, drowning, poisoning, suffocation), homicide, and suicide are significant causes of death in the United States, especially for adolescents and young adults. They were the fifth, 11th, and 15th leading causes of death, respectively, in 2006 for all ages. Traffic deaths, injuries, and violence, which have a disproportionate impact on young people and minorities, are frequently preventable through a combination of public education, legislation, highly visible law enforcement, and supportive programs.

The following is a summary of the mortality rates for injury deaths:

- American Indian and Alaskan Native populations have the highest death rate from unintentional injuries of those populations shown in Exhibit 2-17. Unintentional injuries were the third leading cause of death for American Indians and Alaskan Natives of all ages in 2006. Motor vehicle deaths accounted for 49 percent of unintentional injuries for this population nearly equal to all other causes of injury together. However, younger people of all races and Hispanics are especially at risk for unintentional injury. It is the number-one leading cause of death for individuals between one and 44 years of age. 148
- ◆ Deaths from assaults or homicide are nearly six times higher for Blacks compared to Whites (Exhibit 2-17). For Hispanics, homicide is the second and third leading cause of death in age groups between ages five and 34. It is the second leading cause of death for American Indians and Alaskan Natives between the ages of one to 4.¹⁴⁸
- Whites and American Indians and Alaskan Natives have the highest rates of suicide or intentional self-harm (Exhibit 2-17). Young people are particularly at risk for suicide in these populations. In 2006, suicide was the second leading cause of death for American Indians and Alaskan Natives in three age categories (10-14, 15-24, and 25-34 years), and the second leading cause of death for Asian and Pacific Islander youth ages 15-24. Suicide was also the second leading cause of death for Whites, ages 15-24 and 25-34. It was the third leading cause of death for Whites ages 10-14. It was the third leading cause of death for Whites ages 10-14.



Source: Centers for Disease Control and Prevention. National Center for Health Statistics. Health Data Interactive. Mortality and life expectancy. Mortality by underlying cause, ages 18+, US/state, 1999-2007 (source:NVSS). Data for 2005-2007 presented here. Data are age-adjusted for ages 18 and older. Data are based on death certificates. Death rates for American Indian and Alaskan Native, Asian and Pacific Islander, and Hispanic populations may be underestimated.

www.cdc.gov/nchs/hdi.htm Accessed March 21, 2011

Violence

WHO defines violence as the intentional use of physical force or power, threatened or actual, against oneself, another person, or against a group or community, that either results in or has a high likelihood of resulting in injury, death, psychological harm, maldevelopment or deprivation. Violence can be interpersonal (e.g., domestic abuse, intimate partner violence [IPV], child abuse, crime), self-directed (e.g., suicide or self abuse), or collective (e.g. violence by political, militia, or terrorist groups). The nature of violence includes physical, sexual, or psychological violence, or deprivation and neglect.

Violence is a risk factor for poor health and there is growing awareness of its contributions to health disparities. Estimates suggest that the cost of violence in the United States exceeds \$70 billion each year, most of which is due to lost productivity (92 percent). Apart from the obvious health dangers related to physical injury or trauma, chronic exposure to violence contributes to poor long-term physiological and psychological health outcomes. For example, asthmatic children who experience high chronic exposure to violence also experience higher rates of asthma-related wheezing, sleep disruption, and interference with activity. Psychological and behavioral problems associated with exposure to violence during childhood include poorer academic outcomes, post-traumatic stress disorder, depression, substance abuse, aggression, suicidal behavior, and risky behaviors.

Available data indicates that disabled persons, women, children, the elderly, the homeless, and racial and ethnic minorities disproportionately experience exposure to violence. Youth ages 12 to 19 with a disability experienced violence at nearly twice the rate as those without a disability. Homicide is the leading cause of death for black men between the ages of 15 and 24. In 2007, the homicide death rate for this group was 18 times the rate for similarly aged white males. Black females were four times more likely than White females to be murdered by a boyfriend or girlfriend. Among households with a female who experienced intimate partner violence during 2001 to 2005, 38 percent had children under age 12 living in the home. The best estimates indicate that between 1 and 2 million people, age 65 and older, have been injured, exploited, or otherwise mistreated by someone they depend on for care.

Trauma

Trauma includes physical, sexual, and institutional abuse; neglect; intergenerational trauma; and disasters that induce powerlessness, fear, recurrent hopelessness, and a constant state of alert. Trauma can result from experiences of violence. Trauma impacts one's relationships with self, others, communities, and environment, often resulting in recurring feelings of shame, guilt, rage, isolation, and disconnection.

Trauma in the form of chronic adversity is a particularly powerful force in determining life course trajectories among racial minorities and can shape pathways to substance abuse, mental illness, crime, incarceration, and neurobiological change. Social factors — such as high unemployment rates, poverty, and disproportionate incarceration among African American males (approximately five percent of the Black male population is incarcerated compared to less than one percent of Whites) — have an impact not only on the health of these males of color, but on the social fabric and economic vitality of their communities.^c

Culturally competent trauma-informed care engages people with histories of trauma by recognizing the presence of trauma symptoms; acknowledging the role that trauma has played in individuals' lives; and promoting healing at the individual, family, and community levels. Trauma-informed organizations, programs, and services are based on an understanding of the vulnerabilities or triggers of trauma survivors that traditional service delivery approaches may exacerbate, so that these services and programs can be more supportive and avoid re-traumatization.

Behavioral Health

The cost of treating mental disorders in 2006 (\$57 billion) was the fourth highest expenditure for medical conditions in the United States. The cost of mental health services also takes a significant financial toll on

b Centers for Disease Control and Prevention, National Center for Injury Prevention and Control, WISQARS (Web-based Injury Statistics Query and Reporting System), www.cdc.gov/injury/wisqars (accessed February 18, 2011)

^C Center for Nonviolence and Social Justice (2010). Report of the National Commission on the Impact of Trauma and Violence on the Health of African American Men. U.S. Department of Health and Human Services, Office of Minority Health.

individuals since 25 percent of expenditures are paid for out of pocket.¹⁵⁴ In 2008, the Substance Abuse and Mental Health Services Administration (SAMHSA) published a report showing that 10.9 percent of adults aged 18 or older experienced serious psychological distress in the past year. Of those adults, less than half received mental health services during the year, and young adults aged 18 to 25 were less likely than other adults to have received mental health services. In addition, African Americans were slightly less likely to receive prescription medication and outpatient services than were Whites.¹⁵⁵

In 2005, more women experienced serious psychological distress than men, and more young adult women and men ages 18-25 had serious psychological distress in comparison to their counterparts ages 50 and older. Nearly twice as many American Indians and Alaskan Natives had serious psychological distress than did Whites, and more multiracial individuals experienced serious psychological distress than their single race counterparts for all age ranges (Exhibit 2-18).

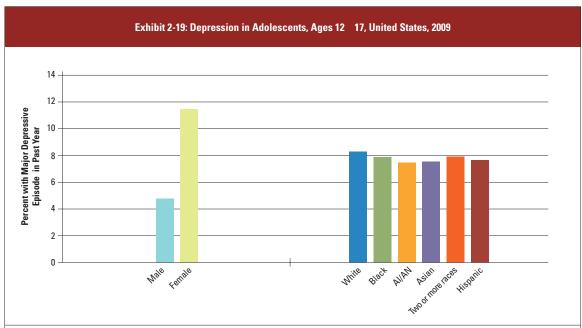
Catamami	Age Group Percentages					
Category	Total	18 25	26 49	50 and older		
Gender						
Male	3.7	6.3	4.2	2.1		
Female	5.4	9.0	6.2	3.5		
Race/Ethnicity						
White	4.7	7.6	5.9	2.8		
Black	4.7	7.9	5.1	2.6		
AI/AN	4.0	9.4	3.8	*		
NHOPI	4.3	*	*	*		
Asian	1.9	6.8	1.6	*		
Two or more races	6.9	7.2	7.2	6.3		
Hispanic	4.8	7.3	3.8	4.9		
Total	4.6	7.6	5.2	2.9		

Source: Substance Abuse and Mental Health Administration. Office of Applied Studies. 2009 SAMHSA National Survey on Drug Use and Health. Adult mental health tables 1.1-1.53; Table 1.52B: Serious psychological distress in the past month among persons aged 18 or older, by age group and demographic characteristics; percentages, 2008 and 2009.

Findings from the National Survey on Drug Use and Health (NSDUH) indicate that an annual average of 8.5 percent of youth aged 12 to 17 experienced at least one major depressive episode in the past year. Adolescent females are more than twice as likely to have had a major depressive episode in the past year as adolescent males (Exhibit 2-17). In addition, significantly more multiple race adolescents followed by American Indian and Alaskan Native adolescents experienced a major depressive episode in the past year when compared to single-race White, Black, Asian, and Hispanic adolescents.

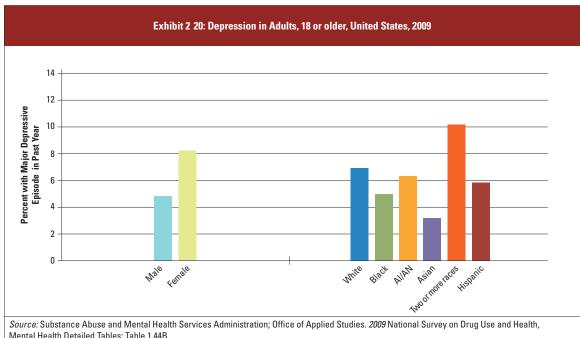
^{*=}not available; Al/AN=American Indian and Alaskan Native; NHOPI=Native Hawaiian and Pacific Islander http://oas.samhsa.gov/index.htm Accessed March 21, 2011.

Similar to the findings for adolescents, adult females are more likely to have a depressive episode than males (Exhibit 2-19); multiple-race adults are more likely to have a depressive episode than are the other races and ethnicities shown.



Source: Substance Abuse and Mental Health Services Administration; Office of Applied Studies. 2009 National Survey on Drug Use and Health, Mental Health Detailed Tables; Table 2.6B; Table 2.7B.

AI/AN=American Indian and Alaskan Native. Data available only for races and ethnicities shown. http://www.oas.samhsa.gov/



Mental Health Detailed Tables; Table 1.44B.

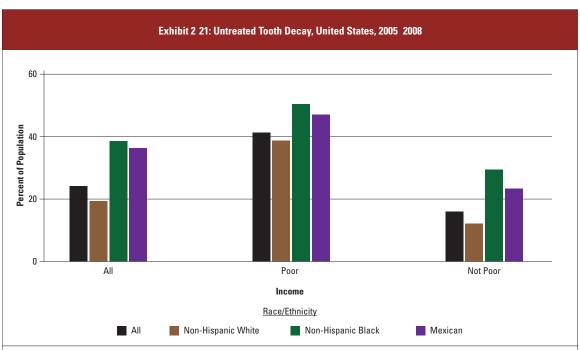
AI/AN = American Indian and Alaskan Native. Data available only for races and ethnicities shown.

http://www.oas.samhsa.gov/

Oral Health

Oral, dental, and craniofacial diseases and disorders are common problems for all populations. However, disparities in dental health among minority, low-income populations are often overlooked. Tooth decay is the most common chronic disease for children. The A 2010 report on the dental health challenges faced by children notes that only nine states meet the national goal of having no more than 21 percent of children with untreated tooth decay; that only 38.1 percent of low-income (i.e., Medicaid-enrolled) children received dental care in 2007 compared to 58 percent of privately insured children; and that minority and disabled children fare the worst for dental care. For example, the percentage of untreated tooth decay for six-to-eight-year-old children varies greatly by race and ethnicity — with the worst decay in American Indians and Alaskan Natives (72 percent), compared to Mexican Americans (40.6 percent), Blacks (37.4 percent), and Whites (25 percent).

One measure of dental health — tooth decay — is linked to poverty as well as race. (Exhibit 2-21) The percentage of tooth decay in those individuals who are poor is two to three times that of the non-poor. Poor non-Hispanic Blacks and Mexican-Americans have slightly higher levels of tooth decay than poor non-Hispanic Whites. Non-poor Mexican Americans and Non-Hispanic Blacks and have about two times more untreated tooth decay than do non-Hispanic Whites. Similarly, dental health care (Exhibit A-10 in Appendix A) is self-reported as being less available for minorities, the less educated, and those with low incomes.



Source: Centers for Disease Control and Prevention. National Center for Health Statistics. Health Data Interactive. Health conditions.

Tooth decay, untreated: U.S., 1998-2008. Data for 2005-2008 presented here. Data available only for races and ethnicities shown. Data are age-adjusted for ages 20 and older.

Poverty status according to U.S. Census Bureau's "poverty income ratio" definitions.

Poverty status according to U.S. Census Bureau's "poverty income ratio" definitions.

Poor=less than 100% of the poverty threshold; Not poor=200% of the poverty threshold or greater.

http://www.cdc.gov/nchs/hdi.htm Accessed March 21, 2011.

DETERMINANTS OF HEALTH

The health disparities described above do not exist in a vacuum or develop randomly. They are the result of a host of interrelated factors that affect individuals across their lifespan, from birth to death. These factors, commonly called "determinants of health," influence the health and well-being of individuals and communities; together they interact to impact health. ^{3, 159} Understanding the determinants of health is critical for devising strong public policy and action that promote health equity and the elimination of health disparities. ¹⁵⁹ The following subsections offer a discussion of the determinants of health under four broadly accepted categories: *social determinants*; *behavioral determinants*; *environmental determinants*; and *biologic and genetic determinants*. ¹⁵⁹

Social Determinants of Health

There is a powerful link between social factors, health, and health care.³ Social and economic policies have a direct impact on the health and well-being of those who live, work, learn, and play under those policies. Gender, poverty, SES, employment, education, food security, housing, transportation, psychological stress, racism, the health system, and other social and economic policies also impact health. Achieving health equity will require addressing the health of all groups and the impacts of all relevant policies on health care.

Gender

The concept of gender refers to male and female roles and relationships, which are shaped by social, economic, political, cultural, and other factors — rather than simply by biology. Gender inequalities can have a direct bearing on health and well-being — particularly wherever females traditionally have been or continue to be more disadvantaged than males in terms of poverty, SES, and other social measures. Disadvantages in these measures are often associated with disparities in health outcomes as discussed later in this section. A gender-focused approach to health examines how gender differences determine access to benefits and the way in which technology, information, resources, and health care are distributed. Gender inequalities can have a direct bearing the section of th

Poverty and Socioeconomic Status

Poverty and low SES are fundamental predictors of adverse health outcomes.^{8, 162} Generally, differences in health outcomes or access to health care fall along the fault line of SES. Even though medical breakthroughs over the past 50 years have significantly improved health outcomes, it is still generally true that a health and healthcare gap exists among communities of differing SES in this country. Studies suggest that the increase in

the prevalence of health disparities can be associated with the growing gap in SES — with gains in health status occurring predominantly among those in higher socioeconomic groups. 163, 164

The last decade witnessed a marked growth in the prevalence of low-income populations in this country with increases from 31.6 million in 2000 to 39.8 million in 2008. The South had the highest percentage (14.3 percent) of individuals living in poverty (Exhibit A-11 in Appendix A). Pockets of high poverty (25-56 percent) exist in counties throughout the United States such as those along the Mississippi River (Exhibit A-11).

Whites are the majority population and they also represent the majority of the 39.8 million poor in America. The detrimental health outcomes experienced by economically disadvantaged Whites are analogous to those experienced by economically disadvantaged minorities. ¹⁶⁶ As shown in Exhibits 2-22 and 2-23, minority populations are disproportionately represented in the ranks of poverty compared to Whites. Poverty levels were also higher for females, especially if they are sole household providers, compared to males. Those without a high school education are at least five times more likely to experience poverty than are those with a bachelor's degree or higher. In addition, persons with disabilities are almost twice as likely to be poor compared to persons without disabilities.

	Less than 50 percent of the poverty level	Less than 100 percent of the poverty level	Less than 125 percent of the poverty level
Gender			
Male	5.2%	12.1%	16.2%
Female	6.4%	14.8%	19.5%
Race/Ethnicity			
White	4.6%	10.8%	14.6%
Black	11.8%	25.1%	31.5%
AI/AN	12.0%	25.9%	33.0%
Asian	5.0%	10.9%	14.4%
NHOPI	6.8%	16.0%	21.2%
Some other race	8.8%	22.7%	30.7%
Two or more races	7.7%	17.3%	22.5%
Hispanic	8.4%	21.9%	29.7%
All	5.8%	13.5%	17.9%

Source: U.S. Census Bureau. American FactFinder: People; Poverty. Characteristics of people at specified levels of poverty. Table S1703 (source: 2005-2009 American Community Survey).

AI/AN=American Indian and Alaskan Native; NHOPI=Native Hawaiian and Pacific Islander

http://www.census.gov Accessed March 22, 2011.

Exhibit 2 23: United	States Poverty Levels by (Other Categories, 2005 2009	
	Less than 50 percent of the poverty level	Less than 100 percent of the poverty level	Less than 125 percent of the poverty level
Living Arrangement			
In married couple family	1.8%	6.0%	9.1%
In female householder, no husband present households	15.1%	31.0%	38.3%
In other living arrangements	11.0%	22.8%	29.1%
Educational Attainment			
Less than high school graduate	8.6%	24.2%	32.9%
High school graduate (includes equivalency)	4.6%	11.6%	16.3%
Some college or associate s degree	3.4%	8.0%	11.1%
Bachelor s degree or higher	1.8%	3.7%	4.9%
Disability (2005 2007)*			
With any disability	7.7%	21.4%	28.9%
No disability	5.0%	11.2%	14.9%
AII (2005 2009)	5.8%	13.5%	17.9%

Source: U.S. Census Bureau. American FactFinder. 2005-2007 American Community Survey and 2005-2009 Amercian Community Survey. Table S1703: United States, characteristics of people at specified levels of poverty in the past 12 months.

http://www.census.gov Accessed March 23, 2011.

Employment

As might be expected, poverty tracks with low employment levels. In 2006, 23.4 percent of those who lived below the poverty level were unemployed compared to 6.6 percent of the total population. There are racial and ethnic disparities in employment levels (Exhibit 2-24). Asians and Whites have the lowest levels of unemployment. Multiracial individuals, Blacks, and American Indians and Alaskan Natives have the highest levels of unemployment. Persons with disabilities also have greater levels of unemployment than the general population.

Lower educational attainment also correlates with high unemployment (Exhibit 2-23). Those without a high school degree are almost four times more likely to be unemployed than are those with a bachelor's degree or higher.

Among the employed, wage disparity still exists. African American and Hispanic households earned less than White households, even after controlling for level of education. The gap is largest between White and African American men with advanced degrees where salaries for African American men are 67 percent that of Whites. Closing the income gap would contribute to improvements in healthcare access for the populations affected.

^{*} The 2005-2007 percentages are the most recent available for poverty in relation to disability.

Exhibit 2 24: United States	Employment Status, 20	005 2009
Population Category	Percent Employed	Percent Unemployed
Race		
White	60.6	6.1
Black	54.2	13.3
AI/AN	52.1	13.2
Asian	61.7	5.8
NHOPI	61.0	9.2
Some other race	63.1	8.9
Two or more races	57.8	11.1
Ethnicity ^a		
Hispanic	61.9	8.7
Non Hispanic	60.5	5.9
Poverty Status ^b (2005 2007)*		
Below poverty level in past 12 months	38.2	23.4
Disability Status (2005 2007)*		
With any disability	37.3	13.2
Educational Attainment ^C		
Less than high school graduate	54.4	11.0
High school graduate	69.2	7.2
Some college or associate s degree	75.4	5.6
Bachelor's degree or higher	82.4	3.1
All ^a (2005 2009)	59.9	7.2

Source: U.S. Census Bureau. American FactFinder. 2005-2007 American Community Survey and 2005-2009 American Community Survey. Table S2301: United States, employment status. AI/AN=American Indian & Alaskan Native; NHOPI=Native Hawaiian and Other Pacific Islander.

AI/AN=American Indian & Alaskan Native; NHOPI=Native Hawaiian and Pacific Islander http://www.census.gov/ Accessed March 23, 2011.

Lack of employment may also contribute to diminished access to health care since the majority of individuals in the United States receive health insurance through their employer. However, employment-based health insurance has been decreasing and in 2008 slipped to 58.5 percent, down from 59.3 percent in 2007. Low-wage jobs, in particular, act as barriers to health because, in addition to financial limitations, these jobs offer limited employee benefits such as access to health insurance, human resource centers, and paid absences. In 2005, approximately 37 percent of low-income adults had employment-based health insurance and nearly 43 percent had no coverage. Only 33 percent of low-wage jobs provide paid sick leave compared to 81 percent of high-wage jobs, discouraging healthcare seeking among socioeconomically disadvantaged populations. 169, 170

Population 18 years and over.

^bPopulation 20 to 64 years.

Population 25 to 64 years.

^uIncludes equivalency.

^{*} The 2005-2007 percentages are the most recent available for disability and poverty in relation to employment

Educational Attainment

Education strongly impacts health both directly and through its effect on other socioeconomic indicators such as income. ^{171, 172} Low educational status is inextricably linked with poverty. Minority populations often have lower records of educational achievement, which in turn reduces earning power.

Between 1972 and 2006, the high school dropout rate was lowest for Whites and highest for Hispanics.¹⁷³ Educational attainment is linked to gender, race, and ethnicity (Exhibit 2-25). While men and women have similar levels of academic attainment, African Americans and Hispanics have lower academic attainment compared to Whites and some Asian subpopulations. The gap for African Americans and Hispanics widens at higher levels of academic experience.

Exhibit 2 25: United States Educational Attainment, 2007							
C-4	Percentage						
Category	High school graduate or more	Some college or more	Bachelors degree or more	Advanced degree			
Gender							
Male	83.9	53.8	28.2	10.7			
Female	85.0	54.8	26.7	9.6			
Race/Ethnicity							
White	87.0	56.6	29.1	10.7			
Black	80.1	45.8	17.3	5.8			
Asian	85.8	68.0	49.5	19.6			
Hispanic	60.6	32.4	12.5	3.9			

Source: U.S. Census. People and Households. Data by subject, education, educational attainment, current population survey, CPS 2007. Table 1: Educational attainment in the United States: 2007.

Percentages represent attainment by race for persons ages 25 years and older. Race categories exclude persons of Hispanic ethnicity.

^aIncludes equivalency.

http://www.census.gov/population/www/socdemo/educ-attn.html

Asians, Native Hawaiians, and Pacific Islanders are often grouped together for data analysis, yet these populations and their component subpopulations often have distinct cultural and ethnic identities and may evidence very different health outcomes. Such differences become apparent only when data is analyzed at levels specific to each population and subpopulation. For example, for Asian Americans there exists the "model minority myth," which assumes high educational attainment among all Asian groups when in fact, educational attainment varies by Asian subgroups (Exhibit 2-26).

Exhibit 2 26: United States Educational Attainment Asian Americans, Native Hawaiians and Pacific Islanders, 2006								
Population	Percent Less Than High School	Percent High School Diploma (or equivalency)	Percent Some College or Associate s Degree	Percent Bachelor s Degree	Percent Graduate or Professional Degree			
White	13.5	30.3	27.6	18.0	10.5			
Asian	14.1	17.8	19.7	29.2	19.2			
Native Hawaiian and Pacific Islander	13.5	38.5	31.4	11.8	4.8			
Selected Subpopulations								
Asian Indian	10.0	11.9	10.9	31.8	35.5			
Cambodian	35.3	28.7	22.3	11.0	2.6			
Chinese	18.1	16.8	15.3	25.2	24.6			
Hmong	39.7	24.3	23.5	10.4	2.2			
Indonesian	4.7	20.7	27.5	32.9	14.1			
Korean	8.7	20.5	18.8	34.4	17.5			
Laotian	37.6	30.0	21.4	9.3	1.8			
Pakistani	12.8	16.1	16.5	31.0	23.6			
Taiwanese	4.6	8.3	11.7	31.5	43.9			
Vietnamese	27.7	23.9	22.2	18.8	7.4			
Chamorro/ Guamanian	19.4	34.1	30.0	11.1	5.3			
Micronesian	18.5	36.4	29.9	10.6	4.6			
Native Hawaiian	10.8	39.3	32.5	12.3	5.1			
Polynesian	12.0	40.0	31.9	11.5	4.7			
Samoan	16.5	42.8	28.5	8.5	3.7			

Source: Asian American, Native Hawaiian and Pacific Islander Population Demographics - 2006 Data Asian & Pacific Islander American Health Forum. http://www.apiahf.org

In recent years, the wages of high school dropouts have declined, and the wage differential between high school graduates and dropouts has increased.¹⁷⁴ Low economic status, low educational status, and poor health outcomes generally track together. Improving educational outcomes is a key strategy for reducing health disparities.

In order to accurately measure the extent of low educational attainment or the effectiveness of interventions, it is necessary to have reliable measures of educational status. There is some disagreement regarding the best way to measure the high school graduation rate, which is a key marker of educational success. The "status completion rate" used by the U.S. Census (e.g., see Exhibit 2-25) and the National Center for Education Statistics includes completion of high school equivalency exams, such as the General Equivalency Diploma (GED). National Bureau of Economic Research (NBER)-affiliated researchers suggest that status completion rates overestimate U.S. graduation rates, underestimate disparities in graduation rates, and bias interpretation of changes over time.¹⁷⁴ Furthermore, evidence shows that individuals earning GEDs do no better than dropouts in the labor market.¹⁷⁴

There clearly is a link between health status, poverty, and education, especially in relation to race and ethnicity (Exhibit 2-27). Self-identified health status dramatically improves and directly corresponds with educational status and income levels. Blacks, Hispanics, and multiracial individuals self identify as having poor health status in markedly greater proportion than do Whites or "other" populations.

Exhibit 2 27: Health Status, United States and Territories, 2009 Self-identified "fair or poor health" status							
Race/Ethnicity Education Income							
Category	Percent	Category	Percent ^a				
All	14.6	AII	14.6	Category All	14.6		
White	12.3	Less than H.S.	34.2	Less than \$15,000	36.7		
Black	19.7	H.S. or G.E.D.	19.1	\$15,000 \$24,999	26.5		
Hispanic	20.3	Some post H.S.	13.8	\$25,000 \$34,999	17.7		
Other	13.0	College graduate	6.6	\$35,000 \$49,999	12.3		
Multiracial	18.6			More than \$50,000	6.1		

Source: Centers for Disease Control and Prevention, Healthy Living. Data and Statistics. Behavioral Risk Factor Surveillance System. Prevalence and Trends Database. U.S., 2009, Health status by race, education, and income.

http://apps.nccd.cdc.gov/brfss/ Accessed March 23, 2011.

^dMedian values. Data from 50 states, DC, Guam, Puerto Rico, and the U.S. Virgin Islands. Data from subgroups may not include all entities. H.S.=high school. G.E.D.=General Equivalency Diploma.

"During challenging economic times, the pool of those in need of vital food assistance expands...we must ensure that individuals do not fall through the cracks and can access nutritional services with dignity and respect."

-Tom Vilsack, U.S. Secretary of Agriculture, 2009

Food Security

Adequate food intake is a fundamental human need for survival and a prerequisite for health and well-being. Tood security exists when all people at all times have access to sufficient, safe, nutritious food to maintain a healthy and active life, or when households have access, at all times, to enough food for an active, healthy life for all household members.

In the United States, unlike other parts of the world, starvation is nearly non-existent; yet some families, especially the poor, struggle to maintain a steady diet of nutritious food. This latter scenario has been called food insecurity and is defined by the United States Department of Agriculture (USDA) as "a household-level economic and social condition of limited or uncertain access to adequate food." Food insecurity is differentiated from hunger, which is defined as an "individual-level physiological condition that may result from food insecurity." There are reports of low food security and very low food security.

In November 2009, the USDA released its findings that food insecurity in the United States had reached its highest level since 1995, when the first national food security survey was conducted. ¹⁷⁹ The USDA reported that in 2008, 14.6

percent of American households were food insecure and "unable to put food on the table at times during the year." This represents 16.7 million children and 32.4 million adults living in 17.1 million households. This level of food insecurity was up from that of the previous year's level of 11.1 percent.

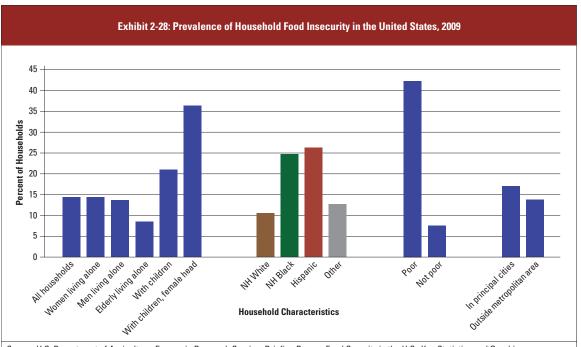
Health outcomes range in severity depending on the degree of food deprivation — from starvation and malnutrition to a host of less severe, yet serious consequences that result from food insecurity. For example, food-insecure individuals may limit their purchases of necessary medications in order to buy food. Limitations and variability in food sources may adversely affect diabetic patients for whom dietary limitations and specifications are necessary for controlling the disease. Children who live in food-insecure homes are susceptible to the consequences of poor nutrition (e.g. stunted growth, cognitive disabilities, iodine and iron deficiencies). Paradoxically, food insecurity may foster overweight and obesity, especially in women, because fresh fruits and vegetables and low-calorie foods are too expensive to purchase. Further, variability in food supply may promote an unhealthy cycle of alternating underconsumption and overconsumption.

Food insecurity in the United States is highly associated with poverty and is more common in the South¹⁷⁷ and in cities (Exhibit 2-28). Disparities in food security exist for minorities. Households with children, especially when headed by a female without a spouse, have more than two-fold levels of food insecurity compared to all households. These same patterns of disparity exist for very low food-security households.¹⁷⁷

WHO describes the following three pillars of food security: 176

- ◆ Food availability sufficient quantities of food available on a consistent basis
- ◆ Food access having sufficient resources to obtain appropriate foods for a nutritious diet
- ◆ Food use appropriate use based on knowledge of basic nutrition and care, as well as adequate water and sanitation

These three pillars serve as points of intervention to foster health equity through ensuring food security for all Americans.



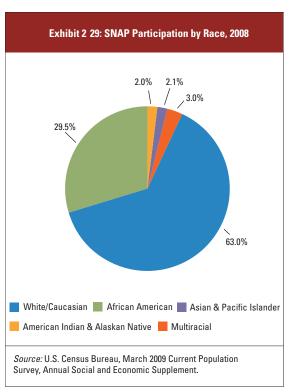
Source: U.S. Department of Agriculture. Economic Research Service. Briefing Rooms. Food Security in the U.S.: Key Statistics and Graphics. Prevalences of food insecurity by selected household characteristics, 2009.

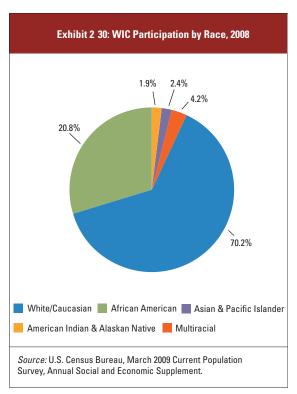
NH = non-Hispanic; Poor = income-to-poverty level is less than 1.00; Not poor = income-to-poverty level 1.85 and over.

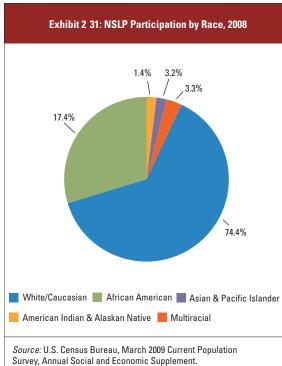
http://www.ers.usda.gov/Briefing/FoodSecurity/ Accessed March 23, 2011.

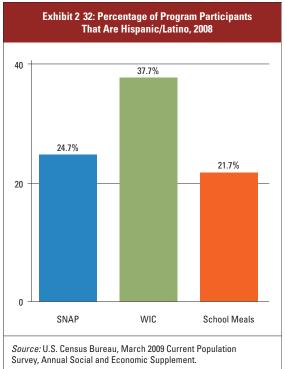
The USDA's Food and Nutrition Consumer Services (FNCS) is a significant part of the federal effort to reduce hunger and improve nutrition and health for all Americans. FNCS includes the Center for Nutrition Policy and Promotion (CNPP) and the Food and Nutrition Service (FNS), which represent key vehicles for promoting the health and well-being of poor, minority, and vulnerable populations. CNPP develops and promotes dietary guidance that links the best evidence-based scientific research to the nutrition needs of consumers. FNS administers 15 nutrition assistance programs for the nation in partnership with state agencies, including the Supplemental Nutrition Assistance Program (SNAP, formerly known as the Food

Stamp Program); the Special Supplemental Nutrition Program for Women Infants and Children (WIC); and the school meals programs including the School Breakfast and National School Lunch Program (NSLP). Additional information about those served by FNS programs is shown in Exhibits 2-29 through 2-32.









Housing and Transportation

Housing has been recognized as a prerequisite for good health. ¹⁸¹ Access to housing supports the basic human need for shelter and bears important implications for the health and well-being of families. ¹⁸² However, a number of housing-related factors can contribute to poor health or harm the health of individuals (e.g., housing affordability, quality, and stability). ^{183, 184} Low-income and underserved minority communities are often located in areas with high levels of air pollution, which is associated with triggers for asthma attacks and with health concerns such as heart disease and lung cancer.

Housing is the single largest household expense for individuals and families. Racial and ethnic minority populations spend a larger share of their household income on housing than the White population. Lack of affordable housing limits choices about where families live and directly inhibits their ability to meet basic needs such as nutrition, clothing, and health care. Housing costs can relegate families to live in disadvantaged neighborhoods that are characterized by substandard and unsafe housing, overcrowded neighborhoods with high poverty rates, and limited opportunities for healthy lifestyles. Reports show that individuals who experience higher rates of chronic disease, are not engaged in the healthcare system, and are from racial, ethnic, and low-income communities are often the same populations that live in unsafe environments.

The Robert Wood Johnson Foundation's Commission to Build a Healthier America issued a report on housing affordability and conditions within homes and surrounding neighborhoods that place individuals at greater risk for multiple health problems. Examples of problems that impact health and safety include lead poisoning, which affects brain and nervous system development (e.g., lower intelligence and reading disabilities); residential overcrowding, which is linked to physical illness (e.g., tuberculosis) and psychological distress; and structural features of the home, which can lead to injuries and exposures that are detrimental to health.

High housing costs, poor housing quality, unstable neighborhoods, and overcrowding all contribute to housing instability. Housing instability is a stressful life event that affects health directly and indirectly. Studies show that stable housing contributes to improved academic performance by children and to the socioeconomic stability of families. Stable environments also support care delivery to the elderly and to individuals with chronic illnesses and disabilities.

A review of the United States Department of Housing and Urban Development's (HUD) Public Housing Authority (PHA) and Office of Housing Programs (OHP) data (Exhibit 2-33) shows that the majority of assisted housing residents are White (51.7 percent and 60.4 percent, respectively). However, minorities are disproportionately represented in HUD housing. Households that have a female head or children have high participation in HUD housing (79.9 percent and 73.8 percent for female heads; 49.1 percent and 26.9 percent for homes with children), in contrast to homes with two adults (9.3 percent each for both HUD programs). Householders with disabilities also had high participation levels in HUD housing.

Improving health and safety cannot be accomplished without also addressing transportation. Much like housing, transportation affects health directly and indirectly — in addition to influencing access to affordable housing, transportation impacts access to healthy foods, health care and health-enabling services, educational opportunities, exercise facilities, and employment. 191, 192, 193

Demographic Indicators for Households	Assisted Households in Public Housing Authority Programs ^a	Assisted Households in Office of Housing Programs
Reported Households ^C	2,779,073	1,402,146
Race/ethnicity (% of total)		
White	51.7%	60.4%
Black	44.1%	32.6%
AI/AN	0.8%	-
Asian	2.4%	-
NHOPI	0.4%	-
Multiple race	0.6%	-
Other race/ethnicity	-	5.0%
Missing data	-	2.0%
Total	100%	100%
Non Hispanic	80.5%	87.2%
Hispanic	19.5%	12.8%
Total	100%	100%
Percent of Households:		
With female head	79.9%	73.8%
With male head	20.1%	26.2%
With two adults	9.3%	9.3%
With disability ^e	36.8%	23.4%
With children	49.1%	26.9%

Source: Data provided to OMH by HUD, 10/16/2009 and are for the 18-month period ending September 30, 2008. Data exclude all records that show head of household to be under 15 years of age or over 105 years of age, as well as any record showing type of action to be either "end of participation" or "portability move-out."

AI/AN = American Indian & Alaskan Native; NHOPI = Native Hawaiian/Pacific Islander.

http://www.hud.gov/offices/pih/systems/pic/

http://www.hud.gov/offices/hsg/mfh/trx/trxsum.cfm

Data are from the Public and Indian Housing Information System (PIC). Includes all programs (public housing; moderate rehabilitation programs; and tenant-based vouchers, which also include a small number of Section 8 certificates).

Data are from the Tenant Rental Assistance Certification System (TRACS). Includes all programs (Section 8 project-based; rent supplement; Rental

Assistance Program; Below Market Interest Rate; Section 236; Section 202/8; Section 202/PRAC; Sec 811/PRAC.).

 $^{^{} extsf{C}}$ Reflects the number of households with tenant data reports in either the PIC or TRACS system.

d Indicates if there is a head and either a spouse or co-head present.

 $^{^{6}}$ Reflects whether the head or a spouse (if any) or a co-head (if any) is disabled, regardless of age.

Reflects households with at least one child under the age of 18.

Psychological Stress

Short-term or mild-acute psychological stress is a normal part of daily life. Although the relationship between stress and health is complex and not well understood, ¹⁹⁴ it is generally accepted that psychological stress reduces the body's defense systems and increases the risk of developing unhealthy conditions, illness, or disease — at a minimum by encouraging unhealthy and/or risky behaviors such as overeating, smoking, violent actions, or alcohol and drug abuse. ¹⁹⁴ It is well established that experiencing stress over a long period of time can weaken the body's immune system, thus compromising a key bodily mechanism for protecting against infection and disease. ¹⁹⁴⁻¹⁹⁸ Many other studies point to stress as a contributing factor in the development of psychological diseases such as depression; physical diseases such as heart disease or cancer; and unhealthy conditions such as obesity. ^{194, 199-202}

Everyone experiences stress and any individual might experience events that severely strain his or her capacity to cope — events such as job loss, financial crisis, abuse, long-term health issues, or death of a family member or friend. Nevertheless, some populations are particularly at risk for experiencing stressful situations in the long term. Persons living in poverty or with low SES, especially racial and ethnic minorities, often work and live in more stressful environments where they face economic strain, insecure employment, and perceived low control at work. Racial and ethnic minorities may, in addition, experience discrimination, racism, or perceptions of racism. As discussed below, racism contributes to stress — with all the attendant adverse health outcomes.

Addressing health disparities warrants a closer examination of how stress acts as a social determinant of health inequities. Eliminating health disparities also requires the development of evidence-based strategies that help individuals and communities prevent, minimize, and cope with stressful situations.

Racism

A growing body of research conceptualizes racism as a chronic stressor in the lives of African Americans and other minorities. Perceived racial discrimination is associated with poorer physical health outcomes among minorities. Research suggests that experience of racial and ethnic discrimination may be associated with increased rates of cardiovascular disease, hypertension, respiratory problems, chronic conditions, and poorer perceived physical health. Although there are differences among various Asian subgroups, perceived discrimination among Asian Americans correlates with increased mental distress (e.g., anxiety and depression), heart disease, pain, and respiratory illnesses. Recent research indicates similar findings for Black and Latino immigrants. A clear understanding of the exact pathway by which racism shapes health is unknown.

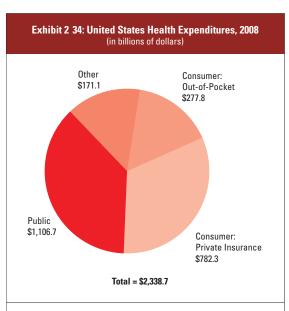
Various lines of research suggest that stress from gender and racial discrimination, and lack of adequate social networks and coping strategies may contribute to the relatively high rates of infant mortality for African Americans compared to other populations in the United States.^{208, 209}

The Health System

A report developed for WHO's Commission on the Social Determinants of Health specified "the way health systems are designed, operated, and financed act as a powerful determinant of health." Health systems were broadly defined to include "all actions whose primary purpose is to promote, restore, or maintain health." These systems can promote prevention and have the potential to leverage, intervene, and act on the range of factors that influence health. With that said, efforts to improve health must consider determinants that exist not only outside, but also within the health system.

Health care in the United States is supported through many public and private systems. Multiple components within these systems influence access, quality, cost, and use of care as well as preventive services.

One example of a health system is TRICARE, which provides healthcare coverage for the Department of Defense's service members, dependents, and retirees. A recent study examined disparities in health status, access to care, satisfaction with care, and preventive care for TRICARE beneficiaries. The study found fewer racial and ethnic health disparities among TRICARE beneficiaries as compared to racial and ethnic minorities in the civilian population. While the study found that some disparities do exist, the fewer disparities for TRICARE beneficiaries could be attributable to equitable access to high-quality health care.²¹²



Source: U.S. Census Bureau, Table 132, National health expenditures by object, 1990 to 2008, and Projection, 2009. Other includes non-patient revenues, privately funded construction, and industrial inplant. http://www.census.gov/compendia/statab/2011/tables/11s0152.pdf

Another study on the military oral healthcare system found that the disparities that exist between Black and White civilians for untreated dental caries and dental visits were absent among enlisted individuals.²¹³

Cost, Access, and Quality — The United States spends more on health care than any other industrialized nation. While Americans have benefitted from many of these investments, the United States as a whole has the worst record (out of the 19 industrialized nations) in premature deaths. ²¹⁴ In two decades, healthcare costs have more than tripled from \$714 billion in 1990. ²¹⁵ The United States spent more than \$2 trillion in 2008 for health care (Exhibit 2-34). These expenditures remained approximately the same in 2008, representing 16.2 percent of the gross domestic product. ²¹⁶

Many of the conditions for which there are large expenditures disparately affect racial and ethnic minorities (Exhibit 2-35).

	Total	Perce	source of paym	payment		
Conditions	expenses (in millions)	Out of pocket	Private insurance	Medicare	Medicaid	Other ^b
Heart conditions	95,577	5.6	33.7	42.6	11.2	6.9
Trauma related disorders ^C	74,291	8.3	45.9	23.9	6.3	15.6
Cancer	72,157	6.6	47.8	31.4	6.8*	7.4
Mental disorders	72,102	17.0	30.6	19.1	25.5	7.8
COPD, asthma	53,699	14.8	38.4	26.2	15.5	5.1
Hypertension	47,381	19.6	27.6	32.5	10.9	9.4
Diabetes mellitus	45,895	18.9	32.5	30.8	10.8	7.0
Kidney disease	19,859	5.2	29.5	48.7	11.4	5.3
Infectious diseases	16,202	9.7	43.1	26.8	14.9	5.6
Gallbladder, pancreatic, and liver disease	15,147	5.7	57.6	16.9	13.9*	5.9*
Cerebrovascular disease	18,835	10.6	19.6	43.1	15.5	11.2

Source: Agency for Healthcare Research and Quality. Center for Financing, Access, and Cost Trends. Data and Surveys: Medical Expenditure Panel Survey. Health Care Costs/Expenditures. Data tables: Expenditures by medical condition. Table 4: Total expenses and percent distribution for selected conditions by source of payment: United States, 2008.

http://www.meps.ahrq.gov/mepsweb/ Accessed March 23, 2011.

The contribution of healthcare disparities to the rising cost of health care is often unrecognized, as is the potential for reducing healthcare costs through reduction of health disparities. A recent study, *The Economic Burden of Health Inequalities in the United States*, issued by the Joint Center for Political and Economic Studies, provides insight to the costs associated with *not* eliminating health disparities (see Exhibit 2-36). Using data from the Medical Expenditure Panel Survey (MEPS), the study estimated direct and indirect costs for 2003 to 2006. Additionally the study used data from the *National Vital Statistics*

^{*} Unreliable data COPD=chronic obstructive pulmonary disease

^a_Private insurance includes TRICARE (Armed Forces-related coverage).

b Other includes public programs such as Department of Veterans Affairs (except TRICARE); other federal sources (Indian Health Service, military treatment facilities, and other care provided by the federal government); other state and local sources; other public payments; Worker's Compensation; other unclassified sources (e.g., automobile, homeowner's, liability, and other miscellaneous or unknown sources); and other private insurance.

^LTrauma-related disorders are clinical classification codes 225-236, 239, 240, 244. These include fractures, spinal cord injury, sprains, crushing injuries, wounds, contusions, burns.

Report to estimate the number of deaths due to health disparities in each age group. The study concluded that "the combined costs of health inequalities and premature death in the United States were \$1.24 trillion." Based on this study, the cost of health disparities will only continue to rise exponentially in the near future. Addressing health disparities is an obvious point of intervention that can provide both a financial and an ethical payoff.

Exhibit 2 36: Economic Burden of Health Inequities in the United States, 2003 2006						
Combined costs of health inequalities and premature death	\$1.24 trillion					
Potential reduction in the indirect costs associated with illness and premature death if minority health inequalities were eliminated	\$1 trillion					
Potential reduction in direct medical care expenditures if minority health disparities were eliminated	\$229.4 billion					
Percent of excess direct medical care expenditures for African Americans, Asians, and Hispanics that were due to health inequalities	30.6%					
Source: T. LaViest, D. Gaskin, and P. Richard, The Economic Burden of Health Inequalities in the United States, 2009. Findings of a commissioned report from the Joint Center for Political and Economic Studies.						

Access to quality health care is an important dimension in achieving health equity. ²¹⁰ Inadequate access to quality health care has adverse consequences, both on a personal and societal level, translating into years of life lost, decreased productivity, and increased burden of disease. The NHQR and the NHDR track a number of core measures of healthcare quality and access. Consistently, the results show large disparities by race, SES, and other factors. ⁸⁹

Despite the high levels of spending for health care, many Americans are disadvantaged because they are uninsured or underinsured. While access to quality health care alone will not eliminate health disparities, it is an important component for healthy living. A recent IOM report concluded that there is a compelling case for action to ensure that Americans have healthcare coverage. The report stressed that not only is insurance integral for better health but also that high rates of the uninsured have adverse effects on those who are insured.²¹⁷

Compared to Whites, almost three times as many Hispanics and twice as many Blacks say that they have no health coverage (Exhibit 2-37). A Kaiser Family Foundation analysis of health coverage for Asian Americans, Native Hawaiians and Pacific Islanders, and subgroups revealed significant disparities compared to Whites.²¹⁸

Exhibit 2 37: Healthcare Coverage, United States and Territories, 2009								
Adults aged 18-64 who say they have NO kind of healthcare coverage								
Race/Ethnicity Education Income								
Category	Percent	Category	ategory Percent ^a Category					
All	17.0	All	17.0	All	17.0			
White	13.6	Less than H.S.	37.7	Less than \$15,000	40.0			
Black	23.8	H.S. or G.E.D.	23.7	\$15,000 \$24,999	38.8			
Hispanic	35.9	Some post H.S.	15.9	\$25,000 \$34,999	25.9			
Other	16.4	College graduate	6.6	\$35,000 \$49,999	15.5			
Multiracial	14.1			More than \$50,000	4.9			

Source: Centers for Disease Control and Prevention. Healthy Living. Data Statistics. Behavioral Risk Factor Surveillance System. Prevalence and Trends Database. U.S., 2008, Health care access/coverage by race, education, and income.

Additional information is provided in Appendix A on the geographic distribution of health insurance in the United States (Exhibit A-12 in Appendix) and on federal and private sources for health care and health research (Exhibits A-13 through A-19).

Insufficient attention has been paid to issues regarding the impact of health disparities on business performance. The Bureau of Labor Statistics predicts that 41.5 percent of the U.S. workforce will be members of racial and ethnic minority groups within the next decade. There are bottom-line costs associated with health disparities and work-related causes of health disparities (e.g., workplace injuries). The Integrated Business Benefits Institute estimates that the full cost of employee absences is more than four times that of the total medical payment. Absence-related costs are about 76 percent of net income when taking into account wage-replacement benefits and lost productivity from absences. The literature also shows that the higher the number of health risks an employee has, the higher the number of excess claims for each risk, the higher the number of days absent, and the higher the percentage of worker's compensation claims filed.

Often employers are not aware of health disparities and the adverse impact on their employees. Consequently, they miss the dual opportunity of improving worker health and reducing insurance and healthcare costs. The National Business Group on Health completed a member survey in 2008 to determine employer awareness of health disparities. Employers were surveyed about diversity strategies, awareness of disparities as drivers of direct and indirect costs, and actions taken to improve employee health and reduce disparities. The following are the key findings of the survey:

^aMedian values. Data from 50 states, DC, Guam, Puerto Rico, and the U.S. Virgin Islands. Data from subgroups may not include all entities. Stool=blood stool test; S/C=sigmoidoscopy or colonoscopy.

H.S.=high school; G.E.D.=General Equivalency Diploma.

http://apps.nccd.cdc.gov/brfss/ Accessed March 23, 2011.

- Little initiative has been taken to track disparities among employees.
- The majority of employers were unaware of disparities as a business issue.
- Only one-third of participants thought reducing disparities was an important or very important issue.
- Few employers have undertaken efforts to make employees aware of strategies they have implemented to reduce healthcare disparities.
- The potential for reducing disparities was not generally a criterion for selecting health plans.
- The top barrier to implementing a disparities-reduction program was lack of data identifying the problem.

Based on these findings, it is not surprising that employers are often neither equipped nor prepared to ensure that all employees receive information about their personal and family health and health care in ways that are culturally and linguistically appropriate. The time and money spent on ensuring employee health is a worthwhile investment. Healthier workers mean lower healthcare costs and healthier communities. Additionally, a healthy workforce leads to improved productivity as well as employee satisfaction and retention. 223

End-of Life Care — A 2009 study of approximately 160,000 Medicare beneficiaries in the last six months of life found that costs were higher for minorities. Costs for White patients averaged \$20,166 in this period. By comparison, the average costs for Black and Hispanic patients were about 30 percent and nearly 60 percent higher, respectively. The higher costs reflect greater use of intensive, life-sustaining interventions at the end of life for these populations. African Americans are more likely than White patients to leave hospice at the end of life to pursue aggressive therapies that may prolong survival. African Americans and Hispanics who live in predominantly minority neighborhoods are less likely to use hospice than are African Americans and Hispanics who live in predominantly White neighborhoods. In general, racial and ethnic minorities use hospice services less often than Whites, regardless of socio-demographic and clinical characteristics. The reasons for low usage of hospice by minorities are not well understood but may include social or cultural customs; lack of knowledge or misperceptions about hospice and palliative care; or limited resources or access related to hospice care.

Preventive Care — Improving prevention is central to improving America's health. Immunizations and screenings are effective prevention tools. Disparities in immunizations and colorectal cancer screenings exist for older Black, Hispanic, and multiracial adults, and for those with lower educational attainment and low SES (see Exhibits 2-38 and 2-39). In 2008, nearly 45 percent of adults aged 65 years or older who had not had a flu shot within the past year were Black and nearly 34 percent were Hispanic, compared to only 28 percent of older White adults. Similarly, 51 percent of Hispanics and 48 percent of Blacks had not had a pneumonia vaccination, compared to only 31 percent for Whites (Exhibit 2-38).

Exhibit 2 38: Immunization, Older Adults, United States and Territories, 2008								
Adult	Adults aged 65+ who have NOT had a flu shot within the past year or have NEVER had a pneumonia vaccination							
Race/Ethnicity Education Income								
0-4	P	ercent ^a	0-4	Percent ^a		P	ercent ^a	
Category	Flu	Pneumonia	Category	Flu	Pneumonia	Category	Flu	Pneumonia
AII	29.1	33.1	All	29.1	33.1	AII	29.1	33.1
White	27.5	30.5	Less than H.S.	34.9	38.0	Less than \$15,000	34.8	33.8
Black	44.9	47.5	H.S. or G.E.D.	30.1	32.2	\$15,000 \$24,999	30.8	32.4
Hispanic	33.9	50.8	Some post H.S.	26.6	29.7	\$25,000 \$34,999	25.7	29.3
Other	21.4	29.5	College graduate	25.2	32.7	\$35,000 \$49,999	26.2	31.2
Multiracial	28.1	37.7				More than \$50,000	25.9	34.5

Source: Centers for Disease Control and Prevention. Healthy Living. Data Statistics. Behavioral Risk Factor Surveillance System. Prevalence and Trends Database. U.S., 2008, Immunization by race, education, and income.

Colorectal cancer is the third most common cancer and the third leading cause of cancer mortality in men and women. Screening for colorectal cancer in individuals over age 50 is an important strategy for early detection of cancer. Nevertheless, disparities exist for colorectal cancer screening. In 2008, a high percentage of Hispanics age 50 or older and older adults with less than a high school education who earned less than \$15,000 per year reported that they had not had a blood stool test within the previous two years (Exhibit 2-39).

Approximately 52 percent of Hispanics and 42 percent of Blacks age 50 or older said that they never had a sigmoidoscopy or colonoscopy compared to 36 percent of older White adults. Forty-eight percent of those who had not been screened had less than a high school degree and nearly 48 percent earned less than \$15,000 a year (Exhibit 2-39).

Exhibit 2 39: Colorectal Cancer Screening, United States and Territories, 2008											
Adults aged 50+ who have NOT had a blood stool test within the past two years or have NEVER had a sigmoidoscopy or colonoscopy											
Race/Ethnicity			Education			Income					
Category	Percent ^a		0-4	Percent ^a		Catanami	Percent ^a				
	Stool	S/C	Category	Stool	S/C	Category	Stool	S/C			
AII	79.1	38.2	AII	79.1	38.2	All	79.1	38.2			
White	78.7	36.0	Less than H.S.	82.6	48.0	Less than \$15,000	82.2	47.9			
Black	76.4	42.0	H.S. or G.E.D.	79.5	41.4	\$15,000 \$24,999	78.1	43.9			
Hispanic	86.9	51.8	Some post H.S.	78.8	38.0	\$25,000 \$34,999	78.5	38.7			
Other	85.0	52.5	College graduate	78.5	31.1	\$35,000 \$49,999	78.2	37.4			
Multiracial	77.8	42.8				More than \$50,000	80.0	34.3			

Source: Centers for Disease Control and Prevention. Healthy Living. Data Statistics. Behavioral Risk Factor Surveillance System. Prevalence and Trends Database. U.S., 2008, Colorectal screening by race, education, and income.

^aMedian values. Data from 50 states, D.C., Guam, Puerto Rico, and the U.S. Virgin Islands (data from subgroups may not include all entities). H.S.=high school; G.E.D.=General Equivalency Diploma. http://apps.nccd.cdc.gov/brfss/ Accessed March 23, 2011.

Median values. Data from 50 states, DC, Guam, Puerto Rico, and the U.S. Virgin Islands. Data from subgroups may not include all entities. Stool=blood stool test; S/C=sigmoidoscopy or colonoscopy.

H.S.=high school; G.E.D.=General Equivalency Diploma.

http://apps.nccd.cdc.gov/brfss/ Accessed March 23, 2011.

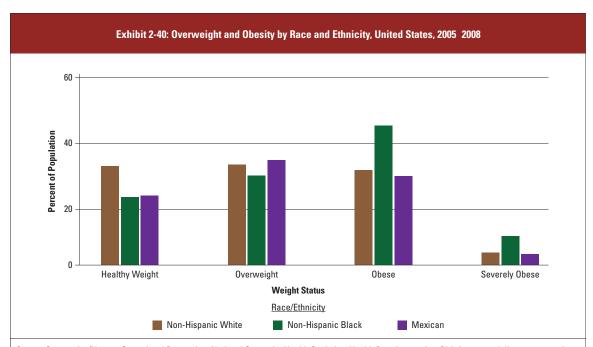
Behavioral Determinants of Health

It is almost universally accepted that diseases arise as the result of a chain of events. Somewhere among the intermediate links in the causal chain lie human behaviors (also called "health behaviors") that can directly influence the risk of disease. Health behaviors often associate with or affect populations in different ways, significantly contributing to the emergence of health disparities. Since health behaviors are among the few modifiable risk factors that exist for some diseases, a thorough understanding of their epidemiological, ethnographic, and socioeconomic underpinnings is critically important for closing persistent gaps in health and healthcare status. Health behaviors seldom occur in isolation; instead, they combine into clusters that influence a person or group's overall risk of disease. For example, the sedentary lifestyle of a growing number of people comprises a more-or-less consistent set of mutually interacting behaviors, such as engaging in little exercise, eating foods of poor nutritional value, consuming high caloric drinks, and perhaps also smoking cigarettes or experimenting with other addictive substances. While these aggregated factors may not inevitably cause disease, they will elevate the risk of becoming obese and/or of suffering high blood pressure, cardiovascular disease, and addiction.

It is often difficult for individuals to make positive, long-term changes to reverse unhealthy behaviors, even though such changes can have a substantial payoff in improved health outcomes. A key component of prevention includes intervention strategies to help individuals avoid or modify unhealthy behavioral determinants. The following discussion highlights some of the most common behavioral determinants of health.

Overweight and Obesity

The CDC indicates "overweight and obesity are both labels for ranges of weight that are greater than what is generally considered healthy for a given height." For adults, overweight and obesity ranges are determined by using weight and height to calculate BMI. An adult who has a BMI between 25 and 29.9 is considered overweight. An adult who has a BMI of 30 or higher is considered obese. While BMI generally correlates with body fat, it does not measure body fat. Thus some individuals, such as athletes, may have a high BMI because of muscle weight, but do not have excess body fat and are not considered overweight or obese. It is estimated that nearly 34 percent of individuals 20 years and older in the United States are obese, 34 percent are overweight (but not obese). Close to one in five adolescents (ages 12–19) is overweight. A number of factors influence weight (e.g., behavior, genetics, environment). Being overweight or obese places people at risk for many conditions (e.g., heart disease, diabetes, arthritis, high blood pressure, certain cancers, and strokes). In addition, these conditions evidence disparities for racial and ethnic minorities and other groups. Non-Hispanic Blacks have the highest rates of obesity and severe obesity, followed by Mexican Americans. Non-Hispanic Whites have the highest rates of healthy weight (Exhibit 2-40).



Source: Centers for Disease Control and Prevention. National Center for Health Statistics. Health Data Interactive. Risk factors and disease prevention. Overweight/obesity: U.S., 1998-2008 (source: NVSS). Data for 2005-2008 presented here. Data available only for races and ethnicity shown. Data are age-adjusted for ages 20 and older. Data are for measured body mass index (BMI). Healthy weight=BMI 18.5 to less than 25.0; overweight=BMI 25.0 to less than 30.0; obese=BMI greater than or equal to 30.0; severely obese=BMI greater than or equal to 40.0. http://www.cdc.gov/nchs/hdi.htm Accessed March 24, 2011.

Overweight and obesity are usually related to an individual's patterns of exercise and food intake — two components that are valuable points of intervention for controlling weight. It is particularly vital that children have supervised, vigorous physical activity and nutritious foods at school and home. The rate of childhood and adolescent obesity has doubled or tripled since the late 1970's. Comparing the period 1976-1980 to the period 2007-2008, the obesity rate rose from 5 percent to 10.4 percent for preschoolers ages two to five years; from 6.5 percent to 19.6 percent among six-to-11 year olds; and from 5 percent to 18.1 percent among adolescents ages 12-19. Childhood obesity has been associated with a myriad of acute and chronic health conditions including psychological stress, high cholesterol, high blood pressure, asthma, heart disease, and diabetes. The estimated direct cost of childhood obesity is at billions of dollars annually.

Exercise

Race, ethnicity, low education levels, and low income are related to low participation in physical exercise (see Exhibit 2-41). Approximately 32 percent of Hispanics and 32 percent of Blacks self reported that they did not participate in physical activities during the past month compared to about 23 percent of Whites. Further, nearly 42 percent of individuals who earned less than a high school degree self reported that they did not participate in any physical activity during the past month compared to approximately 15 percent of college graduates. There was also a directly proportional relationship between physical activity and income. Individuals earning less than \$15,000 a year reported less participation in physical activity during the past month than those earning more than \$50,000

Exhibit 2 41: Exercise by Race, Ethnicity, Education, and Income, United States and Territories, 2008										
Persons who did NOT participate in any physical activities during the past month										
Race/E	thnicity	Educ	ation	Income						
Category	Percent ^a	Category	Percent ^a	Category	Percent ^a					
All	24.8	AII	24.8	AII	24.8					
White	22.6	Less than H.S.	41.9	Less than \$15,000	41.7					
Black	31.6	H.S. or G.E.D.	32.2	\$15,000 \$24,999	36.1					
Hispanic	32.3	Some post H.S.	23.8	\$25,000 \$34,999	31.4					
Other	25.8	College graduate	14.8	\$35,000 \$49,999	25.6					
Multiracial	18.8			More than \$50,000	16.8					

Source: Centers for Disease Control and Prevention. Healthy Living. Data and Statistics. Behavioral Risk Factor Surveillance System. Prevalence and Trends Database. United States, 2009, Exercise by race, education, and income.

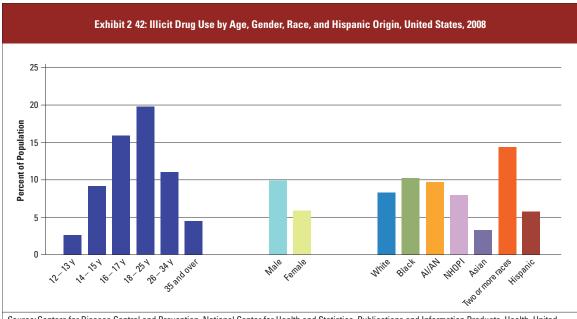
Illicit Drugs, Tobacco, and Alcohol

Use of illicit drugs, use of tobacco, and abuse of alcohol are linked to adverse health outcomes including disease, violence, and unintentional death. As discussed below, these substances are more likely used by younger individuals, males, and some racial and ethnic groups.

Illicit Drugs — An estimated 20.1 million Americans (8 percent), age 12 years and older used an illicit drug in the past month, as surveyed in 2008, with marijuana leading the way as the most commonly used drug. ²³² Illicit drug use in the United States is most common among males, individuals 18-25 years of age, and American Indians and Alaskan Natives (Exhibit 2-42). Drug use increases steadily from age 12-13, peaks at 18-25 years of age, followed by declines in usage.

^d Median values. Data from 50 states, D.C., Guam, Puerto Rico, and the U.S. Virgin Islands (data from subgroups may not include all entities). H.S.=high school. G.E.D.=General Equivalency Diploma.

http://apps.nccd.cdc.gov/brfss/index.htm Accessed March 24, 2011.



Source: Centers for Disease Control and Prevention. National Center for Health and Statistics. Publications and Information Products. Health, United States, 2010. Table 61: Use of selected substances [illicit drug use] in the past month among persons 12 years of age and over, by age, sex, race, and Hispanic origin: United States, 2002-2008. Data for 2008 presented here. Data are based on household interviews of a sample of civilian non-institutionalized population 12 years of age and over.

Includes use of any illicit drug in the past month, including marijuana or hashish, cocaine (including crack), heroin, hallucinogens (including LSD and PCP), inhalants, or any prescription-type psychotherapeutic drug used non-medically.

 $AI/AN = American\ Indian\ and\ Alaskan\ Native;\ NHOPI = Native\ Hawaiian\ and\ Pacific\ Islander.$

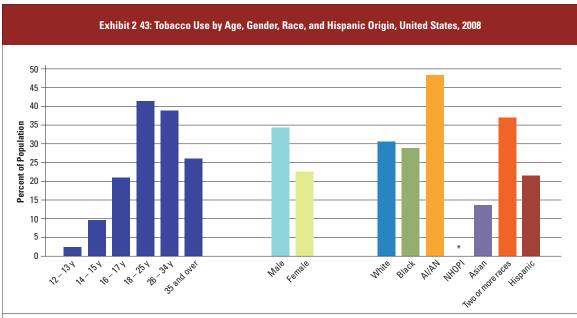
http://www.cdc.gov/nchs/data/hus/hus10.pdf

Marijuana use by adolescents has declined since the 1990s, but that decline has leveled off. Adolescent use of methamphetamine, cocaine, and hallucinogens continues to decline. However, adolescent abuse of prescription drugs (e.g., pain medications like OxyContin and Vicodin) continues to increase. 233

Tobacco — An estimated 46 million adults in the United States currently smoke cigarettes.²³⁴ Cigarette smoking is the leading preventable cause of disease and death in this country accounting for one in five deaths annually or about 443,000 deaths per year. Deaths related to tobacco usage are more numerous than all deaths combined due to HIV, illegal drug use, alcohol use, motor vehicle injuries, suicides, and murders.²³⁵ Smoking has many adverse health effects including increased risks of cancer, heart disease, stroke, respiratory diseases, infertility, low birthweight, and SIDS.²³⁵

According to 2006 NSDUH data (Exhibit 2-43), tobacco use peaks at ages 18-25, is more common in males than females, and is highest among American Indians and Alaskan Natives, and multiracial individuals (data is not reliable for Native Hawaiians and Pacific Islanders in this data set). An earlier Surgeon General's study of tobacco use among racial and ethnic minorities highlights some of the social and cultural aspects of smoking among minority populations.²³⁶ The report notes that "no single factor determines

patterns of tobacco use among racial and ethnic minority groups; these patterns are the result of complex interactions of multiple factors, such as SES, cultural characteristics, acculturation, stress, biological elements, targeted advertising, price of tobacco products, and varying capacities of communities to mount effective tobacco control initiatives." The report also points to the deleterious effects of the tobacco industry's targeted advertising of its products to minority communities.



Source: Centers for Disease Control and Prevention. National Center for Health Statistics. Publications and Information Products. Health, United States, 2010. Table 61: Use of selected substances [tobacco use] in the past month among persons 12 years of age and over, by age, sex, race, and Hispanic origin: United States, 2002-2008. Data for 2008 presented here. Data are based on household interviews of a sample of civilian non-institutionalized population 12 years of age and over.

Includes use of any tobacco products in the past month, including cigarettes, smokeless tobacco (i.e., chewing tobacco or snuff), cigars, or pipe tobacco.

*=unreliable data Al/AN=American Indian and Alaskan Native; NHOPI=Native Hawaiian and Pacific Islander.

http://www.cdc.gov/nchs/data/hus/hus10.pdf Accessed March 25, 2011.

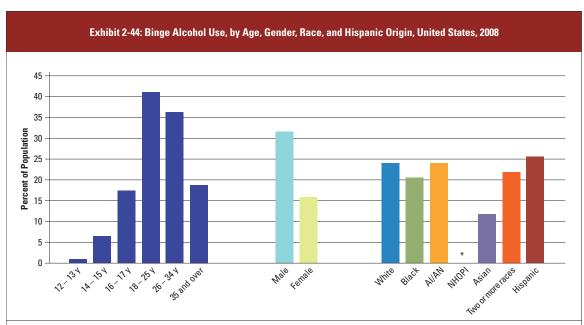
Such advertising can significantly undermine smoking control and prevention efforts in minority communities — resulting in poor health outcomes directly related to tobacco use. On September 22, 2009, Congress authorized the new Family Smoking and Tobacco Control Act, which bans the sale of flavored cigarettes. This act aims to reduce the number of children who start and/or continue to smoke because of the marketing and availability of this type of cigarette, which might be particularly attractive to young people. ²³⁷

Significant geographic tobacco-related disparities exist in the South and Midwest. These regions generally have fewer smoke-free protections, lower tobacco taxes, and limited tobacco-control funding. In addition, higher rates of cigarette use are seen in nonmetropolitan areas compared to metropolitan areas.²³⁸

Secondhand smoke continues to be a hazard and its elimination is an ongoing goal of legislative and social action. Cigarette smoking increases the incidence of morbidity and mortality in both users and non-users of

this product. More than 126 million non-smokers are regularly exposed to secondhand smoke. Homes and workplaces are primary locations for secondhand smoke, with almost 60 percent of young children (ages three-to-11 years) exposed to this noxious environment. In addition to children, secondhand smoke exposure tends to be higher among persons of lower incomes and African Americans.²³⁹ An estimated 49,000 of tobacco-related deaths are the result of secondhand smoke exposure.²⁴⁰

Alcohol — Excessive alcohol use (i.e., excessive drinking or binge alcohol use) increases the risk of unintentional death, violence, risky sexual behaviors, alcohol poisoning, psychiatric problems, or diseases such as liver disease. Abuse of alcohol is the third leading lifestyle-related cause of death in the United States. Binge alcohol use is likewise more common in younger age groups (ages 18-34 years), in males, and in American Indians and Alaskan Natives (Exhibit 2-44). Driving while under the influence of alcohol and the resultant risk of traffic fatalities continue to be a concern for specific populations. In 2008, 12.4 percent of individuals age 12 or older reported driving under the influence of alcohol at least once in the past year — although this represents a decline from a rate of 14.2 percent in 2002.



Source: Centers for Disease Control and Prevention. National Center for Health Statistics. Publications and Information Products. Health, United States, 2010. Table 61: Use of selected substances [binge alcohol use] in the past month among persons 12 years of age and over, by age, sex, race, and Hispanic origin: United States, 2002-2008. Data for 2008 presented here. Data are based on household interviews of a sample of civilian non-institutionalized population 12 years of age and over.

Binge alcohol use is defined as drinking five or more drinks on the same occasion on at least 1 day in the past 30 days. Occasion is defined as at the same time or within a couple of hours of each other.

*=unreliable data Al/AN=American Indian and Alaskan Native; NHOPI=Native Hawaiian and Pacific Islander. http://www.cdc.gov/nchs/data/hus/hus10.pdf Accessed March 25, 2011.

Environmental Determinants of Health

The physical environment plays a vital and primary role in health outcomes. To a great extent, the environment determines whether or not we are healthy — through access (or not) to clean air and water, healthy working conditions, and safe housing, roads, and communities. WHO estimates that each year, 13 million deaths worldwide are due to preventable environmental causes. WHO argues that a quarter of all preventable illnesses can be avoided through proper environmental management. Points of intervention include, for example, indoor and outdoor air pollution; chemical safety in the local environment; ionizing and ultraviolet radiation exposure; and water, sanitation, and hygiene facilities.

Healthy People 2020 describes the physical environment as "that which can be seen, touched, heard, smelled, and tasted. However, the physical environment also contains less tangible elements, such as radiation. The physical environment can harm individual and community health, especially when individuals and communities are exposed to toxic substances; irritants; infectious agents; and physical hazards in homes, schools, and worksites. The physical environment also can promote good health, for example, by providing clean and safe places for people to work, exercise, and play."⁴³

The environmental determinants of health are important contributors to health disparities. Several lines of evidence suggest that minority and low-income populations experience a higher burden for some exposures and diseases related to the physical environment as shown in the exhibits below. The United States Environmental Protection Agency (EPA) issued a key "environmental equity" report, which concluded that:

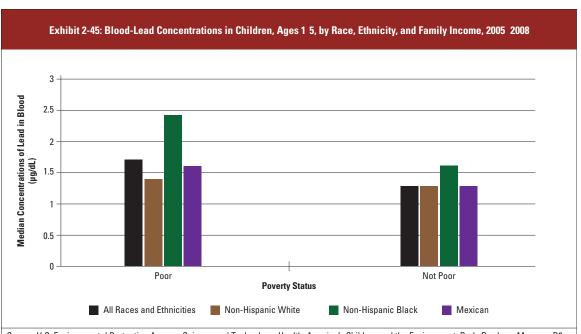
- Racial minority and low-income populations experience higher than average exposures to selected air pollutants, hazardous waste facilities, contaminated fish, and agricultural pesticides in the workplace.
- There are clear differences between racial groups in terms of disease and death rates. There is also limited data to explain the environmental contribution to these differences. In fact, there is a general lack of data on environmental health effects by race and income. For diseases that are known to have environmental causes, data are not typically disaggregated by race and socioeconomic group. The notable exception is lead poisoning: a significantly higher percentage of Black children compared to White children have unacceptably high blood-lead levels.
- Great opportunities exist for EPA and other government agencies to improve communication about environmental problems with members of low-income and racial minority groups.

Geographic locations have varying constellations of environmental hazards. For example, some urban environments are characterized by poor air quality, crowded and unsafe housing (e.g. lead paint), limited access to fresh foods, safe places to play and exercise, and unsafe or violent neighborhoods. A high percentage of minorities reside in urban centers. Alternatively, those living in rural environments may be exposed to higher levels of hazardous waste (e.g., farm-related pesticides and petroleum products).^{247, 248}

The following information provides a brief summary on blood-lead levels, asthma, and the workplace environment as they relate to environmental determinants of health.

Blood-Lead Levels

Bio-monitoring data highlights disparities in actual body burdens of environmental toxins. Lead is a neurotoxic metal and an environmental toxin that is clearly linked to disparities in exposure burden related to race, ethnicity, and income. Lead poisoning is entirely preventable. C49 Children are especially at risk to lead exposure due to unique behaviors (e.g., hand-to-mouth behavior). Further, most of the available evidence suggests that children are more biologically susceptible to the adverse effects of lead because of their developing brains and nervous systems. Especially at risk are very young children for whom exposure per pound of weight is high due to their small size and because of their undeveloped blood-brain barriers. Lead exposure in children ages one-to-five is more prevalent among African Americans — who tend to reside in urban areas where older homes may contain lead-based paint hazards (Exhibit 2-45). Blood-lead levels are also high for poor children of all races and ethnicities, compared to their non-poor counterparts.



Source: U.S. Environmental Protection Agency. Science and Technology: Health. America's Children and the Environment. Body Burdens. Measure B2: Median concentrations of lead in blood of children ages 1-5 by race, ethnicity, and family income.

Data available only for races and ethnicity shown. Poverty status according to U.S. Census Bureau's "poverty income ratio" definitions.

Poor=less than 100% of the poverty threshold; Not poor=200% of the poverty threshold or greater.

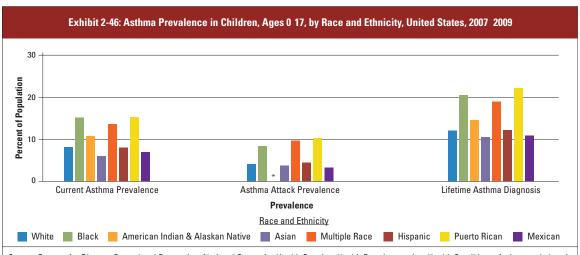
http://www.epa.gov/economics/children/body_burdens/b2-table.html Accessed March 25, 2011.

Asthma

Asthma, a chronic respiratory disease, is an environmentally associated disease that disproportionately burdens some minority groups. Asthma attacks can range in severity from mild to life threatening. The etiology of asthma is largely unknown. However, susceptibility for development of asthma can include a family history of the disease or environmental triggers such as tobacco smoke, dust mites, cockroach allergens, pets, mold, or outdoor air pollution (e.g., ozone, particulate matter). In 2005 there were 3,884 deaths in the United States (1.3 deaths per 100,000 population) in which asthma was the underlying cause of death. The majority of these deaths are preventable given established treatment, including avoidance of factors (such as environmental triggers) that initiate asthma attacks.

There are three measures of asthma prevalence. "Asthma attack prevalence" is a measure of individuals who have had an asthma episode or attack in the past 12 months. "Current asthma prevalence" measures individuals who have been told they had asthma and were asked whether they still had asthma. "Lifetime asthma diagnosis" measures individuals who reported whether they had ever been told by a health professional that they had asthma. All three measures evidence disparities by race, ethnicity, and SES. 250

In 2006, nearly 4 million children experienced an asthma attack during the previous 12 months. In all three categories of indicators (see Exhibit 2-46), Puerto Rican, African American, and multiple-race children (from birth to age 17) bore a heavier burden of asthma than did children from the other races or ethnicities shown. Poverty is also a risk factor for asthma as shown in Exhibit 2-47. In all cases, poor children have a higher prevalence of asthma than do non-poor children. Of particular note is the double burden of poverty and minority status that is evident for both asthma and blood-lead level, such that even non-poor Black and Hispanic children have a higher burden of adverse factors than do their White counterparts.

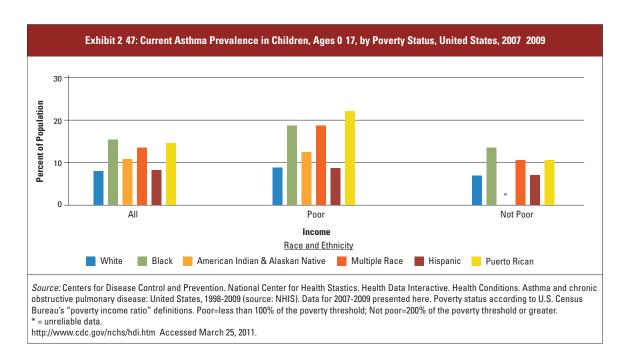


Source: Centers for Disease Control and Prevention. National Center for Health Stastics. Health Data Interactive. Health Conditions. Asthma and chronic obstructive pulmonary disease: United States, 1998-2009 (source:NHIS). Data for 2007-2009 presented here.

* = unreliable data.

http://www.cdc.gov/nchs/hdi.htm Accessed March 25, 2011.

Note: The Asian race group includes persons who identify themselves as one or more of several different Asian subgroups. Prior to 1999, respondents who identified their race group as "other Asian/Pacific Islander" are included in the "Asian" category in this table. Beginning in 1999, the "other Asian/Pacific Islander" category was replaced by two categories: "other Asian" and "other Pacific Islander."



The prevalence of asthma is lower in adults than in children. It is higher among adult females compared to males. This is in contrast with data on children that shows asthma is higher in males than females. However, just as for children, lifetime asthma diagnosis for adults shows disparities by race and SES. African American and multiracial adults, those with less than a high school education, and those with low incomes have a higher lifetime diagnosis of asthma.

Workplace Exposures and Injuries

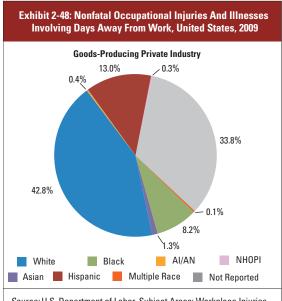
Workplace fatalities, injuries, and illnesses are a significant environmental determinant of health. Just as for other health indicators, disparities in occupational health and safety exist. A 2004 study reveals that minorities were twice as likely to remain disabled after occupational back injuries. The study attributes this to inadequate prescription of relief medication for lower back pain. A recent review found minority patients are: 146

- Less likely to receive any pain medication
- More likely to receive lower doses of pain medication
- ◆ Less likely to receive treatment that falls within WHO recommendations for pain management

As noted in Section 1, the private sector is beginning to realize that there are real bottom-line costs associated with disparities in occupational health and safety. The impact of work-related injury, illness, and death is a significant economic incentive for decreasing health disparities.

SECTION TWO

There is an indication that Hispanics are proportionally overrepresented (19 percent) for injuries in goods-producing industries compared to their numbers in the population at large (Exhibit 2-48). For example, between 1992 and 2001, Hispanic construction workers were consistently killed on the job more frequently than non-Hispanic workers.²⁵⁴



Source: U.S. Department of Labor. Subject Areas: Workplace Injuries. Nonfatal Occupational Injuries and Illnesses. Table 5. Number, percent distribution, and median days away from work for nonfatal occupational injuries and illnesses involving days away from work by related worker characteristics and private industry, state government, and local government, 2009.

Days-away-from-work cases include those that resulted in days away from work, some of which also included job transfer or restriction. Excludes farms with fewer than 11 employees. Because of rounding and data exclusion of nonclassified reponses, percentages may not eqaul to 100%.

Al/AN=American Indian and Alaskan Native; NHOPI=Native Hawaiian and Pacific Islander. http://www.bls.gov/news.release/osh2.nr0.htm Accessed March 25, 2011. Agricultural workers are at much greater risk for morbidity and mortality from pesticide poisoning than are non-agricultural workers; female workers are at higher risk than are male workers. ²⁵⁵ Further, agricultural workers may expose their children by unknowingly bringing pesticides home on their clothing.

Women are at increased risk for musculoskeletal disorders and acute injuries when using poorly sized personal protection or other equipment designed for men or when lifting heavy loads. Women generally have more work-related problems than do men related to respiratory and infectious diseases, anxiety and stress disorders, and sexual harassment.²⁵⁶

Occupation is a key component of SES, and those working at lower-SES jobs are at higher risk for workplace exposures and injuries. For example, a MacArthur Research Network study noted that lower-SES workers are more likely to be exposed to noxious chemicals and physical hazards such as noise, heat, heavy lifting, long work hours, unstable shift assignments, and risk of injury. SES

The study concludes that "although labor policy may seem distant from health policy, the fact is that each affects the other ... the investment we make in improving work conditions — including policies that reduce stress in the work world or that enable workers to cope with the pressures that cannot easily be changed — will make a difference in reducing disparities between the most and least-advantaged workers." ²⁵⁸

Thus, policymakers, employers, labor unions, and other workplace stakeholders are necessary partners in developing comprehensive health intervention programs and in identifying the workplace as an important place to implement interventions that promote health equity. The National Institute for Occupational Safety

and Health's WorkLife Initiative is an example of an approach combining workplace protections with health promotion activities. Another example comes from the recommendations of the American Heart Association, which provide a comprehensive approach to workplace wellness including reducing workplace stress and controlling hazardous exposures as key components of a successful program. ²⁶⁰

Biological and Genetic Determinants of Health

Health is determined by a complex interaction of biological, genetic, social, environmental, and developmental factors. Advances in science and scientific methods, particularly in our understanding of genetics and epigenetics, have greatly enhanced our ability to document and explore these interactions. For example, African Americans evidence disparities in heart disease. Various gene loci have been linked to early-onset hypertension or to risk of heart failure in African Americans. Research that examines the potential biological or genetic determinants of health has traditionally involved the medical and bench-research sciences rather than the social sciences. However, transdisciplinary research approaches and teams are becoming the norm. A number of studies, such as the federally sponsored Jackson Heart Study, began in 2000 as an epidemiological examination of cardiovascular disease in African Americans. The comprehensive Jackson Heart Study (which is similar to the Framingham Heart Study of predominantly White individuals), examines and identifies environmental, genetic, and other risk factors that influence the development of cardiovascular diseases in African American men and women.

Members of racial and ethnic minority groups have been historically underrepresented in clinical research studies and clinical trials, ^{264, 265} yet it is such studies that are the means by which biological and genetic determinants can be identified. Efforts continue for the identification of strategies that will attract and retain racial and ethnic minorities for medical research studies. For example, the Antihypertensive and Lipid Lowering Treatment to Prevent Heart Attack Trial (ALLHAT)²⁶⁶ and the African American Heart Failure Trial (A-HeFT)²⁶⁷ are programs that include African Americans and other racial and ethnic minorities in studies of cardiovascular health.

Translating research-based evidence into preventive actions and strategies is a key to a healthier populace and the reduction of health disparities. Aggressive, wide, and prominent promotion of prevention strategies will contribute to the well-being and quality of life for all Americans.²⁶⁸

HEALTHCARE WORKFORCE

There is currently a shortage of health professionals in the United States, and it is probable that such shortages will continue into the foreseeable future — as has been widely discussed and predicted. A

SECTION TWO

report commissioned by the Health Resources and Services Administration (HRSA) notes that there are a host of complex factors that contribute to the characteristics and size of the present and future workforce. These factors include demographics, the health profession's education system, the healthcare environment, and a range of other policy and economic issues. The report specifically focused on the implications of changing U.S. demographics on the healthcare workforce. Key pressures on workforce numbers include an aging population with more complex health needs, geographic location of patients relative to providers, and the increasing racial and ethnic diversity of the U.S. population. These pressures pose both current and future demands for the U.S. healthcare workforce, signaling new directions in workforce composition, distribution, expertise, and training.

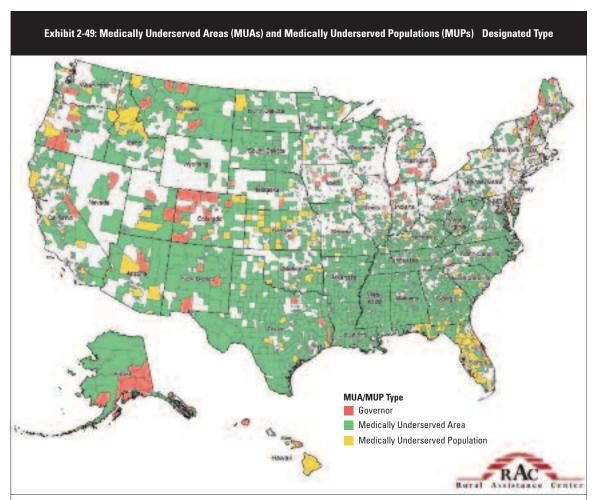
The HRSA report further noted that, all things being constant, the aging of the American population would significantly increase the demand for physicians and nurses. Older adults are living longer, bear the greater burden of chronic disease, and rely on health care far more than other age groups. The number of older adults is expected to double by 2030, to comprise nearly 20 percent of the U.S. population.²⁷⁰ Racial and ethnic minorities, who already face severe disparities in healthcare delivery, are projected to grow to 24 percent of the older population by 2020, up from 16 percent in 2000.²⁷¹ However, not only is the general population aging, so too are the health professionals who care for them. A recent IOM report, "Retooling for an Aging America: Building the Health Care Workforce," pointed to the complex dynamic of growing numbers of older Americans coincident with potentially fewer health professionals to meet their needs. The result portends an avertable healthcare crisis brought by a shortage of health professionals.²⁷²

At the same time, for many geographic areas across the country — from small rural communities to major metropolitan centers — the threat of having too few health professionals is an immediate, day-to-day reality, posing a workforce challenge that must be addressed without delay.

Medically Underserved Areas and Populations

Much of the United States has designated populations or geographic areas that are recognized by state governors or HRSA as medically underserved (Exhibit 2-49).

For the past 40 years, HRSA has supported a system of community-based Health Centers. They have been a source of health care for people of all ages, races, and ethnicities. They provide comprehensive primary healthcare service to all, even those without health insurance — with fees based on ability to pay. Some Health Centers focus on certain special populations including migrant and seasonal farm workers; individuals and families experiencing homelessness; those living in public housing; and Native Hawaiians. The Health Centers are located in medically underserved areas (MUAs) or serve medically underserved populations (MUPs); are governed by a community board; and provide culturally competent care.



Governor: MUP designation at the request of a state governor to document unusual local conditions and barriers to accessing personal health services. MUA: area designated for the resident civilian population. MUP: population designated for a specific population.

Source: Health Resources and Services Administration - (HRSA), Bureau of Health Professionals; October 7, 2009. Note: Alaska and Hawaii not shown to scale

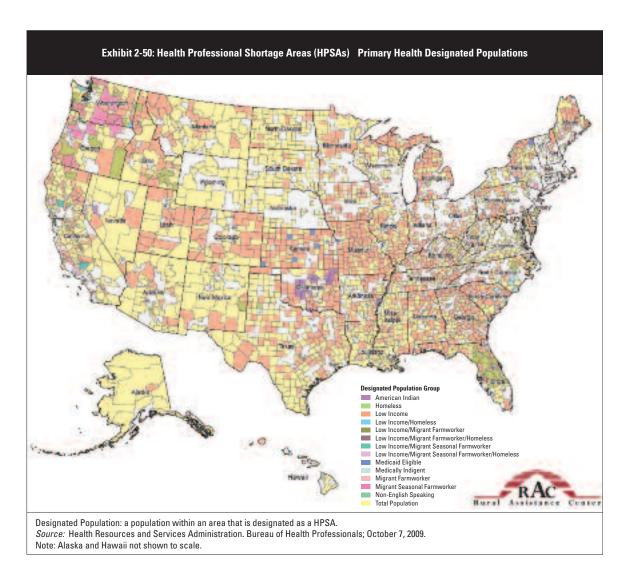
Health Professional Shortage Areas

Due to the chronic scarcity of local healthcare providers, certain geographic, demographic, or institutional areas have been designated by HRSA as Health Professional Shortage Areas (HPSAs)²⁷² for primary medical care, dental care, or mental health care. As of May 2010, HRSA reported that there were almost 14,000 HPSAs distributed throughout the United States and across all health regions.²⁷²

◆ There are 6,204 Primary Care HPSAs with 65 million people living in them. It would take 16,643 practitioners to meet their needs for primary care providers (a population to practitioner ratio of 2,000:1).

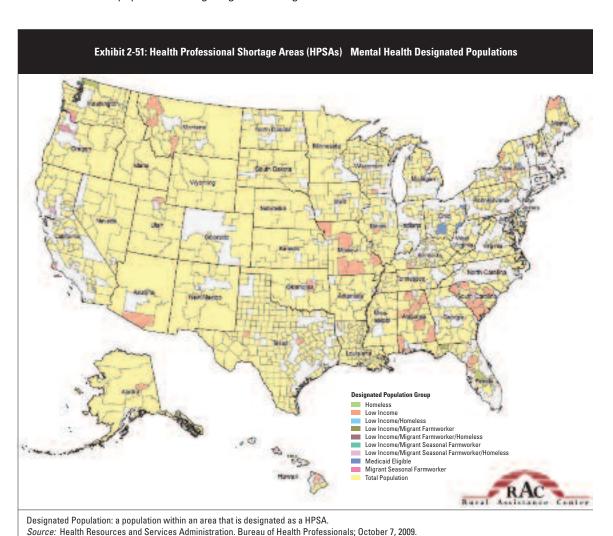
- ◆ There are 4,230 Dental HPSAs with 49 million people living in them. It would take 9,642 practitioners to meet their need for dental providers (a population to practitioner ratio of 3,000:1).
- ◆ There are 3,291 Mental Health HPSAs with 80 million people living in them. It would take 5,338 practitioners to meet their need for mental health providers (a population to practitioner ratio of 10,000:1).

The maps shown in Exhibits 2-50 through 2-52 depict HPSAs for Primary Health Designated Populations; HPSAs for Mental Health Designated Populations; and HPSAs for Dental Health Designated Populations in the United States.



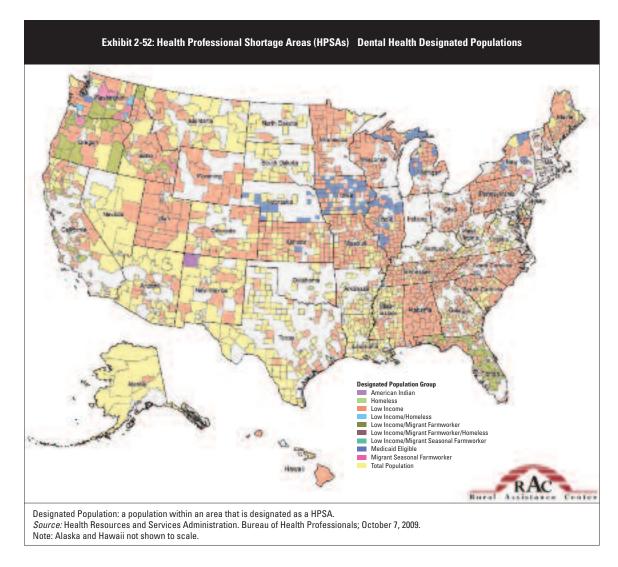
The National Health Service Corps (NHSC) assists HPSAs in every state, territory, and possession of the United States to meet their primary care, oral, and mental health services needs. Over its 39-year history, the NHSC has offered recruitment incentives in the form of scholarship and loan repayment support to nearly 30,000 health professionals who are committed to service for the underserved. NHSC clinicians have expanded access to high-quality health services and improved the health of underserved people.

The NHSC has, since its inception in 1972, worked closely with the federally funded Health Centers to help meet their clinician needs. Currently, approximately 50 percent of the NHSC clinicians serve in Health Centers around the nation. The NHSC also places clinicians in other community-based systems of care that serve underserved populations, targeting HPSAs of greatest need.



Note: Alaska and Hawaii not shown to scale.

SECTION TWO



The 2008-2018 workforce projections for the United States indicate that approximately 26 percent of all new jobs created in the economy will be in the healthcare and social assistance industry. The increasing demand for healthcare services is expected to drive employment growth for healthcare practitioners and technical occupations by 21 percent. The healthcare industry includes a broad spectrum of health professionals — from physicians, dentists, nurses, allied health professionals, and direct-care workers, to many others. Of the 30 fastest-growing occupations in the United States for 2008-2009, more than half were allied health professionals. More recent data shows that the majority of the top-20 occupations with the fastest growth were health related.

Diversity of the Workforce

One of the most pervasive and enduring challenges facing the healthcare workforce is the critical shortage of racial and ethnic minorities serving in health professions and the need to improve cultural competency throughout the U.S. health system. Historically, minorities have faced severe barriers in gaining admission to schools of medicine, nursing, and dentistry, and in securing careers in the health professions. For example, prior to the gains of the civil rights movement, Blacks were effectively banned from all but a few of the nation's medical schools and systematically denied access to membership in state medical societies. Today, Blacks, Hispanics, American Indians and Alaskan Natives, and certain Asian populations continue to face significant structural and other barriers to entering health professions.

The Sullivan Commission's report and others highlight the influence of insufficient numbers of minority health professionals on persistent racial and ethnic health disparities.²⁷⁴ The Sullivan Commission's report noted that while Blacks, Hispanics, and American Indians and Alaskan Natives together comprised nearly 25 percent of the U.S. population, they represented less than 9 percent of nurses and 5 percent of dentists. The American Medical Association reported that of the 921,904 physicians in the United States in 2006, 3.5 percent were Black, 5.0 percent were Hispanic, and 0.02 percent were American Indian or Alaskan Native (Exhibit 2-53). Racial and ethnic minorities are represented in higher percentages among female physicians than among male physicians.

Exhibit 2 53: Physicians by Race, Ethnicity, and Gender, 2006						
Race/Ethnicity	Number	Male Percent		ile	Female	
naoc, Lamony	Tumber	T Groom	Number	Percent	Number	Percent
White	514,254	55.8	383,473	57.6	130,781	51.0
Black	32,452	3.5	17,313	2.6	15,139	5.9
Hispanic	46,214	5.0	31,205	4.7	15,009	5.9
Asian	113,585	12.0	72,121	10.8	41,464	16.1
AI/AN	1,444	0.02	834	0.01	610	0.02
Other	12,572	1.4	8,831	1.3	3,741	1.5
Unknown	201,383	22.0	151,870	23.0	49,513	19.3

Source: American Medical Association. Minority Affairs Consortium. Physician Statistics (source: Physician Characteristics and Distribution in the US, 2008). Total Physicians by race/ethnicity, 2006; Number of male physicians by race/ethnicity, 2006; Number of female physicians by race/ethnicity, 2006. AI/AN=American Indian and Alaskan Native; NHOPI=Native Hawaiian and Pacific Islander. http://www.ama-assn.org/ama/ Accessed March 25, 2011

SECTION TWO

The IOM *Unequal Treatment Report* identifies system-level, provider-level, and patient-level factors that may contribute to racial and ethnic disparities in treatment. At the provider level these disparities may arise from provider bias, stereotypes, and clinical uncertainty.⁸ Consequently, the two-fold goal of increasing diversity and promoting cultural competency in the healthcare workforce represent key intervention strategies.^{8,274,275}

According to AHRQ, diversity in the healthcare workforce — among physicians, dentists, nurses, and other healthcare service providers — is "an important element of a patient-centered healthcare encounter." Diversity is essential to primary care and to medical specialties and sub-specialties. It increases opportunities for race-concordant and language-concordant healthcare encounters.

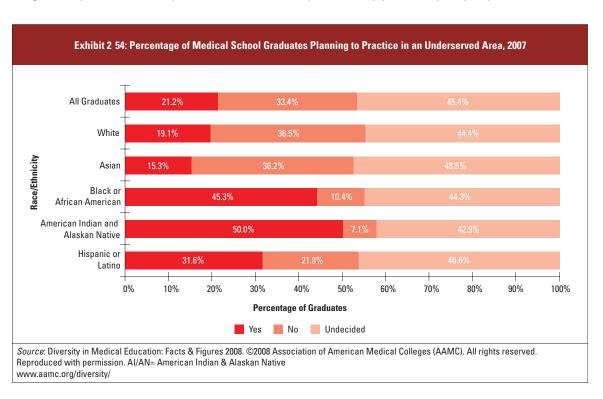
As an example, the social work profession is one of the most racially and ethnically diverse health-related professions in the nation. Of the more than 642,000 professional social workers in the United States today, the majority (54 percent) practice in behavioral health or healthcare settings. Social workers typically provide services to underserved and economically disadvantaged populations and communities — in hospitals and clinics, schools and housing units, senior centers and nursing homes, and in public and private agencies. Social workers provide clinical and care coordination services, link clients with resources, develop and test programs, and advocate for public policies focused on the health and well-being of vulnerable populations. As a health profession positioned at the nexus between patient and service systems, social workers can and must play a pivotal role in the elimination of health disparities.

Beyond the basic issues of language competency and effective communication, there are important issues of cultural competency that may be facilitated by health professionals who share the same cultural and language backgrounds. For example, it has been well established that minorities are less likely to express attitudes of trust toward medical and public health institutions than are Whites. ^{68, 69, 70, 277} It is generally held that this phenomenon relates to an intergenerational awareness of past incidences of medical abuse and mistreatment of minority patients (e.g., the Tuskegee syphilis study conducted by the Public Health Service). Trusting, respectful, and communicative relationships within a healthcare setting enhance patient understanding, patient compliance, and shared decision making — all gateways to high-quality healthcare delivery and better health outcomes. Minority healthcare providers play a unique role in fostering these crucial gateways of communication and compliance.

More fundamentally, a diverse healthcare workforce can also improve basic access to health care for racial and ethnic minority groups and other underserved populations. One of the most compelling arguments for recruiting minorities into the health professions is the critical shortage of healthcare providers, especially primary care physicians, in underserved areas and among underserved populations.

Student and Faculty Development

Shortage of physicians and other health professionals in underserved areas is a widespread problem. ^{278, 279} Approximately 50 percent, 45.3 percent, and 31.6 percent of American Indian and Alaskan Native, African American, and Hispanic/Latino medical school graduates respectively plan to practice in an underserved area (Exhibit 2-54). Given the shortages in the pool of healthcare workers and the numbers of racial and ethnic minority health professionals that provide care in underserved areas, it makes economic and social sense to bring as many talented minority students into the health profession's pipeline as quickly as possible.



In addition to healthcare delivery, diversity has considerable value at other levels of the U.S. health system, including research, public health, education, health plans, policy, and others. For example, research studies benefit from investigators who are from diverse populations (e.g., gender, race, ethnicity) and who hold an understanding of the unique needs and values of local communities. Institutions that approach minority individuals or communities with only their own research agendas or needs in mind are likely to be unsuccessful. However, programs and protocols that target particular community needs and that provide value to the community will have a higher likelihood of success. Thus, the presence of minority scientists on clinical research teams not only contributes to the study, it may also foster credibility for future research studies within minority communities. Minority researchers may offer better cultural and linguistic competency and understanding of minority health needs than non-minority researchers who have only classroom training in competency issues.

SECTION TWO

For reasons similar to those described above, public health, policy, and other health-system employees, as well as medical school faculty, will benefit from diversity and cultural competency. A significant but surmountable challenge to increasing diversity throughout the healthcare system is the structural task of strengthening the pipeline to health professions. An important consideration here is the current demographics of individuals pursuing careers in health care and professions that influence health (see Exhibits 2-55 through 2-57).

Exhibit 2 55: Minorities Enrolled in U.S. Health Schools, 2007 2008						
		Percent Distribution of Students in Each Profession				
Race/Ethnicity	Dentistry	Medicine (Allopathic)	Medicine (Osteopathic)	Optometry	Pharmacy	Podiatry
NH White	60.6	62.4	70.5	60.3	59.5	62.2
NH Black	5.9	7.2	3.8	3.1	6.4	10.7
AI/AN	0.6	0.9 ^b	0.7	0.3	0.5	0.5
API	22.7	21.5	17.4	25.1	21.6	11.8
Hispanic	6.3 ^a	3.1 ^C	3.6	4.6	4.0	5.4

Source: Centers for Disease Control and Prevention. National Center for Health Statistics. Publications and Information Products. Health, United States, 2010. Table 114: Total enrollment of minorities in schools for selected health occupations, by race and Hispanic origin: U.S., selected academic years 1980-1981 through 2005-2006. Data for 2007-2008 presented here. Data do not add to 100 percent because categories for other remaining students are not provided in source dataset. Dataset designates White or Black race without designation.

NH=Non-Hispanic; AI/AN=American Indian and Alaskan Native; API=Asian or Pacific Islander.

http://www.cdc.gov/nchs/data/hus/hus10.pdf Accessed March 25, 2011.

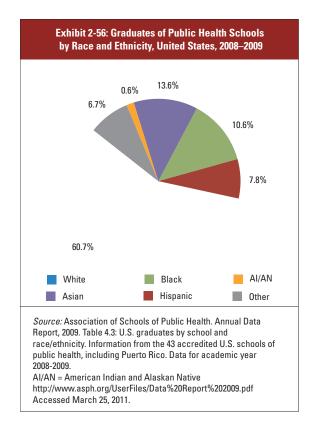
As the majority race category, White students are predominate in all of the health professions. However, they are represented in health profession schools at somewhat lower proportion (60-70 percent), compared to their representation in the population as a whole (Exhibit 2-55). In contrast, Asians and Pacific Islanders comprise about 5 percent of the total U.S. population, yet represent 15-20 percent of students in dental, medical, optometry and pharmacy schools. The reverse is true for Hispanics, who represent about 15 percent of the U.S. population but comprise only 4 to 7 percent of the student population of health schools. Except for podiatry and nursing, Blacks are underrepresented as students of dentistry, medicine, optometry, and pharmacy (Exhibit 2-55). In addition, racial and ethnic minorities are also underrepresented as students in physician assistant programs.²⁸¹

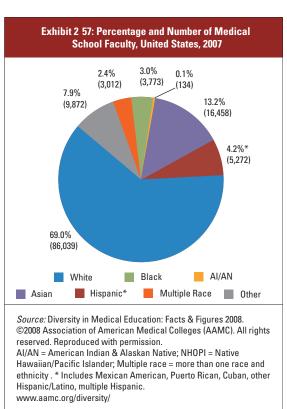
Graduates from public health schools have similar characteristics to those who are enrolled in medical, dental, optometry, and pharmacy schools (Exhibit 2-56). For example, Hispanic students are underrepresented in public health schools compared to their representation in the general population.

^aData include students from the University of Puerto Rico.

^bData include American Indian & Alaskan Native, and Native Hawaiian students.

^CData include Cuban students.





The proportion of medical school faculty by race and ethnicity also follows a similar pattern. For example, in comparison to White faculty (69 percent), Black (3 percent), Hispanic (4.2 percent), and American Indian and Alaskan Native faculty (0.1 percent) are underrepresented (Exhibit 2-57).

Developing a pipeline that leads to diversity in the healthcare workforce demands a substantial investment to improve educational opportunities and experiences for minorities — from kindergarten to university to clinical training and on to leadership development. The human and economic cost of not ensuring a diverse, well-trained healthcare workforce is far greater than the cost of investment.

SUMMARY

This section provided evidence that supports the comments and concerns about health disparities that were expressed by community and other stakeholders at regional meetings and other activities facilitated by OMH. Section 3 provides strategies to aid community leaders and groups as well as public and private organizations in implementing their vision of a healthy nation by offering a set of goals and corresponding strategies.

The National Stakeholder Strategy

A PRACTICAL CONTEXT FOR CHANGE

The fundamental purpose of *the National Stakeholder Strategy* is to promote systematic and systemic change that improves the overall health of the nation. Achieving this purpose will take time, include many people, and require that steps be taken incrementally while maintaining focus on the ultimate goal of achieving health equity. In this regard, the information in this section addresses the practical matter of what may be required to influence change and improve outcomes for affected communities. It sets out a strategy for change based on the five key goals and 20 strategies that were developed through the extended grass-roots process that is described in Section 1 (see also Exhibit 1.1). The goals and their corresponding strategies provide a starting point and menu of resources for stakeholders to design actions that are achievable through their scopes of influence and areas of expertise.

It is important to reiterate the message from Section 1 that the *National Stakeholder Strategy* responds to the voices of thousands of leaders from across the United States who called for actions to effectively and efficiently address health and healthcare disparities in this country. These leaders represented community-based organizations; faith-based organizations; the business sector; healthcare workforce; health and insurance industries; academia; local, state, tribal, and federal governments; and others. The *National Stakeholder Strategy* is also based on Congressional language, which called for a national strategy that is implemented and monitored in partnership with state and local governments, communities, and the private sector.

Partnerships within and beyond the health sector can address crosscutting, multilevel issues to achieve health equity. Formation of wide-ranging partnerships is the next best step forward towards tackling this ultimate goal. It will be the job of change-oriented organizations and individuals to take the goals and strategies in this document and adapt them to their own missions, interests, and needs—in order to develop the actions that they can implement to effect change.

The resources in this section are not necessarily the final or only methods for ending health disparities and achieving health equity. That is, each strategy is not necessarily applicable to all stakeholders. Rather, this *National Stakeholder Strategy* provides a common reference point, language, and initial set of actions for any group that wishes to seriously engage in ending health disparities. This is especially important for the development of strong, strategic, collaborative partnerships among disparate organizations.

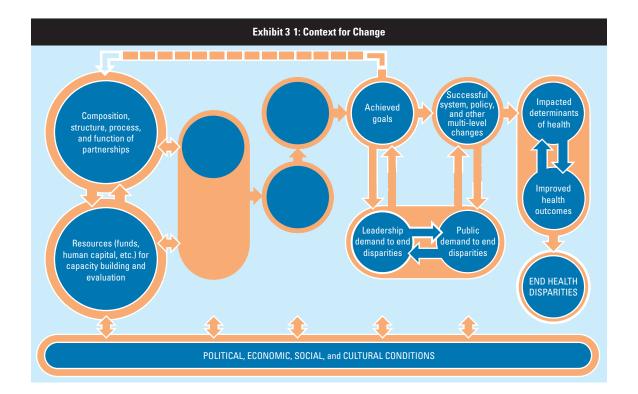
The hope is that stakeholders will be encouraged to use the goals and strategies to ensure focused progress toward achieving health equity. The overarching benchmark that all should aim to realize is the

reduction in the incidence and prevalence of health conditions and diseases for which disparities exist, and to seek the gradual elimination of the determinants that are the root causes of poor health.

With this practical background in mind, the following subsection briefly describes a theoretically based context for change. The theory of change model was developed to reflect the process that would begin at this juncture of the *National Stakeholder Strategy's* history. This model is a general road map to ensure that individuals, organizations, and partners stay focused while engaging in incremental steps that lead to the end of health disparities.

A THEORETICAL CONTEXT FOR CHANGE

As shown on the following diagram, the context for change model begins on the far left with input from partnerships (e.g., local, state, tribal, regional, and national) that play the primary role in setting the initial context for change and the impetus for its continuation. The far right of the diagram displays the final output—the overriding goal—of the end of health disparities through changing adverse determinants of health and improving health outcomes. The input, output, and intervening steps all have arrows to indicate the interrelationships of all the steps and the iterative nature of the whole process.



The composition, structure, process, and function of partnerships will affect their capacity and effectiveness. The partnerships and the entire process depend on resources to build their capacity to function effectively and efficiently and to initiate and evaluate their efforts. Resources include not only funding, but also the necessary resources of knowledge, skills, and other forms of support and human capital that lie within or outside the partnerships. The capacity of partners increases and becomes more effective as they leverage resources and the relationships required to prioritize their objectives and to develop and implement actions that support their strategies. An interactive and iterative effect between the partnerships' initial and increased capacities points to a continuous process of improvement.

Implementation of the strategies could lead to the partial or total achievement of one or more of the five goals and impact two key levers of change: leadership and public demand to end disparities. The combined impact would be successful system, policy, and other multilevel changes. Over time, the continuous interaction among goal attainment, successful changes, leadership, and public demand to end disparities would affect the conditions in which people are born, grow, learn, live, work, play, and age (i.e., determinants of health)—leading finally to an improvement in the health outcomes of people who experience disparities.

The model emphasizes an iterative cycle of adjustments to the partnerships' structure, process, composition, and functions in order to continuously increase their capacity, resources, and relationships for achieving their goals. Partnerships will operate within particular political, economic, social, and cultural contexts. These contexts can dramatically affect the change process. The ability to work across cultures—those based on racial, ethnic, and cultural identities and those based on geographic and organizational settings—affects every goal, strategy, objective, and action.

"If we as a country want to learn how to create an effective healthcare system for all, it's really important to hear the voices of all."

-NPA Regional Meeting participant

The remainder of this section lays out background information for each of the five NPA goals and links them to the 20 strategies that were developed through the grass-roots process that produced this *National Stakeholder Strategy for Achieving Health Equity*.

	Exhibit 3 2: SUMMARY OF NPA GOALS AND STRATEGIES				
Goal #	Goal Description		Strategies Strategies		
1	1 AWARENESS— Increase awareness of the significance of health disparities, their impact on the nation, and the actions necessary to improve health outcomes for racial, ethnic, and underserved populations	1.	Healthcare Agenda Ensure that ending health disparities is a priority on local, state, tribal, regional, and federal healthcare agendas		
		2.	Partnerships Develop and support partnerships among public, nonprofit, and private entities to provide a comprehensive infrastructure to increase awareness, drive action, and ensure accountability in efforts to end health disparities and achieve health equity across the lifespan		
		3.	Media Leverage local, regional, and national media outlets using traditional and new media approaches as well as information technology to reach a multi-tier audience—including racial and ethnic minority communities, youth, young adults, older persons, persons with disabilities, LGBT groups, and geographically-isolated individuals—to encourage action and accountability		
		4.	Communication Create messages and use communication mechanisms tailored for specific audiences across their lifespan, and present varied views of the consequences of health disparities that will encourage individuals and organizations to act and to reinvest in public health.		
2	LEADERSHIP— Strengthen and broaden leadership for addressing	5.	Capacity Building Build capacity at all levels of decision-making to promote community solutions for ending health disparities		
	health disparities at all levels	6.	Funding Priorities Improve coordination, collaboration, and opportunities for soliciting community input on funding priorities and involvement in research and services		
		7.	Youth Invest in young people to prepare them to be future leaders and practitioners by actively engaging and including them in the planning and execution of health, wellness, and safety initiatives		
3	HEALTH SYSTEM AND LIFE EXPERIENCE—	8.	Access to Care Ensure access to quality health care for all		
	Improve health and healthcare outcomes for racial, ethnic, and underserved populations	9.	Children Ensure the provision of needed services (e.g., mental, oral, vision, hearing, and physical health; nutrition; and those related to the social and physical environments) for at-risk children, including children in out-of-home care		
		10.	Older Adults Enable the provision of needed services and programs to foster healthy aging		
		11.	Health Communication Enhance and improve health service experience through improved health literacy, communications, and interactions		
		12.	Education Substantially increase, with a goal of 100%, high school graduation rates by working with schools, early childhood programs, community organizations, public health agencies, health plan providers, and businesses to promote the connection between educational attainment and long-term health benefits		
		13.	Social and Economic Conditions Support and implement policies that create the social, environmental, and economic conditions required to realize healthy outcomes		
4	CULTURAL AND LINGUISTIC COMPETENCY—	14.	Workforce Develop and support the health workforce and related industry workforces to promote the availability of cultural and linguistic competency training that is sensitive to the cultural and language variations of diverse communities		
	Improve cultural and linguistic competency and the diversity of the health-related workforce	15.	Diversity Increase diversity and competency of the health workforce and related industry workforces through recruitment, retention, and training of racially, ethnically, and culturally diverse individuals and through leadership action by healthcare organizations and systems		
		16.	Ethics and Standards, and Financing for Interpreting and Translation Services Encourage interpreters, translators, and bilingual staff providing services in languages other than English to follow codes of ethics and standards of practice for interpreting and translation. Encourage financing and reimbursement for health interpreting services		
5	DATA, RESEARCH, AND EVALUATION—	17.	Data Ensure the availability of health data on all racial, ethnic, and underserved populations		
	Improve data availability, coordination, utilization, and diffusion of research and	18.	Community-Based Research and Action, and Community-Originated Intervention Strategies Invest in community-based participatory research and evaluation of community-originated intervention strategies in order to build capacity at the local level for ending health disparities		
	evaluation outcomes	19.	Coordination of Research Support and improve coordination of research that enhances understanding about, and proposes methodology for, ending health and healthcare disparities		
		20.	Knowledge Transfer Expand and enhance transfer of knowledge generated by research and evaluation for decision-making about policies, programs, and grant-making related to health disparities and health equity		

GOALS AND STRATEGIES

Goal 1. Awareness: Increasing Awareness of the Significance of Health Disparities, Their Impact, and Necessary Actions

The 1985 *Heckler Report* documented the continuing burden of disparities for racial and ethnic minorities, noting that such disparities had "existed ever since accurate federal recordkeeping began more than a generation ago." In assessing access to health information, the *Heckler Report* concluded that minority populations might be less knowledgeable of specific health problems than non-minorities. The *Heckler Report* developed recommendations for improving awareness through outreach and patient education.

Twenty-five years later, the NPA's *National Stakeholder Strategy* points to the necessity of increasing public awareness of health disparities. In spite of the longstanding evidence for health and healthcare disparities in this country, there continues a low level of awareness of health disparities among the American public and among healthcare providers. Various reports over time—such as those described in the paragraphs below—have shown that Americans and health professionals are not sufficiently informed about health and healthcare disparities.

In 1999, the Kaiser Family Foundation conducted a study to assess the public's perceptions and attitudes about racial and ethnic differences in health care. The survey, which included a nationally representative sample of Whites, African Americans, and Latinos, found that most Americans (62 percent) were uninformed about disparities in health care. Another important finding was that there were differing views about the role that race plays in accessing quality care. Most African Americans and Latinos believed that they receive lower quality care and that race and ethnicity influence the ability to get routine care. White respondents did not share this view. The study concluded that "efforts to eliminate health disparities will need to improve public awareness of the problems and address barriers of race and money in health care." A 2006 survey by the Kaiser Family Foundation yielded results similar to those from the 1999 survey.

The Harvard School of Public Health and the Robert Wood Johnson Foundation conducted a poll in 2005 (Whites, African Americans, and Hispanics/Latinos) to evaluate the American public's knowledge about healthcare disparities. Key findings from this survey were similar to those from the Kaiser Family Foundation's study regarding the lack of widespread recognition of the existence of disparities in health care. Overall, only 32 percent of Americans believed that getting quality care was more difficult for minorities. Different populations had diverging views about the influence of race or ethnicity in the quality of care received. Twenty-three percent of African Americans believed that they received poor quality of care because of their race. In contrast, only 1 percent of Whites believed this. Furthermore, 21 percent of Hispanics/Latinos believed that they received poor quality care because of their accent or inability to speak English well.

In 2002, the Kaiser Family Foundation released findings of a national survey showing that, in general, doctors are less likely than the public to say disparities occur "very often" or "somewhat often." However, by 2005, a study by the American Medical Association showed that physicians were becoming more involved in addressing healthcare disparities. Findings from this national survey showed that 55 percent of physicians agreed that minority patients generally receive lower quality care than do White patients. 283

The challenge before us is to ensure that all stakeholders, not just racial and ethnic minority communities, understand the problem and are working together to enhance the visibility of this critically important public health issue. The challenge also calls for working collaboratively to develop a more coordinated approach to health promotion and disease prevention across the lifespan to encourage healthier lifestyles for all Americans. The awareness goal is not only about doing things differently, but also about working more strategically to obtain a stronger return on our investment.

The four strategy charts below address the goal of awareness through strategies based on healthcare agenda, partnerships, media, and communication. For each strategy, there is a menu of objectives, measures, and potential data sources which are tools for stakeholders to use in implementing any given strategy.

GOAL 1: AWARENESS

Increase awareness of the significance of health disparities, their impact on the nation, and the actions necessary to improve health outcomes for racial, ethnic, and underserved populations

STRATEGY 1: HEALTHCARE AGENDA

Ensure that ending health disparities is a priority on local, stateb, tribal, regional, and federal healthcare agendas

OBJECTIVES ^a	MEASURES ^a	POTENTIAL DATA SOURCES ^a
 Strengthen city/county, state,b and federal minority health entities (such as an office, commission, council) and tribal health offices and establish a health disparities liaison in non-health departments (such as education, housing, labor) to ensure local, state, and tribal partnerships and decision-making power Identify and develop relationships with non-partisan think tanks and other policy centers to advance and disseminate model policies that address determinants of health, reduce health disparities, and work to achieve health equity across the lifespan Establish and utilize a national minority health information exchange or portal system as the central repository of all minority health data and related information, including government- and private-funded research, publications, podcasts, Web-based resources and trainings, conference proceedings, and best and replicable practices for ending health disparities Develop partnerships among foundations, local businesses, nonprofit organizations, educational institutions, and community leaders to advocate for local policies and actions that create and sustain conditions for good health 	 Number and distribution of state and county/city minority health entities (such as office, commission, council), tribal health offices, health disparities liaisons established, and their degree of collaboration and decision-making power Number, types, scale, and scope of activities conducted by stakeholder groups to address health disparities Number and types of policy actions driven by data about determinants of health and health disparities Number of local, state, tribal, and federal government plans that address health disparities and health equity Percent of public or private funding allocated to support activities, including cross-agency collaborations to eliminate health disparities Utilization trends for a national minority health information exchange 	 Organizational charts, mission statements, and other organizational information for city/county, state, and tribal governments and local health departments, as well as job descriptions for health disparities liaisons City/county, state, tribal, and federal government strategic plans (e.g., departments of health and human services' strategic plans, community strategic plans) State public health budgets—line items related to health disparities National Association of County and City Health Officials' Local Health Department Infrastructure Study—data on local health department expenditures U.S. Census Bureau's Census of Governments—data for government expenditures on health National Conference of State Legislatures' Health Resources and Research—collection of articles, briefs, bills/summaries, databases, and letters and testimonies related to health disparities Surveys of local and state health departments, academic institutions, businesses, philanthropic organizations, and community groups on health disparities Federal Office of Minority Health's awareness surveys

^a The objectives, measures, and potential data sources do not directly correlate to each other, but to the strategy to which they are connected.

 $^{^{\}mbox{\scriptsize b}}\mbox{\fontfamily The use of "state" in this chapter includes Territories and the District of Columbia.$

GOAL 1: AWARENESS

Increase awareness of the significance of health disparities, their impact on the nation, and the actions necessary to improve health outcomes for racial, ethnic, and underserved populations

STRATEGY 2: PARTNERSHIPS

Develop and support partnerships among public, nonprofit, and private entities to provide a comprehensive infrastructure to increase awareness, drive action, and ensure accountability in efforts to end health disparities and achieve health equity across the lifespan

OBJECTIVES ^a	MEASURES ^a	POTENTIAL DATA SOURCES ^a
 Establish or assess and strengthen formal partnerships at different levels (i.e., community, city/county, state, and tribal) and across sectors (i.e., public, nonprofit, and private sectors) that have the potential to impact health disparities, opportunities for new collaboration, and prospects for improved coordination and integration. Identify or create health equity and neighborhood solution groups to help apply and implement Blueprints for Action,c support evaluation of activities and results related to the Blueprints, update the Blueprints periodically, and develop annual reports Identify and engage community leaders; local, state, tribal, and regional funders; local coalitions and alliances; nonprofit organizations; and non-traditional partners in neighborhood solution and health equity groups. Provide infrastructure support, and coordinate activities to minimize unnecessary duplication of efforts Connect health equity and neighborhood solution groups, collaboratives working on health disparities-related issues, and alliances representing different racial, ethnic, gender, disabilities, age, and LGBT groups and geographic communities to the <i>National Stakeholder Strategy</i> to adopt joint actions for ending health disparities 	 Number, composition, distribution, and goal attainment of partnerships addressing health disparity and health equity issues Distribution and type of health disparity activities, including those that contributed to policy actions or changes, carried out annually by partners at different levels and across sectors Composition and distribution of health equity and neighborhood solution groups Number and type of goals and actions implemented and achieved by health equity and neighborhood solution groups Number of health equity and neighborhood solution groups' recommendations that contributed to policy actions or changes by local, state, tribal, or federal agencies and/or organizations in the nonprofit and private sectors Number of actions by health equity and neighborhood solution groups, and other types of collaboratives and alliances linked to the national efforts to end health disparities 	1. Survey of local and state health departments, academic institutions, businesses, and community groups on partnerships to address health disparities 2. National Business Group on Health surveys 3. National Institute on Minority Health and Health Disparities (NIMHHD); National Institute of Mental Health's Outreach Partnership Program; Substance Abuse and Mental Health Services Administration's National Network to Eliminate Health Disparities in Behavioral Health 4. American Public Health Association's Health Disparities Community Solutions Database—review public-private partnership activities 5. Agency for Healthcare Research and Quality's Health Care Innovations Exchange Health Disparities Database—searchable database with information on public-private partnerships 6. Health equity and neighborhood solution groups

^aThe objectives, measures, and potential data sources do not directly correlate to each other, but to the strategy to which they are connected.

b Establishment of health equity and neighborhood solution groups are encouraged and anticipated at the neighborhood, city/county, state, tribal, and regional levels.

^C Blueprints for Action will be developed for each of the 10 HHS regions, people with disabilities, LGBT groups, and the American Indian and Alaskan Native population.

GOAL 1: AWARENESS

Increase awareness of the significance of health disparities, their impact on the nation, and the actions necessary to improve health outcomes for racial, ethnic, and underserved populations

STRATEGY 3: MEDIA

Leverage local, regional, and national media outlets using traditional and new media approaches as well as information technology to reach a multi-tier audience—including racial and ethnic minority communities, youth, young adults, older persons, persons with disabilities, LGBT groups, and geographically isolated individuals—to encourage action and accountability

OBJECTIVES ^a	MEASURES ^a	POTENTIAL DATA SOURCES ^a
1. Encourage public and private partners to develop and support a public relations/social marketing infrastructure for addressing health disparities and health equity that can also serve as a platform for local, state, tribal, regional, national information campaigns in order to "mainstream" the message 2. Maintain media spotlight on health disparities by providing data and information to representatives (e.g., journalists, reporters, bloggers) of mainstream and community-based media outlets, including media specifically used by racial, ethnic, and other underserved populations 3. Create messages about health disparities and potential solutions that are relevant to target audiences (e.g., youth, racial and ethnic minorities, people with disabilities, older adults, LGBT communities) and train leaders, community partners, and health equity advocates to adopt and use them effectively with media representatives 4. Strengthen the ability of media representatives to frame disparities-related stories about the impact of health disparities, the link between health disparities and the social and economic well being of all, and effective solutions (e.g., provide easy access to comprehensive data, link them to appropriate information sources, including experts on the issues, civil rights advocates, and local leaders)	 Distribution of coordinated public information campaigns for eliminating health disparities Content of health disparity-related news events and stories published Number and types of actions spurred by public information campaigns Number of unique visitors to targeted health disparities Web sites (e.g., Office of Minority Health, Agency for Healthcare Research and Quality, National Institute on Minority Health and Health Disparities) Diversity of media outlets disseminating content on health disparity-related messages Number of first-time town hall or informational meetings and events that address health disparities Placement of health disparities-related articles and stories in print and broadcast mainstream and non-mainstream media, including films and movies 	 Local and national news and media outlets (print, radio, and television)—data on news events stories and publications related to health disparities Survey of minority or special interest media and news outlets for information on stories and news events related to health disparities Federal agencies such as the Office of Minority Health, National Institute on Minority Health and Health Disparities, and the Agency for Healthcare Research and Quality data on Website traffic and unique visitors

^a The objectives, measures, and potential data sources do not directly correlate to each other, but to the strategy to which they are connected.

GOAL 1: AWARENESS

Increase awareness of the significance of health disparities, their impact on the nation, and the actions necessary to improve health outcomes for racial, ethnic, and underserved populations

STRATEGY 4: COMMUNICATION

Create messages and use communication mechanisms tailored for specific audiences across their lifespan, and present varied views of the consequences of health disparities that will encourage individuals and organizations to act and to reinvest in public health

encourage individuals and organizations to act and to reinvest in public health			
OBJECTIVES ^a	MEASURES ^a	POTENTIAL DATA SOURCES ^a	
 Establish common messages grounded in current communications research, about ending health disparities across the lifespan, which can be used by organizations that support the National Stakeholder Strategy Create, disseminate, and encourage data briefs about different forms of health disparities based on gender, stages of development (e.g., older adults and young people), race and ethnicity, sexual orientation or gender identity, disability, socioeconomic status, and geographic location to educate opinion leaders and inform solutions Support the use of blogs, podcasts, text messaging, online and mobile video, e-games, social networks, and other interactive technologies to engage diverse racial, ethnic, and other underserved groups in conversations and forums about preventing chronic and infectious diseases Create partnerships to conduct joint information campaigns with health disparity and health equity messages that are appropriately targeted to populations across the lifespan Facilitate conversations with community leaders who can contribute to the development and dissemination of health equity message 	 Distribution of common messages about ending health disparities, including the cost of health disparities to society as a whole Number, distribution, content, and use of health disparity data briefs Distribution and content of viewings or messages on targeted user-generated Web sites Number and distribution of organizations carrying out joint campaign activities with common messages during National Minority Health Month and other relevant awareness celebrations Distribution and content of messages and information on mainstream and culturally specific media outlets that are not health disparities-focused, with messages related to health disparities 	 Local networking Web sites' records on user-created sites related to health disparities and chronic disease prevention and viewings/visits to these sites (e.g., YouTube, Twitter, Facebook) Content analyses of strategy, communications plans, press releases, reports, and campaign materials of National Stakeholder Strategy partner agencies for information on messaging National Opinion Survey on Health and Health Disparities Local, state, tribal, and federal agencies that have information campaigns www.gaydata.org 	

^a The objectives, measures, and potential data sources do not directly correlate to each other, but to the strategy to which they are connected.

Goal 2. Leadership: Strengthening and Broadening Leadership for Addressing Health Disparities

The underlying causes of health and healthcare disparities are multi-faceted and therefore require comprehensive solutions. The *National Stakeholder Strategy's* goals are intended to address these underlying causes by encouraging cohesive and comprehensive actions. Leaders play a pivotal role in any effort to create change, mobilize stakeholders, and advance solutions to issues of significant concern. Given the breadth, scope, and complexity of health and healthcare disparities, current leaders will need to become more engaged, and new leaders will need to be developed. Building leadership is a key responsibility of any collaborative effort to address complex issues and achieve beneficial outcomes.²⁸⁴ There is a growing pool of talented leaders among racial and ethnic minorities and underserved communities and an increased willingness to engage them as sources of insight for identifying problems and finding solutions.

Cross-sectoral leadership, from the community to the national level, enables opportunities to harness the full complement of experiences, concerns, and ideas that are critical to developing comprehensive solutions. While leaders are needed at all levels of engagement, community leaders have been a long-overlooked resource for developing local solutions. In many instances, community- and faith-based organizations and other safety-net programs are the most accessible resources for leadership among minority and other underserved communities. These organizations often lack the funding, infrastructure, and technical or personnel support to appropriately tackle disparities. Investing in tools and providing capacity-building assistance is vital for ensuring that community and other leaders can engage as equal partners.

Local businesses and research, academic, health industry, and other organizations play a vital role in providing capacity-building support to develop and engage community leaders. They can serve as conveners of meetings with legislators, public health officials, community representatives, private sector representatives, and others seeking to advance actions to end health disparities. They are also positioned to assist communities in identifying information related to their health concerns and in developing neighborhood strategies to address disparities.

Strengthening and supporting current leadership, however, is not sufficient; we also have to invest in this nation's future leaders. The nation's youth are an important resource for developing current and future leaders. After several years of decline across the nation, the population of young Americans is growing and in coming years will rival the size of the baby- boomer generation. They will ultimately become the adults who make decisions that reshape our social, physical, economic, and cultural environments and produce innovations to combat health and healthcare disparities. Youth-serving organizations are a resource for shaping youth and helping them become the leaders of tomorrow.²⁸⁵

The three strategy charts below address the goal of leadership through strategies based on capacity building, funding and research priorities, and youth. For each strategy there is a menu of objectives, measures, and potential data sources, which are tools for stakeholders to use in implementing any given strategy.

GOAL 2: LEADERSHIP

Strengthen and broaden leadership for addressing health disparities at all levels

STRATEGY 5: CAPACITY BUILDING

Build capacity at all levels of decision-making to promote community solutions for ending health disparities

	•	
OBJECTIVES ^a	MEASURES ^a	POTENTIAL DATA SOURCES ^a
 Establish and expand access to leadership trainings and planning and operational tools to equip institutional, local, and community leaders with the capacity to: a) design and deliver effective prevention, wellness, and other services to end health disparities; b) engage community members as equal partners in designing and conducting assessments and taking action; and c) partner effectively with government, academic, private, and nonprofit organizations on activities to end disparities for their communities and constituents Create opportunities for entry- and mid-level professionals to receive leadership training and mentoring in order to create and expand the pipeline of leaders who can address health disparities Create and implement a system to train and build the skills of leaders and staff in the public and philanthropic sectors and at different levels (i.e., local, state, tribal, or federal) to support and engage in community-oriented prevention and health equity work, particularly in providing equitable opportunities for community organizations to compete for funding Provide technical assistance and other resources to improve the capacity of community organizations to collect, analyze, report, and use data for competitive submissions to foundations, government agencies, and other funders Create principles that for agencies and organizations in the public, private, and nonprofit sectors can use to engage community representatives as equal partners in decisions about how to address the disparities that affect their communities 	 Degree to which local health disparity efforts are shaped and led by local and community leaders and, therefore, are tailored to the specific needs, context, and history of the targeted communities Proportion of local and state budgets and foundation grants allocated for technical assistance and other supports to help community organizations address health disparities and health equity Type, frequency, and number of local, state, and regional networks intended to build public, private, and nonprofit organizations' capacities for engaging community representatives in all aspects of planning and implementing solutions for ending health disparities Adoption of principles by agencies and organizations in the public, private, and nonprofit sectors for engaging community representatives in decision-making and evidence of such policies, procedures, and practices 	 U.S. Census Bureau's Census of Governments—review of federal and state budgets and amount of funds allocated to community capacity building to address health disparities Interviews with leaders and key informants of programs and initiatives that provide technical assistance and other supports to local groups on ending health disparities Survey of community-based groups engaged in health disparities programming Agency of Healthcare Research and Quality's Health Care Innovation Exchange Health Disparities Database and American Public Health Association's Health Disparities Community Solutions Database —review of community projects related to the National Stakeholder Strategy goals National Association of County and City Health Officials' Local Health Department Infrastructure Study—data on local health department expenditures allocated to community capacity building to address health disparities Survey of local, statewide, and national foundations to determine amount of funds allocated to community capacity building to address health disparities

^a The objectives, measures, and potential data sources do not directly correlate to each other, but to the strategy to which they are connected.

GOAL 2: LEADERSHIP

Strengthen and broaden leadership for addressing health disparities at all levels

STRATEGY 6: FUNDING AND RESEARCH PRIORITIES

Improve coordination, collaboration, and opportunities for soliciting community input on funding priorities and involvement in research and services

a a			
OBJECTIVES ^a	MEASURES	POTENTIAL DATA SOURCES ^a	
 Broaden outreach to include representatives of state agencies and nonprofit and community-based organizations, especially those knowledgeable about different racial, ethnic, and underserved populations, as potential grant reviewers and recipients of research projects Work with agencies and organizations in the public, private, and nonprofit sectors to include representatives from different racial, ethnic, age, and gender groups; LGBT and disability communities; and geographically diverse places in decisions about funding, programmatic, and research priorities where they have historically been excluded (e.g., create opportunities for such representation on committees, commissions, and boards) Improve coordination of technical assistance and other resources to help community-based organizations write and submit quality grant proposals Incentivize state agencies, institutions of higher education, academic medical centers, and private and nonprofit research organizations to invest in local health equity efforts and to collaborate with community-based organizations as an equal or lead partner Establish regional and national consortia to connect academic and research institutions, evaluators, intermediaries, and community-based organizations to: a) inform the use of funds for research and services, and b) use research and evaluation findings to inform the development and implementation of projects to end health disparities and achieve health equity Strengthen centers of excellence that focus on concerns, strategies, and solutions informed by community leaders and representatives and people affected by health disparities 	 Number of review panels in public agencies and foundations that include community representatives and health consumers, particularly from different racial, ethnic, and other underserved populations Distribution and diversity of community representatives from different racial, ethnic, and other underserved populations on local, state, and federal committees and commissions and on boards of private and nonprofit organizations Number, distribution, and co-funding of technical assistance and other support programs in grant writing Proportion of funds allocated by local, state, tribal, and federal agencies and private funders and made available to community-based organizations to address at least one <i>National Stakeholder Strategy</i> goal Degree to which data about determinants of health are required and provided in grant proposals Number, distribution, and use of community-focused centers of excellence 	 National Institutes of Health, Office of Minority Health, national health foundations and intermediaries, state and local health departments—demographic information of grant review panel members; committees and commissions; and boards of grant recipients, contractors, and partners National Institutes of Health's Research Portfolio Online Reporting Tools (RePORT) Grant-writing technical assistance activities sponsored by local, state, tribal, and federal agencies; foundations; and other entities Requests for proposals and background, context, or rationale sections of funded proposals Survey of community-focused centers of excellence 	

^a The objectives, measures, and potential data sources do not directly correlate to each other, but to the strategy to which they are connected.

GOAL 2: LEADERSHIP

Strengthen and broaden leadership for addressing health disparities at all levels

STRATEGY 7: YOUTH

Invest in young people to prepare them to be future leaders and practitioners by actively engaging and including them in the planning and execution of health, wellness, and safety initiatives

OBJECTIVES ^a	MEASURES ^a	POTENTIAL DATA SOURCES ^a
1. Build the capacity of adults to engage and support youth of different gender, race/ethnicity, geographic location, sexual orientation or gender identity, disabilities, and socioeconomic status, as equal partners in decision-making about programmatic and funding priorities and in the design and implementation of community assessments and initiatives 2. Build the capacity of youth of different gender, race/ethnicity, geographic location, sexual orientation or gender identity, disabilities, and socioeconomic status to lead and participate in publicly and privately supported efforts to end health disparities 3. Educate and train youth, especially youth who have been historically excluded, to become peer leaders and advocates for their health and well-being and to address health disparities and other health-related issues that affect them	1. Distribution and diversity of youth on governing and advisory boards 2. Number and distribution of health education and promotion programs that train and use youth peer leaders and advocates 3. Percent of sessions at conferences that address youth-focused health disparity issues and percent of sessions organized, led, and presented by youth 4. Distribution of local, state, tribal, regional, national youth organizations that include health disparities as a program or policy priority	1. Neighborhood Solution Groups and state, tribal, regional, and national health equity coalitions 2. Agendas of conferences that address health disparities and youth issues 3. Mission statements, policy agendas, program activities, and budgets of local, state, tribal, regional, and national youth and health organizations

^a The objectives, measures, and potential data sources do not directly correlate to each other, but to the strategy to which they are connected.

Goal 3. Health System and Life Experience: Improving Health and Healthcare Outcomes for Racial, Ethnic and Underserved Populations

Health is influenced by a number of interrelated factors that impact individuals where they live, learn, work, play, and age. These factors include the social, economic, and physical environments as well as individual characteristics and behaviors. Health and healthcare disparities affect individuals across the lifespan and require comprehensive solutions, coordination across sectors, and supportive policies to address them.

The *Unequal Treatment Report* highlights many factors that contribute to disparities in health outcomes. These include health system-related factors, as well as the actions and attitudes of individuals (e.g., healthcare providers, utilization managers, and patients). At a systems level, this can include institutional bias, the lack of cross-cultural education in the training of health professionals, and the lack of policies and infrastructure to address the multiple needs of diverse clients. At the individual level, there may be a lack of knowledge among healthcare providers about multicultural service provision and culturally relevant care, and among patients and other consumers of health services, a lack of understanding about their rights and responsibilities and the role they play in determining their own health futures. When patients have "medical homes" (settings that provide timely, well-organized care and enhanced access to providers), racial and ethnic disparities are reduced.²⁸⁶

There is also a need for improvements in the health communication experience for patients and their providers. As defined by Healthy People 2010, *health literacy* is "the degree to which individuals have the capacity to obtain, process, and understand basic health information and services needed to make appropriate health decisions." An IOM report further explains *health literacy* as more than individual skills, but as a shared function with health systems and healthcare providers to present information in an appropriate manner. Research from the U.S. Department of Education reveals that only 12 percent of English-speaking adults in the United States have proficient health literacy skills. Furthermore, approximately 45 percent of high school graduates have limited health literacy. Successful communication and interaction between patients and providers promotes respect of patients' wants, needs, and preferences and fosters an environment that promotes understanding of services offered, informed decision-making, and active participation in personal care.

Researchers have found that Hispanics and Asian Americans have less confidence in their physicians than do Whites. African Americans and Hispanics consistently rate as "low" the quality of communication and interaction with their providers. Contributing to these phenomena are the real and perceived experiences of racism among minority populations. This, in turn, fosters mistrust of healthcare institutions and providers and a corresponding diminished willingness to access institutional healthcare resources. Research studies also have identified specific positive provider behaviors (e.g., listening to patients and their families, explaining treatment options, encouraging participatory decision-making, spending time with patients, and patients' perception of respect) as important indicators of patient satisfaction with the health system. 293,295,296

There is a relationship between education and health.²⁹⁷ Low educational attainment is a powerful predictor of adverse health outcomes. Although the reasons behind this relationship are complex, a basic component relates to differences in the behaviors of higher- and lower-educated groups. Generally, individuals with higher levels of education have healthier behaviors. For example, they are more likely to exercise, less likely to smoke, and less likely to be exposed to behaviors that may harm health. In the United States, men and women have similar levels of academic achievement. However, African Americans, Native Americans, and Hispanics have lower academic attainment levels. The gap for these three groups widens at higher levels of academic experience. This gap contributes to the health disparities experienced by these populations.

Research also has shown a powerful link between social and economic factors and health. ^{59,65,67} Eliminating health disparities and achieving health equity will require attention to these issues (e.g., availability and accessibility of nutritious food, adequate transportation, affordable housing, safe living conditions, quality of air and water, accessibility of education and job opportunities, and stress caused by perceived racial discrimination), which require comprehensive solutions, coordinated efforts across sectors, and supportive policies.

Health and healthcare disparities that are linked to the above issues affect individuals across the lifespan. Health disparities based on socioeconomic status can persist, starting from fetal health to elderly health, children and older adults are especially vulnerable. Given existing evidence that links education and health, it is clear that children need the necessary services to help them learn better in order to optimize their potential for high academic achievement. This means that they require the proper oral, mental, physical, and other services to ensure their quality of health throughout their development. Likewise, older adults, especially those with limited mobility and resources, require additional assistance in accessing preventive care, self-management programs, and other types of supportive services.

The six charts below address the goal of health system and life experience through strategies based on access to care, children, older adults, health communication, education, and social and economic conditions. For each strategy there is a menu of objectives, measures, and potential data sources, which are tools for stakeholders to use in implementing any given strategy.

GOAL 3: HEALTH SYSTEM AND LIFE EXPERIENCE

Improve health and healthcare outcomes for racial, ethnic, and underserved populations

STRATEGY 8: ACCESS TO CARE Ensure access to quality health care for all

1. Support community-driven needs assessments 1. Proportion of providers that use health information technology to monitor and support quality care improvements 2. Communicate the expectations and benefits of a health home (including medical homes and other health settings) to different racial, and ethnic, and other underserved nonulations who have access	1				
assessments information technology to monitor and support quality care improvements 2. Communicate the expectations and benefits of a health home (including medical homes and other health settings) information technology to monitor and support quality care improvements 2. Current Population Survey 3. National Health Interview Survey	OBJECTIVES ^a	MEASURES ^a	POTENTIAL DATA SOURCES ^a		
underserved populations, and health professional community 3. Improve comprehensive primary health services that include preventive care and screenings and enhance the coordination of care and service delivery, including the use of Community Health Workers, to ensure comprehensive support for culturally, linguistically, and geographically isolated communities 4. Develop and strengthen partnerships to outreach, identify, and improve access for individuals who are eligible for Medicaid or	assessments 2. Communicate the expectations and benefits of a health home (including medical homes and other health settings) to different racial and ethnic groups, underserved populations, and health professional community 3. Improve comprehensive primary health services that include preventive care and screenings and enhance the coordination of care and service delivery, including the use of Community Health Workers, to ensure comprehensive support for culturally, linguistically, and geographically isolated communities 4. Develop and strengthen partnerships to outreach, identify, and improve access for individuals who are eligible for Medicaid or CHIP and for the uninsured and underinsured, rural community residents, racial and ethnic minorities, and others with limited access to health care due to historical exclusion and other barriers 5. Assess the affordability of out-of-pocket health care costs for the under-served and low-income populations and identify strategies for reducing these costs 6. Incentivize culturally and linguistically competent providers to practice in medically underserved areas and to improve their distribution in order to provide first-contact, comprehensive services, and continuous, coordinated care 7. Incentivize health service providers to adopt and adhere to quality improvement standards (safe, patient-centered, effective, timely, efficient, equitable), including the use of health information technology to: a) enable information technology to: a) enable information sharing among providers within the Health Information Portability and Accountability Act's restrictions; b) provide individual patients, including the limited English-proficiency population and individuals with disabilities, access to their individual medical records; and c) generate reports on compliance with quality care	information technology to monitor and support quality care improvements 2. Increase in proportion of families from different racial, ethnic, and other underserved populations who have access to health homes 3. Decrease in number of inappropriate visits to the emergency room, use of ambulances, and hospitalizations for manageable chronic conditions 4. Increased access to and use of preventive care services (e.g., increase in health screening rates) 5. An infrastructure for monitoring the percent of underserved and low-income populations who do not access health care due to high out-of-pocket cost 6. Increase in health, wellness, and safety programs that target the reduction of health disparities and produce a change in personal health practices (e.g., reduced absenteeism at work, quality of life satisfaction, etc.) 7. Provider-patient ratio in medically underserved areas 8. Increase in healthcare providers who deliver prevention messages to their patients and their families (e.g., exercise safely, wear protective gear, install smoke alarms, etc.) 9. Increase in the use of telemedicine with provider reimbursements equivalent to	2. Current Population Survey 3. National Health Interview Survey 4. Agency for Healthcare Research and Quality's State Snapshots of Health Quality 5. National Hospital Discharge Survey 6. Healthcare Cost and Utilization Project (The State Emergency Department Database) 7. The Emergency Room Database 8. Indian Health Services Health Promotion/Disease Prevention Wellness Data 9. Medicare, Medicaid, CHIP, community		

^a The objectives, measures, and potential data sources do not directly correlate to each other, but to the strategy to which they are connected.

GOAL 3: HEALTH SYSTEM AND LIFE EXPERIENCE

Improve health and healthcare outcomes for racial, ethnic, and underserved populations

STRATEGY 9: CHILDREN

EEnsure the provision of needed services (e.g., mental, oral, vision, hearing, and physical health; nutrition; and those related to the social and physical environments) for at-risk children, including children in out-of-home care

ominomorphic action ominors, monaturing ominors in out or nome out				
OBJECTIVES ^a	MEASURES ^a	POTENTIAL DATA SOURCES ^a		
 Improve different racial, ethnic, and underserved populations' access to maternal, infant, and early childhood support services, including clinics with expertise in pediatric environmental health and anti-bullying interventions Collaborate with health providers, educators, and caregivers to assure that children are properly immunized and have up-to-date and appropriate well-child visits, including medical, dental, developmental, social, and mental health screenings Establish ongoing health communication to educate children, their parents, and other caregivers about the impact of healthy nutrition, injury prevention, and physical activity on children's life and functioning Support the establishment of school-based health centers to facilitate interaction between providers and school staff, students, and their parents, and provide comprehensive services Use child health outcome data to inform quality of care for children, especially for children and families with specific healthcare needs Promote linkages and strengthen collaboration among pediatricians, early childhood educators, preventive care services, other health and social service providers, and families to ensure school readiness and access to comprehensive services 	 Increase in early periodic screenings, diagnostic, and treatment rates Increase in identification, referral, and treatment for children facing medical, developmental, and other health issues Percent of resources allocated to support state, tribal, and local health agencies in providing no-cost or low-cost immunization Number, distribution, and content analysis of social marketing campaigns on the importance of nutrition and physical activities for children Number and distribution of community health centers or clinics within or adjacent to schools Increase in resources allocated to address stressors that affect children's health Increase in the number of pediatric clinics in at-risk communities with expertise in product safety and environmental conditions/hazards that influence health 	1. Children's Health Insurance Research Initiative issue briefs, reports on access to care and services, quality, and disparities among low-income children 2. Health Resources and Services Administration's National Survey of Children with Special Health Care Needs—data on extent to which children with special health care needs have access to health homes, adequate health insurance, and access to needed services, as well as their care coordination and satisfaction with care 3. Local, state, tribal budgets; National Association of County and City Health Officials' Health Department Infrastructure Study—data on local health department expenditures; U.S. Census Bureau's Census of Governments—review for allocation of resources to low- or no-cost immunization services for at-risk children 4. Centers for Medicare & Medicaid Services' Annual Early and Periodic Screening, Diagnostic, and Treatment Report 5. National Children's Health Survey—data on children's health status (physical and oral health) 6. Pediatric Nutrition Surveillance System—data on nutritional status of children five years old and under for federally funded programs 7. American Dietetic Association's Evidence Analysis Library 8. Reports and report cards on children's health		

^a The actions, measures, and potential data sources do not directly correlate to each other, but to the strategy to which they are connected.

GOAL 3: HEALTH SYSTEM AND LIFE EXPERIENCE

Improve health and healthcare outcomes for racial, ethnic, and underserved populations

STRATEGY 10: OLDER ADULTS

Enable the provision of needed services and programs to foster healthy aging

^a The objectives, measures, and potential data sources do not directly correlate to each other, but to the strategy to which they are connected.

GOAL 3: HEALTH SYSTEM AND LIFE EXPERIENCE

Improve health and healthcare outcomes for racial, ethnic, and underserved populations

STRATEGY 11: HEALTH COMMUNICATION

Enhance and improve health service experience through improved health literacy, communications, and interactions

OBJECTIVES ^a	MEASURES ^a	POTENTIAL DATA SOURCES ^a
 Develop health education materials in primary languages spoken by communities to communicate important health messages and improve availability of information on how to access services Use culturally and age-appropriate avenues and direct-to-consumer methods to deliver health and safety messages to individuals with limited English proficiency or low-level or marginal literacy skills Expand the use of eHealth marketing, mobile and interactive media, and social networking to engage and communicate information about disease and injury prevention, health promotion, and health protection Enhance and disseminate guidelines for effective health literacy efforts and support the integration of health literacy training into the activities of social support institutions and networks Establish and disseminate guidelines to medical and healthcare training programs and professional health associations for effective clinical and other health care encounters and patient-provider communication Promote development of clinical tools to improve identification of and communications with at-risk patients (e.g., limited health-literate patients) as part of ongoing improvement initiatives 	 Number, content, and distribution of health communication materials developed in primary languages spoken by the surrounding community Content of health education efforts that use e-marketing and interactive media to engage and communicate information on disease prevention, injury prevention, health promotion, and health protection Application of guidelines on health literacy by medical and healthcare programs, professional associations, and social support institutions and networks Patient satisfaction with their healthcare providers Increase in healthcare providers (e.g., physician offices, hospitals, community clinics) that survey consumers about their satisfaction and interactions with their providers 	 National Center for Education Statistics' National Assessment of Adult Literacy—health literacy component National Center for the Study of Adult Learning and Literacy—resources and briefs on health literacy Ambulatory Care Experience Survey and Primary Care Assessment Survey—data from items/subscales related to patient perceptions of communication with provider Health literacy advocacy organizations and public and private sector organizations reporting adherence to guidelines Accreditation Association for Ambulatory Health Care and The Joint Commission Office of Disease Prevention and Health Promotion's National Action Plan to Improve Health Literacy

^a The objectives, measures, and potential data sources do not directly correlate to each other, but to the strategy to which they are connected.

GOAL 3: HEALTH SYSTEM AND LIFE EXPERIENCE

Improve health and healthcare outcomes for racial, ethnic, and underserved populations

STRATEGY 12: EDUCATION

Substantially increase, with the goal of 100%, high school graduation rates by working with schools, early childhood programs, community organizations, public health agencies, health plan providers, and businesses to promote the connection between educational attainment and long-term health benefits

educational attainment and long-term health benefits			
OBJECTIVES ^a	MEASURES ^a	POTENTIAL DATA SOURCES ^a	
1. Develop and implement local strategies to reduce health, psychosocial, and environmental conditions that affect school attendance and chronic absenteeism 2. Develop effective strategies for supporting parents and other caregivers in addressing the psychosocial and environmental factors that impact their children's lives 3. Improve school environment, culture, and other conditions (e.g., healthier food options, physical activity opportunities, anti-bullying programs, adequate staffing and staff training, playground modifications, safe transportation) to support students' readiness and ability to learn 4. Encourage the introduction of concepts about health disparities, health equity, and determinants of health as part of the K-12 curriculum in schools 5. Improve health career pipeline by providing health care-related courses and transition assistance to students from racial, ethnic, and other underserved communities 6. Increase investment in strategies to decrease academic achievement gaps (particularly in math and science) among students from racial and ethnic minority groups and low-income families, and increase their opportunity for higher education or career-oriented alternative program	1. Policies and programs enacted to reduce barriers to school attendance and high school graduation, improve the quality of school environment, and support parent engagement 2. Number of school programs that incorporate concepts of health disparities, health equity, and determinants of health into their curriculum 3. Number of scholarships among diverse categories of students (e.g., racial and ethnic minority, disabled and low income) 4. Number of students of different racial, ethnic, gender, LGBT, and disability groups from high school, community colleges, colleges, and universities who pursue a health-related degree 5. Increased graduation rates, especially among students from racial, ethnic, and underserved groups 6. Decrease in academic achievement gaps, especially in math and science	1. Analysis of local, state, and national polices for information and emphasis on high school graduation 2. Centers for Disease Control and Prevention's School Health Programs and Policies Survey, School Health profiles, and Youth Risk Behavior Surveillance System 3. Philanthropic organizations such as the Annie E. Casey Foundation Kids Count Data—state-level data on education 4. National Center for Higher Education Management Systems—public high school graduation rates by year and by site 5. U.S. and State Departments of Education, Bureau of Indian Affairs, and Bureau of Indian Education—graduation rates 6. National Center for Education Statistics 7. College and university financial aid awards by race, ethnicity, and income of recipients 8. National Association of Student Financial Aid Administrators	

^a The objectives, measures, and potential data sources do not directly correlate to each other, but to the strategy to which they are connected.

GOAL 3: HEALTH SYSTEM AND LIFE EXPERIENCE

Improve health and healthcare outcomes for racial, ethnic, and underserved populations

STRATEGY 13: SOCIAL AND ECONOMIC CONDITIONS

Support and implement policies that create the social, environmental, and economic conditions required to realize healthy outcomes

OBJECTIVES ^a	MEASURES ^a	POTENTIAL DATA SOURCES ^a
 Improve the availability, accessibility, affordability (e.g., fresh food financing initiatives, neighborhood store incentives, Electronic Benefits Transfer (EBT) cards at farmers markets), and consumption of healthy, safe, and nutritious food for all families Improve safety of and accessibility to public transportation, walking, and bicycling (e.g., interconnected street strategies, public transitoriented development), especially in urban communities Improve safety and accessibility of transportation to resources and services in rural and geographically isolated communities Improve housing quality, affordability, stability, and proximity to resources (e.g., housing code enforcement, location of resources, transit system, and mixed-income development) Improve neighborhood conditions (e.g., policies that support crime prevention through environmental design, community problemoriented policing, etc.) to support healthier living environment Monitor and improve air, water, and soil quality (e.g., enforcement of national water standards, effective lead abatement programs, properly ventilated office and school buildings, etc.) in places where people learn, work, live, play, and age Ensure employment opportunities for people from different racial, ethnic, and underserved populations and enhance their labor market participation through targeted employment initiatives, job training, networking opportunities, and monitoring of employers' compliance with fair pay regulations Support programs and initiatives (e.g., through financial literacy programs, maximum use of earned income tax and child tax credits) to empower families from different racial, ethnic, and underserved populations to save, enhance, and sustain their abilities to live a healthy life and accumulate wealth Expand and strengthen safety net opportunities to ensure services are developed to support individuals and families Strengthe	1. Use of health impact assessments and application of assessment findings by public agencies, corporations, and foundations 2. Number and location of supermarkets, convenience stores, and fast food restaurants 3. Expenditures on public and private recreational facilities 4. Fatality rates for pedestrians and cyclists 5. Percent of households reporting unsatisfactory or no public transportation in residential areas 6. Design Value (i.e., air quality status of a given area relative to the level of EPA's National Ambient Air Quality Standards), Air Quality Statistics, Air Quality Index 7. Number of violations, by year and state, for federally regulated drinking water contaminants 8. Labor force participation rates 9. Expenditures on safety net programs 10. Income-to-spending ratios	1. Local, state, and tribal governments and corporations 2. Institute for Disease Control and Prevention's Behavioral Risk Factor Surveillance System 3. U.S. Census Bureau—data on retail trade companies 4. Progress Grocer's—Annual Reports of the Grocery Industry 5. U.S. Census Bureau's Census of Governments 6. Pedestrian and Bicycle Information Center—www.pedbikeinfo.org 7. American Housing Survey and National Household Travel Survey 8. U.S. Environmental Protection Agency's air trends and safe water reports 9. U.S. Bureau of Labor Statistics

^a The objectives, measures, and potential data sources do not directly correlate to each other, but to the strategy to which they are connected.

Goal 4. Cultural and Linguistic Competency: Improving Cultural and Linguistic Competency and Diversity of Health-Related Workforce

Cultural and linguistic competency reflects and builds on the premise that understandable communication is a necessity of any successful endeavor. The recipient must understand words and text; otherwise the exercise of providing them is meaningless. Thus, the essential first step in communication is simply to be clear. Understandable messages require, at the most basic level, communication in a language that the recipient understands. Knowledge and accommodation of cultural factors as well as an atmosphere of mutual respect and cooperation are necessary for effective communication.

Cultural humility is an important component of cultural competency. It is the notion that providers can exercise self-awareness in order to foster respectful partnerships with patients. It "incorporates a lifelong commitment to self-evaluation and critique, to redressing the power imbalances in the physician-patient dynamic, and to developing mutually beneficial and non-paternalistic partnerships with communities on behalf of individuals and defined populations." ²⁹⁸

Awareness of the cultural values, beliefs, and practices of different racial and ethnic groups can help healthcare providers understand and address their unique risk factors. For example, South Asians consume Ayurvedic medicines that may expose them to toxic metals. If such individuals present in a clinical setting with toxicity symptoms, it would be helpful if the consumer volunteered or if the practitioner, through a personalized medical history, understood the toxicity potential and was prepared to obtain critical information to provide the necessary care.

groups was the best. It is
important to know
how our brothers and sisters from
other ethnic groups feel."

-NPA Regional Meeting participant

"Learning from other minority

As language diversity in the United States grows, there is a critical need to ensure that language access services are available in healthcare settings for the expanding number of Limited English

Proficient (LEP) patients. The IOM *Unequal Treatment Report* noted that "language barriers can cause poor, abbreviated, or erroneous communication, poor decision making on the part of both providers and patients, or ethical compromises."

The National Standards on Culturally and Linguistically Appropriate Services (CLAS) include four standards related to the provision of language access services based on Title VI of the Civil Rights Act of 1964. The standards emphasize the need for healthcare organizations to provide and assure competent language assistance services (including bilingual staff and interpreting services), inform patients of their rights to those services, and make available linguistically appropriate patient-related materials and signage.

Healthcare interpreters—bilingual professionals who facilitate communication between healthcare providers and patients—play an important part in the healthcare experience for LEP patients. It is important that in order to ensure complete, accurate and confidential communication, patients should not use family and friends as interpreters.

Continuing efforts are underway to provide cultural competency training to current and future healthcare providers and other professionals in the health and related industries. However, it is important to differentiate between receiving training in cultural sensitivity and competency and the actual translation of that training into the acquisition of skills that allow effective interaction and communication with patients. The training is not effective if the skill acquisition does not occur. Providers must possess or learn the cognitive abilities and interpersonal skills that will yield proficiency in customer service. Cultural and linguistic competencies improve collaborative goal setting, planning, and participation of patients in their own care.

Healthcare workers who share the same cultural and linguistic background as those they serve, or who have adequate training in cultural and linguistic competency, can be particularly effective in providing services. Recruitment and retention of racial and ethnic minorities into the workforce continues to be a valuable strategy for promoting cultural and linguistic competency. In addition, increased recruitment of community health workers can aid patient provider communication and mutual understanding. For example, since the 1960s, community health workers, neighborhood workers, indigenous health workers, health aids, "consejeras," and "promotoras" have fulfilled multiple functions in helping to improve health outcomes for racial and ethnic minority populations. Once trained and deployed strategically, these community members assist LEP and other underserved consumers to successfully negotiate unfamiliar healthcare settings (e.g., interpreting services, explanation of insurance coverage, or availability of social services).

The three strategies below address the goal of cultural and linguistic competency through strategies based on workforce, diversity, and ethics and standards. For each strategy there is a menu of objectives, measures, and potential data sources, which are tools for stakeholders to use in implementing any given strategy.

GOAL 4: CULTURAL AND LINGUISTIC COMPETENCY

Improve cultural and linguistic competency and the diversity of the health-related workforce

STRATEGY 14: WORKFORCE

Develop and support the health workforce and related industry workforces to promote the availability of cultural and linguistic competency training that is sensitive to the cultural and language variations of diverse communities

linguistic competency training that is sensitive to the cultural and language variations of diverse communities			
OBJECTIVES ^a	MEASURES ^a	POTENTIAL DATA SOURCES ^a	
 Monitor health workforce composition; identify competencies needed; improve and develop appropriate education, training, and life-long learning curricula; and enhance recruitment strategies to increase the supply of qualified health professionals Collaborate with the business sector and work with employers to encourage continuing education in cultural and linguistic competency (that also includes requirements for compliance with Title VI of the Civil Rights Act) for physicians, other health professionals, and administrative staff who participate in their purchased health insurance plans Highlight and disseminate best practices by public health agencies and health organizations to ensure cultural and linguistic competency training and continuing education for healthcare providers and healthcare administrative staff Develop and integrate model cultural and linguistic competency training courses and modules, particularly on cultural humility, into workforce development programs and undergraduate and graduate professional programs in medicine, dentistry, nursing, allied health, mental health, public health, and environmental health Assist public health clinics, health care organizations, community clinics, and other providers to implement effective language access policies, practices, and procedures that comply with Title VI Use telecommunications, videoconferencing, and other technology to deliver services to people who live in geographically isolated places, have no access to transportation, and/or 	 Number and distribution of health workers, by health profession Existence and use of modules that provide standardized training and continuing education on cultural and linguistic competency, including the number of credits that can be earned and percent of staff trained Availability and utilization of cultural humility and competency courses and modules in undergraduate and graduate health professional training degree and certificate programs Improved systematic collection and documentation of consumers' primary languages and dialects and use of findings to inform planning and provision of services Allocated resources and incentives, proportionate to other key aspects of professional development, for training and continuing education in cultural and linguistic competency for physicians and other health professionals and administrative staff Inclusion of cultural and linguistic competency training and continuing education as part of information in new staff orientation and criteria for job performance and licensure by accrediting bodies 	 National Center for Health Workforce and state departments of health or centers for health workforce data Office of Minority Health's Cultural Competency Curriculum Modules training logs Assessment of relevant professional competencies in undergraduate and graduate professional training programs through professional organizations and accrediting bodies Survey of health-related accrediting bodies (e.g., The Joint Commission, Accreditation of Ambulatory Health Care, and URAC (formerly the Utilization Review Accreditation Commission) Federation of State Medical Boards, Liaison Committee on Medical Education, and Accreditation Council for Graduate Medical Education data Bureau of Labor Statistics' Employment and Training Administration 	

^a The objectives, measures, and potential data sources do not directly correlate to each other, but to the strategy to which they are connected.

GOAL 4: CULTURAL AND LINGUISTIC COMPETENCY

Improve cultural and linguistic competency and the diversity of the health-related workforce

STRATEGY 15: DIVERSITY

Increase diversity and competency of the health workforce and related industry workforces through recruitment, retention, and training of racially, ethnically, and culturally diverse individuals and through leadership action by healthcare organizations and systems

OBJECTIVES ^a	MEASURES ^a	POTENTIAL DATA SOURCES ^a
 Develop a policy agenda to expand the diversity and cultural and linguistic competency of the health care workforce Work with medical schools, boards of trustees of universities, healthcare systems, professional health associations, and health-related businesses to consider and implement a policy of inclusion in all aspects of their organizational structure and processes Build relationships and collaborate with higher learning institutions, including Historically Black Colleges and Universities, Hispanic-serving Institutions, and Tribal Colleges and Universities to increase recruitment of minorities into public and environmental health-related programs Educate school counselors and teachers in high schools and colleges about career pathways in the health professions and work with them to support the early recruitment of youth from different racial, ethnic, and cultural backgrounds into these professions Increase the number of bridge programs between institutions of higher education and employers in the health sector to provide greater opportunities for students from different racial, ethnic, and cultural backgrounds and low-income families to enter the health care workforce 	1. Number and type of policies developed and implemented by healthcare organizations, accrediting bodies, education programs, and state health agencies to support the diversification of the health care workforce 2. Percent of health-related certificates/credentials and professional degrees awarded to members of racial, ethnic, and cultural groups 3. Distribution and percent of schools of medicine and nursing and allied health professional training programs whose basic curricula include core competencies in culturally and linguistically appropriate health promotion and education and disease prevention 4. Number of internship and fellowship programs in the health field for students from different racial, ethnic, and cultural backgrounds 5. Percent of individuals from different racial, ethnic, and cultural backgrounds, by health profession and position	1. Survey of major health care organizations, accrediting bodies, health and allied health education programs, and state health agencies 2. National Center for Health Workforce Analysis Reports 3. Survey of major professional health-related education associations (e.g., American Dental Education Association, American Association of Colleges of Nursing, Association for American Medical Colleges, American Academy of Physician Assistants) 4. U.S. Census Bureau—Special Equal Opportunity Employment tabulation 5. Departments of Labor, Veterans Affairs, and Defense reports

^a The objectives, measures, and potential data sources do not directly correlate to each other, but to the strategy to which they are connected.

GOAL 4: CULTURAL AND LINGUISTIC COMPETENCY

Improve cultural and linguistic competency and the diversity of the health-related workforce

STRATEGY 16: ETHICS AND STANDARDS, AND FINANCING FOR INTERPRETING AND TRANSLATION SERVICES

Encourage interpreters, translators, and bilingual staff providing services in languages other than English to follow codes of ethics and standards of practice for interpreting and translation. Encourage financing and reimbursement for health interpreting services.

OBJECTIVES ^a	MEASURES ^a	POTENTIAL DATA SOURCES ^a
 Promote codes of ethics and standards of practice for interpreting and translation Assist states, healthcare financing entities, and managed care organizations to develop plans to comply with the codes of ethics and standards of practice for interpreting and translation Collaborate with accrediting bodies for healthcare organizations to integrate codes of ethics and standards of practice for interpreting and translation into accreditation requirements Increase the number of interpreters who meet professional standards and certification for health interpretation Encourage financing and reimbursement for medical interpretation services 	 Number of accrediting bodies that include the codes of ethics and standards for interpreting and translation in their requirements Degree to which federal- and state- funded health services, health financing entities, managed care organizations, and healthcare organizations use the codes of ethics and standards of practice for interpreting Percent of interpreters certified by training entities that comply with the codes of ethics and standards for training and practice Percent of agencies and healthcare organizations and services that adopt proper interpreting and translation as a quality improvement indicator Establishment of incentives for hospitals, physicians, and other healthcare settings and health professionals to support interpreting services and compensate for additional time required for interpreting support Inclusion of interpreting assistance in states' and businesses' procurement language for contracts with managed care organizations and healthcare providers Allocated resources, proportionate to other key aspects of service provision used for translation and interpreting services 	 Survey of state and local health departments Survey of accrediting bodies (e.g., The Joint Commission, Accreditation of Ambulatory Health Care, and URAC) The National Board of Certification for Medical Interpreters and state medical interpreter networks or associations American Health Quality Association and State Quality Improvement Organizations Centers for Medicare and Medicaid Services (CMS) State procurement or purchasing offices Survey of the National Association of State Procurement Officials' membership

^a The objectives, measures, and potential data sources do not directly correlate to each other, but to the strategy to which they are connected.

Goal 5. Data, Research, and Evaluation: Improving Data Availability, and Utilization and Diffusion of Research and Evaluation Outcomes

In 1906, noted historian and philosopher W.E.B. Du Bois published a monograph entitled *The Health and Physique of the Negro American*,³⁰⁰ which sought to dispel published claims that the known higher levels of mortality and morbidity for African Americans were due to inherent racial traits. Du Bois' monograph is an early example of our nation's long history of using research to document health disparities, define their causes, and confront those conditions.

The need to coordinate and improve research and evaluation of the causes of health disparities is essential to improving the health of Americans and ending health disparities. All minority groups experience health disparities. While research to document these disparities has continued and improved, the research to identify their social and environmental determinants still lags behind—as have the development, dissemination, and translation of scientifically proven models for changing these conditions.

"This experience reminded us all that there is most definitely a need for information sharing between organizations in order to end healthcare disparities."

-NPA Regional Meeting participant

Even among local, state, tribal, and the federal governments and private sector organizations, there may be challenges in data collection, including small numbers of racial and ethnic minorities and underserved populations participating in studies and lack of standardized measurements. Larger data sets allow for more confidence in findings, as well as the ability to break findings down into smaller subsets (e.g., by racial and ethnic subpopulations or by individual behaviors or characteristics). Attention must be given to the integrity of the data collection process and to the scientific approach of collecting that data as a means for documenting the health status and needs of affected communities. Developing collaborative relationships with and among institutions that collect data on minorities and underserved populations

is key to ensuring that they provide data in readily accessible forms and that they include all health disparity populations.

Similarly, there is a need to invest in community-based participatory research and community-originated intervention strategies as a means for developing capacity at the local level. Thousands of programs have been initiated, yet most are not evaluated effectively to determine whether they worked, for whom, and in what way. We cannot build on and improve local and other efforts if we do not understand what works. All programs must have the capacity to conduct basic evaluation that can add to our understanding of how to eliminate disparities. Conducting evaluations in small communities and subpopulations has frequently been a challenge. Smaller communities often do not have the means to collect baseline data and then perform follow-up data collection to measure the results of their interventions and activities.

Research coordination is a critical strategy. There is a particular need for cooperative and coordinated interdisciplinary research that can understand the complex interplay of issues related to health disparities (e.g., the underlying causes of disparities, including racism). Researchers from different disciplines and communities are often unaccustomed to working collaboratively. Furthermore, the inability to agree on the definitions of the problem, its causes, or the appropriate research methodology can inhibit progress. Without coordination and cooperation at all levels (from local communities to academia), identification and implementation of successful solutions are compromised.

Knowledge transfer is challenging but obligatory. Often, findings that may be valuable to communities are published in journals, reports, and other formats that are not widely distributed to them or easily accessible to non-research audiences. Non-traditional media should be used to disseminate data and information to improve accessibility. Improving the health outcomes of minority and underserved communities will take the combined efforts of medical scientists, statisticians, anthropologists, economists, sociologists, epidemiologists, policy analysts, psychologists, social workers, community developers, and others working in collaboration with community organizations.

The four strategies below address the goal of data, research and evaluation through strategies based on data; community-based research and action, and community-originated intervention strategies; coordination of research; and knowledge transfer. For each strategy there is a menu of objectives, measures, and potential data sources, which are tools for stakeholders to use in implementing any given strategy.

GOAL 5: DATA, RESEARCH, AND EVALUATION

Improve data availability, and coordination, utilization, and diffusion of research and evaluation outcomes

STRATEGY 17: DATA

Ensure the availability of health data on all racial, ethnic, and underserved populations

OBJECTIVES ^a	MEASURES ^a	POTENTIAL DATA SOURCES ^a	
 Promote inclusion of data on race, ethnicity, gender, primary language, disability status, and sexual orientation or gender identity on federally and privately conducted or supported healthcare or public health program, activity, or survey Develop and evaluate a framework and standards (e.g., security safeguards) for information management and sharing among systems and policy organizations on the collection, reporting, and use of race-, ethnicity-, health disparities-, and health equity-related data Establish, support, and disseminate information about publicly available surveillance systems to track the causal, contributory, or protective impact of cultural, linguistic, environmental, and socioeconomic factors on health Improve current data collection systems and efforts to increase the accuracy and consistency for how data about race, ethnicity, effects of racism, and categorization of people are gathered, analyzed, reported, and used Increase and improve the inclusion of community stakeholders, particularly from racial and ethnic minority populations, in all aspects of the research and evaluation process Incentivize reporting of quality of care data that can be stratified according to race, ethnicity, primary language, gender, and socioeconomic status 	 Number, accessibility, and use of health information and surveillance systems that adequately represent the conditions experienced by and facing diverse local communities Number of state and federal health disparity-related reports that include cultural, linguistic, environmental, and socioeconomic factors Development and legitimization of improved research designs for assessing health disparities and equity, including the inclusion of community stakeholders, particularly from racial, ethnic, and underserved populations, in all aspects of the research process Distribution and type of organizations in the private, public, and nonprofit sectors, including insurers, that adhere to a common set of standards for data collection and data use, such as the collection of race, ethnicity, and language data Number and distribution of community-level users of publicly available data sources (e.g., track number of unique hits for state data and possibly the number of reports generated from use of the data) 	 Centers for Disease Control and Prevention's Youth Risk Behavior Surveillance System Health-related journals (e.g., American Journal of Public Health, Health Services Research)—content analyses of articles, studies, and information published Center for Health Care Strategies National Center for Health Statistics Health Research and Education Trust and Kaiser Permanente Partnership Group's publications and policies about collection of race and ethnicity data State Departments of Public Health and other state agencies www.gaydata.org 	

^a The objectives, measures, and potential data sources do not directly correlate to each other, but to the strategy to which they are connected.

GOAL 5: DATA, RESEARCH, AND EVALUATION

Improve data availability, and coordination, utilization, and diffusion of research and evaluation outcomes

STRATEGY 18: COMMUNITY-BASED RESEARCH AND ACTION, AND COMMUNITY-ORIGINATED INTERVENTION STRATEGIES University in community-based participatory research and evaluation of community-originated intervention strategies in order to build capacity at the local level for ending health disparities

Suategres in order to build capacity at the local level for ending health disparties			
OBJECTIVES ^a	MEASURES ^a	POTENTIAL DATA SOURCES ^a	
1. Identify and work with community-based organizations and programs to determine and disseminate replicable best and evidence-based practices for ending health disparities 2. Work with researchers and evaluators to develop useful and practical models for evaluating community- originated intervention strategies, including new metrics from interventions that reflect communities' immediate needs 3. Engage community members and enhance their capacity to be equal partners in the conceptualization, planning, design, implementation, interpretation, evaluation, and dissemination of public health interventions, programs, and initiatives 4. Strengthen community ownership of data and research and evaluation products by promoting the principles of community-based participatory research 5. Integrate Title VI-compliant protocols into requests for research proposals and funded projects to ensure non-discriminatory practices	 Number and type of community- originated interventions and programs identified and evaluated and application of community-generated evaluation metrics Number and funding amount of research and evaluation grants and contracts for community-based, health disparities interventions and programs Number of new community-originated models published in the academic literature Increased funding of community-based participatory research that addresses health disparities and health equity (ensure community members are engaged in the planning, design, evaluation, and dissemination of public health education, programs, disease prevention, and emergency preparedness) Number of sustained academic/research-community partnerships that adhere to community-based participatory research standards Number of agencies and health funders that support community learning processes to help community members interpret, use, and discuss research and evaluation findings in equity plans for their community 	 Survey of community-originated interventions and programs Local, state, tribal, and federal health agencies and health foundations (e.g., National Institutes of Health, Centers for Disease Control and Prevention, Center for the Advancement of Health Disparities Research, Robert Wood Johnson Foundation, The California Endowment, W.K. Kellogg Foundation, Health Resources and Services Administration)—review of budgets to determine proportion of funds allocated for evaluation Major health journals (e.g., American Journal of Public Health, American Journal of Community Psychology, Journal of Health Care for the Poor and Underserved) Community-College/University Partnerships for Health Survey of local, state, tribal, and federal health agencies and health foundations to determine their support of community-based participatory research practices and community learning processes and training 	

^a The objectives, measures, and potential data sources do not directly correlate to each other, but to the strategy to which they are connected.

GOAL 5: DATA, RESEARCH, AND EVALUATION

Improve data availability, and coordination, utilization, and diffusion of research and evaluation outcomes

STRATEGY 19: COORDINATION OF RESEARCH

Support and improve coordination of research that enhances understanding about, and proposes methodology for, ending health and healthcare disparities

OBJECTIVES ^a	MEASURES ^a PO	TENTIAL DATA SOURCES ^a
research to understand the reasons for systemic and continuous disparities in targeted health conditions 2. Evaluate best practices through research or practice-based evidence in order to identify practices or policies that have improved health outcomes and reduced health disparities 3. Encourage community-based participatory research that is inclusive of stakeholders from communities that have been historically excluded 4. Develop teaching modules that educate researchers and communities on how to develop and implement successful	y integrated and cross- ary research projects, on health as and systemic barriers to health and type of evidence-based best sevaluated, disseminated, and in joint funding and co- ship of health disparities research e sector and state, tribal, and overnments on health disparities on of cross-training modules that researchers and communities tical factors that need to be	anal Institutes of Health, Centers for use Control and Prevention, State rements of Health, major health dations (e.g., Robert Wood Johnson dation, The Commonwealth Fund), and ssional associations (e.g., American etes Association, American Heart ciation) e of Minority Health Resource Center, ears for Disease Control and ention (e.g., compendium of promising idence-based practices), and annual erences of professional associations American Evaluation Association, rican Public Health Association) ey of published research in health and ed fields to determine private-public sorship and authorship

^a The objectives, measures, and potential data sources do not directly correlate to each other, but to the strategy to which they are connected.

GOAL 5: DATA, RESEARCH, AND EVALUATION

Improve data availability, and coordination, utilization, and diffusion of research and evaluation outcomes

STRATEGY 20: KNOWLEDGE TRANSFER

Expand and enhance transfer of knowledge generated by research and evaluation for decision-making about policies, programs, and grant-making related to health disparities and health equity

programs, and grant-making related to health disparities and health equity			
OBJECTIVES ^a	MEASURES ^a	POTENTIAL DATA SOURCES ^a	
 Facilitate the efficient translation and dissemination of culturally and linguistically appropriate interventions, as required by Title VI, that have been shown to improve health Provide training and technical assistance to community stakeholders on the use, interpretation, and transmission of data Provide training and technical assistance to providers, researchers, and evaluators to comply with Title VI requirements and to appropriately engage communities Provide training and technical assistance to professional associations, foundations, advocacy groups, and community organizations on how to interpret and use research and evaluation findings to inform their decisions and programs Promote, as a standard of practice among researchers and evaluators and their sponsors, strategies to make findings accessible, easily understood, and used by policymakers and the public to inform programming and services 	 Distribution and application of standard training and technical assistance materials on data-driven decision-making Degree to which promising community practices are adopted by state, tribal, and local agencies and nonprofit organizations Application of knowledge about use of data, research and evaluation findings, and community engagement in the design or improvement of programs to eliminate health disparities Degree to which research and evaluation findings are used in decision-making about policies, procedures, and practices to eliminate health disparities by policy-makers, funders, advocates, and community leaders 	1. Office of Minority Health Resource Center's Capacity Building Division 2. Agency for Healthcare Research and Quality's Knowledge Transfer/Implementation Program 3. Grant submissions in response to requests for proposals distributed by federal and state agencies to eliminate health disparities	

^a The objectives, measures, and potential data sources do not directly correlate to each other, but to the strategy to which they are connected.

SUMMARY

This section provides a series of twenty charts to highlight the twenty stakeholder-developed strategies that were developed via the collaborative, grass-roots process that is described in detail in Section 1. These strategies are linked to the five NPA goals and offer a menu of options for individuals, organizations, and partnerships that seek to eliminate health disparities. The following final section outlines an approach for implementing and evaluating these community- and stakeholder-generated strategies.

Approach to Operationalizing and Evaluating the National Stakeholder Strategy

In general, there is broad agreement that no one sector can address complex issues independently and that cohesive action is a critical component for driving meaningful change. However, the existence of a national strategy that has been collaboratively developed does not in and of itself lead to the achievement of intended outcomes. Success will be dependent upon the ability of stakeholders across sectors and levels to implement and refine the national strategy and to assess progress over time.

"What can individuals do?

Individuals can

change the world . . . "

- Sir Michael Marmot

Operationalizing the *National Stakeholder Strategy* will take time, involve many people, and require collaboration and support. Throughout the activities for developing the Strategy, stakeholders made clear that they are ready to work together and asked for support to continue the conversations initiated in their regions and communities about ending health disparities. These requests also correspond with Congressional language which called for a national strategy for eliminating health disparities that is implemented and monitored in partnership with state and local governments, communities, and the private sector.

This section builds on the requests from stakeholders and Congressional language. It provides an implementation framework for bringing leaders together through health equity councils and how the councils can use the information from Section 3. The intent is to facilitate the ability of communities and other stakeholders to operationalize the *National Stakeholder Strategy* based on their needs and within their spheres of influence. While the ultimate goal is to reduce health disparities, the *National Stakeholder Strategy* also provides the unique opportunity to reduce

How Do I Get Involved In Implementing the NPA?

- Request the NPA Toolkit http://www.minorityhealth.hhs.gov/npa/
- ◆ Call 1-855-JOIN-NPA (855-564-6672)
- Visit the NPA Web site http://www.minorityhealth.hhs.gov/npa/

duplication of efforts and improve outcomes through coordinated action, engagement of sectors beyond health, pooling of resources, and creation of new and innovative partnerships.

As the health equity councils come together, the approach embodied in the implementation framework will be further developed into a plan that outlines reasonable expectations, opportunities for collaborative decision-making, and a "doable" path forward.

SECTION FOUR

Communities of stakeholders do not have to wait for the health equity councils or the implementation plan. There are immediate actions that individuals, communities, and organizations can take to engage with the NPA:

- Access the NPA Toolkit on www.minorityhealth.hhs.gov/NPA/ for information about the NPA, specific health disparities, materials on related issues, and creating action in communities; to link with organizations and resources for addressing health disparities; identify promising practices; learn ways to share activities currently underway to address health disparities; and provide feedback.
- Call 1-855-JOIN-NPA to receive the NPA Toolkit; request data and resources tailored to a specific
 community; be connected with national or local experts who can speak about the NPA and health
 disparities; and receive technical assistance with implementing strategies at the community level.

GUIDING CONCEPTS AND THE IMPLEMENTATION FRAMEWORK

A set of key concepts are required for effectively guiding stakeholders throughout the process of acting on the *National Stakeholder Strategy* and monitoring their progress. They include:

- ◆ LEADERSHIP: Organizing or using existing groups at multiple levels for ensuring continued communications, providing leadership, facilitating coordination and partnership, and driving accountability. These groups must be capable of managing broad participation, coalescing wide-ranging actions, and creating change.
- OWNERSHIP: Incorporating actions that support ownership of the National Stakeholder Strategy by stakeholders at all levels, are inclusive, and improve alignment across sectors
- PARTNERSHIP: Fostering and creating new, more meaningful partnerships by leveraging existing partnerships and resources
- CAPACITY: Improving opportunities for individuals and organizations to participate by building capacity for all to contribute
- COMMUNICATION: Creating and supporting effective mechanisms for sharing information often, managing communications, and routinely celebrating success

These concepts are embodied in the five goals and 20 primary strategies described in Section 3. Collectively, they support stakeholder participation that is inclusive, operationalizes the *National Stakeholder Strategy*, promotes development of partnerships, facilitates communications across a complex network of individuals and organizations, and creates opportunities for monitoring progress.

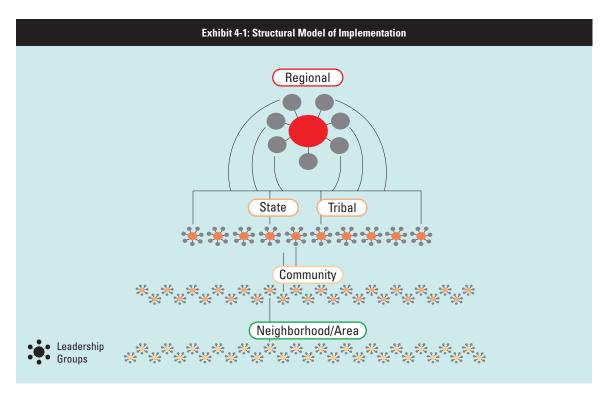
The guiding concepts and *National Stakeholder Strategy* will be operationalized through voluntary multisector regional councils that can provide leadership, ensure continued information flow, and galvanize action. This coordinated approach will help ensure that all sectors are motivated to: (1) develop and implement measurable actions that address the NPA goals, strategies, and objectives within their areas of need, influence, and expertise, and (2) develop partnerships and coordinated efforts outside their areas of influence and expertise.

APPLYING THE IMPLEMENTATION FRAMEWORK

As described below, each of the guiding concepts will be aligned to goals and strategies to ensure the *National Stakeholder Strategy* has the most profound and efficient influence on producing far-reaching and sustained changes.

Leadership

Exhibit 4-1 depicts a leadership framework for operationalizing the *National Stakeholder Strategy*. The framework supports a view that all groups can share leadership and act as equal, cooperative partners. It models leadership where ideas and actions flow within and across levels and assume shared responsibility for collective, coordinated action.



General Responsibilities of Regional Councils

- Finalize Regional Blueprints for Action that present regional data, identify regional priorities, and outline regional strategies for achieving health equity.
- Serve as a body of experts for driving a collaborative health equity agenda
- Use inclusive stakeholder input to refine priority strategies
- Support and collaborate on projects of mutual benefit
- Provide lateral, cross-boundary leadership and partnerships
- Monitor and assess progress
- Assure accountability and drive sustainability

The framework includes the establishment of 10 Regional Health Equity Councils that correspond with the 10 HHS regions. The Councils will address health disparities improvement actions for their geographic areas and work to leverage resources, infuse NPA goals and strategies into policies and practices, and share stories and successes with broad constituencies. The Councils will include individuals from the public and private sectors and represent communities impacted by health disparities, state and local government agencies, tribes, healthcare providers and systems, health plans, businesses, academic and research institutions, foundations, and other organizations.

The Regional Health Equity Councils will utilize stakeholder input to develop tailored Regional Blueprints. While the Blueprints embody the goals and priorities of the NSS, they will be tailored reflect regional priorities, build on exisiting strengths, and address existing gaps. Concrete and actionable, the Blueprints will guide the

Councils' work to implement and monitor collaborative strategies to address the NPA's goal to end health disparities within their Region. The Regional Health Equity Councils will function independently of each other to ensure that issues, strategies, and required actions are applicable to the communities in the states that the Councils represent.

Ownership

To make the *National Stakeholder Strategy* a living document, stakeholders must decide together the actions necessary to move forward. Such participatory processes allow people to learn from one another, share their successes and challenges, feel ownership over the process and activities, challenge individual ideas and beliefs, and collectively create something better.

Ownership at the community level. Including individuals representing communities in the Regional Health Equity Councils is optimal for ensuring that strategies reach, are appropriate for, and are influenced by people at the grassroots level. It also reflects one of the NPA's guiding principles

mentioned in Section 1: Community
Engagement. Establishing opportunities for
engaging communities recognizes the value
of individuals and brings them "to the table;"
allows application of national actions in more
pragmatic ways; enhances capabilities and
knowledge; improves alignment on issues of
importance within communities; and expands
the number of people engaged and working on
common objectives. It is anticipated that including
participation of community representatives will
catalyze and organize the discussions that are
currently taking place.

Ownership within health equity councils.

While the Regional Health Equity Councils

National Stakeholder Strategy Approach to Fostering Ownership

- Leverage stakeholder leadership
- Encourage broad participation
- ◆ Promote partnership development
- Facilitate bi-directional information flow and communications
- Enhance alignment of efforts across sectors
- Establish accountability for progress

interact with one another, they also define themselves independently. Each group has the flexibility to define its participants' roles and responsibilities, assume ownership for advancing the national strategies and actions, and determine its appropriate functions. Flexibility is of paramount importance to the success of the implementation process. It allows the use of existing infrastructure and leadership that may be most suited for ensuring success, as well as opportunities for leveraging other related efforts.

Ownership and cooperation across health equity councils. Some of the most critically important tasks of the Regional Health Equity Councils will focus on lateral leadership and partnerships (i.e., cross-boundary leadership and partnerships that involve individuals and/or organizations over whom the councils have no control). This type of leadership is collaborative and allows members to share common objectives, strategies, responsibility, investment, and accountability for progress. ¹⁰ Creative and informed leveraging of resources and partnerships will save money and drive efficiencies by minimizing duplication and missed opportunities.

Partnership

Another important avenue for organizing and providing leadership in support of the *National Stakeholder Strategy* is through partnerships. It is the power of partnerships that will keep our communities healthy. In a context of increasing demand, and increasingly limited resources, partnerships are not simply making the system more efficient; they are making it better. As described below, partnership principles will be aligned to goals and strategies to maximize individual and organizational expertise and influence, engage change agents, and pool resources to effect national change.

- 1. **Awareness:** Since community partnerships engage a diverse cross-section of organizations that represent health and human service institutions, nonprofit agencies, government, businesses, educational institutions, community- and faith-based organizations, they have the potential to reach a wide range of populations. By using organizational networks, media outlets, and educational approaches, partnerships have the ability to increase awareness of issues in a profound way.
- 2. **Leadership:** Leadership is the most often reported internal or organizational factor that helps partnerships create effective systems change. Collaborative leaders broadly share power to set priorities, identify and use resources, and evaluate partnership performance. A partnership must model collaboration and diversity, create the conditions that make principled leadership possible, and foster the emergence of capable, visionary leaders. Leaders must have community interests at heart and must

Steps for Building Effective Health Equity Partnerships

- 1. Analyze health disparity and health equity issue(s) on which the partnership will focus
- 2. Create awareness of issue(s)
- 3. Convene partnership to conduct initial planning (create vision, mission, and goals)
- 4. Recruit the lead agency and diverse organizational partners
- 5. Develop resources and funding for partnership
- 6. Create partnership infrastructure and procedures
- 7. Elect leadership and identify key staff
- 8. Create a partnership action plan
- 9. Sustain activities by actively engaging partners
- Continuously improve the partnership through evaluation

be able to effectively share their vision for a better, healthier nation.

- 3. Health and Life System Experience: When healthcare systems and providers from many disciplines are involved in partnerships, they learn the value and satisfaction of providing their professional expertise and skills within an appropriate context. They can increase their understanding and respect for unique cultural circumstances and can provide useful care, guidance, and instruction as needed. Likewise, by having members of racial and ethnic minority and other underserved communities represented in a partnership, the health system experience, communication patterns, and education activities can be tailored to better meet the health needs of the targeted community.
- 4. Cultural and Linguistic Competency: All partner organizations need to help one another communicate effectively with diverse populations that have varying cultural needs, levels of health literacy, and/or English proficiency.

6. Data, Research, and Evaluation: The research and evaluation component helps determine whether the partnerships and their activities are sustainable over time. Evaluation improves implementation of strategies or identifies better approaches, increases awareness and support, informs policy decisions, and contributes to the scientific understanding of what works.³⁰³ Participatory and qualitative evaluation methods increase understanding about how and why initiatives work.

It is important that all partnerships be relationship-based, actively nurtured and managed, purposeful and specific, sustainable, and loyal to the core mission and goal of each contributor. In order to thrive, partnerships must be dynamic and responsive to culture, racial and ethnic diversity, customs, and to the ways people usually work together in the community, region, or state. Based on experiences of successful health coalitions, key steps for building effective health equity partnerships can help partners build consensus and actively involve diverse organizations that are positioned to address health disparities.

Capacity

Capacity can be defined as the ability of individuals, organizations, and groups to perform functions, solve problems, and set and achieve objectives in a sustainable manner. As stakeholders seek to implement the *National Stakeholder Strategy*, problems may arise because of gaps in human resources, financial resources, or training; a limited sense of ownership of the processes; dependency on external resources; and inadequate considerations of broader social determinants of health. Capacity building strategies will help address these challenges through the steps below, which are based on a proven process for building capacity at the individual and organizational level. They are intended to be implemented in an ongoing manner to ensure relevancy, responsiveness, efficiency, and effectiveness.

- 1. Identify resources to build capacity, which may include tools, training, and/or direct financial resources to provide assistance in areas such as leadership, program and financial management, assessment and evaluation, grant-writing, and sustainability. In addition to existing efforts to develop, test, and catalog resources, stakeholders can help identify resources they have found to be effective in efforts to reduce health disparities and can often serve as technical assistance providers for each other.
- 2. **Assess needs and identify required capacity building support** by using assessment tools tailored for use with groups addressing health disparities and health equity. Such tools help groups identify gaps, identify priorities and importance, identify the root causes of performance problems, and identify possible solutions (based on the resource identification activity outlined above).

- 3. Leverage capacity development investments at the local, state, and national levels that may be hindered by requirements, turf issues, and budget limitations. Strategies to improve stakeholder access to existing resources will focus on identifying and sharing information about investments and coordinating efforts within and across stakeholder groups through, for example, joint training events or joint funding announcements.
- 4. **Build individual capacity** by empowering individuals through access to information, inclusion and participation, and accountability. For example, one key strategy will be to develop youth as future leaders by helping them gain the ability and authority to implement change as key players in health equity council efforts to implement the *National Stakeholder Strategy*.
- 5. Build organizational capacity to carry out day-to-day activities to reduce health disparities but also to develop the capacity to learn and change in response to changing circumstances. Support for implementation of the National Stakeholder Strategy will include developing leaders through training, coaching, and facilitation; improving program and process management through an action toolkit and best practice compendiums; and creating and sustaining partnerships and linkages through shared stories and strategic partnership models.

Communication

Effective communication will foster greater efficiency and effectiveness across multiple sectors and levels as they operationalize the *National Stakeholder Strategy*. Key strategies will focus on the following steps:

Communication Goals of the National Stakeholder Strategy

- ◆ Increase awareness among key audiences of the significance of health disparities, their impact on the nation, and the actions necessary to achieve health equity.
- ◆ Help partners promote and address the goals by making them a priority and sharing information within their individual networks to broaden diffusion of information.
- Ensure cohesion in all communications and coordination between and among the leadership groups and their partners.
- ◆ Foster effective communication and sharing of information by creating dynamic feedback loops between the leadership groups to share relevant activities, policies, emerging issues, priorities, and evaluation/best practices.

- 1. **Building communications capacity** by equipping leaders to communicate about the *National Stakeholder Strategy* and the importance of ending health disparities through a core set of messages and a toolkit that partners can tailor and use in their own outreach and implementation.
- 2. Developing materials to disseminate messages, keep partners and the public updated, assist with implementation, and keep stakeholders engaged. Materials such as promising practice highlights, data briefs and fact sheets, and lists of resources and organizations addressing these issues can be shared through a dedicated website, E-newsletter, and social media strategies.
- 3. Recruiting and engaging partners to provide the infrastructure needed to increase awareness, drive action, and ensure accountability. Strategies may include messages and materials to support outreach and recruitment, partner engagement through electronic media and sharing of stories, and partner recognition through endorsements or award programs.
- 4. Leveraging local, regional, and national media outlets by using information technology and traditional and new media approaches such as op-eds, feature stories, case studies, and panels discussions to reach a multi-tier audience—including racial and ethnic minority communities, youth, young adults, older persons, persons with disabilities, LGBT groups, and geographically isolated individuals—to encourage action and accountability.
- 5. **Conducting a public information campaign** that in addition to the launch event for the *National Stakeholder Strategy* may include regular town-halls/informational meetings, coordination with National Minority Health Month and other relevant celebrations, a 12- month anniversary event, and new research with partners to gauge awareness or changes in awareness.

EVALUATING THE NATIONAL STAKEHOLDER STRATEGY

As mentioned previously, the NPA consists of three components of which the *National Stakeholder Strategy* is one component. The information provided here about evaluation pertains only to the *National Stakeholder Strategy*, an evaluation design for the NPA that includes the other components will be developed in the near future.

It is not prudent to construct a complete national evaluation plan until critical portions of the *National Stakeholder Strategy* become operational. Nevertheless, a model approach is helpful in illustrating how the *Strategy* could be evaluated. This approach also makes explicit the principles that could guide the design

SECTION FOUR

and implementation of the evaluation. The national evaluation approach described here was developed under the guidance of a group of experts in health disparities research and in the evaluation of initiatives aimed at eliminating such disparities.

Evaluating the *National Stakeholder Strategy* is essential for three reasons. First, the "lessons learned" from developing a national evaluation will contribute to the knowledge base about what it takes to eliminate health disparities. Second, it will provide a valuable opportunity for communities to share promising practices and solutions with each other. Third, and most important, the evaluation will monitor and identify the progress and challenges facing the *National Stakeholder Strategy* in order to improve the strategies and strengthen their effectiveness, viability, and sustainability at all levels (e.g., state, tribal, regional, national). 301, 304, 305

There is no single evaluation methodology that can address the complexities of such a comprehensive, national effort to eliminate health disparities. As evaluation proponents of comprehensive community and systems change initiatives have asserted, different methodologies will have to be combined to assess change within and across levels (e.g., state, tribal, regional, national) and sectors (e.g., education, housing, community environment). The evaluation will require the extensive coordination and cooperation of various data sources. It will also require building the capacity of source organizations so they can collect and report data according to the format, quality, and schedule required by the national evaluator.

Capacity building that only collects and reports data is not sufficient. A supportive strategy is also critically needed for building the capacity of regional, state, tribal, city/county, and neighborhood/area communities—so they have access to data for planning and decision making. This will involve changing the norms of some institutions to practice data-driven decision making and learning from evaluation information.

Evaluation Questions

Based on the theory of change model described in Section 3, an initial set of evaluation questions were identified by the experts who advised the development of this approach:

- 1. How are leaders in public agencies and in the private, nonprofit, and community sectors engaged in collaborative, efficient, and equitable working partnerships to eliminate health disparities and achieve health equity?
- 2. Which of the 20 strategies and their accompanying activities are being implemented at the local, state, tribal, regional, and national levels?

- 3. What are the impacts of the strategies and activities?
- 4. How well is the nation progressing toward improved outcomes that address the *National Stakeholder Strategy's* goal to eliminate health disparities and achieve health equity?
- 5. How much is the work to end health disparities integrated into mainstream systems, including public health?

Additional questions may be added during development of the *National Stakeholder Strategy's* evaluation plan. Further, it is likely that city/ county, state, tribal and regional agencies, as well as community and private sector organizations, will develop more questions that specifically fulfill their information needs, as they choose to conduct their own evaluations independent of the national evaluation.

Evaluation Methodologies

There are several possible methodologies for evaluating the *National Stakeholder Strategy*. Some of the methodologies may have to be combined to ensure a comprehensive evaluation that captures the complexity of the *National Stakeholder Strategy*. Some of the possible methodologies include cross-case study design, benchmarking, and longitudinal research; additional methodologies will be explored as the *National Stakeholder Strategy* is operationalized.

Cross-case Methodology

Cross-case study design (sometimes referred to as a multiple-case study methodology) is a widely accepted methodology that uses qualitative and quantitative data for studying change initiatives that are affected by events out of participants' control or implemented differently across different sites—but that may share common characteristics that contribute to the desired outcomes. Experts indicate that this has been a preferred method among federal agencies because of its strengths in exploring "who," "what," why," and "how" questions about a contemporary phenomenon within a real-life context. The cross-case study methodology also can be useful in complementing another methodology to test a theory, and especially to uncover contextual conditions that influence a phenomenon. Cross-case methodology uses case studies to make generalizations by determining if similar results are consistently predicted—or if similar reasons for the results, even if contrasting, are predictable.

Benchmarking Methodology

The benchmarking methodology identifies, shares, and uses best practices to improve any given action. Two components are key in benchmarking: the effort to identify actions and performance that are outstanding; and transferring these best actions and performance to an organization's standards and processes. Benchmarking focuses on the action steps and not strategies. Therefore, it would be part of a larger evaluation than a stand-alone methodology.

Longitudinal Research

Longitudinal research examines the relationship between certain changes (e.g., access to healthy food, improved socioeconomic status) with the anticipated outcomes (e.g., reduction in health disparities) over time. This method could be used to determine the extent to which the *National Stakeholder Strategy* contributed to the changes. Longitudinal research usually involves studying the same group of people over an extended period of time or examining historical information.

Measures of Change

The theory of change model described in Section 3 is also useful for determining the domains for the core set of measures for the national evaluation. The important first step for identifying these measures is to create common health disparities definitions and terminology to ensure uniformity at all levels and across all sectors. Once the definitions and terminology have been agreed upon, then a core set of measures can be established.

Core measures for the national evaluation should be:

- Available by race, ethnicity, education level, gender, disability, sexual orientation or gender identity, age, and other attributes that distinguish the groups affected by health disparities
- Replicable at all levels of analysis (i.e., local, state, tribal, regional, national) and across sectors (e.g., health, education, housing, business)
- Collectable across key differences such as geographic location (e.g., rural and urban areas)

Three types of measures are essential for the national evaluation, including:

- 1. Measures that predict changes in a person's health behaviors or conditions (predictor measures). Examples of predictor measures are the social determinants of health such as education, income, access to transportation and other services, social stressors, and the environment. These factors have repeatedly been found to be associated with a wide range of chronic diseases.
- 2. Measures that examine how programs are implemented or how services are provided (process measures). Examples of process measures are partnership development, quality of collaboration, and implementation of the Blueprints for Action.
- 3. Measures that determine if the intended results were achieved (short-term, intermediate, and long-term outcome measures). Examples of short-term outcome measures are organizational and community capacity, leadership and public will to eliminate health disparities, resources for eliminating such disparities, and goal attainment. Intermediate outcome measures are the systems and policy changes that support ending health disparities. Long-term outcome measures are the conditions for which disparities exist. These measures can, in turn, be categorized into the following: health conditions, healthcare access and utilization, and healthcare quality and workforce.

DATA ANALYSES

All the data collected can be analyzed and presented in multiple ways to capture the complexity of the *National Stakeholder Strategy*. Some potential analyses strategies and presentations include, but are not limited to, the following:

- A health equity scorecard or index where several measures can be combined and analyzed to determine how well a local community, state, tribe, or region is progressing in their efforts to eliminate health disparities
- Policy analysis where health disparities-related policies are examined and the extent to which these
 policies benefit a particular group of people
- Cross-sectional analysis, which can be conducted on a particular set of short-term outcomes for a
 group of people during a particular point in time
- Longitudinal analysis where outcomes, such as prevalence of certain diseases, could be examined over
 a longer period of time to detect any changes. These outcomes can be monitored at the state, tribal,
 and regional levels, and comparisons made

SECTION FOUR

COLLABORATION, CAPACITY BUILDING, AND USE OF FINDINGS

The ability to tell the NPA story will depend, in part, on the capacity and collaboration of groups, organizations, and governments at the community, city/county, state, tribal, and regional levels to participate in and support the national evaluation. The evaluation will have to rely, in part, on the capacity of entities at each of the aforementioned levels to collect, access, and report the data needed for the national evaluation. The evaluation should include an inventory of existing state, national and other data systems to avoid duplication of efforts. Investments will need to be made to develop a data infrastructure where there is none or enhancing existing ones, as well as to build capacity to implement these infrastructures.

Building the capacity of groups, organizations, and other stakeholders to collect and report data is not sufficient. Strategies also must be developed to build their capacity to use the findings generated by the national evaluation to inform their actions and decisions on an ongoing basis. The evaluation should include strategies for translating and disseminating findings in formats that are accessible to community groups, organizations and policymakers, and should provide guidance on how to use the findings. Additionally, statewide, regional, and national conferences provide an important venue for trainings on the national evaluation and its findings. In the final analysis, the effectiveness of the *National Stakeholder Strategy* can only be assessed with the engagement of a large and diverse group of people. This is only possible by ensuring everyone has the capacity to participate and that we work collectively to apply what is learned. The health of our nation depends on it.

References

- ¹ Chan M. WHO: Social Environment key Factor for Health Inequities. People's Daily Online. [Online] August 29, 2008. [Cited: March 5, 2010.] http://english.peopledaily.com.cn/90001/90782/90880/6489060.html. Accessed March 25, 2011.
- ² Marmot M. Social determinants of health inequalities. *The Lancet*. 2005. 365(9464): 1099-104.
- ³ World Health Organization. Commission on Social Determinants of Health final report: *Closing the gap in a generation: Health equity through action on the social determinants of health.* http://www.who.int/social_determinants/final_report/en/index.html. Accessed on January 21, 2011.
- ⁴ World Health Organization. Social Determinants of Health. http://www.who.int/social_determinants/en/. Accessed on January 21, 2011.
- ⁵ Jones C. Social Determinants of Equity and Social Determinants of Health. Presented at: Innovations in Practice and Policy to End Infant Mortality Disparities conference; May 22, 2009; Memphis, TN. http://minorityhealth.hhs.gov/Assets/pdf/Checked/1/CamaraJones.pdf. Accessed on January 21, 2011.
- ⁶ World Health Organization. Health Impact Assessment (HIA), glossary of terms used, definition of "health inequality." http://www.who.int/hia/about/glos/en/index1.html. Accessed on January 21, 2011.
- ⁷ The reference should just be: Definition formulated by the National Partnership for Action to End Health Disparities' Federal Interagency Health Equity Team (FIHET) and Healthy People 2020.
- ⁸ Smedley B, Stith A, and Nelson A, eds. Washington, DC: Institute of Medicine; 2010. *Unequal Treatment: Confronting racial and ethnic disparities in health care*. http://www.nap.edu/openbook.php?isbn=030908265X. Published 2003. Accessed on January 21, 2011.
- ⁹ Definition formulated by the FIHET for the National Stakeholder Strategy.
- Margaret Heckler; U.S. Department of Health and Human Services; Report of the Secretary's Task Force on Black and Minority Health. http://minorityhealth.hhs.gov/assets/pdf/checked/1/ANDERSON.pdf. Published 1985. Accessed on January 21, 2011.
- ¹¹ Centers for Disease Control and Prevention, National Center for Health Statistics. Health, United States, 2009. http://www.cdc.gov/nchs/hus.htm. Published 2009. Accessed on January 21, 2010.

REFERENCES

- ¹² Trivedi A, Zaslavsky A, Schneider E, and Ayanian J. Trends in the Quality of Care and Racial Disparities in Medicare Managed Care. *N Engl J Med.* 2005; Vol 353 No (7)353: 692-700.
- ¹³ Agency for Healthcare Research and Quality. National Health Care Quality Report, 2009. http://www.ahrq.gov/qual/qrdr09.htm. Published March, 2010. Accessed on January 29, 2011.
- ¹⁴ HealthReform.Gov. Fact Sheet: Investing in Prevention: The New National Prevention, Health Promotion and Public Health Council. http://www.healthreform.gov/newsroom/preventioncouncil.html. Published June 30, 2010. Accessed on
- http://www.healthreform.gov/newsroom/preventioncouncil.html. Published June 30, 2010. Accessed or January 29, 2011.
- ¹⁵ Prevention Institute on Behalf of Trust for America's Health. Restructuring Government to Address Social Determinants of Health.
- http://www.preventioninstitute.org/index.php?option=com_jlibrary&view=article&id=77&Itemid=127. Published May 2008. Accessed on January 29, 2011.
- ¹⁶ Shonkoff JP, Boyce T, and McEwen, BS. Neuroscience, Molecular Biology, and the Childhood Roots of Health Disparities: Building a New Framework for Health Promotion and Disease Prevention. JAMA, 2009; 301 (21): 2252-225, http://www.ncbi.nlm.nih.gov/pubmed/19491187. Accessed on January 29, 2011.
- ¹⁷ Davis R, Cohen L, and Mikkelsen L. Strengthening Communities: A Prevention Framework for Reducing Health Disparities.
- http://www.preventioninstitute.org/index.php?option=com_jlibrary&view=article&id=115<emid=127. Published July, 2003. Accessed on January 29, 2011.
- ¹⁸ U.S. Hispanic Population Surpasses 45 Million, Now 15 Percent of Total [news release]., May 1, 2008, http://news.cancerconnect.com/where-cancer-meets-culture/.
- ¹⁹ Graham G. *Quality of Care and Health Disparities: The Evolving Role of the Government*. Eliminating Healthcare Disparities in America: Beyond the IOM Report, ed. R. Williams (Totowa, NJ: Humana Press, 2007).
- ²⁰ Number of Americans with a disability reaches 54.4 million [news release]. Suitland, MD: U.S. Census Bureau; December 18, 2008.
- http://www.census.gov/newsroom/releases/archives/income_wealth/cb08-185.html. Accessed on January 29, 2011
- ²¹ Americans with Disabilities Act (ADA). ADA Home page. http://www.ada.gov. Accessed on January 29, 2011.

- ²² The Surgeon General's call to action to improve the health and wellness of persons with disabilities. http://www.surgeongeneral.gov/library/disabilities/. Accessed on January 29, 2011.
- ²³ U.S. Department of Agriculture, Economic Research Service. Rural Population and Migration. http://www.ers.usda.gov/Briefing/Population/. Updated September 30, 2009. Accessed on January 29, 2011.
- ²⁴ U.S. Department of Agriculture. Economic Research Service. Rural America at a Glance.. http://www.ers.usda.gov/Publications/EIB59/. Updated September 4, 2009. Accessed on January 29, 2011.
- ²⁵ Agency for Healthcare Research and Quality. Health care disparities in rural areas: selected findings from the 2002 health care disparities report. http://www.ahrq.gov/research/ruraldisp/ruraldispar.htm. Updated May 2005. Accessed on January 29, 2011.
- Doescher MP, and Jackson JE; University of Washington Rural Health Research Center. Trends in cervical and breast cancer screening practices among women in rural and urban areas of the United States. http://depts.washington.edu/uwrhrc/uploads/RHRC_FR121_Doescher.pdf. Published August 2008.
 Accessed on January 29, 2011.
- ²⁷ Glouberman S, Gemar M, Campsie P, et al., A Framework for Improving Health in Cities: A Discussion Paper. *J Urban Health*. March 2006; Volume 83 No (2) 83 (2): 325-338.
- ²⁸ World Health Organization, The Health and Environment Linkages Initiative (HELI). The Urban Environment. http://www.who.int/heli/risks/urban/urbanenv/en/. Accessed on January 29, 2011.
- ²⁹ Johns Hopkins Bloomberg School of Public Health. NIEHS Center in Urban Environmental Health. http://www.jhsph.edu/dept/ehs/research_centers/Urban_Environmental_Health/index.html. Accessed on January 29, 2011.
- ³⁰ Stansfeld S, Haines M, and Brown B. Noise and health in the urban environment. *Reviews on Environ Health*. 2000; (15, nos. 1-2): 43-82.
- ³¹ Ompad DC, Galead S, Caiaffa WT, and Vlahov D. Social determinants of the health of urban populations: methodologic considerations. *J of Urban Health*. May 2007; Volume 84 Supplement (1): 42-53.
- ³² Fiscella K, and Williams DR. Health disparities based on socioeconomic inequities: implications for urban health care. December 2004. *Acad Med.* 79(12): 1139-47. http://www.ncbi.nlm.nih.gov/pubmed/15563647. Accessed on January 29, 2011.

REFERENCES

- World Health Organization. Why Urban Health Matters. (Correct website http://www.who.int/world-health-day/2010/media/whd2010background.pdf http://www.who.int/features/2010/urban_health/en/. Accessed on January 29, 2011.
- Gruskin EP, et al. Disparities in smoking between the lesbian, gay, and bisexual population and the general population in California. *Am J Public Health*. August 2007; 97(8): 1496-1502. http://www.ncbi.nlm.nih.gov/pubmed/17600265. Published June 28, 2007. Accessed on January 29, 2011.
- ³⁵ Marrazzo JM. Barriers to infectious disease care among lesbians. *Emerging Infect Dis.* 2004; 10(11). http://www.cdc.gov/ncidod/EID/vol10no11/pdfs/04-0467.pdf. Published November 2010. Accessed on January 29, 2011.
- ³⁶ Institute of Medicine. Lesbian, gay, bisexual and transgender health issues and research gaps and opportunities. http://www.iom.edu/Activities/SelectPops/LGBTHealthIssues.aspx. Accessed on January 29, 2011.
- ³⁷ U.S. Department of Health and Human Services. Health, United States, 2008. http://www.cdc.gov/nchs/data/hus/hus08.pdf. Accessed on March 30, 2011.
- ³⁸ Agency for Healthcare Research and Quality. National Healthcare Disparities Report, 2009. http://www.ahrq.gov/qual/qrdr09.htm. Updated March 2010. Accessed on January 29, 2011.
- ³⁹ Centers for Disease Control and Prevention. Data and Statistics database. http://www.cdc.gov/datastatistics/. Updated September 2010. Accessed January 30, 2011.
- ⁴⁰ The Joint Commission. The Joint Commission Web site Home Page. http://www.jointcommission.org. Accessed on January 30, 2011.
- ⁴¹ National Quality Forum. Mission and Vision. http://www.qualityforum.org/About_NQF/Mission_and_Vision.aspx. Accessed on March 30, 2011.
- ⁴² Office of Minority Health. National Leadership Summit on Eliminating Racial and Ethnic Disparities in Health (January 9-11, 2006). http://minorityhealth.hhs.gov/templates/content.aspx?ID=3545. Updated October 22, 2008. Accessed February 2, 2011.
- ⁴³ Office of Disease Prevention and Health Promotion. Healthy People 2020. http://www.healthypeople.gov/2020/topicsobjectives2020/pdfs/HP2020objectives.pdf (includes objectives page) http://www.healthypeople.gov/hp2020/default.asp. Updated November 3, 2009. Accessed February 2, 2011.

- ⁴⁴ Minkler M. ed. *Community Organizing and Community Building for Health.* Piscataway, NJ: Rutgers University Press; 2005.
- ⁴⁵ Chavis DM. Strategic Factors For Building Community: The Five C's Community, Connections, Control, Cash & Collective Action. Baltimore, MD: Campaign Consultation, Inc.; (2006).
- ⁴⁶ Goodman R, Speers M, McLeroy K, et al. Identifying and Defining the Dimensions of Community Capacity to Provide a Basis for Measurement. *Health Education and Behavior*, 1996. 25(3): 258-78.
- ⁴⁷ Butterfoss F, Kegler M. Toward a comprehensive understanding of community coalitions: Moving from practice to theory. DiClemente R, Crosby L, Kegler M, eds. *Emerging Theories in Health Promotion Practice and Research: Strategies for Improving Public Health.* San Francisco, CA: Jossey-Bass; 2002: 157-93.
- ⁴⁸ Butterfoss F. *Coalitions and Partnerships for Community Health*. San Francisco, CA: Jossey-Bass; 2007.
- 49 T. Wolff, "A Practitioner's Guide to Successful Coalitions," *Am J of Community Psychol*. April 2001; 29(2): 173-91.
- ⁵⁰ Pickeral T. Coalition building and democratic principles. Service Learning Network Newsletter 11 of the Constitutional Rights Foundation. 2005; 11(1): 1-2.
- ⁵¹ Airhihenbuwa C. *Health and Culture: Beyond the Western Paradigm.* Thousand Oaks, CA: Sage Publications, Inc.; 1995.
- ⁵² Merriam-Webster Collegiate Dictionary, 11th ed. Definition of "culture." 2009.
- ⁵³ Cross T, Bazron B, Dennis K, Isaacs M. *Towards a Culturally Competent System of Care: A Monograph on Effective Services for Minority Children Who Are Severely Emotionally Disturbed.* Washington, DC: Georgetown University; 1989.
- ⁵⁴ Conceptual frameworks/models, guiding values and principles. National Center for Cultural Competence, Georgetown University Center for Child and Human Development. Correct website:

http://www11.georgetown.edu/research/gucchd/nccc/foundations/frameworks.html http://nccc.georgetown.edu/foundations/frameworks.html. Accessed on February 2, 2011.

- 55 Section 601 of Title VI of the Civil Rights Act of 1964, 42 U.S.C. 2000d, 45 C.F.R. Part 80.3(b)(2)
- ⁵⁶ Section 504 of the Rehabilitation Act of 1973, as amended, 29 U.S.C. 794, 45 C.F.R. Part 84.

REFERENCES

- ⁵⁷ Age Discrimination Act of 1975, as amended, 42 U.S.C. 6101, et seq., 45 C.F.R. Part 91 (discrimination based on age).
- ⁵⁸ Harrell JP, Hall, S, Taliaferro J. Physiological Responses to Racism and Discrimination: An Assessment of the Evidence. *Am J Public Health.* 2003; 93(2). http://www.ncbi.nlm.nih.gov/pmc/articles/PMC1447724/. Accessed on February 2, 2011.
- ⁵⁹ Nazroo JY. The Structuring of Ethnic Inequalities in Health: Economic Position, Racial Discrimination, and Racism. *Am J Public Health*. 2003; 93: 277–284. http://www.ncbi.nlm.nih.gov/pmc/articles/PMC1447729/pdf/0930277.pdf. Accessed on February 2, 2011.
- Jones CP. Levels of Racism: A Theoretic Framework and a Gardener's Tale. *Am J Public Health.* 2000; 90: 1212–1215. http://ajph.aphapublications.org/cgi/reprint/90/8/1212.pdf. Accessed on February 2, 2011.
- ⁶¹ Jones CP. Using "Socially Assigned Race" To Probe *White* Advantages In Health Status. *Ethn Dis.* Autumn 2008; 18: 496-504. http://www.cdphe.state.co.us/hs/hddata/Jones%20Socially%20Assigned%20Race%20and%20Whiteness.
- pdf. Accessed on February 2, 2011.
- ⁶² CityMatCH. Undoing Institutional Racism: Defining Terms; Moving Forward. City Lights. 2006; 15(1). http://webmedia.unmc.edu/community/citymatch/CityLights/CLsum06.pdf. Accessed on February 2, 2011.
- ⁶³ Williams DR, Neighbors HW, and Jackson JS. Racial/Ethnic Discrimination and Health: Findings From Community Studies. *Am J Public Health*. 2003; 93: 200–208. http://www.ncbi.nlm.nih.gov/pmc/articles/PMC1447717/pdf/0930200.pdf. Accessed on February 2, 2011.
- ⁶⁴ Williams DR and Neighbors H. Racism, discrimination and hypertension: evidence and needed research. *Ethn Dis.* Fall 2001; 11(4): 800-16. http://www.ncbi.nlm.nih.gov/pubmed/11763305. Accessed on February 2, 2011.
- ⁶⁵ Karlsen S, Nazroo JY. Relation between racial discrimination, social class, and health among ethnic minority groups. *Am J Public Health*. April 2002; 92(4): 624–31. http://www.ncbi.nlm.nih.gov/pmc/articles/PMC1447128/. Accessed on February 2, 2011.
- ⁶⁶ Troutman DR. Race, socioeconomic status, and health: The added effects of racism and discrimination. *Ann N Y Acad Sci.* 1999; 896: 173-88. http://www.ncbi.nlm.nih.gov/pubmed/10681897. Accessed on February 2, 2011.

- ⁶⁷ Hofricter R. Exploring the Social and Economic Dimensions. America's Health Rankings. http://www.naccho.org/topics/infrastructure/upload/HealthEquityExploringTheSocialandEconomicDimensions.pdf. Published 2009. Accessed on March 30, 2011.
- ⁶⁸ Giselle CS, Thomas SB, and St. George DM. Distrust, Race, and Research. *Arch Intern Med.* 2002; 162: 2458-63.
- ⁶⁹ Doescher M, Saver B, Franks P, and Fiscella K, Racial and Ethnic Disparities in Perceptions of Physician Style and Trust. *Arch Intern Med.* 2000; 9: 1156-63.
- ⁷⁰. Lillie-Blanton M, Brodie M, Rowland D, Altman D, and McIntosh M. Race, Ethnicity, and the Health Care System: Public Perceptions and Experiences. *Med Care Res Rev.* 2000; 57: 218-35.
- ⁷¹ Keiger D. Immortal cells, enduring issues. *Johns Hopkins Mag.* June 2, 2010. http://magazine.jhu.edu/2010/06/immortal-cells-enduring-issues/. Accessed on February 2, 2011.
- ⁷² Dennis BP. The origin and nature of informed consent: experiences among vulnerable groups. *J Prof Nurs*. 1999; 15: 281-7.
- ⁷³ Beecher HK. Ethics and clinical research. *N Engl J Med.* June 16,1966; 274(24): 1354-60. http://www.scielosp.org/pdf/bwho/v79n4/v79n4a13.pdf. Accessed on February 2, 2011.
- ⁷⁴ Gamble VN. A legacy of distrust: African Americans and medical research. Am J Prev Med. 1993; 9: 35-8.
- ⁷⁵ Department of Energy, Office of Health, Safety, and Security. ACHRE Report. Ethics of human subjects research: A historical perspective. http://www.hss.energy.gov/HealthSafety/ohre/roadmap/achre/index.html.
- ⁷⁶ Office of Health, Safety, and Security. The iodine-131 experiment in Alaska. ACHRE Report, Department of Energy. http://www.hss.energy.gov/HealthSafety/ohre/roadmap/achre/chap12_4.html. Accessed on February 2, 2011.
- ⁷⁷ Lawrence J. The Indian Health Service and the Sterilization of Native American Women. *Am Indian Q.* 2000; 24: 400-19.
- ⁷⁸ Malave FZL. Sterilization of Puerto Rican Women: A Selected, Partially Annotated Bibliography. May 1999. http://womenst.library.wisc.edu/bibliogs/puerwom.htm. Accessed on February 2, 2011.

REFERENCES

- ⁷⁹ Zambrana RE. Inclusion of Latino women in clinical and research studies: scientific suggestions for assuring legal and ethical integrity. In A. C. Mastroianni, R. Faden, D. Federman eds., Women and health research: ethical and legal issues of including women in clinical studies, vol. 2. (1994), cited June 24, 2006. http://www.nap.edu/openbook.php?record_id=2343&page=232.
- ⁸⁰ Satcher D, Fryer GE, McCann J, Troutman A, Woolf SH, and Rust, G, What If We Were Equal? A Comparison of The Black-White Mortality Gap in 1960 And 2000. *Health Aff*. 2005; 24(2): 459-464. http://content.healthaffairs.org/cgi/content/full/24/2/459. Accessed on February 2, 2011.
- ⁸¹ U.S. Department of Health and Human Services. Improving the Collection and Use of Racial and Ethnic Data in HHS: Joint Report of the HHS Data Council Working Group on Racial and Ethnic Data and the Data Work Group of the HHS Initiative to Eliminate Racial and Ethnic Disparities in Health. December 1999, http://aspe.hhs.gov/datacncl/racerpt/index.htm. Accessed on February 2, 2011.
- ⁸² U.S. Census Bureau. An Older and More Diverse Nation by Mid-century. U.S. Census Bureau News. August 14, 2008. http://www.census.gov/newsroom/releases/archives/population/cb08-123.html. Accessed on February 2, 2011.
- ⁸³ Waldrop J and Stern S. Disability Status: 2000–Census Brief 2000. Washington, DC: U.S. Department of Commerce. March 2003. http://www.census.gov/prod/2003pubs/c2kbr-17.pdf.
- ⁸⁴ Colello K. Where Do Older Americans Live? Geographic Distribution of the Older Population. CRS Report to Congress. Washington, DC: Congressional Research Service. March 2007; Order Code RL33897. http://aging.senate.gov/crs/aging5.pdf. Accessed on February 2, 2011.
- ⁸⁵ Gist Y and Hetzel L. We the People: Aging in the United States. Washington, DC: Congressional Research Service. December 2004. http://www.census.gov/prod/2004pubs/censr-19.pdf. Accessed on February 2, 2011.
- ⁸⁶ Rural Assistance Center. Pacific Territories, Commonwealth, and Freely Associated States. August 2010. http://www.raconline.org/states/pacific.php. Accessed on February 2, 2011.
- U.S. Census Bureau News. Census Bureau Data Show Characteristics of the U.S. Foreign-Born Population. U.S. Census Bureau News Release. February 19, 2009. http://www.census.gov/newsroom/releases/archives/american_community_survey_acs/cb09-cn01.html. Accessed on February 2, 2011.

- Rhoades DA. Racial Misclassification and Disparities in Cardiovascular Disease Among American Indians and Alaska Natives. Circulation. 2005; 111: 1250-56, http://circ.ahajournals.org/cgi/content/short/111/10/1250. Accessed on March 30, 2011.
- ⁸⁹ Agency for Healthcare Research and Quality. Residents of Rural Areas. National Healthcare Disparities Report, 2007. http://www.ahrg.gov/gual/nhdr07/Chap4d.htm. Accessed on February 2, 2011.
- ⁹⁰ Agency for Healthcare Research and Quality. Findings on Children's Health Care Quality and Disparities: Fact Sheet. 2009. http://www.ahrq.gov/qual/nhqrdr09/nhqrdrchild09.htm. Accessed on February 2, 2011.
- ⁹¹ Office of Family Assistance, U.S. Administration for Children & Families. About TANF. http://www.acf.hhs.gov/programs/ofa/tanf/about.html. Accessed on February 2, 2011.
- ⁹² President's Advisory Council on Faith-based and Neighborhood Partnerships. New Era of Partnerships. Report of Recommendations to the President. March 2010: 30. http://www.whitehouse.gov/sites/default/files/microsites/ofbnp-council-final-report.pdf. Accessed on February 2, 2011.
- ⁹³ Office of Disease Prevention and Health Promotion. Healthy People 2010 Companion Document for Lesbian, gay, bisexual, and transgender health. http://www.nalgap.org/PDF/Resources/HP2010CDLGBTHealth.pdf. Published 2001. Accessed February 6, 2011.
- ⁹⁴ Greenwood GL, Paul JP, Pollack LM, et al. Tobacco Use and Cessation Among a Household-Based Sample of U.S. Urban Men Who have Sex with Men. *Am J Public Health*. January 2005; 95(1): 145–51. http://www.ncbi.nlm.nih.gov/pmc/articles/PMC1449867/. Accessed on February 2, 2011.
- ⁹⁵ Wilsnack SC, Hughes TL, Johnson TP, et al. Drinking and Drinking-Related Problems Among Heterosexual and Sexual Minority Women. *J Stud Alcohol Drugs*. January 2008l 69(1). http://www.jsad.com/jsad/article/Drinking_and_DrinkingRelated_Problems_Among_Heterosexual_and_Se xual_Minori/2211.html. Accessed on February 2, 2011.
- ⁹⁶ Hughes TL and Eliason M. Substance Use and Abuse in Lesbian, Gay, Bisexual and Transgender Populations. *J Prim Prev.* Spring 2002; 22(3). http://www.springerlink.com/content/h61t8253m8052j03/. Accessed on February 2, 2011.

- ⁹⁷ Drabble L, Midanik LT, and Trocki K. Reports of alcohol consumption and alcohol-related problems among homosexual, bisexual, and heterosexual respondents: results from the 2000 National Alcohol Survey. *J Stud Alcohol*. January 2005; 66(1): 111-120, http://www.ncbi.nlm.nih.gov/pubmed/15830911. Accessed on February 2, 2011.
- Malley E, Posner M, and Potter L. Suicide risk and prevention for lesbian, gay, bisexual, and transgender youth. Suicide Prevention Resource Center. 2008. http://hhd.org/resources/publications/suicide-risk-and-prevention-lesbian-gay-bisexual-and-transgender-you th. Accessed on February 2, 2011.
- ⁹⁹ Brown JP and Tracy JK. Lesbians and cancer: an overlooked health disparity. *Cancer Causes Control*. 19(10): 1009–20, http://www.springerlink.com/content/t404g1w665541865/. Accessed on February 2, 2011.
- Health Resources and Services Administration, Maternal Mortality. Rockville, MD: U.S. Department of Health and Human Services: Child Health USA 2008-2009.
 http://mchb.hrsa.gov/chusa08/hstat/hsi/pages/204mm.html. Accessed on February 2, 2011.
- ¹⁰¹ Centers for Disease Control and Prevention: Features. Premature Birth. July 2010. http://www.cdc.gov/Features/PrematureBirth/. Accessed on February 2, 2011.
- ¹⁰² March of Dimes. Low Birthweight. Professionals & Researchers. July 2010, http://www.marchofdimes.com/professionals/14332_1153.asp. Accessed on February 2, 2011.
- ¹⁰³ Khoshnood B, Wall S, and Lee K. Risk of Low Birth Weight Associated with Advanced Maternal Age Among Four Ethnic Groups in the United States. *MaternChild Health J.* 2005; 9: 3-9.
- Health Resources and Services Administration. Very Low Birth Weight. Rockville, MD: U.S. Department of Health and Human Services: Child Health USA 2008-2009. http://mchb.hrsa.gov/chusa08/hstat/hsi/pages/203vlbw.html. Accessed on February 2, 2011.
- ¹⁰⁵ Centers for Disease Control and Prevention, Reproductive Health. Maternal and Infant Health: Preterm Birth Research. http://www.cdc.gov/reproductivehealth/MaternalInfantHealth/Research.htm. Updated December 10, 2010. Accessed on February 6, 2011.
- ¹⁰⁶ Centers for Disease Control and Prevention. Division for Heart Disease and Stroke Prevention: Heart Disease Fact Sheet. http://www.cdc.gov/dhdsp/data_statistics/fact_sheets/fs_heart_disease.htm. Updated December 20, 2010. Accessed on February 6, 2011.

- ¹⁰⁷ Centers for Disease Control and Prevention. Division for Heart Disease and Stroke Prevention: Men and Heart Disease Fact Sheet. http://www.cdc.gov/dhdsp/data_statistics/fact_sheets/fs_men_heart.htm. Updated December 20, 2010. Accessed on February 6, 2011.
- ¹⁰⁸ Centers for Disease Control and Prevention. Division for Heart Disease and Stroke Prevention: Women and Heart Disease Fact Sheet. http://www.cdc.gov/dhdsp/data_statistics/fact_sheets/fs_women_heart.htm. Accessed on February 6, 2011.
- ¹⁰⁹ Centers for Disease Control and Prevention. Division for Heart Disease and Stroke Prevention: Stroke Fact Sheet. http://www.cdc.gov/dhdsp/data_statistics/fact_sheets/fs_stroke.htm. Updated January 5, 2011. Accessed on February 6, 2011.
- ¹¹⁰ Centers for Disease Control and Prevention. Heart Disease and Stroke Maps. http://apps.nccd.cdc.gov/giscvh2/Default.aspx. Accessed February 6, 2011.
- Reynolds T. Report Examines Association Between Cancer and Socioeconomic Status. *J Natl Cancer Inst.* 2003; 95(19): 1431-33, http://jnci.oxfordjournals.org/cgi/content/full/95/19/1431. Accessed on February 2, 2011.
- ¹¹² Centers for Disease Control and Prevention. Gynecologic Cancers: Cervical Cancer Rates by State, 2007. http://www.cdc.gov/cancer/cervical/statistics/state.htm. Accessed on February 2, 2011.
- ¹¹³ National Cancer Institute. A Snapshot of Lung Cancer: Incidence and Mortality Rate Trends. http://www.cancer.gov/aboutnci/servingpeople/lung-snapshot.pdf. Accessed on February 2, 2011.
- ¹¹⁴ National Cancer Institute. A Snapshot of Breast Cancer: Incidence and Mortality Rate Trends. http://www.cancer.gov/aboutnci/servingpeople/breast-snapshot.pdf. Accessed on February 2, 2011.
- ¹¹⁵ National Cancer Institute. A Snapshot of Prostate Cancer: Incidence and Mortality Rate Trends. http://www.cancer.gov/aboutnci/servingpeople/prostate-snapshot.pdf. Accessed on February 2, 2011.
- ¹¹⁶ National Cancer Institute. A Snapshot of Colorectal Cancer: Incidence and Mortality Rate Trends. http://www.cancer.gov/aboutnci/servingpeople/colorectal-snapshot.pdf. Accessed on February 2, 2011.
- ¹¹⁷ National Cancer Institute. A Snapshot of Stomach (Gastric) Cancer: Incidence and Mortality Rate Trends. http://www.cancer.gov/aboutnci/servingpeople/stomach-snapshot.pdf. Accessed on February 2, 2011.

- ¹¹⁸ National Cancer Institute. Cancer Trends Progress Report: Cervical Cancer Screening, 1987–2005. http://progressreport.cancer.gov/doc_detail.asp?pid=1&did=2007&chid=72&coid=717&mid=#target. Accessed on February 2, 2011.
- ¹¹⁹ National Cancer Institute. A Snapshot of Endometrial Cancer: Incidence and Mortality Rate Trends. http://www.cancer.gov/aboutnci/servingpeople/endometrial-snapshot.pdf. Accessed on February 2, 2011.
- ¹²⁰ National Cancer Institute. Surveillance Epidemiology and End Results: Cancer Statistics. http://seer.cancer.gov/faststats/selections.php#Output. Accessed on February 2, 2011.
- Heron M, Hoyert D, Murphy S, Xu J, Kochanek K, and Tejada-Vera B. Deaths: Final Data for 2006. Natl Vital Stat Rep. April 2009; 57(14): 9. http://www.cdc.gov/nchs/data/nvsr/nvsr57/nvsr57_14.pdf. Accessed on February 2, 2011.
- Centers for Disease Control and Prevention. HIV/AIDS in the United States, 2007. August 2009. http://www.cdc.gov/hiv/resources/factsheets/us.htm#1. Accessed on February 2, 2011.
- ¹²³ Centers for Disease Control and Prevention. HIV/ AIDS and African Americans, 2005. http://www.cdc.gov/hiv/topics/aa/index.htm. Accessed on February 2, 2011.
- ¹²⁴ Centers for Disease Control and Prevention. Diabetes: FastStats. http://www.cdc.gov/nchs/fastats/diabetes.htm. Accessed on February 2, 2011.
- ¹²⁵ Centers for Disease Control and Prevention. Number (in Millions) of Civilian/Noninstitutionalized Persons with Diagnosed Diabetes, United States, 1980–2007. Diabetes Data & Trends. http://www.cdc.gov/diabetes/Statistics/prev/national/figpersons.htm. Accessed on February 2, 2011.
- ¹²⁶ Centers for Disease Control and Prevention. 2007 National Diabetes Fact Sheet. Diabetes Data & Trends. http://apps.nccd.cdc.gov/DDTSTRS/FactSheet.aspx. Accessed on February 2, 2011.
- National Diabetes Information Clearinghouse. For People of African, Mediterranean, or Southeast Asian Heritage: Important Information about Diabetes Blood Tests. 2007.
 http://diabetes.niddk.nih.gov/dm/pubs/traitA1C/index.htm. Accessed on February 2, 2011.
- ¹²⁸ Centers for Disease Control and Prevention. Chronic Obstructive Pulmonary Disease (COPD) Includes: Chronic Bronchitis and Emphysema. FastStats. http://www.cdc.gov/nchs/fastats/copd.htm. Accessed on February 2, 2011.

- ¹²⁹ Centers for Disease Control and Prevention. Viral Hepatitis Statistics and Surveillance. November 15, 2010. http://www.cdc.gov/hepatitis/Statistics/index.htm. Accessed on February 6, 2011.
- Office of Minority Health. Hepatitis Data/Statistics. 2009. http://minorityhealth.hhs.gov/templates/browse.aspx?lvl=3&lvlid=540. Accessed on February 2, 2011.
- National Kidney and Urologic Diseases Information Clearinghouse. Chronic Kidney Disease: A Family Affair. Kidney and Urologic Diseases, http://www.slideshare.net/ringer21/chronic-kidney-disease-a-family-affair. Accessed on March 30, 2011.
- Peralta CA, Shlipak MG, Fan D, et al. Risks for End-Stage Renal Disease, Cardiovascular Events, and Death in Hispanic versus Non-Hispanic White Adults with Chronic Kidney Disease. *J Am Soc Nephrol.* 2006; 17: 2892-99. http://jasn.asnjournals.org/cgi/content/abstract/ASN.2005101122v1. Accessed on February 2, 2011.
- ¹³³ Vassalotti JA, Li S, McCullough PA, and Bakris GL. Kidney Early Evaluation Program: A Community-Based Screening Approach to Address Disparities in Chronic Kidney Disease. *Semin Nephrol.* January 2010; 30(1): 66-73, http://www.ncbi.nlm.nih.gov/pubmed/20116650. Accessed on February 2, 2011.
- ¹³⁴ United States Renal Data System Coordinating Center. Annual Data Report, 2009. http://www.usrds.org/adr_2009.htm. Accessed on March 30, 2011.
- Gaston RS, Danovitch GM, Adams PL, et al. The report of a national conference on the wait list for kidney transplantation. *Am J Transplant*. July 2003; 3(7): 775-85. http://www.ncbi.nlm.nih.gov/pubmed/12814469. Accessed on February 2, 2011.
- ¹³⁶ The Henry J. Kaiser Family Foundation. Wall Street Journal Examines Racial Disparities in Kidney Transplant Rates. Daily Health Policy Report. June 18, 2004. http://www.kaisernetwork.org/daily_reports/rep_index.cfm?DR_ID=24293. Accessed on February 2, 2011.
- Hootman JM, Helmick CG. Projections of US prevalence of arthritis and associated activity limitations. *Arthritis Rheum.* 2006; 54:226-229 http://onlinelibrary.wiley.com/doi/10.1002/art.21562/full. Published 2006. Accessed February 6, 2011.
- ¹³⁸ Centers for Disease Control and Prevention. MMWR Weekly Report: Prevalence and most common causes of disability among adults—United States, 2005. May 1, 2009; 58: 421-426. http://www.cdc.gov/mmwr/preview/mmwrhtml/mm5816a2.htm. Reviewed April 30, 2009. Accessed February 6, 2011.

- ¹³⁹ Centers for Disease Control and Prevention. MMWR Weekly Report: National and state medical expenditures and lost earnings attributable to arthritis and other rheumatic conditions—United States, 2003. January 12, 2007; 56: 4-7. http://www.cdc.gov/mmwr/preview/mmwrhtml/mm5601a2.htm. Reviewed January 11, 2007. Accessed February 6, 2011.
- ¹⁴⁰ Centers for Disease Control and Prevention. MMWR Weekly Report: Prevalence of doctor-diagnosed arthritis and arthritis-attributable activity limitation—United States, 2007-2009. 2010; 59:1261-1265. http://www.cdc.gov/mmwr/preview/mmwrhtml/mm5939a1.htm. Updated October 8, 2010. Accessed February 6, 2011.
- ¹⁴¹ Centers for Disease Control and Prevention. Arthritis as a potential barrier to physical activity among adults with heart disease—United States, 2005 and 2007. 2009; 58: 165-169. http://www.cdc.gov/mmwr/preview/mmwrhtml/mm5807a2.htm. Reviewed February 25, 2009. Accessed February 6, 2011.
- ¹⁴² Centers for Disease Control and Prevention. Arthritis as a potential barrier to physical activity among adults with diabetes—United States, 2005 and 2007. 2008; 57: 486-489. http://www.cdc.gov/mmwr/preview/mmwrhtml/mm5718a3.htm. Reviewed May 8, 2008. Accessed February 6, 2011.
- ¹⁴³ Centers for Disease Control and Prevention. Arthritis: Racial/Ethnic Differences, 2010. http://www.cdc.gov/arthritis/data_statistics/race.htm. Updated June 14, 2010. Accessed February 6, 2011.
- Bolen J, Schieb L, Hootman JM, et al. Differences in the prevalence and impact of arthritis among racial/ethnic groups in the United States, National Health Interview Survey, 2002, 2003 and 2006. *Prev Chronic Dis* 2010; 7:1-5. http://www.cdc.gov/pcd/issues/2010/may/10_0035.htm. Accessed February 6, 2011.
- ¹⁴⁵ Arthritis Foundation. National Public Health Agenda for Osteoarthritis, 2011. http://www.arthritis.org/osteoarthritis-agenda.php. Accessed February 6, 2011.
- ¹⁴⁶ Shavers VL, Bakos A, Sheppard VB. Race, ethnicity, and pain among the U.S. adult population. *J of Health Care for the Poor and Underserved*. 2010; 21(1): 177-220, http://www.ncbi.nlm.nih.gov/pubmed/20173263. Accessed February 6, 2011.
- Rust G, Nembhard WN, Nichols M, et al. Racial and ethnic disparities in the provision of epidural analgesia to Georgia Medicaid beneficiaries during labor and delivery. *Am J of Obstet and Gynecol*. August 2004; 191(2): 456-62, http://www.ajog.org/article/S0002-9378(04)00234-0/abstract

- ¹⁴⁸ Centers for Disease Control and Prevention. National Center for Injury Prevention and Control: WISQARS Leading Causes of Death Reports, 1999-2007. http://webapp.cdc.gov/sasweb/ncipc/leadcaus10.html. Accessed on February 2, 2011.
- ¹⁴⁹ World Health Organization. Violence and Injury Prevention and Disability (VIP): World Report on Violence and Health. Geneva, Switzerland: World Health Organization. 2002; 5. http://www.who.int/violence_injury_prevention/violence/world_report/en/. Accessed on February 2, 2011.
- Corso PS, Mercy JA, Simon TR, Finkelstein EA, and Miller TR. Medical Costs and Productivity Losses Due to Interpersonal and Self-Directed Violence in the United States. Am J Prev Med. 2007; 32(6): 474-82. http://www.cdc.gov/ncipc/factsheets/images/Medical Costs.pdf. Accessed on February 2, 2011.
- ¹⁵¹ Thompson MP, Kingree JB, and Desai S. Gender Differences in Long-Term Health Consequences of Physical Abuse of Children: Data From a Nationally Representative Survey. Am J Public Health. April 2004; 94(4): 599-604. http://ajph.aphapublications.org/cgi/content/full/94/4/599. Accessed on February 2, 2011.
- ¹⁵² Wright RJ, Mitchell H, Visness CM, et al. Community violence and asthma morbidity: the Inner-City Asthma Study. Am J Public Health. April 2004; 94(4): 625-32. http://www.ncbi.nlm.nih.gov/pubmed/15054016. Accessed on February 2, 2011.
- ¹⁵³ Middlebrooks JS and Audage NC. The Effects of Childhood Stress on Health Across the Lifespan. Atlanta, GA: Centers for Disease Control and Prevention, National Center for Injury Prevention and Control. 2008. http://www.cdc.gov/ncipc/pub-res/pdf/childhood_stress.pdf. Accessed on February 2, 2011.
- 154 Agency for Healthcare Research and Quality. Medical Expenditure Panel Survey: Table 4: Percent distribution of total expenses by sources of payment for selected conditions: United States, 2006. http://207.188.212.220/mepsweb//data_stats/tables_compendia_hh_interactive.jsp?_SERVICE=MEPSSock et0&_PROGRAM=MEPSPGM.TC.SAS&File=HCFY2006&Table=HCFY2006_CNDXP_D&_Debug=. Accessed on February 2, 2011.
- ¹⁵⁵ Substance Abuse and Mental Health Services Administration, Office of Applied Studies. The NSDUH Report: Serious Psychological Distress and Receipt of Mental Health Services. Rockville, MD: Office of Applied Studies, 2008, http://www.oas.samhsa.gov/2k9/SPDtx/SPDtx.cfm. Accessed on February 2, 2011.
- 156 Substance Abuse and Mental Health Services Administration, Office of Applied Studies. Major Depressive Episodes among Youths Aged 12 - 17 in the United States: 2004 to 2006. National Survey on Drug Use and Health. Rockville, MD: Substance Abuse and Mental Health Services Administration. 2008; DHHS Publication No. SMA 07-4293, NSDUH Series H-32.

http://www.oas.samhsa.gov/2k8/youthDepress/vouthDepress.htm. Accessed on February 2, 2011.

- ¹⁵⁷ Centers for Disease Control and Prevention. Oral Health: Preventing Cavities, Gum Disease, Tooth Loss, and Oral Cancers. At a Glance 2010. Feb. 19, 2010. http://www.cdc.gov/chronicdisease/resources/publications/aag/pdf/2010/oral_health_aag.pdf Accessed on February 2, 2011.
- ¹⁵⁸ The Cost of Delay: State Dental Policies Fail One in Five Children. The Pew Charitable Trusts. http://www.pewcenteronthestates.org/report_detail.aspx?id=56870. Accessed January 31, 2011.
- ¹⁵⁹ Tarlov A. Public policy frameworks for improving population health. *Ann N Y Acad Sci 896*. 1999; 281-93. http://www.ncbi.nlm.nih.gov/pubmed/10681904. Accessed January 31, 2011.
- ¹⁶⁰ World Health Organization. What Do We Mean by 'sex' and 'gender'?. http://www.who.int/gender/whatisgender/en/index.html. Accessed January 31, 2011.
- Haslegrave M, Commonwealth Medical Association. The role of NGOs in promoting a gender approach to health care. http://www.un.org/womenwatch/daw/csw/role_ngo.htm. Accessed January 31, 2011.
- Health Policy Institute of Ohio. Understanding Health Disparities. 2004. http://www.healthpolicyohio.org/publications/understanding-health-disparities.php. Accessed January 31, 2011.
- ¹⁶³ National Institute for Occupational Safety and Health. NIOSH Program Portfolio: Occupational Health Disparities. http://www.cdc.gov/niosh/programs/ohd/#ref1. Accessed January 31, 2011.
- Banks J, Marmot M, Oldfield Z, and Smith J. The SES Health Gradient on Both Sides of the Atlantic. *National Bureau of Economic Research Working Paper, no. 12674.* November 2006. http://www.nber.org/papers/w12674. Accessed January 31, 2011.
- ¹⁶⁵ U.S. Census Bureau. Historical Poverty Tables People: Table 9: Poverty of People by Region: 1959 to 2007. http://www.census.gov/hhes/www/poverty/data/historical/people.html. Accessed January 31, 2011.
- ¹⁶⁶ U.S. Census Bureau. Historical Poverty Tables-People: Table 14: Distribution of the Poor by Race and Hispanic Origin. http://www.census.gov/hhes/www/poverty/data/historical/people.html. Accessed January 31, 2011.
- ¹⁶⁷ U.S. Census Bureau. Income, Poverty and Health Insurance in United States: 2006 http://www.census.gov/prod/2007pubs/p60-233.pdf.
 Accessed January 31, 2011.

- ¹⁶⁸ Bureau of Labor Statistics. Economic News Release: Usual Weekly Earnings of Wage and Salary Workers News Release. January 21, 2010. http://www.bls.gov/news.release/archives/wkyeng 01212010.htm. Accessed January 31, 2011.
- ¹⁶⁹ Bureau of Labor Statistics. Paid Sick Leave in the United States. *Program Perspectives on Paid Sick Leave*. March 2010; 2(2). http://www.bls.gov/opub/perspectives/program_perspectives_vol2_issue2.pdf. Accessed on January 31, 2011.
- ¹⁷⁰ Cunningham P, Artiga S, and Scwhartz K. The Fraying Link Between Work and Health Insurance: Trends in Employer-Sponsored Insurance for Employees, 2000-2007. Kaiser Family Foundation. November 2008. http://www.kff.org/uninsured/upload/7840.pdf. Accessed on January 31, 2011.
- ¹⁷¹ Backlund E, Sorlie PD, and Johnson NJ. A Comparison of the relationships of education and income with mortality: The National Longitudinal Mortality Study. *Soc Sci Med.* November 1999; 49(10): 1373-84. http://www.ncbi.nlm.nih.gov/pubmed/10509827. Accessed on January 31, 2011.
- Duncan GJ, Dabs MC, McDonough P, and Williams DR. Optimal Indicators of Socioeconomic Statistics for Health Research. *Am JPublic Health*. July 2002; 92(7): 1151-57. http://ajph.aphapublications.org/cgi/content/full/92/7/1151. Accessed on January 31, 2011.
- ¹⁷³ Laird J, KewalRamani A, Chapman C. Dropout and Completion Rates in the United States: 2006. National Center for Education Statistics. September 2008. http://nces.ed.gov/pubs2008/2008053.pdf. Accessed on March 30, 2011.
- Heckman J, LaFontaine P. The Declining American High School Graduation Rate: Evidence, Sources, and Consequences. National Bureau of Economic Research (NBER) Reporter: Research Summary. 2008; 1. http://www.nber.org/reporter/2008number1/heckman.html. Accessed January 31, 2011.
- ¹⁷⁵ McIntyre L. Food Security: More than a Determinant of Health. *Policy Options*. March 2003; 46-51. http://www.irpp.org/po/archive/mar03/mcintyre.pdf. Accessed on January 31, 2011.
- World Health Organization. Trade, foreign policy, diplomacy and health: Food Security. 2009. http://www.who.int/trade/glossary/story028/en/. Accessed on January 31, 2011.
- United States Department of Agriculture: Economic Research Service. Food Security in the United States: Key Statistics and Graphics. November 16, 2009. http://www.ers.usda.gov/Briefing/FoodSecurity/stats_graphs.htm#food_secure. Accessed on January 31, 2011.

- ¹⁷⁸ United States Department of Agriculture: Economic Research Service. Food Security in the United States: Definitions of Hunger and Food Security. November 16, 2009. http://www.ers.usda.gov/Briefing/FoodSecurity/labels.htm. Accessed on January 31, 2011.
- ¹⁷⁹ USDA Report Reveals Highest Rate of Food Insecurity Since Report Was Initiatied in 1995 [news release]. United States Department of Agriculture, Food and Nutrition Service; November 16, 2009. http://www.fns.usda.gov/cga/pressreleases/2009/PR-0570.htm. Accessed on February 6, 2011.
- Hampton T. Food Insecurity Harms Health, Well-Being of Millions in the United States. *JAMA*. October 24, 2007; 298(16): 1851-63. http://www.ncbi.nlm.nih.gov/pubmed/17954531. Accessed on January 31, 2011.
- ¹⁸¹ Ottawa Charter for Health Promotion. First International Conference on Health Promotion Ottawa, 21 November, 1986 WHO/HPR/HEP/95.1. http://www.who.int/hpr/NPH/docs/ottawa_charter_hp.pdf. Accessed on January 31, 2011.
- HousingPolicy.org. Why is decent, affordable housing important? http://www.housingpolicy.org/getting_started/why.html. Accessed on January 31, 2011.
- ¹⁸³ Krieger J and Higgins D. Housing and Health: Time Again for Public Health Action. *Am J Public Health 92*. May 2002; 5: 758-68.
- Lubell J, Crain R, and Cohen R. Framing the Issues-the Positive Impacts of Affordable Housing on Health. The Center for Housing Policy. July 2007. http://www.nhc.org/pdf/chp_int_litrvw_hsghlth0707.pdf. Accessed on January 31, 2011.
- ¹⁸⁵ Vendemia M. Housing Expenditure by Race and Hispanic or Latino Origin. *Consumer Expenditure Survey Anthology*. 2008. http://www.bls.gov/cex/anthology08/csxanth10.pdf. Accessed on January 31, 2011.
- ¹⁸⁶ Center for Housing Policy. The Well-Being of Low-Income Children: Does Affordable Housing Matter? *Insights from Housing Policy Research*. http://www.nhc.org/pdf/WellBeingfinal.pdf. Accessed on January 31, 2011.
- Robert Wood Johnson Foundation Commission to Build a Healthier America. Where We Live Matters for Our Health: The Links Between Housing and Health. September 2008; Issue Brief 2: Housing and Health. http://www.rwif.org/files/research/commissionhousing102008.pdf. Accessed on January 31, 2011.
- Hood E. Dwelling Disparities: How Poor Housing Leads to Poor Health. *Environ Health Perspect*. May 2005; 113(5): A310-7. http://www.ncbi.nlm.nih.gov/pubmed/15866753. Accessed on January 31, 2011.

- Robert Wood Johnson Foundation Commission to Build a Healthier America. Where We Live Matters for Our Health: The Links Between Housing and Health. September 2008; Issue Brief 2: Housing and Health. http://www.rwjf.org/files/research/commissionhousing102008.pdf. Accessed on January 31, 2011.
- ¹⁹⁰ Office of the Assistant Secretary for Planning and Evaluation, Health and Human Services. Ancillary Services to Support Welfare Work: Housing Instability. http://aspe.hhs.gov/hsp/isp/ancillary/housing.htm. Accessed on January 31, 2011.
- American Public Health Association. At the Intersection of Public Health and Transportation: Promoting Healthy Transportation Policy. http://www.apha.org/NR/rdonlyres/43F10382-FB68-4112-8C75-49DCB10F8ECF/0/TransportationBrief.pdf. Accessed on January 31, 2011.
- ¹⁹² Malekafzali S. Healthy, Equitable Transportation Policy: Recommendations and Research. PolicyLink, Prevention Institute, Convergence Partnership. http://www.convergencepartnership.org/atf/cf/%7B245a9b44-6ded-4abd-a392-ae583809e350%7D/HEALTH TRANS FULLBOOK FINAL.PDF. Accessed on January 31, 2011.
- ¹⁹³ Castner L and Mabli J. Low-Income Household Spending Patterns and Measures of Poverty. *Mathematica Policy Research*. April 2010. http://www.fns.usda.gov/ora/menu/Published/snap/FILES/Participation/SpendingPatterns.pdf. Accessed on January 31, 2011.
- ¹⁹⁴ National Cancer Institute. Psychological Stress and Cancer: Questions and Answers. April 29, 2008. http://www.cancer.gov/cancertopics/factsheet/Risk/stress. Accessed on January 31, 2011.
- ¹⁹⁵ Miller GE, Cohen S, and Ritchey AK. Chronic Psychological Stress and the Regulation of Pro-Inflammatory Cytokines: A Glucocorticoid-Resistance Model. *Health Psychol*. November 2002; 21(6): 531-41. http://www.ncbi.nlm.nih.gov/pubmed/12433005. Accessed on January 31, 2011.
- National Institute of Mental Health. Research Shows How Chronic Stress May be Linked to Physical and Mental Ailments. Science Update. February 2009. http://www.nimh.nih.gov/science-news/2009/research-shows-how-chronic-stress-may-be-linked-to-physical-and-mental-ailments.shtml. Accessed on January 31, 2011.
- ¹⁹⁷ Bauer ME. Chronic Stress and Immunosenescence: A Review. *Neuroimmunomodulation*. 2008; 15(4-6): 241-50. http://www.ncbi.nlm.nih.gov/pubmed/19047801. Accessed on January 31, 2011.

- ¹⁹⁸ Gouin JP, Hantsoo L, and Kiecolt-Glaser JK. Immune dysregulation and chronic stress among older adults: a review. *Neuroimmunomodulation*. 2008;15(4-6):251-9. http://www.ncbi.nlm.nih.gov/pubmed/19047802. Accessed on January 31, 2011.
- ¹⁹⁹ Dimsdale, J. Psychological Stress and Cardiovascular Disease. J Am Coll Cardiol. 2008; 51:1237-1246
- ²⁰⁰ Dallman MF. Stress-induced obesity and the emotional nervous system. *Trends in Endocrinology & Metabolism*. November 2009; 21(3): 159-165.
- Hammen C. Stress and Depression. Annual Review of Clinical Psychology. April 2005; 1: 293-319. http://arjournals.annualreviews.org/doi/abs/10.1146/annurev.clinpsy.1.102803.143938?cookieSet=1&journalCode=clinpsy. Accessed on January 31, 2011.
- ²⁰² Dimsdale JE. Psychological Stress and Cardiovascular Disease. *J Am Coll Cardiol*. 2008; 51: 1237-1246. http://content.onlinejacc.org/cgi/content/short/51/13/1237. Accessed on January 31, 2011.
- Brunner E. Socioeconomic determinents of health: Stress and the biology of inequality. *BMJ*. May 1997; 7: 1472-1476. http://www.bmj.com/cgi/content/full/314/7092/1472. Accessed on January 31, 2011.
- ²⁰⁴ Clark R, Anderson NB, Clark VR, and Williams DR. Racism as a stressor for African Americans: A biopsychosocial model. *Am Psychol*. October 1999; 54(10):805-16. http://www.ncbi.nlm.nih.gov/pubmed/10540593. Accessed on January 31, 2011.
- Gee GC, Spencer MS, Chen J, Yip T, and Takeuchi D. The association between self-reported racial discrimination and 12-month DSM-IV mental health disorders among Asian Americans nationwide. *Soc Sci Med.* May 2007; 64(10): 1984–1996. http://www.ncbi.nlm.nih.gov/pmc/articles/PMC2577289/pdf/nihms22736.pdf. Accessed on January 31, 2011.
- ²⁰⁶ Gee GC, Spencer MS, Chen J, and Takeuchi D. A nationwide study of discrimination and chronic health conditions among Asian Americans. *Am J Public Health*. July 2007; (7):1275-82. http://www.ncbi.nlm.nih.gov/pubmed/17538055. Accessed on January 31, 2011.
- ²⁰⁷ Andrew R, Gee GC, and Laflamme D. The Association between self-reported discrimination, physical health and blood pressure: findings from African Americans, Black immigrants, and Latino immigrants in New Hampshire. *J Health Care Poor Underserved*. May 2006; 17(2 Suppl): 116-32. http://www.ncbi.nlm.nih.gov/pubmed/16809879. Accessed on January 31, 2011.

- ²⁰⁸ Kinch BK, Frank R, and Hummer RA. Racial/ethnic disparities in infant mortality: the role of behavioral factors. *J Soc Biol*. 2007; 47: 244-263.
- ²⁰⁹ Jackson FM. Joint Center for Political and Economic Studies Health Policy Institute, Infant Mortality Commission. Race, stress, and social support: addressing the crisis in black infant mortality. http://www.jointcenter.org/hpi/sites/all/files/IM-Race%20and%20Stress.pdf. Accessed on February 6, 2011.
- World Health Organization, Commission on the Social Determinants of Health. Challenging Inequity through Health Systems: Final Report, Knowledge Network on Health Systems. June 2007. http://www.who.int/social_determinants/resources/csdh_media/hskn_final_2007_en.pdf. Accessed on January 31, 2011.
- ²¹¹ Williams D, Costa M, Odunlami A, and Mohammed S. Moving Upstream: How Interventions That Address the Social Determinants of Health Can Improve Health and Reduce Disparities. *J Public Health Manag Pract*. November 2008; 16(6): S8-17.
- ²¹² Bagchi A, Schone E, Higgins P, Granger E, Casscells S, and Croghan T. Racial and Ethnic Disparities in TRICARE. *J Natl Med Assoc.* July 2009; 101(7).
- ²¹³ Hyman J, Reid B, Mongeau S, and York A. The Military Oral Health Care System as a Model for Eliminating Disparities in Oral Health. *JAMA*. March 2006; 137: 372-78.
- ²¹⁴ Commonwealth Fund. Latest Scorecard Shows U.S. Health System Not Improving. *Commonwealth Fund Digest*. August, 2008.
- ²¹⁵ KaiserEDU.org. U.S. Health Care Costs: Background Brief, 2008. Available at: http://www.kaiseredu.org/topics_im.asp?imID=1&parentID=61&id=358. Accessed on March 24, 2011.
- ²¹⁶ Centers for Medicare and Medicaid Services. *National Health Expenditures 2008 Highlights*. Available at https://www.cms.gov/NationalHealthExpendData/downloads/highlights.pdf. Accessed on March 24, 2011.
- ²¹⁷ Institute of Medicine of the National Academies. America's Uninsured Crisis: Consequences for Health and Health Care. National Academies Press. 2008 http://www.iom.edu/americasuninsuredcrisis. Accessed on January 31, 2011.
- ²¹⁸ The Henry J. Kaiser Family Foundation. Health Coverage and Access to Care Among Asian Americans, Native Hawaiians and Pacific Islanders. 2008. http://www.kff.org/minorityhealth/7745.cfm. Accessed January 31, 2011.

- ²¹⁹ Cohen J. Challenges and Successes in Reducing Health Disparities. *Workshop Summary*. Washington, D.C.: The National Academies Press; 2008. Available at: http://books.nap.edu/openbook.php?record_id=12154&page=R1. Accessed on March 24, 2011.
- ²²⁰ U.S. Department of Labor, Bureau of Labor Statistics. A Century of Change: the U.S. Labor Force, 1950–2050. *Monthly Labor Review*. May 2002.
- Aldana S. The Value of Worksite Wellness in the Larger Health Management Strategy. Available at http://www.businessgrouphealth.org/pdfs/ROI Presentation Aug. 5, 2008.pdf. Accessed on March 24, 2011.
- National Business Group on Health, Eliminating Racial and Ethnic Health Disparities, A Business Case Update for Employers. *Issue Brief.* 2009: 9.
- Partnership in Prevention. Investing in Health: Proven Health Promotion Practices for Workplaces. Washington, D.C.: Partnership for Prevention, 2008. Available at: http://www.prevent.org/content/view/133/. Accessed on March 24, 2011.
- Hanchate A, Kronman A, Young-Xu Y, Ash A, and Emanuel E. Racial and ethnic differences in end-of-life costs: why do minorities cost more than whites? *Arch Intern Med.* March 2009; 169(5): 493-501. http://www.ncbi.nlm.nih.gov/pubmed/19273780. Accessed on January 31, 2011.
- Johnson KS, Kuchibhatla M, Tanis D, and Tulsky JA. Racial Differences in Hospice Revocation to Pursue Aggressive Care. *Arch Intern Med.* 2008; 168(2): 218-224, http://archinte.ama-assn.org/cgi/reprint/168/2/218.pdf. Accessed on January 31, 2011.
- Hass HS, Earle CC, Orav JE, et al. Lower Use of Hospice by Cancer Patients Who Live in Minority Versus White Areas. *J Gen Intern Med.* March 2007; 22(3): 369-99.
- ²²⁷ Cohen LL. Racial/ethnic disparities in hospice care: a systematic review. *J Palliat Med.* June 2008; 11(5): 763-8. http://www.ncbi.nlm.nih.gov/pubmed/18588409. Accessed on January 31, 2011.
- ²²⁸ Centers for Disease Control and Prevention. Defining Overweight and Obesity. Overweight and Obesity. 2009. http://www.cdc.gov/obesity/defining.html. Accessed on January 31, 2011.
- ²²⁹ Centers for Disease Control and Prevention. Obesity and Overweight. 2007-2008. http://www.cdc.gov/nchs/fastats/overwt.htm. Accessed on January 31, 2011.
- ²³⁰ Centers for Disease Control and Prevention. Childhood Overweight and Obesity. March 31, 2010. http://www.cdc.gov/obesity/childhood/index.html. Accessed on February 6, 2011.

- ²³¹ Chatterjee L and Chatterjee S. The impact of obesity on health service utilization and costs in childhood. *Obesity.* September 2009; 17(9): 1749-54. http://www.ncbi.nlm.nih.gov/pubmed/19300433. Accessed on January 31, 2011.
- ²³² SAMHSA News. New Survey's Significant Findings. September/October 2009; 17(5). http://www.samhsa.gov/samhsaNewsletter/Volume_17_Number_5/NewSurveysSignificantFindings.aspx. Accessed on January 31, 2011.
- National Institute of Drug Abuse. NIDA InfoFacts: Nationwide Trends. http://www.nida.nih.gov/infofacts/nationtrends.html. Accessed on January 31, 2011.
- ²³⁴ Centers for Disease Control and Prevention, Smoking & Tobacco Use. Adult Cigarette Smoking in the United States: Current Estimate. http://www.cdc.gov/tobacco/data_statistics/fact_sheets/adult_data/cig_smoking/index.htm. Accessed on January 31, 2011.
- ²³⁵ Centers for Disease Control and Prevention, Smoking and Tobacco Use. Health Effects of Cigarette Smoking. http://www.cdc.gov/tobacco/data_statistics/fact_sheets/health_effects/effects_cig_smoking/index.htm. Accessed on January 31, 2011.
- ²³⁶ Centers for Disease Control and Prevention, Smoking an Tobacco Use. 1998 Surgeon's General's Report Tobacco Use Among U.S. Racial/Ethnic Minority Groups. http://www.cdc.gov/tobacco/data_statistics/sgr/1998/index.htm. Accessed on January 31, 2011.
- ²³⁷ U.S. Food and Drug Administration. Flavored Tobacco. February 2, 2011. http://www.fda.gov/TobaccoProducts/ProtectingKidsfromTobacco/FlavoredTobacco/default.htm. Accessed on February 6, 2011.
- Substance Abuse and Mental Health Services Administration, Office of Applied Studies. Results from the 2008 National Survey on Drug Use and Health: National Findings. 2009. http://www.oas.samhsa.gov/nsduh/2k8nsduh/2k8Results.cfm. Accessed on January 31, 2011.
- ²³⁹ Centers for Disease Control and Prevention, Smoking and Tobacco Use. Disparities in Secondhand Smoke Exposure. 2010. http://www.cdc.gov/tobacco/data_statistics/fact_sheets/secondhand_smoke/general_facts/index.htm#dis
- http://www.cdc.gov/tobacco/data_statistics/fact_sheets/secondhand_smoke/general_facts/index.htm#disparities. Accessed on January 31, 2011.
- ²⁴⁰ Centers for Disease Control and Prevention, Smoking and Tobacco Use. Fast Facts. 2010. http://www.cdc.gov/tobacco/data_statistics/fact_sheets/fast_facts/index.htm. Accessed on January 31, 2011.

- ²⁴¹ Centers for Disease Control and Prevention, Alcohol and Publich Health. Alcohol & Public Health. http://www.cdc.gov/alcohol/index.htm. Accessed on January 31, 2011.
- ²⁴² Centers for Disease Control and Prevention, Alcohol and Publich Health. Fact Sheets: Alcohol Use and Health. http://www.cdc.gov/alcohol/quickstats/general_info.htm. Accessed on January 31, 2011.
- World Health Organization. The Determinants of Health. Health Impact Assessment. 2009. http://www.who.int/hia/evidence/doh/en/. Accessed on January 31, 2011.
- World Health Organization. Public health and environment: Health Through a Better Environment. Public health and environment. 2009. http://www.who.int/phe/en/. Accessed on January 31, 2011.
- World Health Organization. Public health and environment health topics. Public health and environment 2009. http://www.who.int/phe/health_topics/en/index.html. Accessed on January 31, 2011.
- ²⁴⁶ U.S. Environmental Protection Agency. Environmental Equity: Reducing Risks for All Communities; Chapter 1: Introduction and Executive Summary. EPA Office of Policy, Planning and Evaluation. June 1992. http://www.epa.gov/history/topics/justice/01.htm. Accessed on January 31, 2011.
- ²⁴⁷ Gilliland M, Kelly W, and Lokke D. Hazardous-Waste Management in Rural Areas. *Journal of Professional Issues in Engineering Education and Practice*. April 1991; 117(2): 102-10. http://cedb.asce.org/cgi/WWWdisplay.cgi?9100957. Accessed on January 31, 2011.
- ²⁴⁸ John P. Alternatives to Waste Disposal. Rural Information Center Publication. 2005; 58. http://www.nal.usda.gov/ric/ricpubs/waste.html. Accessed on January 31, 2011.
- ²⁴⁹ Centers for Disease Control and Prevention, Lead. Prevention Tips. 2009. http://www.cdc.gov/nceh/lead/tips.htm. Accessed on January 31, 2011.
- ²⁵⁰ U.S. Environmental Protection Agency. EPA's 2008 Report on the Environment; Chapter 5: Human Exposure and Health. U.S. Environmental Protection Agency. 5-10, 5-11, http://www.epa.gov/roe/. Accessed on January 31, 2011.
- ²⁵¹ U.S. Environmental Protection Agency. "Measure B2: Median Concentrations of Lead in Blood of Children ages 1-5, by Race/Ethnicity and Family Income. America's Children and the Environment. 2009. http://www.epa.gov/envirohealth/children/body_burdens/b2-background.html. Accessed on January 31, 2011.

- ²⁵² Centers for Disease Control and Prevention. Asthma, mortality, 2005. Chronic Disease Indicators, State/Area Profile.
- http://apps.nccd.cdc.gov/cdi/SearchResults.aspx?IndicatorIds=54,49,10,14,71,74,77,43,30,17,21,60&StateIds=46&StateNames=United%20States&FromPage=HomePage#USInfo. Accessed on January 31, 2011.
- Anderson KO, Green CR, and Payne R. Racial and Ethnic Disparities in Pain: Causes and Consequences of Unequal Care. J Pain. December 2009; 10(12): 1187-1204. http://www.jpain.org/article/S1526-5900(09)00775-5/abstract. Accessed on February 2, 2011.
- ²⁵⁴ Centers for Disease Control and Prevention. Worker Health Chartbook 2004. National Institute for Occupational Safety and Health. No. 2004-146, Figure 4-22. http://www.cdc.gov/niosh/docs/2004-146/ch4/ch4-2-2.asp.htm. Accessed on January 31, 2011.
- ²⁵⁵ Centers for Disease Control and Prevention. Acute pesticide poisoning among agricultural workers in the United States, 1998-2005. National Institute for Occupational Safety and Health,. http://www.cdc.gov/niosh/topics/pesticides/ajim2008.html. Accessed on January 31, 2011.
- ²⁵⁶ Centers for Disease Control and Prevention. Women's Safety and Health Issues at Work. National Institute for Occupational Safety and Health. 2008. http://www.cdc.gov/niosh/topics/women/. Accessed on January 31, 2011.
- ²⁵⁷ MacDonald L, Cohen A, Baron S, and Burchfiel C. Occupation as Socioeconomic Status or Environmental Exposure? A Survey of Practice Among Population-based Cardiovascular Studies in the United States. *Am J Epidemiol.* 2009; 169(12): 1411-21. http://aje.oxfordjournals.org/cgi/content/abstract/169/12/1411. Accessed on January 31, 2011.
- Adler N, Stewart J, Cohen S, et al. Reaching for a Healthier Life: Facts on Socioeconomic Status and Health in the U.S. The John D. and Catherine T. MacArthur Foundation Research Network on Socioeconomic Status and Health. 2007. http://www.macses.ucsf.edu/downloads/Reaching_for_a_Healthier_Life.pdf. Accessed on January 31, 2011.
- ²⁵⁹ Centers for Disease Control and Prevention. National Institute for Occupational Safety and Health. NIOSH WorkLife Initiative. http://www.cdc.gov/niosh/worklife/. Accessed on January 31, 2011.
- ²⁶⁰ Carnethon M, Whitsel L, Franklin B, et al. Worksite Wellness Programs for Cardiovascular Disease Prevention. *Circulation*. 2009; 120: 1725-41. http://circ.ahajournals.org/cgi/content/extract/120/17/1725. Accessed on January 31, 2011.

- ²⁶¹ Yancy CW, Benjamin EJ, Fabunmi RP, et al. Discovering the Full Spectrum of Cardiovascular Disease. Minority Health Summit 2003, Executive Summary. 2005; 111: 1339-49.
- ²⁶² Small KM, Wagoner LE, Levin AM, et al. Synergistic Polymorphism of Beta1- and Alpha2C-Adrenergic Receptors and the Risk of Congestive Heart Failure. *N Engl J Med.* 2002; 347: 1135-42.
- ²⁶³ Jackson Heart Study. http://jhs.jsums.edu/jhsinfo. Accessed on January 31, 2011.
- ²⁶⁴ Sheikh A. Why Are Ethnic Minorities Under-Represented in U. S. Research Studies? *PloS Med.* 2005; 3(2): e49.
- ²⁶⁵ Wendler D, Kington R, Madans J, et al. Are Racial and Ethnic Minorities Less Willing to Participate in Health Research? *PloS Med.* 2005; 3(2): e19.
- ²⁶⁶ U.S. Department of Health and Human Services: National Institutes of Health, National Heart, Lung, and Blood Institute. The Antihypertensive and Lipid Lowering Treatment to Prevent Heart Attack Trial (AllHat). http://www.nhlbi.nih.gov/health/allhat/index.htm. Accessed on January 31, 2011.
- ²⁶⁷ Taylor AL, Ziesche S, Yancy C, et al. The African-American heart failure trial investigators: combination of isosorbide dinitrate and hydralazine in blacks with heart failure. N Engl J Med. 2004; 351: 2049-57.
- Prevention Institute on Behalf of Trust for America's Health. Restructuring government to address social determinants of health. May 2008.
 http://www.eatbettermovemore.org/documents/HealthierAmerica_051608_000.pdf.

Accessed February 6, 2011.

- U.S. Department of Health and Human Services, Heath Resources and Services Administration, Bureau of Health Professions. Changing Demographics and the Implications for Physicians, Nurses, and Other Health Workers. http://bhpr.hrsa.gov/healthworkforce/reports/changingdemo/default.htm. Accessed on February 6, 2011.
- ²⁷⁰ Institute of Medicine of the National Academies. Retooling for an Aging America: Building the Health Care Workforce. National Academies Press. 2008.
- http://www.iom.edu/Reports/2008/Retooling-for-an-Aging-America-Building-the-Health-Care-Workforce.asp x. Accessed on January 31, 2011.
- ²⁷¹ U.S. Department of Health and Human Services, Administration on Aging. Projected Future Growth of the Older Population. 2009.
- http://www.aoa.gov/AoARoot/Aging_Statistics/future_growth/future_growth.aspx. Accessed on January 31, 2011.

- U.S. Department of Health and Human Services, Health Resources and Services Administration. Shortage Designation: HPSAs, MUAs, and MUPs. http://bhpr.hrsa.gov/shortage/index.htm. Accessed on January 31, 2011.
- ²⁷³ U.S. Department of Health and Human Resources, Health Resources and Services Administration, National Health Service Corps. About the NHSC. http://nhsc.hrsa.gov/about/. Accessed on January 31, 2011.
- W.K. Kellogg Foundation. Missing Persons: Minorities in the Health Professions, A Report of the Sullivan Commission on Diversity in the Healthcare Workforce. 2004. http://www.wkkf.org/news/Articles/2007/01/Sullivan-Commission-Report.aspx. Accessed on January 31,
- http://www.wkkf.org/news/Articles/2007/01/Sullivan-Commission-Report.aspx. Accessed on January 31, 2011.
- ²⁷⁵ The Commission to End Health Care Disparities. Five-year Summary: Unifying efforts to achieve quality care for all Americans. 2009.
- http://www.ama-assn.org/ama1/pub/upload/mm/433/cehcd-five-year-summary.pdf. Accessed on January 31, 2011.
- ²⁷⁶ Bureau of Labor Statistics. Occupational Outlook Handbook, 2010 2011 Edition: Social Workers. http://www.bls.gov/oco/ocos060.htm. Accessed on January 31, 2011.
- ²⁷⁷ LaVeist T, Nickerson K, Bowie J. Attitudes About Racism, Medical Mistrust, and Satisfaction With Care Among African American and White Cardiac Patients. *Med Care Res Rev.* 2000; 57: 146-61.
- ²⁷⁸ Reede JY. A Recurring Theme: The Need for Minority Physicians. *Health Aff.* 2003; 22(4): 91-3.
- Komaromy M, Grumbach K, Drake M, et al. The Role of Black and Hispanic Physicians in Providing Health Care for Underserved Populations. *N Engl J Med.* 1996; 334(20): 1305-10.
- ²⁸⁰ Cohen J, Gabriel B, and Terrell C. The Case for Diversity in the Health Care Workforce. *Health Aff*. September 2002; 21(5): 90-102. http://content.healthaffairs.org/cgi/content/abstract/21/5/90. Accessed on January 31, 2011.
- ²⁸¹ Physician Assistant Education Association. Twenty-Fifth Annual Report on Physician Assistant Educational Programs in the United States, 2008-2009.
- http://paeaonline.org/index.php?ht=a/GetDocumentAction/i/107753. Accessed on January 31, 2011. 282 The Henry J. Kaiser Family Foundation. National Survey of Physicians, Part I: Doctors on Disparities in Medical Care. 2002.
- http://www.kff.org/minorityhealth/loader.cfm?url=/commonspot/security/getfile.cfm&PageID=13955. Accessed on January 31, 2011.

- ²⁸³ American Medical Association. Quality Care for Minorities: Understanding Physicians' Experiences. April 2005.
- http://www.ama-assn.org/ama/pub/physician-resources/public-health/eliminating-health-disparities/commi ssion-end-health-care-disparities/quality-health-care-minorities-understanding-physicians.shtml. Accessed on February 6, 2011.
- Bryson J, Crosby B, and Stone M. The Design and Implementation of Cross-Sector Collaborations: Propositions from the Literature. *Public Administration Review*. December 2006: 44-55.
- The Alliance of Youth CEOs. The Education of Young People: a statement at the dawn of the 21st century. World Scout Bureau, Inc. 2006. http://www.scout.org/en/about_scouting/partners/youth_platforms/alliance_of_youth_ceos/joint_publications/the_education_of_young_people_a_statement_at_the_dawn_of_the_21st_century_english. Accessed on January 31, 2011.
- ²⁸⁶ Cultler D and Lleras-Muney A. Education and Health: Evaluating Theories and Evidence. University of Michigan, National Poverty Center. 2008. http://www.npc.umich.edu/news/events/healtheffects_agenda/cutler.pdf. Accessed on January 31, 2011.
- Stewart J. Educational Status. MacArthur Research Network on SES and Health. 2009. http://www.macses.ucsf.edu/research/socialenviron/education.php. Accessed on January 31, 2011.
- Beal A, Doty M, Hernandez S, Shea K, and Davis K. Closing the Divide: How Medical Homes Promote Equity in Health Care. Commonwealth Fund, 2006 Health Care Quality Survey. June 2007. http://www.commonwealthfund.org/usr_doc/1035_Beal_closing_divide_medical_homes.pdf?section=4039. Accessed on January 31, 2011.
- Office of Disease Prevention and Health Promotion. Health People 2010: Understanding and Improving Health. http://www.healthypeople.gov/2010/Document/html/uih/uih_1.htm or http://www.feddesk.com/freehandbooks/121505-1.pdf. Accessed on February 6, 2011.
- Nielsen-Bohlman L, Panzer AM, and Kindig DA. Health Literacy: A Prescription to End Confusion. *National Academies Press.* 2004. http://www.nap.edu/openbook.php?record_id=10883. Accessed on January 31, 2011.
- ²⁹¹ Hurtado M, Swift E, and Corrigan J. Envisioning the National Health Care Quality Report. *National Academies Press.* 2001.

- ²⁹² Collins KS, Hughes DL, Doty MM, et al. Diverse Communities, Common Concerns: Assessing Health Care Quality for Minority Americans, Findings from the Commonwealth Fund 2001 Health Care Quality Survey. The Commonwealth Fund. March 2002. http://www.commonwealthfund.org/usr_doc/collins_diversecommun_523.pdf?section=4039. Accessed on January 31, 2011.
- ²⁹³ Cooper-Patrick L, Gallo JJ, Gonzales JJ, et al. Race, Gender, and Partnership in the Patient-Physician Relationship. *JAMA*. 1999; 282(6): 583-89.
- ²⁹⁴ Saha S, Arbelaez J, and CooperL. Patient-Physician Relationship and Racial Disparities in the Quality of Health Care. *Am J Public Health*. October 2003; 93: 1713-19.
- ²⁹⁵ Johnson R, Roter D, Powe N, and Cooper L. Patient Race/Ethnicity and Quality of Patient-Physician Communication During Medical Visits. *Am J Public Health*. December 2004; 94: 2084-90.
- Doescher M, Saver B, Franks P, and Fiscella K. Racial and Ethnic Disparities in Perceptions of Physician Style and Trust. *Arch Fam Med.* November 2000; 9: 1156-63.
- Kutner M, Greenberg E, Jin Y, and Paulsen C. The Health Literacy of America's Adults: 2003 National Assessment of Adult Literacy. U.S. Department of Education, National Center for Education Statistics. 2006. http://nces.ed.gov/pubsearch/pubsinfo.asp?pubid=2006483. Accessed on January 31, 2011.
- Tervalon M and Murray-Garcia J. Cultural Humility Versus Cultural Competence: A Critical Distinction in Defining Physician Training Outcomes in Multicultural Education. *J Health Care Poor Underserved*. May 1998; 9(2): 117-25.
- http://info.kp.org/communitybenefit/assets/pdf/our_work/global/Cultural_Humility_article.pdf. Accessed on January 31, 2011.
- Witmer A, Seife S, Finocchio L, Leslie J, and O'Neil E. Community Health Workers: Integrated Members of the Health Care Work Force. *Am J Public Health*. August 1995; 85: 1055-58.
- ³⁰⁰ DuBois WEB. The Health and Physique of the Negro American. Atlanta University Press. 1906.
- ³⁰¹ Roussos S and Fawcett S. A Review of Collaborative Partnerships as a Strategy for Improving Community Health. *Annu Rev Public Health*. 2000; 21: 369-402.
- Weiner B, Alexander J, and Shortell S. Management and Governance Process in Community Health Coalitions: A Procedural Justice Perspective. *Health Educ Behav.* 2002; 29(2): 737-754.

- ³⁰³ Butterfoss F and Francisco V. Evaluating Community Partnerships and Coalitions with Practitioners in Mind. *Health Promotion Practice*. 2004; 2(5): 108-114.
- ³⁰⁴ Foster-Fishman P, Behrens T. Systems Change Reborn: Rethinking Our Theories, Methods, and Efforts in Human Services Reform and Community-Based Change. *Am J of Community Psychol*. 2007; 39(3-4): 191-196.
- ³⁰⁵ Garland B, Crane M, Mariano C, et. al. Effect of Community Coalition Structure and Preparation on the Subsequent Implementation of Cancer Control Activities. *Am J Health Promotion*. 2004; 18(5): 424-434.
- The Association for the Study and Development of Community on behalf of the National Funding Collaborative on Violence Prevention. Principles for evaluating comprehensive community initiatives. http://www.evaluationtoolsforracialequity.org/evaluation/resource/doc/CVP062001.pdf. Published June 2001. Accessed February 6, 2011.
- ³⁰⁷ Schweigert F. The Meaning of Effectiveness in Assessing Community Initiatives. *Am J of Evaluation*. 2006; 27(4): 416-436.
- 308 Yin RK. Case Study Research. 6^{th} ed. Thousand Oaks, CA: Sage Publications; 1994.
- ³⁰⁹ Stake R. *The Art of Case Study Research*. Thousand Oaks, CA: Sage Publications; 1995.
- ³¹⁰ Spendolini M. *The Benchmarking Book*. New York, NY: American Management Society/AMACOM Publishing; 1982.
- ³¹¹ Brueck T, Riddle R, Paralez L. *Consortium Benchmarking Methodology Guide*. Denver, CO: AWWA Research Foundation; 2003.

ADDITIONAL EXHIBITS

Demographic Exhibits

Exhibit A 1: United States Population Estimates, 2009 Population numbers and percentage of total										
Catamarias	Du Boos	By Race and	d Ethnicity							
Categories	By Race	Not Hispanic	Hispanic							
White	244,298,393	199,851,240	44,447,153							
	(79.6%)	(77.3%)	(91.8%)							
Black	39,641,060	37,681,544	1,959,516							
	(12.9%)	(14.6%)	(4.0%)							
AI/AN	3,151,284	2,360,807	790,477							
	(1.0%)	(0.9%)	(1.6%)							
Asian	14,013,954	13,686,083	327,871							
	(4.6%)	(5.3%)	(0.7%)							
NHOPI	578,353	448,510	129,843							
	(0.2%)	(0.2%)	(0.3%)							
Two or more races	5,323,506	4,451,662	764,464							
	(1.7%)	(1.8%)	(1.6%)							
Total	307,006,550	258,587,226	48,419,324							
	(100%)	(100%) ^a	(100%) ^a							

Source: U.S. Census Bureau, FactFinder, Datasets, Annual Population Estimates, 2009 Population Estimates, Detailed Tables T3-2009 and T4-2009, United States.

Percentages may not sum to 100% due to rounding effects.

AI/AN=American Indian & Alaskan Native; NHOPI=Native Hawaiians & Other Pacific Islanders.

^aNon-Hispanics and Hispanics are 84.2 percent and 15.8 percent, respectively, of the total U.S. population 307,006,550.

http://factfinder.census.gov/ Accessed March 29, 2011.

Exhibit A 2: United States Population Density, 2008								
Region Persons per square mile Number of pers								
Northeast	339	54,924,779						
Midwest	89	66,561,448						
South	129	111,718,549						
West	40	70,854,948						
United States	86	304,059,724						

Data from U.S. Census Bureau, American FactFinder, Population Finder, Map of Persons per square mile, 2008, Map TM-M2, by region. Geographical areas are U.S. Census designations.

http://factfinder.census.gov/servlet/ThematicMapFramesetServlet?_bm=y& -geo_id=01000US&-tm_name=PEP_2008_EST_M00090&-ds_name=PEP_2008_EST&-_MapEvent=displayBy&-_dBy=040&-

_lang=en&-_sse=on#?516,171

Demographics Exhibits (continued)

Exhibit A 3: United States Urban/Rural Distribution, 2000 Population numbers and percentage of total population										
Geographic Location U.S. Northeast Midwest South West										
Urban	222,360,539 (79.0%)	48,104,672 (74.7%)	73,007,539 (72.8%)	56,022,325 (88.6%)						
Inside urbanized areas ^a	192,323,824	41,852,286	39,236,151	61,520,201	49,715,186					
Inside urban clusters b	30,036,715	3,373,717	8,868,521	11,487,338	6,307,139					
Rural	59,061,367 (21.0%)	8,368,375 (15.6%)	16,288,104 (25.3%)	27,229,281 (27.2%)	7,175,607 (11.4%)					
Total	281,421,906	53,594,378	64,392,776	100,236,820	63,197,932					

Source: U.S. Census Bureau, American FactFinder, Datasets, Decennial Census, Census 2000 Summary File 1, Detailed Tables P2, Urban and rural, United States and regions. Geographical areas are U.S. Census designations.

 $\label{local-prop} $$ http://factfinder.census.gov/servlet/DTTable?_bm=y\&-context=dt\&-ds_name=DEC_2000_SF1_U\&-mt_name=DEC_2000_SF1_U_P002\&-cONTEXT=dt\&-tree_id=4001\&-all_geo_types=N\&-currentselections=DEC_2000_SF1_U_P002\&-geo_id=01000US\&-geo_id=02000US1\&-geo_id=02000US2\&-geo_id=02000US1\&-geo_id=02000US1\&-geo_id=02000US2\&-geo_id=02000US1&-geo_id=02000US1&-geo_i$ $geo_id=02000US3\&-geo_id=02000US4\&-search_results=01000US\&-format=\&-_lang=en$

Exhibit A 4: U.S. Foreign Born Population, 2005 2007										
	Total Population Foreign Born Population Perce									
United States	298,757,310	37,234,785	12.5%							
Region I	14,240,298	1,623,752	11.4%							
Region II ^b	31,877,206	5,982,290	18.8%							
Region III	28,882,189	2,247,032	7.8%							
Region IV	58,318,548	5,529,395	9.5%							
Region V	51,369,103	3,605,095	7.0%							
Region VI	36,054,522	4,299,525	11.9%							
Region VII	13,328,668	578,377	4.3%							
Region VIII	10,230,596	751,687	7.3%							
Region IX ^C	46,182,093	11,467,310	24.8%							
Region X	12,200,725	1,263,985	10.4%							

Source: U.S. Census Bureau, FactFinder, Fact Sheet by state, 2005-2007 American Community Survey: Demographic estimates and social characteristics. Regional data compiled from NPA Regional Blueprints Exhibits.

a Individuals who were born in a country other than the United States or U.S. territories.

 $http://factfinder.census.gov/servlet/ACSSAFFFacts?_submenuld=factsheet_0\&_sse=on$

An area of at least 1,000 people per square mile having a minimum residential population of at least 50,000 people.

A densely settled territory that has at least 2,500 people but fewer than 50,000.

Excludes Virgin Islands (data not available).

Excludes territories.

Demographics Exhibits (continued)

Exhibit A 5: Country of Origin for U.S. Foreign Born ^a Population, 2005 2007 Percentage of the total foreign born population											
	Europe	Asia	Africa	Oceania	Latin America	Northern America					
United States	13.4	26.7	3.7	0.5	53.4	2.3					
Region I	28.3	24.2	6.6	0.3	34.8	5.5					
Region II ^b	19.6	26.3	3.7	0.2	48.9	1.3					
Region III	17.5	35.7	10.7	0.4	33.8	2.0					
Region IV	12.1	15.2	3.5	0.3	65.7	3.2					
Region V	23.2	30.6	5.3	0.3	37.6	3.0					
Region VI	5.2	17.1	2.8	0.2	73.4	1.25					
Region VII	16.9	29.9	5.9	0.7	44.2	2.5					
Region VIII ^C	14.6	19.4	3.7	1.6	56.6	4.1					
Region IX	7.2	32.7	1.5	0.8	56.2	1.6					
Region X	17.4	34.2	3.6	1.5	37.7	5.7					

Source: U.S. Census Bureau, FactFinder, Fact Sheet by state, 2005-2007 American Community Survey: Social characteristics, world region of birth of foreign born. Regional data compiled from NPA Regional Blueprints Exhibits.

 $http://factfinder.census.gov/servlet/ACSSAFFFacts?_submenuld=factsheet_0\&_sse=on$

Individuals who were born in a country other than the United States or U.S. territories.

Excludes Virgin Islands (data not available).

Excludes territories.

Health Disparities Exhibits

Exhibit A 6: Heart Attack, United States and Territories, 2008 Persons who have been told they have had a heart attack (myocardial infarction)									
Rac	e/Ethnicity	Educ	ation	Inc	ome				
Category	Percent	Category	Category Percent Category		Percent ^a				
All	4.2	All	4.2	AII	4.2				
White	4.5	Less than H.S.	8.5	Less than \$15,000	8.6				
Black	3.9	H.S. or G.E.D.	5.0	\$15,000 \$24,999	7.0				
Hispanic	3.0	Some post H.S.	3.7	\$25,000 \$34,999	5.4				
Other	4.0	College graduate	2.8	\$35,000 \$49,999	4.0				
Multiracial	5.9			More than \$50,000	2.3				

Source: Centers for Disease Control and Prevention (CDC), National Center for Chronic Disease Prevention and Health Promotion, Behavioral Risk Factor Surveillance System (BRFSS), Prevalence and Trends Data 2008, Cardiovascular Disease.

http://apps.nccd.cdc.gov/brfss/display.asp?cat=CV&yr=2008&qkey=5001&state=US

Exhibit A 7: Stroke, United States and Territories, 2008										
Persons who have ever been told they have had a stroke										
Race/E	Race/Ethnicity Education Income									
Category	Percent	Category	Percent	Category	Percent ^a					
All	2.6	AII	2.6	AII	2.6					
White	2.6	Less than H.S.	5.1	Less than \$15,000	7.0					
Black	4.0	H.S. or G.E.D.	3.3	\$15,000 \$24,999	4.5					
Hispanic	1.8	Some post H.S.	2.4	\$25,000 \$34,999	3.2					
Other	2.2	College graduate	1.5	\$35,000 \$49,999	2.2					
Multiracial	3.4			More than \$50,000	1.1					

Source: Centers for Disease Control and Prevention (CDC), National Center for Chronic Disease Prevention and Health Promotion, Behavioral Risk Factor Surveillance System (BRFSS) Prevalence and Trends Data 2008, Cardiovascular Disease.

http://apps.nccd.cdc.gov/brfss/display.asp?cat=CV&yr=2008&qkey=5021&state=US

Median values. Data from 50 states, DC, Guam, Puerto Rico, and the U.S. Virgin Islands (data from subgroups may not include all entities). H.S.=high school. G.E.D.=General Equivalency Diploma.

^d Median values. Data from 50 states, DC, Guam, Puerto Rico, and the U.S. Virgin Islands (data from subgroups may not include all entities). H.S.=high school. G.E.D.=General Equivalency Diploma.

Health Disparities Exhibits (continued)

Exhibit A 8: Diabetes, United States and Territories, 2008 Persons who have ever been told by a doctor that they have diabetes Race/Ethnicity Education Income Category Percent Category Percent Category Percent AII 8.3 AII 8.3 AII 8.3 White 7.4 Less than H.S. Less than \$15,000 13.4 15.1 H.S. or G.E.D. Black 13.1 9.5 \$15,000 \$24,999 12.2 \$25,000 \$34,999 Some post H.S. Hispanic 7.5 8.7 10.2 Other College graduate \$35,000 \$49,999 8.3 5.8 8.4 Multiracial 9.2 More than \$50,000

Source: Centers for Disease Control and Prevention (CDC), National Center for Chronic Disease Prevention and Health Promotion, Behavioral Risk Factor Surveillance System (BRFSS), Prevalence and Trends Data 2008, Diabetes.

http://apps.nccd.cdc.gov/brfss/display.asp?cat=DB&yr=2008&qkey=1363&state=US

	Exhibit A 9: Asthma, United States and Territories, 2008									
Adults who have ever been told that they have asthma										
Race/E	Race/Ethnicity Education Income									
Category	Percent ^a	Category	ategory Percent ^a Category							
All	13.6	All	13.6	All	13.6					
White	13.3	Less than H.S.	15.8	Less than \$15,000	19.2					
Black	15.2	H.S. or G.E.D.	13.2	\$15,000 \$24,999	15.1					
Hispanic	11.4	Some post H.S.	14.5	\$25,000 \$34,999	13.0					
Other	11.6	College graduate	12.1	\$35,000 \$49,999	12.6					
Multiracial	14.7			More than \$50,000	12.4					

Source: Centers for Disease Control and Prevention (CDC), National Center for Chronic Disease Prevention and Health Promotion, Behavioral Risk Factor Surveillance System (BRFSS), Prevalence and Trends Data 2008, Asthma.

http://apps.nccd.cdc.gov/brfss/display.asp?cat=AS&yr=2008&qkey=4417&state=US

^d Median values. Data from 50 states, DC, Guam, Puerto Rico, and the U.S. Virgin Islands (data from subgroups may not include all entities). H.S.=high school. G.E.D.=General Equivalency Diploma.

^d Median values. Data from 50 states, DC, Guam, Puerto Rico, and the U.S. Virgin Islands (data from subgroups may not include all entities). H.S.=high school. G.E.D.=General Equivalency Diploma.

Health Disparities Exhibits (continued)

Exhibit A 10: Dental Health Care, United States and Territories, 2008										
Persons who have NOT visited the dentist or dental clinic within the past year for any reason										
Race/E	thnicity	Educ	ation	Inc	ome					
Category	Percent	Category	tegory Percent ^a Category		Percent					
All	28.8	AII	28.8	All	28.8					
White	26.5	Less than H.S.	50.8	Less than \$15,000	52.3					
Black	38.1	H.S. or G.E.D.	35.7	\$15,000 \$24,999	46.1					
Hispanic	38.9	Some post H.S.	29.3	\$25,000 \$34,999	38.4					
Other	30.0	College graduate	18.0	\$35,000 \$49,999	29.9					
Multiracial	31.1			More than \$50,000	18.1					

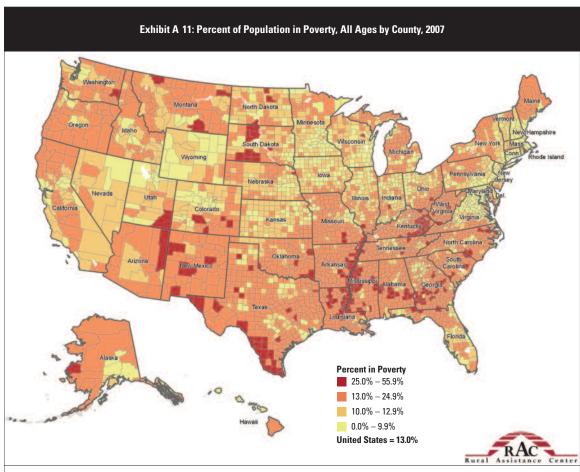
Source: Centers for Disease Control and Prevention (CDC), National Center for Chronic Disease Prevention and Health Promotion, Behavioral Risk Factor Surveillance System (BRFSS), Prevalence and Trends Data 2008, Oral Health.

Median values. Data from 50 states, DC, Guam, Puerto Rico, and the U.S. Virgin Islands (data from subgroups may not include all entities).

H.S.=high school. G.E.D.=General Equivalency Diploma.

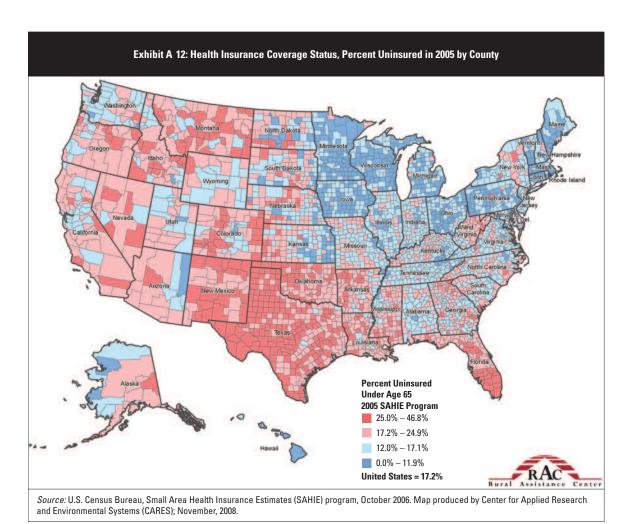
http://apps.nccd.cdc.gov/brfss/display.asp?cat=OH&yr=2008&qkey=6610&state=US

Social Determinants of Health Exhibit



Source: U.S. Census Bureau, Small Area Income & Poverty Estimates (SAIPE), 2007. Map produced by Center for Applied Research and Environmental Systems (CARES); February, 2009.

Healthcare Costs and Coverage Exhibits



Federal Resources Exhibits

Exhibit A 13: United States Funding from HRSA Grants, FY2008 Dollars awarded (millions)											
UDCA Voy Drogrom		Region									
HRSA Key Program	1	II	III	IV	V	VI	VII	VIII	IX	X	
Health Facilities	14.38	19.63	36.09	56.87	29.71	27.96	19.13	12.37	22.25	9.64	
Health Professions	19.02	38.99	31.81	73.33	39.88	31.16	13.98	14.68	35.02	16.03	
Healthcare Systems	1.21	2.66	2.24	4.26	5.03	2.62	1.08	1.04	3.50	0.82	
HIV/AIDS	174.04	480.07	409.13	448.94	182.64	221.02	40.09	34.85	298.42	88.08	
Maternal/Child Health	51.08	88.55	109.73	148.36	139.88	89.18	41.90	37.91	77.80	29.96	
Health Information Technology	7.14	6.71	5.78	7.46	9.27	3.77	1.35	6.22	8.39	4.23	
Primary Health Care	113.12	184.50	164.94	378.12	237.12	219.70	77.37	104.82	274.42	143.01	
Rural Health	5.50	2.10	8.82	42.88	16.24	12.62	10.22	13.18	5.55	11.44	
Tele Health	0.62	0	0.53	0.41	1.37	0.51	0.56	1.10	0.64	0.50	
Total	386.11	823.21	769.07	1160.63	661.14	608.54	205.68	226.17	725.99	303.71	

Source: Health Resources and Services Administration (HRSA), Geospatial Data Warehouse, Report Tools, State Profiles. Regional data compiled from NPA Regional Blueprints Exhibits, April to August, 2009 (data are updated frequently).

Numbers rounded to the nearest ten thousand dollars. Totals may not sum exactly due to rounding effects. Includes both discretionary and formula funding.

http://datawarehouse.hrsa.gov/customizereports.aspx

Exhibit A 14: United States Funding from SAMHSA Grants, FY2008/2009 Dollars awarded (millions)										
Tongs of Funding			Region							
Types of Funding	ı	II	III	IV	V	VI	VII	VIII	IX	Х
Formula	99.17	235.51	200.50	384.30	352.82	257.82	78.59	77.99	382.78	82.12
Discretionary	92.66	61.95	63.93	104.68	109.48	122.39	45.65	54.71	109.30	50.65
Total	191.83	297.46	264.43	489.00	462.29	380.22	124.23	132.71	492.07	132.76

Source: Substance Abuse and Mental Health Services Administration (SAMHSA). Regional data compiled from NPA Regional Blueprints Exhibits. The funds listed for the formula grants are the amounts provided to the states in FY2009. The amounts for discretionary grants are those awarded at the close of FY2008. Discretionary grants with FY2009 dollars, when appropriated, are made throughout the fiscal year.

Numbers rounded to the nearest ten thousand dollars. Totals may not sum exactly due to rounding effects.

http://www.samhsa.gov/Statesummaries/index.aspx

Federal Resource Exhibits (continued)

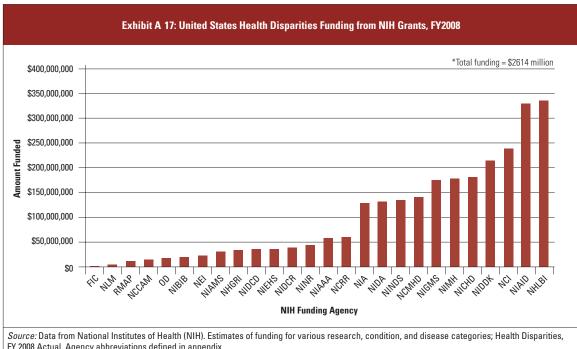
Exhibit A 15: Total CDC Extramural Funding, FY2008									
Funding Dollars awarded (millions) Percentage of total dollars awar									
Non Vaccine Awards	3,768.83	59.2							
Vaccine Support	2,599.75	40.8							
Total CDC extramural funding	6,368.58	100							
Total number of CDC extramural projects funded	Total number of CDC extramural projects funded 3,547								
Source: Contare for Disease Control and Provention (CDC) 200	CDC Partfolio Assassment Cummany Units	nd States							

Source: Centers for Disease Control and Prevention (CDC), 2008 CDC Portfolio Assessment Summary, United States. Dollars rounded to the nearest ten thousand dollars.

Exhibit A 16: United States CDC Funding by Sector, FY2008 Excludes Vaccine Support							
Recipient Sector	Number of grants/cooperative agreements	Dollars awarded (millions)	Percentage of U.S. awards				
State Health Department	1,520	2,044.34	54.2				
Local City/County Health Department	139	252.67	6.7				
Department of Education	87	31.10	0.8				
CBO/NGO	346	148.07	3.9				
Academic Institutions	788	674.77	17.9				
Associations/Institutes/Foundations	541	570.83	15.1				
Hospitals	49	18.76	0.5				
Police and Fire	3	6.46	0.2				
Fiscal Agent	16	4.73	0.1				
Tribal Organizations	58	16.65	0.4				
Totals	3,547	3,768.38	100				

Source: Centers for Disease Control and Prevention (CDC); 2008 CDC Portfolio Assessment Summary, United States. Dollars rounded to the nearest ten thousand dollars. Sums subject to rounding effects. CBO=community-based organization; NGO=non-governmental organization.

Federal Resource Exhibits (continued)



FY 2008 Actual. Agency abbreviations defined in appendix.

http://report.nih.gov/rcdc/categories/#legend7

Private Resources Exhibits

Exhibit A 18: United States Foundation Grants by Subject Categories, 2007							
Subject	Dollar value of grants		Number of grants				
	Amount	Percent	Number	Percent			
Health	4,910,707	22.7	19,690	13.1			
Human services	3,232,565	14.9	39,051	26.0			
Education	4,944,387	22.8	30,099	20.0			
Public affairs/society benefit	2,358,153	10.9	17,158	11.4			
Science and technology	635,710	2.9	2,765	1.8			
Arts and culture	2,293,719	10.6	21,527	14.3			
Environment and animals	1,471,804	6.8	9,884	6.6			
International affairs, development, peace, and human rights	975,900	4.5	3,566	2.4			
Social sciences	295,445	1.4	1,325	0.9			
Religion	452,925	2.1	5,210	3.5			
Other	78,593	0.4	117	0.1			
Total Grants	\$21,649,909	100	150,392	100.1			

Source: The Foundation Center, 2009. http://foundationcenter.org Copyright © 2009, The Foundation Center. All rights reserved.

Source: The Foundation Center, 2009. http://roundationcenter.org Copyright © 2009, The Foundation Center. All rights reserved.

Table headings here modified slightly from original table.

Due to rounding, figures may not add up.

Based on all grants of \$10,000 or more awarded by a national sample of 1,339 larger U.S. foundations (including 800 of the 1,000 largest ranked by total giving). For community foundations, only discretionary grants are included. Grants to individuals are not included in the exhibit.
http://foundationcenter.org/findfunders/statistics/gs_subject.html

Private Resources Exhibits (continued)

Exhibit A 19: United States Foundation Grants for Special Populations, 2007							
Population Group	Dollar value of grants		Number of grants				
	Amount	Percent	Number	Percent			
Aging/elderly/senior citizens	310,962	1.4	3,235	2.2			
Children and youth	3,565,169	16.5	35,272	23.5			
Crime or abuse victims	213,079	1.0	3,358	2.2			
Economically disadvantaged	5,254,351	24.3	31,358	20.9			
Poor, indigent	5,009,413	23.1	27,602	18.4			
Homeless	229,046	1.1	3,566	2.4			
Migrant workers	15,892	0.1	190	0.1			
Ethnic or racial minorities	1,513,522	6.9	14,852	10.1			
General	746,594	3.4	7,328	4.9			
API	67,007	0.3	863	0.6			
Blacks	299,332	1.4	2,796	1.9			
Hispanics	226,119	1.0	2,501	1.7			
Native Americans/American Indians	92,995	0.4	831	0.6			
Indigenous peoples	41,447	0.2	241	0.2			
Other minorities	40,027	0.2	292	0.2			
Gays or lesbians	41,169	0.2	687	0.5			
Immigrants and refugees	207,106	1.0	2,341	1.6			
Men and boys	302,934	1.4	3,297	2.2			
Military and veterans	65,439	0.3	544	0.4			
Offenders and ex offenders	131,238	0.6	1,200	0.8			
People with AIDS	482,398	2.2	1,297	0.9			
People with disabilities	579,241	2.7	7,896	5.3			
People with terminal illness	33,885	0.2	581	0.4			
Single parents	20,903	0.1	261	0.2			
Substance abusers	128,713	0.6	1,262	0.8			
Women and girls	1,253,260	5.8	9,762	6.5			
Not specified/general public	12,611,313	58.3	79,521	52.9			

Source: The Foundation Center, 2009. http://foundationcenter.org Copyright © 2009, The Foundation Center. All rights reserved. Table headings here modified slightly from original table.

Due to rounding, figures may not add up. API=Asian & Pacific Islanders.

Based on all grants of \$10,000 or more awarded by a national sample of 1,339 larger U.S. foundations (including 800 of the 1,000 largest ranked by total giving). For community foundations, only discretionary grants are included. Grants to individuals are not included in the file. Figures represent only grants awarded to groups that could be identified as serving specific populations or grants whose descriptions specified a benefit for a specific population. These figures do not reflect all giving benefiting these groups. In addition, grants may benefit multiple population groups, e.g., a grant for economically disadvantaged youth, and would therefore be counted more than once. http://foundationcenter.org/findfunders/statistics/gs_pop.html



FEDERAL INTERAGENCY HEALTH EQUITY TEAM (FIHET) (NPA FEDERAL TEAM)

Mirtha Beadle, MPA, Chair

Office of Minority Health U.S. Department of Health and Human Services mirtha.beadle@hhs.gov

Rochelle Rollins, PhD, MPH, Alt. Chair

Office of Minority Health U.S. Department of Health and Human Services rochelle.rollins@hhs.gov

U.S. DEPARTMENT OF AGRICULTURE

Lisa Pino

Deputy Administrator Supplemental Nutrition Assistance Program Food and Nutrition Services 3101 Park Center Drive, Suite 906 Alexandria, VA 22303 lisa.pino@usda.gov

Dionne Toombs, PhD

National Program Leader Community Food and Nutrition Competitive Programs, CSREES 800 Ninth Street, SW Waterfront Centre, Room 2416 Washington, DC 20024 dtoombs@nifa.usda.gov

Thu Vo

Special Assistant to Deputy Administrator Supplemental Nutrition Assistance Program Food & Nutrition Service 3101 Park Center Dr. Suite 906 Alexandria, VA 22302 thu.vu@fns.usda.gov

U.S. DEPARTMENT OF COMMERCE

Jennifer Cheeseman Day, PhD

Assistant Division Chief Social, Economic and Housing Statistics Division U.S. Census Bureau Washington, DC 20233-8500 jday@census.gov

U.S. DEPARTMENT OF DEFENSE

Major Robert Carter III, Ph.D., M.P.H., FACSM

Special Assistant to the Director
Telemedicine and Advanced Technology Research
Center (TATRC) U.S. Army Medical Research and
Materiel Command (USAMRMC)
Fort Detrick, MD 21702-5012
DrRobertCarter@gmail.com

Wilbur Malloy

IPA, Program Manager
Henry M. Jackson Foundation for the
Advancement of Military Medicine Telemedicine
and Advanced Technology Research Center
U.S. Army Medical Research and Materiel
Command
Fort Detrick, MD 21702-5012
wilbur.malloy@tatrc.org

▶ APPENDIX B

U.S. DEPARTMENT OF EDUCATION

Constance Pledger, EdD

Executive Director, ICDR
National Institute on Disability and
Rehabilitation Research, SERS
550 12th Street, SW, Room 6039
Washington, DC 20202
connie.pledger@ed.gov

U.S. ENVIRONMENTAL PROTECTION AGENCY

Heather Case

Deputy Director
Office of Environmental Justice
1200 Pennsylvania Avenue, NW
MC 2201A
Washington, DC 20460
case.heather@epa.gov

Peter Grevatt

Director
Office of Children's Health Protection and
Environmental Education
1200 Pennsylvania Avenue, NW
MC 1107A
Washington, DC 20460
(grevatt.peter@epa.gov

Onyemaechi C. Nweke, DrPH, MPH

Physical Scientist
Office of Environmental Justice
1200 Pennsylvania Avenue, NW
MC 2201A
Washington, DC 20460
nweke.onyemaechi@epa.gov

Bill Sonntag

Office of Environmental Information 1200 Pennsylvania Avenue, NW MC 2810A Washington, DC 20460 sonntag.william@epa.gov

Hal Zenick

Director
National Health and Environmental Effects
Research Laboratory Office of Research and
Development
109 T.W. Alexander Drive
MC B305-01
Research Triangle Park
North Carolina 27709
zenick.hal@epa.gov

U.S. DEPARTMENT OF HOMELAND SECURITY

Rachel Ellis

Division Chief, Intergovernmental Affairs
Office of Public Engagement
U.S. Citizenship and Immigration Services
20 Massachusetts Avenue NW
Suite 3112
Washington, DC 20529
rachel.ellis@dhs.gov

U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT

Sherone Ivey

Deputy Assistant Secretary Office for University Partnerships 451 Seventh Street, SW, Suite 8226 Washington, DC 20410 sherone.ivey@hud.gov

Carol Payne, RN, MSN

Operations Specialist, Baltimore Office of HUD Ten South Howard Street, 5th Floor Baltimore MD 21201 carol.b.payne@hud.gov

U.S. DEPARTMENT OF JUSTICE

Deeana Jang

Chief
Federal Coordination and Compliance Section
Civil Rights Division
950 Pennsylvania Avenue NW
Washington, DC 20530
deeana.jang@usdoj.gov

U.S. DEPARTMENT OF LABOR

Maria E. Enchautegui

Senior Economic Advisor
Office of the Assistant Secretary for Policy
200 Constitution Avenue, N.W.
Room S-2312
Washington DC 20210
enchautegui.maria@dol.gov

U.S. DEPARTMENT OF TRANSPORTATION

Alexander W. (Sandy) Sinclair

Highway Safety Specialist Occupant Protection Division, NT1-112 NIST 1200 New Jersey Avenue, SE Washington, DC 20590 sandy.sinclair@dot.gov

U.S. DEPARTMENT OF VETERANS AFFAIRS

Lucretia McClenney

Director, Center for Minority Veterans 810 Vermont Avenue, NW Washington, DC 20420 lucretia.mcclenney@va.gov

Mehret Mandefro, MD MSC

Special Advisor 810 Vermont Avenue, NW Suite 1015 Washington, DC 20420 mehret.mandefro@va.gov

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES

ADMINISTRATION ON AGING

Dianne Freeman

Aging Services Program Specialist One Massachusetts Avenue, NW 5 Floor, Room 5405 Washington, DC 20201 dianne.freeman@aoa.hhs.gov

ADMINISTRATION FOR CHILDREN AND FAMILIES

Diann Dawson

Director
Office of Regional Operations
370 L'Enfant Promenade, SW, 6th floor
Washington, DC 20447
diann.dawson@acf.hhs.gov

George Mitchell

901 D St SW, 6th floor Washington, DC 20447 george.mitchell1@acf.hhs.gov

AGENCY FOR HEALTHCARE RESEARCH AND QUALITY

Francis D. Chesley, Jr., MD

Director, Office of Extramural Research, Education and Priority Populations 540 Gaither Road, Room 2034 Rockville, MD 20850 francis.chesley@ahrq.hhs.gov

CENTERS FOR DISEASE CONTROL AND PREVENTION

Diane Allensworth, PhD

Acting Branch Chief

Office of the Associate Director for Policy, Centers for Disease Control and Prevention Mailstop D-28 1600 Clifton Road, NE Atlanta, GA 30329 diane.allensworth@cdc.hhs.gov

Virginia S. Cain, PhD

Director of Extramural Research National Center for Health Statistics 3311 Toledo Road Room 7208 Hyattsville, MD 20782 virginia.cain@cdc.hhs.gov

Camara Phyllis Jones, MD, MPH, PhD

Research Director on Social Determinants of Health and Equity
National Center for Chronic Disease

Prevention and Health Promotion 4770 Buford Highway, NE, Mailstop K-67 Atlanta, GA 30341 camara.jones@cdc.hhs.gov

George W. Roberts, PhD

Associate Director for Health Equity National Center for Health Marketing 1600 Clifton Road, NE, Mailstop E21 Atlanta, GA 30333 george.roberts@cdc.hhs.gov

Leandris C. Liburd, PhD, MPH

Director
Office of Minority Health and Health Equity
(Proposed)
1600 Clifton Rd, NE
Mailstop E-67
Atlanta, GA 30333
lel1@cdc.gov

CENTERS FOR MEDICARE AND MEDICAID SERVICES

Denesecia Green

Office of External Affairs and Beneficiary Services 7500 Security Boulevard Baltimore, MD 21244-1850 denesecia.green@cms.hhs.gov

Dennis Wagner

Associate Deputy Director
Office of Clinical Standards and Quality
7500 Security Blvd.
Baltimore, MD 21244
dennis.wagner@cms.hhs.gov

Cheryl Bodden

Health Disparities Team Lead
Office of Clinical Standards and Quality
7500 Security Blvd.
Baltimore, MD 21244
cheryl.bodden@cms.hhs.gov

FOOD AND DRUG ADMINISTRATION

Mary C. Hitch

Senior Policy Advisor
Office of External Relations
10903 New Hampshire Avenue
Silver Spring, MD 20903
mary.hitch@fda.hhs.gov

Michelle Yeboah, DrPH

Acting Director 10903 New Hampshire Avenue Bldg. 32 Room 2329 Silver Spring, MD 20903 michelle.yeboah@fda.hhs.gov

HEALTH RESOURCES AND SERVICES ADMINISTRATION

Regan Crump, MSN, DrPH

Associate Administrator Office of Regional Operations 5600 Fishers Lane, Room 103 Rockville, MD 20857 RCrump@hrsa.gov

Joan Weiss, PhD, RN, CRNP

Director, Division of Diversity and Interdisciplinary Education Bureau of Health Professions 5600 Fishers Lane, Room 9-36 Rockville, MD 20857 iweiss@hrsa.gov

A. Melissa Houston, MD, MPH

Medical Officer
Team Lead, Outreach and Coordination
Office of Health Equity/Office of Special Health
Affairs
5600 Fishers Lane, Room 12-69
Avril.Houston@hrsa.hhs.gov

INDIAN HEALTH SERVICE

Phillip L. Smith, MD, MPH

phillip.smith@ihs.gov

Director
Division of Planning, Evaluation, and Research
Office of Public Health Support
12300 Twinbrook Parkway, Suite 450
Rockville, MD 20852

NATIONAL INSTITUTES OF HEALTH

Diane Adger-Johnson

Minority Health Program Manager
Office of Special Populations and Research
Training
Division of Extramural Activities
National Institute of Allergy and
Infectious Diseases
6700-B Rockledge Drive, Room 2150
Bethesda, MD 20892-7610
dadger@niaid.nih.gov

Lula Beatty, PhD

Director, Special Populations National Institute on Drug Abuse 6001 Executive Boulevard, MSC 9567 Bethesda, MD 20892 Iula.beatty@nih.hhs.gov

Pamela Y. Collins, MD, MPH

Director, Office for Research on Disparities & Global Mental Health
Director, Office of Rural Mental Health Research
National Institute of Mental Health/NIH
6001 Executive Blvd, Room 8125
Bethesda, MD 20892
pamela.collins@nih.hhs.gov

Paul A. Cotton, PhD, RD

Program Director
Health Behavior and Minority Health
Division of Extramural Activities
National Institute of Nursing Research
6701 Democracy Boulevard, Suite 710
One Democracy Plaza
Bethesda, MD 20892-4870
paul.cotton@nih.hhs.gov

Irene Dankwa-Mullan MD, MPH

Director, Office of Innovation and Program Coordination National Institute on Minority Health and Health Disparities, National Institutes of Health 6707 Democracy Blvd. Suite 800 Bethesda, MD 20892-5465 dankwamullani@mail.nih.gov

Patrice Desvigne-Nickens, MD

Program Director
Heart Failure and Arrhythmias Branch
National Heart, Lung and Blood Institute
6701 Rockledge Drive, Room 8044
Bethesda, MD 20892-4870
patrice.desvignenickens@nih.hhs.gov

Regina Smith James, MD

Acting Director, Division of Special Populations Eunice Kennedy Shriver National Institute of Child Health and Human Development 6100 Executive Boulevard, Suite 5E03 Bethesda, MD 20892 regina.james@nih.hhs.gov

Carmen P. Moten, PhD, MPH

Program Director, Center to Reduce Cancer Health Disparities, National Cancer Institute 6116 Executive Blvd, Suite 602, MSC 8341 Rockville, Maryland 20852-8341 cmoten@mail.nih.gov

Shobha Srinivasan, PhD

Health Disparities Research Coordinator Division of Cancer Control Population Sciences National Cancer Institute 6130 Executive Boulevard, Room 6126 Rockville, MD 20852 shobha.srinivasan@nih.hhs.gov

Martina V. Taylor

Senior Advisor for Implementation Science
Office of the Director
Division of Cancer Control and Population
Sciences
National Cancer Institute
National Institutes of Health
6130 Executive Blvd (EPN), Room 6148, MSC
7339
Bethesda, MD 20892-7339
martina.taylor@nih.gov

SUBSTANCE ABUSE AND MENTAL HEALTH SERVICES ADMINISTRATION

Trina Dutta, MPP, MPH

Public Health Analyst
Substance Abuse and Mental Health Service
Administration
1 Choke Cherry Drive, Room 6-1076
Rockville, MD 20857
Trina.dutta@samhsa.hhs.gov

Larke Nahme Huang, PhD

Senior Advisor on Children
Office of the Administrator
One Choke Cherry Drive, Room 8-1051
Rockville, MD 20857
larke.huang@samhsa.hhs.gov

OS/IMMEDIATE OFFICE OF THE SECRETARY/ OFFICE ON DISABILITY

Rosaly Correa-de-Araujo, MD, MSc, PhD Deputy Director Office on Disability, Office of the Secretary U.S. Department of Health and Human Service 200 Independence Avenue, SW, 637D Washington, DC 20201 rosaly.correa@hhs.gov

OS/ASSISTANT SECRETARY FOR PLANNING AND EVALUATION

Wilma Mishea Tilson, PhD, MPH

Senior Health Policy Analyst
Office of Health Policy
200 Independence Avenue, SW, Room 447D
Washington, DC 20201
(202) 205-8841
wilma.tilson@hhs.gov

OS/OFFICE FOR CIVIL RIGHTS

Kenneth D. Johnson, Esq.

Chief, Section 111
Civil Rights Division
200 Independence Avenue, SW, Room 515F
Washington, DC 20201
kenneth.d.johnson@hhs.gov

OS/OFFICE OF THE GENERAL COUNSEL

Jo An Rochez

Senior Attorney 5600 Fishers Lane, Room 4A-53 Rockville, MD 20857 joan.rochez@hhs.gov

OFFICE OF DISEASE PREVENTION AND HEALTH PROMOTION

Carter Blakey

Senior Public Health Advisor 1101 Wootton Parkway, Suite LL100 Rockville, MD 20852 (240) 453-8254 carter.blakey@hhs.gov

Yen Luong, RS, MPH

1101 Wootton Parkway, Suite LL100 Rockville, MD 20852 (240) 453-8277 yen.luong@psc.hhs.gov

OFFICE OF HIV/AIDS POLICY

Christopher H. Bates, MPA

Executive Director
Presidential Advisory Council on HIV/AIDS

200 Independence Avenue, SW, Room 736E Washington, DC 20201 (202) 690-5560 cbates@osophs.dhhs.gov

OS/OFFICE OF THE NATIONAL COORDINATOR

David Hunt, MD

Medical Director
Office of Provider Adoption Support, ONC
330 C Street, SW
Washington, DC 20201
(202) 205-5105
davidr.hunt@hhs.gov

OFFICE OF MINORITY HEALTH

Monica Baltimore

Special Assistant to the Deputy Assistant Secretary for Minority Health 1101 Wootton Parkway, Suite 600 Rockville, MD 20852 (240) 453-2882 monica.baltimore@hhs.gov

Mirtha Beadle, MPA

Deputy Director 1101 Wootton Parkway, Suite 600 Rockville, MD 20852 (240) 453-2882 mirtha.beadle@hhs.gov

Blake Crawford

Director, Division of Information and Education 1101 Wootton Parkway, Suite 600 Rockville, MD 20852 (240) 453-6905 blake.crawford@hhs.gov

CDR David Dietz, MHA, MSW

1101 Wootton Parkway, Suite 600 Rockville, MD 20852 (240) 453-6157 david.dietz@hhs.gov

Dorothy Kelly

Regional Minority Health Consultant Public Ledger Building, Suite 436 150 S. Independence Mall West Philadelphia, PA 19106-3499 (215) 816-4618 dorothy.kelly@hhs.gov

Arlene Lester, DDS

Regional Minority Health Consultant 61 Forsyth Street, SW, Suite 5B-59 Atlanta, GA 30303-8909 (404) 532-7905 or 7888 arlene.lester@hhs.gov

Guadalupe Pacheco

Special Assistant to Deputy Assistant Secretary for Minority Health 1101 Wootton Parkway, Suite 600 Rockville, MD 20852 (240) 453-6174 guadalupe.pacheco@hhs.gov Rochelle Rollins, PhD, MPH
Director, Division of Policy and Data
1101 Wootton Parkway, Suite 600
Rockville, MD 20852
(240) 453-6177
rochelle.rollins@hhs.gov

OFFICE OF WOMEN'S HEALTH

Frances Ashe-Goins, RN, MPH
Deputy Director
200 Independence Avenue, SW, Room 712E
Washington, DC 20201
(202) 690-6373
frances.ashe-goins@hhs.gov

OFFICE OF MINORITY HEALTH

Office of Public Health and Science/Office of the Secretary
U.S. Department of Health and Human Services
National Health Disparities Visionary Panel
Gaylord National Resort and Convention Center
National Harbor, MD
November 6 – 7, 2008

Participant List

Patricia M. Adams, MPH, BAN, RN

Assistant Commissioner
Minnesota Health Department
P.O. Box 64975
St. Paul, MN 55164-0975
patricia.adams@state.mn.us

Sergio Aguilar-Gaxiola, MD, PhD

Director
Center for Reducing Health Disparities
2921 Stockton Boulevard, Suite 1400
Sacramento, CA 95817
sergio.aguilar-gaxiola@ucdmc.ucdavis.edu

Carolyn Barley Britton, MD, MS

Past President
National Medical Association
710 West 168th Street
New York, NY 10032
cbb5@columbia.edu

Teresita Batayola

Executive Director
International Community Health Services
720 8th Avenue South, Suite 100
Seattle, WA 98104
teresitab@ichs.com

Mirtha Beadle, MPA

Deputy Director Office of Minority Health 1101 Wootton Parkway, Suite 600 Rockville, MD 20852 mirtha.beadle@hhs.gov

Cheryl Boyce, MS

Executive Director
Ohio Commission on Minority Health
77 South High Street, 7th Floor
Columbus, OH 43215
cheryl.boyce@ocmh.state.oh.us

Jeffrey Caballero, MPH

Executive Director
Association of Asian Pacific Community Health
Organizations
300 Frank H. Ogawa Plaza, Suite 620
Oakland, CA 94612
jeffc@aapcho.org

Sandra Crewe, MSW, PhD

Assistant Dean and Associate Professor Howard University School of Social Work 601 Howard Place, NW, Room 216 Washington, DC 20059 secrewe@howard.edu

▶ APPENDIX C

Bonnie Duran, DrPH

Associate Professor
Indigenous Wellness Research Institute
Department of Health Services
University of Washington School of Public Health
and Community Medicine
1959 NE Pacific Street
Room H680, Box 357660
Seattle, WA 98195-7660
bonduran@u.washington.edu

Howard Gordon, MD

Associate Professor of Medicine
University of Illinois at Chicago, Institute for
Health Research and Policy
1747 W. Roosevelt Road,
Mail Room 558, MC 275
Chicago, IL 60608
hsg@uic.edu

Melissa Hansen, MS

Senior Health Policy Analyst
National Conference of State Legislatures
7700 E. First Place
Denver, CO 80230
melissa.hansen@ncsl.org

Gerald Hill, MD

President
Association of American Indian Physicians
1225 Sovereign Row, Suite 103
Oklahoma City, OK 73108
mknight@aaip.org

Rose Marie Martinez, ScD

Director
Population Health and Public Health Practice
Institue of Medicine
The National Academies
500 Fifth Street, NW
Washington, DC 20001
rmartinez@nas.edu

Stephanie McGencey, PhD

Executive Director
Grant Makers for Children, Youth and Families
8757 Georgia Avenue, Suite 540
Silver Spring, MD 20910
smcgencey@gcyf.org

Shirley Nathan-Pulliam, RN

Delegate
State of Maryland
House Office Building
Six Bladen Street, Room 309
Annapolis, MD 21401
shirley.nathan.pulliam@house.state.md.us

Martha Okafor, PhD, MA, CSM, MPA

Deputy Director
Division of Public Health
Georgia State Department of Human Resources
Two Peachtree Street, NW, Suite 15-460
Atlanta, GA 30303
marthaokafor@sbcglobal.net

Elena Rios, MD, MSPH

President and CEO National Hispanic Medical Association 1411 K Street, NW, Suite 1100 Washington, DC 20005

Penelope Royal, PT, MSW

Director
Office of Disease Prevention and Health
Promotion
1101 Wootton Parkway, Suite LL 100
Rockville, MD 20852
penelope.royall@hhs.gov

Joy Smith, MPH

Executive Director National Association of State Offices of Minority Health

David Takeuchi, PhD

Associate Dean for Research School of Social Work University of Washington 4101 15th Avenue, NE Seattle, WA 98105-6299 dt5@u.washington.edu

Sora Park Tanjasiri, DrPH, MPH

Associate Professor
Department of Health Science
California State University, Fullerton
800 N. State College Boulevard
P.O. Box 6870m, KHS 129
Fullerton, CA 92834-6780
stanjasiri@fullerton.edu

Ho Tran, MD, MPH President and CEO Asian and Pacific Islander American Health Forum 450 Sutter Street, Suite 600 San Francisco, CA 94108 htran@apiahf.org

Kathie Westpheling, MPH

Executive Director
Association of Clinicians for the Underserved
1420 Spring Hill Road, Suite 600
McLean, VA 22102
westpheling@gmail.com

Victor Tofaeono, MD, FACS

Assistant Medical Director Lyndon Baines Johnson Tropical Medical Center P.O. Box 997343 Pago Pago, AS 96799 terenuku@yahoo.com

OFFICE OF MINORITY HEALTH

Office of Public Health and Science/Office of the Secretary U.S. Department of Health and Human Services

Contributors to the Implementation, Evaluation and National Health Disparities Plan Consensus Meetings

July / August 2009 Washington, DC

Henry Acosta, MA, MSW, LSW

Executive Director
National Resource Center for Hispanic
Mental Health
3575 Quakerbridge Road
Neuman Building, Suite 102
Mercerville, NJ 08619
hacosta@nrchmh.org

Diane Adger-Johnson

Minority Health Program Manager
Office of Special Populations and
Research Training
Division of Extramural Activities
National Institute of Allergy and
Infectious Diseases
National Institutes of Health
6700-B Rockledge Drive, Room 2150
Bethesda, MD 20892-7610
dadger@niaid.nih.gov

Nina Agbayani Grewe, RN

Director of Programs
Association of Asian Pacific Community
Health Organizations
300 Frank H. Ogawa Plaza, Suite 620
Oakland, CA 94612
nagrewe@aapcho.org

Chip Allen, MPH

Health Equity Coordinator Office of Healthy Ohio Ohio Department of Health 246 North High Street Columbus, OH 43215 chip.allen@odh.ohio.gov

Donna Antoine-Lavigne, PhD, MSEd, MPH

Jackson Heart Study Partnership for Community Awareness and Health Education Jackson State University 350 Woodrow Wilson Drive, Suite 701 Jackson, MS 39213 donna.a.antoinelavigne@jsums.edu

Mara Baer, MPH

Director
Federal Relations
BlueCross BlueShield Association
1310 G Street, NW
Washington, DC 20005
mara.baer@bcbsa.com

Monica Baltimore

Special Assistant to Deputy Assistant Secretary for Minority Health 1101 Wootton Parkway, Suite 600 Rockville, MD 20852 Monica.baltimore@hhs.gov

▶ APPENDIX D

Magda Barini-Garcia, MD, MPH, CAPT USPHS

Senior Medical Advisor
HRSA Office of Minority Health
5600 Fishers Lane, Room 7-29
Rockville, MD 20857
magda.barini-garcia@hrsa.hhs.gov

Carolyn Barley Britton, MD, MS

Past President
National Medical Association
710 West 168th Street
New York, NY 10032
cbb5@columbia.edu

Sharon Barrett, MS, PhD

Consultant 10534 Green Mountain Circle Columbia, MD 21044 semily1@msn.com

Christopher Bates

Director
Office of HIV/AIDS Policy
U.S. Department of Health and Human Services
200 Independence Avenue, SW, Room 443H
Washington, DC 20201
christopher.bates@hhs.gov

Ignatius Bau, JD

Program Director California Endowment 1111 Broadway, 7th Floor Oakland, CA 94607 ibau@calendow.org

Mirtha Beadle, MPA

Deputy Director Office of Minority Health 1101 Wootton Parkway, Suite 600 Rockville, MD 20852 mirtha.beadle@hhs.gov

Don Beck, MD

BlueCross BlueShield Association c/o National Business Group on Health 51 F Street, NW, Suite 601 Washington, DC 20002 don.beck@bcbsa.com

Joseph Betancourt, MD, MPH

Director
The Disparities Solutions Center
Massachusetts General Hospital
c/o National Business Group on Health
51 F Street, NW, Suite 601
Washington, DC 20002
jbetancourt@partners.org

Marty Blank

President
Institute for Educational Leadership
4455 Connecticut Avenue, NW, Suite 310
Washington, DC 20008
blankm@iel.org

Stacy Bohlen, MA

Executive Director National Indian Health Board 926 Pennslyvania Avenue, NW Washington, DC 20003 sbohlen@nihb.org

Cheryl Boyce, MS

Executive Director
Ohio Commission on Minority Health
77 South High Street, 7th Floor
Columbus, OH 43215
cheryl.boyce@ocmh.state.oh.us

Jahmal Boyd

Director

Office of Health Equity

Pennsylvania Department of Health

Health and Welfare Building, Room 628

625 Forster Streets

Harrisburg, PA 17120-0701

jamboyd@state.pa.us

Diane Brown, PhD

University of Medicine and Dentistry of New

Jersey, School of Public Health

c/o National Business Group on Health

51 F Street, NW, Suite 601

Washington, DC 20002

browndi@umdnj.edu

Lovetta Brown, MD, MPH

Director

Office of Health Disparity

Mississippi Department of Health

570 East Woodrow Wilson Boulevard, Osborne

120

Jackson, MS 39215-1700

lbrown@msdh.state.ms.us

Zaneta Brown, PhD

Program Director

BET Foundation, Inc.

1235 W Street, NE

Washington, DC 20018

zaneta.brown@bet.net

Joyce Buckner-Brown, PhD, MHS, RRT

Health Scientist

Division of Adult and Community Health

National Center for Chronic Disease Prevention

and Health Promotion

Centers for Disease Control and Prevention

4770 Buford Highway NE, Mailstop K30

Atlanta, GA 30341

joyce.bucknerbrown@cdc.hhs.gov

Jessica Burger, RN

Director of Government Relations

National Indian Health Board

926 Pennsylvania Avenue, SE

Washington, DC 20003

jburger@nihb.org

Kim Byas, MPH

M&M Committee Member

National Rural Health Association

One North Franklin

Chicago, IL 60606

kbyas@aha.org

Patricia Carr

Chief

Department of Health and Social Services

Health Planning and Systems Development

360 Main Street, P.O. Box 110601, Room 530

Juneau, AK 99811-0601

patricia.carr@alaska.gov

Lori Carter-Edwards, PhD

Director of Health Promotion and

Disease Prevention

Division of Community Health

Department of Community and Family Medicine

Duke Translational Medicine Institute

411 West Chapel Hill Street, 3rd Floor

DUMC Box 104425

Durham, NC 27710

lori.c.edwards@duke.edu

David Chavis, PhD

CEO/Principal Associate

Community Science

438 North Frederick Avenue, Suite 315

Gaithersburg, MD 20877

dchavis@communityscience.com

▶ APPENDIX D

Karen Cherfils, MPH
Operations Coordinator
Frontline Solutions
187 Waverly Avenue

Brooklyn, NY 11205

kcherfils@frontlinesol.com

Claude Marie Colimon, MS, RD, CDN

Regional Minority Health Coordinator

Office of Minority Health

26 Federal Plaza, Room 3835

New York, NY 10278

claude.colimon@hhs.gov

Pamela Collins, MD, MPH

Associate Director for Special Populations

Director, Office for Special Populations and

Global Mental Health

Director, Office of Rural Mental Health Research

National Institute of Mental Health

National Institutes of Health

6001 Executive Boulevard. Room 8125

Bethesda, MD 20892

pamela.collins@nih.gov

William Cooney

President

Southeast Pulaski County Coalition

10411 Higgins Switch Road

Little Rock, AR 72206

Llewellyn J. Cornelius, PhD, LCSW

Professor

University of Maryland

School of Social Work

525 West Redwood Street

Baltimore, MD 21201

lcornelius@ssw.umaryland.edu

Paul A. Cotton, PhD, RD

Program Director

Health Behavior and Minority Health

Division of Extramural Activities

National Institute of Nursing Research

National Institutes of Health

6701 Democracy Boulevard, Suite 710

One Democracy Plaza

Bethesda, MD 20892-4870

paul.cotton@nih.hhs.gov

Ryan Crowley

Senior Analyst

American College of Physicians

190 N. Independence Mall West

Philadelphia, PA 19106-1572

rcrowley@acponline.org

Alba Cruz-Davis, PhD, MPH

Ready Systems Manager

Thrive in 5: Boston

Boston Medical Center

725 Massachusetts Avenue, Mezzanine SW

Boston, MA 02118-2393

alba.cruz-davis@bmc.org

Arisa Batista Cunningham, MBA

Vice President

Global Diversity

Johnson & Johnson Comprehensive Care and

Surgical Care Groups

501 George Street, JH-2129

New Brunswick, NJ 08901

acunning@its.jnj.com

Stacey Cunningham, MSW, MPH

Executive Director

National Healthy Start Association

2030 M Street, NW, Suite 350

Washington, DC 20036

scunningham@nationalhealthystart.org

Lauren Darensbourg, MPH

Office of Minority Health 1101 Wootton Parkway, Room 600 Rockville, MD 20852 lauren.darensbourg@hhs.gov

John Davies-Cole, PhD, MPH

Bureau Chief
Bureau of Epidemiology and
Health Risk Assessment
District of Columbia Department of Health
825 North Capitol Street, NE, Room 3137
Washington, DC 20002
john.davies-cole@dc.gov

Michelle Davis

Deputy Regional Health Administrator, Region III U.S. Department of Health and Human Services 150 S. Independence Mall West, Suite 436 Philadelphia, PA 19106 michelle.davis@ hhs.gov

Liz DeLima

National Senior Manager American Heart Association 7272 Greenville Avenue Dallas, TX 75231 liz.delima@heart.org

David Dietz

Policy Analyst
Office of Minority Health
1101 Wootton Parkway, Room 600
Rockville, MD 20852
david.dietz@hhs.gov

Gayle Dine'Chacon, MD

Associate Professor
Family and Community Medicine, MSC 095040
One University of New Mexico
Albuquerque, NM 87131
gdchacon@salud.unm.edu

Kathy Durbin, CEHP

H-E-B Grocery Company c/o National Business Group on Health 51 F Street, NW, Suite 601 Washington, DC 20002 durbin.kathy@heb.com

Herman Ellis, MD, MPH, FACPM

Director
Delaware Department of Health
and Social Services
Division of Public Health
417 Federal Street, P.O. Box 637
Dover, DE 19903
herman.ellis@state.de.us

Carl Ellison

Vice President and Chief Operating Officer Indiana Minority Health Coalition 3737 North Meridan Street, Suite 300 Indianapolis, IN 46208 c.ellison@imhc.org

Cheryl Lynn Fajardo, MPH

Regional Minority Health Coordinator Office of Minority Health JFK Federal Building, Suite 2126 Boston, MA 02203 cheryl.fajardo@hhs.gov

► APPENDIX D

Marie Fallon, MHSA, EdD

Executive Director
National Association of Local Boards of Health
1840 East Gypsy Lane Road
Bowling Green, OH 43402
marie@nalboh.org

Kaytura Felix, MD

Chief Medical Officer
Clinical Quality Data Branch
Health Resources and Services Administration
U.S. Department of Health and Human Services
5600 Fishers Lane
Rockville, MD 20857
kaytura.felix@hrsa.hhs.gov

Mary Fischietto

Program Analyst National Institutes of Health 6130 Executive Boulevard Rockville, MD 20852 mary.fischietto@nih.hhs.gov

Yvette Fryar

Public Health Analyst
Health Resources and Services Administration
U.S. Department of Health and Human Services
5600 Fishers Lane, Room 6C-26
Rockville, MD 20857
yvette.fryar@hrsa.hhs.gov

Miryam Gerdine

Office of Minority Health
U.S. Department of Health and Human Services
1101 Wootton Parkway, Room 600
Rockville, MD 20852
m.gerdine@hhs.gov

James Gooch, DrPH

Interim Director
National Association of
State Offices of Minority Health
1110 Navaho Drive, Suite 510
Raleigh, NC 27609
jjgooch@earthlink.net

Sharon Goolsby, RN

Director Center for Health Disparities 1000 SW Jackson, Suite 540 Topeka, KS 66612 sgoolsby@kdhe.state.ks.us

Howard Gordon, MD

Associate Professor of Medicine
University of Illinois at Chicago, Institute for
Health Research and Policy
1747 W. Roosevelt Road, Mail Room 558, MC
275
Chicago, IL 60608
hsg@uic.edu

April Hale

Communications & Legislative Specialist NCAI 1516 P Street, NW Washington, DC 20005 ahale@ncai.org

Esther Han, MPH

Senior Health Care Analyst NCQA 1100 13th Street, NW, Suite 1000 Washington, DC 20005 han@ncqa.org

Melissa Hansen, MS

Senior Health Policy Analyst
National Conference of State Legislatures
7700 E. First Place
Denver, CO 80230
melissa.hansen@ncsl.org

Laura Hardcastle

Chief
Office of Multicultural Health
California Department of Public Health
Department of Health Care Services
1501 Capitol Avenue, Suite 6017
P.O. Box 997413, MS 0022
Sacramento, CA 95899-7413
laura.hardcastle@dhcs.ca.gov

John Mosely Hayes, DrPH, MBA, MSPH

Tribal Epidemiology Center United South and Eastern Tribes, Inc 711 Stewarts Ferry Pike, Suite 100 Nashville, TN 37214 john.hayes@ihs.gov

Charlene Hickman

Minority Health Program Coordinator
West Virginia Department of Health and Human
Resources, Bureau for Public Health
350 Capitol Street, Room 206
Charleston, WV 25301
charlene.m.hickman@wv.gov

Kristin Hill, MHSA

Great Lakes Inter-Tribal Council Tribal Epidemiology Center 2932 Highway, 47 N, P.O. Box 9 Lac Du Flambeau, WI 54538 khill@glitc.org

Linda Holmes, MPA

Executive Director
Office of Minority and Multicultural Health
New Jersey Department of Health and Senior
Services
John Fitch Plaza, P.O. Box 360
Trenton, NJ 08625-0360
linda.holmes@doh.state.nj.us

Antoinette Holt

Director
Office of Minority Health
Indiana State Department of Health
Two North Meridian Street, Section 3A
Indianapolis, IN 46204
aholt@isdh.in.gov

Phyllis Howard

Director
Office for the Elimination of Health Disparities
North Dakota Department of Health
600 East Boulevard Avenue, Department 301
Bismarck, ND 58505-0200
phahoward@nd.gov

Larke Nahme Huang, PhD

Senior Advisor on Children
Office of the Administrator
Substance Abuse and Mental Health Services
Administrator
One Choke Cherry Drive, Room 8-1051
Rockville, MD 20857
larke.huang@samhsa.hhs.gov

▶ APPENDIX D

Carlessia A. Hussein, RN, DrPh

Director

Minority Health and Health Disparities and Cigarette Restitution Fund Program Department of Health & Mental Hygiene 201 West Preston Street, Room 500 Baltimore, MD 21201 husseinc@dhmh.state.md.us

Alvin Jackson, MD

State Health Official Ohio Department of Health 246 North High Street Colombus, OH 43215 alvin.jackson@odh.ohio.gov

Camara Jones, MD, MPH, PhD

Research Director on Social Determinants of Health and Equity Centers for Disease Control and Prevention 4770 Buford Highway NE. Mailstop K-67 Atlanta, GA 30341 770-4885268 cdi9@cdc.gov

Kien Lee, PhD

Principal Associate
Community Science
438 North Frederick Avenue, Suite 315
Gaithersburg, MD 20877
Kien@communityscience.com

Barbara Lee Jackson, MPH

Executive Director Virgin Islands Perinatal Incorporated P.O. Box 698 Christiansted, USVI 00821-0698 vipistx@yahoo.com

Regina Smith James, MD

Acting Director
Division of Special Populations
Eunice Kennedy Shriver National Institute of
Child Health and Human Development
National Institutes of Health
6100 Executive Boulevard, Suite 5E03
Bethesda, MD 20892
regina.james@nih.hhs.gov

Calvin Johnson

Director
Court Services and Offender Supervision Agency
633 Indiana Avenue, NW
Washington, DC 20004-2902
calvin.johnson@csosa.gov

Fern Johnson-Clarke, PhD

Chief

Research and Analysis Division
District of Columbia Department of Health
825 North Capitol Street, NE, Suite 2100
Washington, DC 20002
fern.johnson-clarke@dc.gov

Camara Phyllis Jones, MD, MPH, PhD

Research Director on Social Determinants of Health and Equity National Center for Chronic Disease Prevention and Health Promotion Centers for Disease Control and Prevention 4770 Buford Highway, NE, Mailstop K-67 Atlanta, GA 30341

camara.jones@cdc.hhs.gov

Lovell Allan Jones, PhD

Professor and Director
Center for Research on Minority Health
Department of Health Disparities Research
P.O. Box 301402
Houston, TX 77230-1420
lajones@mdanderson.org

Dallice Joyner, HEd, MEd

Executive Director
Northern Virginia AHEC
3131A Mount Vernon Avenue
Alexandria, VA 22305
djoyner@nvahec.org

Dorothy Kelly

Regional Minority Health Coordinator
Office of Minority Health
Public Ledger Building
150 S. Independence Mall West, Suite 436
Philadelphia, PA 19106-3499
dorothy.kelly@hhs.gov

Howard Koh, MD, MPH

Assistant Secretary for Health U.S. Department of Health and Human Services 200 Independence Avenue, SW, Room 7-716 G Washington, DC 20201 howard.koh@hhs.gov

Bruce Kozlowski

Maryland Health Care Commission c/o National Business Group on Health 51 F Street, NW, Suite 601 Washington, DC 20002 bkozlowski@mhcc.state.md.us

Beth Landon, MBA, MHA

Director

Alaska Center for Rural Health Association University of Alaska Anchorage 3211 Providence Drive, DPL 404 Anchorage, AK 99508-4614 anbml@uaa.alaska.edu

Danielle Lawerence, MPH

Consultant
Frontline Solutions
187 Waverly Avenue
Brooklyn, NY 11205
dlawrenc@bu.edu

Kien Lee, PhD

Principal Associate Community Science 438 North Frederick Avenue, Suite 315 Gaithersburg, MD 20877 kien@communityscience.com

Arlene Lester, PhD

Regional Minority Health Consultant Office of Minority Health 61 Forsyth Street, SW, Suite 5B-95 Atlanta, GA 30303 arlene.lester@hhs.gov

Rhonda Litt

Executive Director Louisiana Primary Care Association 4550 North Boulevard Baton Rouge, LA 70806 rhonda@lpca.net

▶ APPENDIX D

Kawika Liu, MD, PhD, JD Interim Coordinator Office of Health Equity 1250 Punchbowl Street Honolulu, HI 96813 kawika.liu@doh.hawaii.gov

Jacqueline Lucas, MPH

Senior Health Statistician National Center for Health Statistics, CDC 3311 Toledo Road, Room 2402 Hyattsville, MD 20782 jlucas@cdc.gov

Gale Marshall

Owner Two Feathers Management 142 Big Tree Lane Canton, NC 28716 galemarshall@mac.com

Edward Martinez, MS

Senior Consultant
National Association of Public Hospitals and
Health Systems
317 Terrace Avenue
Viroqua, WI 54665-1827
edwardm20@aol.com

Rose Marie Martinez, ScD

Director
Population Health and Public Health Practice
Institue of Medicine
The National Academies
500 Fifth Street, NW
Washington, DC 20001
rmartinez@nas.edu

Robert A. Mays, Jr., PhD

Chief
Office of Rural Mental Health Research
National Institute of Mental Health
National Institutes of Health
6001 Executive Boulevard, Room 8128
Bethesda, MD 20892
robert.mays@nih.hhs.gov

Lucretia McClenney

Director
Center for Minority Veterans
U.S. Department of Veterans Affairs
810 Vermont Avenue, NW
Washington, DC 20420
lucretia.mcclenney@va.gov

Kimberly McCoy-Daniels, MSPH, CHES

Director

Office for the Elimination of Health Disparities Texas Health and Human Services Commission 4900 North Lamar Boulevard, Mail Code 1910 Austin, TX 78751 kimberly.mccoy-daniels@hhsc.state.tx.us

Ila McFadden, DVM

Faith Coordinator
African Methodist Episcopal Church
P.O. Box 24
Olanta, SC 29114
lantana54@aol.com

Zipatly Mendoza, MPH

Office Chief Arizona Health Disparities Center Office of Health Systems Development 1740 West Adams Street, Room 410 Phoenix, AZ 85007 mendozz@azdhs.gov

Averette Mhoon Parker, MD

President and CEO
Access to Racial and Cultural Health Institute
4093 Diamond Ruby, 7-298
St. Croix, USVI 00820
amhoonparker@aol.com

M. Valerie Mills, PhD, MSW, MS Senior Public Health Advisor

Office of Policy, Planning, and Budget 1 Choke Cherry Drive, Room 8-1007 Rockville, MD 20857 MValerie.mills@samhsa.hhs.gov

Meenoo Mishra, MS

Senior Analyst
Health Equity Association of State and
Territorial Health Officials
2232 Crystal Drive, Suite 451
Arlington, VA 22203
mmishra@astho.org

Christine Montgomery

Program Analyst
Office of Minority Health
1101 Wootton Parkway, Room 600
Rockville, MD 20852
christine.montgomery@hhs.gov

Alan Morgan, MPA

Chief Executive Officer
National Rural Health Association
1108 K Street, NW, 2nd Floor
Washington, DC 20005
morgan@nrharural.org

Shirley Nathan-Pulliam, RN

Delegate
State of Maryland
House Office Building
Six Bladen Street, Room 309
Annapolis, MD 21401
shirley.nathan.pulliam@house.state.md.us

Deb Nichols, MD, MPH

Public Health Advisor
Office of Disease Prevention and Health
Promotion
U.S. Department of Health and Human Services
1101 Wootten Parkway, LL100
Rockville, MD 20852
debra.nichols@hhs.gov

Len Nichols, PhD

Director
Health Policy Program
New America Foundation
1899 L Street NW, Suite 400
Washington, DC 20036
nichols@newamerica.net

Martha Okafor, PhD, MA, CSM, MPA

Deputy Director
Division of Public Health
Georgia State Department of Human Resources
Two Peachtree Street, NW, Suite 15-460
Atlanta, GA 30303
marthaokafor@sbcglobal.net

Lorenzo Olivas, MPH

Regional Minority Health Coordinator Office of Minority Health 1961 Stout Street, Room 486 Denver, CO 80294-3538 lorenzo.olivas@hhs.gov

▶ APPENDIX D

Elizabeth Ortiz de Valdez, MD

President, CEO Concillo Latino De Salud 546 East Osborn Road, Suite 22 Phoenix, AZ 85012 drortizdevaldez@aol.com

Guadalupe Pacheco

Special Assistant to the Director Office of Minority Health 1101 Wootton Parkway, Room 600 Rockville, MD 20852 guadalupe.pacheco@hhs.gov

Rubens Pamies, MD

Vice Chancellor for Academic Affairs Dean for Graduate Studies, Professor of Medicine University of Nebraska Medical Center 987810 Nebraska Medical Center Omaha, NE 68198-7810 rpamies@unmc.edu

Christine Patterson, MSW, LCSW

Director Strategic Management Arkansas Office of Minority Health 4815 West Markham Street, Slot 22 Little Rock, AR 72205 christine.patterson@arkansas.gov

Carol Payne, MSN

Operations Specialist
U.S. Department of Housing and Urban
Development
10 South Howard Street, 5th Floor
Baltimore, MD 21201
carol.payne@hud.gov

Lucille Perez, MD

Board Member
African American Health Alliance
6419 Dahlonega Road
Bethesda, MD 20816
Iperez@thecaveinstitute.com

Connie Pledger, EdD

Executive Director, ICDR
National Institute on Disability and
Rehabilitation Research
U.S. Department of Education
550 12th Street, SW, Room 6039
Washington, DC 20204
connie.pledger@ed.gov

Othelia Pryor, PhD, MBA

Executive Director
Michigan Minority Health Coalition
P.O. Box 4654
East Lansing, MI 48826
michiganmhc@yahoo.com

Barbara Pullen-Smith, MPH

Board Chairman
NASOMH
1110 Navaho Drive, Suite 510
Raleigh, NC 27609
barbara.pullen-smith@ncmail.net

Owen Quinonez, MD, MHA

Director
Center for Multicultural Health, Office of Minority
Health
Utah Department of Health Community and
Family Health Services
P.O. Box 142001
Salt Lake City, UT 84114-2001
oquinone@utah.gov

Jamila Rashid, PhD, MPH
Associate Director for Minority Health
Office of Minority Health
1101 Wootton Parkway, Room 600
Rockville, MD 20852
jamila.rashid@hhs.gov

Karen Reed, MA

Director
Division of Health Equity
Office of Minority and Public Health Policy
Virginia Department of Health
109 Governor Street, Suite 1016 East
Richmond, VA 23219
karen.reed@vdh.virginia.gov

Joan Reede, MD, MPH, MBA
Dean for Diversity and Community Partnership
The Office for Diversity and Community
Partnerships
Harvard Medical School
164 Longwood Avenue, Room 210
Boston, MA 02115
joan reede@hms.harvard.edu

Alicia Richmond-Scott, MSW

Acting Director
Office of Adolescent Pregnancy Program
Office of Population Affairs
1101 Wotton Parkway, Suite 700
Rockville, MD 20852
alicia.richmond@hhs.gov

Marguerite Ro, DrPh

Deputy Director of Policy and Programs
Asian and Pacific Islander American Health Forum
450 Sutter Street, Suite 600
San Fancisco, CA 94108
mro@apiahf.org

Alma Roberts, MPH, FACHE
President and CEO
Baltimore City Healthy Start, Inc.
2521 N. Charles Street
Baltimore, MD 21218
alma.roberts@baltimorecity.gov

George W. Roberts, PhD

Associate Director for Health Equity National Center for Health Marketing 1600 Clifton Road, NE, Mailstop E21 Atlanta, GA 30333 george.roberts@cdc.hhs.gov

Mia Robinson

President It Takes a Village Foundation 3550 Carriage Hill Circle Randallstown, MD 21133 Itavf09@aol.com

Sullivan Robinson

Executive Director
Trinity Development Corporation
7005 Piney Branch Road, NW
Washington, DC 20012
sullivanrobinson@msn.com

Rochelle Rollins, PhD, MPH

Director
Division of Policy and Data
Office of Minority Health
1100 Wootton Parkway, Room 600
Rockville, MD 20852
rochelle.rollins@hhs.gov

Michael O. Royster, MD, MPH, FACPM

Director

Office of Minority Health and Public Policy, Virginia Department of Health

109 Governor Street

Suite 1016

Richmond, VA 23219

michael.royster@vdh.virginia.gov

Charmaine Ruddock, MS

Project Director

New York REACH Center of Excellence to

Eliminate Disparities

16 East 16th Street

New York, NY 10003

hsg@uic.edu

Ronald Sagudan

AAPI Veterans Liaison

Center for Minority Veterans

U.S. Department of Veterans Affairs

810 Vermont Avenue

Washington, DC 20420

ronald.sagudan@va.gov

Alok Sarwal, PhD

Executive Director

Colorado Asian Health Education and Promotion

6795 East Tennessee Avenue, Suite 220

Denver, CO 80224

alok.sarwal@cahep.org

Yolanda Savage-Narva, MSEd

Project Director

National Public Health Performance Standards

and Accreditation

National Association of Local Boards of Health

1300 L Street, NW, Suite 800

Washington, DC 20005

yolanda@nalboh.org

Wakina Scott

Orise Fellow

Office of Minority Health

1101 Wootton Parkway, Room 600

Rockville, MD 20852

wakina.scott@hhs.gov

Katie Sellers, DrPH

Senior Director of Performance

Association of State and Territorial Health

Officials

2232 Crystal Drive, Suite 450

Arlington, VA 22203

ksellers@astho.org

Tabeth Sithole

Program Coordinator

Prevention Effectiveness Consortium on Health

Education

2614 Hanriva Court

Dacula, GA 30019

trs2508@yahoo.com

Brian Smedley, PhD

Vice President and Director

Health Policy Institute

Joint Centers for Political and Economic Studies

1090 Vermont Avenue, NW, Suite 1100

Washington, DC 20005

bsmedley@jointcenter.org

Adrienne Smith, PhD, MS, CHES

Public Health Advisor

Office of the Secretary,

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Washington, DC 20201

adrienne.smith@hhs.gov

Lisa Sockabasin, RN, BSN

Director
Office of Minority Health
Maine Department of Health and Human Services
286 Water Street, SHS 11, 8th Floor
Augusta, ME 04333-0011

Robert Spengler, ScD

lisa.sockabasin@maine.gov

Director
Office of Public Health Research
Centers for Disease Control and Prevention
1600 Clifton Road, MSD 72
Atlanta, GA 30333
robert.spengler@cdc.hhs.gov

Suki Terada Ports

Director
Family Health Project
42 Broadway, 20th Floor
New York, NY 10004
sukifhp@crenyc.org

Tricia Tillman, MPH

Administrator
Office of Multicultural Health
800 NE Oregon Street
Portland, OR 97232
tricia.tillman@state.or.us

Anastasia Timothy

Bureau of Health Professions
Health Resources and Services Administration
U.S. Department of Health and Human Services
5600 Fishers Lane
Rockville, MD 20857
anastasia.timothy@hrsa.hhs.gov

Manasi Tirodkar, PhD, MS

National Committee for Quality Assurance 1100 13th Street, NW, Suite 1000 Washington, DC 20005 tirodkar@ncqa.org

Victor Tofaeono, MD, FACS

Assistant Medical Director Lyndon Baines Johnson Tropical Medical Center P.O. Box 997343 Pago Pago, AS 96799 terenuku@yahoo.com

Scott Tomar, DMD, MPH, DrPH

Professor College of Dentistry, University of Florida 1329 SW 16th Street, Suite 5180 P.O. Box 103628 Gainesville, FL 32610 stomar@dental.ufl.edu

Forrest Toms, PhD

Associate Professor Leadership Studies Program North Carolina A&T State University 1601 East Market Street Greensboro, NC 27611 toms_2@charter.net

Leah Trahan, MPH

Program Manager National Business Group on Health 51 F Street, NW, Suite 601 Washington, DC 20002 trahan@businessgrouphealth.org

▶ APPENDIX D

Audrey Trotman, PhD

National Education Program Leader Higher Education Programs U.S. Department of Agriculture 800 9th Street, SW, Room 3252 Waterfront Centre Washington, DC 20024 atrotman@csrees.usda.gov

Nadra Tyus, DrPH

Managing Associate Community Science 438 North Frederick Avenue, Suite 315 Gaithersburg, MD 20877 ntyus@communityscience.com

Carrie Whipper

Program Coordinator
Palmetto Project Heart and Soul
1031 Chucks Dawley Boulevard, Suite 5
Mt. Pleasant, SC 29426
cwhipper@palmettoproject.org

Stefani Wilcox

Program Associate
Leadership Programs
Institute for Educational Leadership
4455 Connecticut Avenue, SW, Suite 310
Washington, DC 20008
wilcoxs@iel.org

Carlis Williams

Southeast Regional Administrator
Administration for Children and Families
U.S. Department of Health and Human Services
61 Forsyth Street, Suite 4M60
Atlanta, GA 30303-8909
carlis.williams@acf.hhs.gov

James Williams, MS, SPHR

Chairman
Intercultural Cancer Council
Pennsylvania Prostate Cancer Coalition
1089 Country Club Road, MC-S
Camp Hill, PA 17011
jimpc2@comcast.net

Phyllis Williams-Thompson

National Manager
Prematurity Campaign Outreach
March of Dimes
1275 Mamaroneck Avenue
White Plains, NY 10605
Pwilliamsthompson@marchofdimes.com

Violet R. H. Woo, MS, MPH

Chief

Diversity Health Bureau of Health Professions
Division of Diversity and
Interdisciplinary Education
Health Resources and Services Administration
U.S. Department of Health and Human Services
5600 Fishers Lane
Rockville, MD 20857
vwoo@hrsa.gov

Wilbur Woodis

Special Assistant
Office of Minority Health
1100 Wootton Parkway, Room 600
Rockville, MD 20852
wilbur.woodis@hhs.gov

Stanley Wooten

Program Assistant
Office of Minority Health
1101 Wootton Parkway, Room 600
Rockville, MD 20852
stanley.wooten@hhs.gov

List of Acronyms

ALLHAT – The Antihypertensive and Lipid Lowering Treatment to Prevent Heart Attack Trial

A-HeFT – The African American Heart Failure Trial

AHRQ – Agency for Healthcare Research and Quality

AI/AN - American Indian and Alaska Native

API – Asian and Pacific Islander

BMI – body mass index

CDC – Centers for Disease Control and Prevention

CMS – Centers for Medicare and Medicaid Services

CNPP – Center for Nutrition Policy and Promotion

CHIP - Children's Health Insurance Program

CKD – Chronic kidney disease

CSDH – Commission on Social Determinants of Health

USDA – Department of Agriculture

HHS – Department of Health and Human Services

HUD – Department of Housing and Urban Development

ESRD - end-stage renal disease

EPA – Environmental Protection Agency

FIHET - Federal Interagency Health Equity Team

FNCS – Food and Nutrition Consumer Services

FNS – Food and Nutrition Service

GED – General Equivalency Diploma

HIT – Health Information Technology

HPSA – Health Professional Shortage Area

HRSA – Health Resources and Services Administration

IHS - Indian Health Service

IOM – Institute of Medicine

IPV – Intimate Partner Violence

LGBT – Lesbian, Gay, Bisexual, and Transgender

LEP – Limited English Proficiency

MEPS – Medical Expenditure Panel Survey

MUA – Medically Underserved Area

MUP – Medically Underserved Population

MSM – Men having sex with men

NBER – National Bureau of Economic Research

NHSC – National Health Service Corps

NHDR – National Healthcare Disparities Report

▶ APPENDIX E

NHQR - National Healthcare Quality Report

NHOPI - Native Hawaiian or Pacific Islander

NIH – National Institutes of Health

RePORT - National Institutes of Health's Research Portfolio Online Reporting Tools

NAPIS – Administration on Aging's Aging Integrated Database and National Aging Program Information System

NIMHHD – National Institute on Minority Health and Health Disparities

NPA – National Partnership For Action to End Health Disparities

CLAS – National Standards on Culturally and Linguistically Appropriate Services

NSDUH - National Survey on Drug Use and Health

NVP – National Visionary Panel

OMH – Office of Minority Health

OHP – Office of Housing Programs

PPACA – Patient Protection and Affordable Care Act, PL 111-148

PHA – Public Housing Authority

NSLP - School Breakfast and the National School Lunch Program

SES – socioeconomic status

WIC – Special Supplemental Nutrition Program for Women Infants and Children

SAMHSA – Substance Abuse and Mental Health Services Administration

SIDS – Sudden Infant Death Syndrome

SNAP – Supplemental Nutrition Assistance Program

WHO – World Health Organization

Executive Summary

OVERVIEW

In 1985, the United States Department of Health and Human Services (HHS) released a landmark report documenting the existence of health disparities for minorities in the United States. It called such disparities, "an affront both to our ideals and to the ongoing genius of American medicine." In the decades since the release of that report much has changed in our society—including significant improvements in health and health services throughout the nation. Nevertheless, health and healthcare disparities continue to exist and, in some cases, the gap continues to grow for racial and ethnic minorities, the poor, and other at-risk populations. Beyond the heavy burden that health disparities represent for the individuals affected, there are additional social and financial burdens borne by the country as a whole. These burdens constitute both ethical and practical mandates to reduce health disparities and achieve health equity.

New approaches and new partnerships are clearly needed to help close the health gap in the United States. The *National Partnership for Action to End Health Disparities* (NPA) was established to mobilize a nationwide, comprehensive, community-driven, and sustained approach to combating health disparities and to move the nation toward achieving health equity. The mission of the NPA is to increase the effectiveness of programs that target the elimination of health disparities through the coordination of partners, leaders, and stakeholders committed to action. The NPA is a critical and innovative step forward in combating health disparities by bringing individuals and organizations within the health sector together with other individuals and organizations whose work influences health.

The initial and primary product of the NPA, the *National Stakeholder Strategy for Achieving Health Equity* (National Stakeholder Strategy) provides an overarching roadmap for eliminating health disparities through cooperative and strategic actions. The other two key components of the NPA include: Blueprints for Action that are aligned with the *National Stakeholder Strategy* and guide action at the local, state, and regional levels; and targeted initiatives that will be undertaken by partners across the public and private sectors in support of the NPA.

In addition to the *National Stakeholder Strategy* launch, HHS jointly issued the first ever departmental health disparities strategic action plan. The HHS Action Plan to Reduce Racial and Ethnic Health Disparities is focused on improving the health status of vulnerable populations across the lifespan. It will assess the impact of all HHS policies and programs on health disparities, promote integrated approaches among HHS agencies, and drive the implementation of evidence-based programs and best practices.

Together, the HHS Strategic Action Plan and the *National Stakeholder Strategy* provide visible and accountable federal leadership while also promoting collaborations among communities, states, tribes, the private sector and other stakeholders to more effectively reduce health disparities.

EXECUTIVE SUMMARY

HEALTH DISPARITIES

The existence of health disparities in the United States has been extensively documented beginning with the 1985 *Report of the Secretary's Task Force on Black and Minority Health*, and continuing on with more recent reports such as the 2002 report from the Institute of Medicine (IOM) (*Unequal Treatment: Confronting Racial and Ethnic Disparities in Health Care*), and the yearly *National Healthcare Quality Reports* and *National Healthcare Disparities Reports* from the U.S. Agency for Healthcare Research and Quality (AHRQ). Earlier reports generally focused on disparities among racial and ethnic minorities and individuals of below average socioeconomic status (SES). However, a body of evidence continues to expand, which documents the existence of other health disparities by, for example, gender, literacy level, sexual orientation or gender identity, disability status, geography, and age. For example, rural and urban areas have significantly different health-related concerns, health risks, and healthcare resources. Individuals at different stages in life may be particularly vulnerable to risk factors for certain adverse health outcomes, which is demonstrated by the fact that adolescents and young adults are particularly at risk for injury deaths, suicide, and illicit drug use. The likelihood of adverse health outcomes for any of these various other populations is often greater when the individuals are from racial or ethnic minority populations.

The list is long for the diseases and related health concerns that are well documented as having significant disparities for certain populations. Examples include, but are not limited to, infant mortality, cardiovascular disease, cancer, HIV/AIDS, diabetes, chronic lower respiratory diseases, viral hepatitis, chronic liver disease and cirrhosis, kidney disease, injury deaths, violence, mental health disorders, and poor oral health.

The causes of health disparities—and the barriers to good health and health care—are multiple and overlapping. Many of the underlying risk factors that contribute to health disparities are the result of a host of interrelated elements that affect individuals across their lifespan, from birth to death. These factors, commonly called "determinants of health," influence the health and well being of individuals and communities for good or ill; together they interact to impact health. The determinants of health can be categorized under four broadly accepted categories:

- Social determinants of health—examples include gender, socioeconomic status, employment status, educational attainment, food security status, availability of housing and transportation, racism, and health system access and quality
- Behavioral determinants of health—examples include patterns of overweight and obesity;
 exercise norms; and use of illicit drugs, tobacco, or alcohol
- Environmental determinants of health—examples include lead exposure, asthma triggers, workplace safety factors, unsafe or polluted living conditions
- Biological and genetic determinants of health—examples include family history of heart disease and inherited conditions such as hemophilia and cystic fibrosis

The significance of the determinants of health has increasingly become a matter of discussion and research, along with the recognition that preventing disease and promoting health—rather than just treating disease once it appears—has tremendous potential for reducing health disparities and improving our nation's health. Placing the emphasis on prevention through, for example, the promotion and support of children and strong families, healthy lifestyles, and healthy working and living conditions has often been undervalued as a means of achieving and maintaining wellness. Efforts to eliminate health disparities must address determinants of health throughout an individual's lifetime. Health status should be of concern to policymakers in all sectors, not just health-related sectors—to develop policies and programs that tackle the fundamental causes of health inequity.

A HEALTH EQUITY STAKEHOLDER STRATEGY

The National Stakeholder Strategy development process was initiated and sponsored by OMH and consisted of a series of activities that engaged the wisdom of the multitude of individuals on the ground; in communities; in local, state and tribal organizations; in government agencies; and in places of education, business, and healthcare delivery—in short, the experts in efforts to reduce health disparities throughout the country.

Using a "bottom up" approach—thereby vesting those at the front line of fighting health disparities with the responsibility of identifying and helping to shape core actions for a coordinated national response to ending health disparities—the development process included the following:

Select comments from Regional Conversation participants

- "This Regional Conversation created a wonderful opportunity for each participant to have a voice."
- "I loved being a part of this creative process."
- "I was able to objectively look at our current programs and to be open to new ideas."
- "This experience reminded us all that there is most definitely a need for information sharing between organizations in order to end health care disparities."
- "It's critical to know who our partners are in our efforts to eliminate health disparities. Listening to perspectives from nontraditional partners is essential for applying new ideas."
- A national summit of nearly 2,000 leaders who were challenged to consider how best to collectively take action to effectively and efficiently reduce health disparities and advance health equity. OMH responded to the shared concerns of the Summit participants and formulated a draft version of the goals and principles of the NPA.
- A series of "Regional Conversations" with stakeholders in the ten HHS health regions in order to define, refine, and collaborate on a plan to eliminate health disparities through cooperative and strategic actions
- A variety of **focused stakeholder meetings** sponsored by OMH to analyze input that had been received—in order to finalize NPA and *National Stakeholder Strategy* goals, principles, and strategies

- An extended opportunity for public review and incorporation of public input into the NSS during
 which the draft version of the National Stakeholder Strategy was posted online and approximately
 2,200 comments were received. OMH incorporated this input wherever possible.
- A period of analysis, discussion and planning throughout all of the divisions within HHS.
 The results of that dialogue are detailed in the HHS Action Plan to Reduce Racial and Ethnic Health Disparities, which will be reviewed annually to communicate ongoing actions.

Based on the process of community and stakeholder collaboration, the fundamental goals of the NPA and the *National Stakeholder Strategy* were ultimately defined as follows:

- **Goal 1: Awareness**—Increase awareness of the significance of health disparities, their impact on the nation, and the actions necessary to improve health outcomes for racial, ethnic, and underserved populations.
- Goal 2: Leadership—Strengthen and broaden leadership for addressing health disparities at all levels.
- **Goal 3: Health System and Life Experience**—Improve health and healthcare outcomes for racial, ethnic, and underserved populations.
- **Goal 4: Cultural and Linguistic Competency**—Improve cultural and linguistic competency and the diversity of the health-related workforce.
- **Goal 5: Data, Research, and Evaluation**—Improve data availability and coordination, utilization, and diffusion of research and evaluation outcomes.

Four crosscutting, fundamental principles are central to the goals of the *National Stakeholder Strategy*. First, change at the individual or community level is not sustainable without **community engagement** and leadership. Second, the creation of **partnerships** is critical in any action plan to eliminate disparities. The causes of health inequities are multiple and complex. Resources to solve such problems are valuable, finite, and must be strategically deployed. Partnerships allow the pooling of resources, mobilization of talents, and use of diverse approaches. Partnerships can limit duplication of efforts and fragmentation of services. Third, the culture with which an individual identifies informs how he or she understands the meaning of health and disease, and how that individual interacts with health providers or makes personal health or wellness decisions. The level of **cultural and linguistic competency** of healthcare providers and health educators has a powerful impact on the success or failure of any efforts to help individuals achieve optimum health. Finally, the requirement of **non-discrimination** for healthcare access and delivery is not only mandated by federal civil rights laws but also is a moral imperative and a practical necessity for achieving health equity. It must be present in our actions, services, leadership, and partnerships.

STRATEGIES FOR ACTION

The heart of the *National Stakeholder Strategy* resides in the 20 strategies for action to end health disparities that were developed by the collaborative process described above. The strategies reflect the voices and wisdom of a variety of communities, organizations, sectors, geographical locations, and missions (see table on the following page). Each of these strategies is linked to one of the five NPA goals. The *National Stakeholder Strategy* provides twenty summary charts, one for each strategy. Each chart has related lists of objectives, measures, and data sources. These comprise a menu of resources that change-oriented stakeholders can use in a very practical way to devise the specific actions that are compatible with their missions, their needs, their skills and resources, their constituencies, and their spheres of influence. The strategies can be used by any organization in any sector—public, private, and nonprofit—to design and prioritize policy and program changes at the local, state, tribal, regional, and national levels.

The goals and strategies in this plan offer a common reference, language, and starting point for those who wish to join in partnership with like-minded individuals and organizations to achieve health equity in the United States. A shared, nationally based game plan is especially important for the development of strong, strategic, collaborative partnerships of disparate organizations that decide to band together to combat health disparities. With the *National Stakeholder Strategy* in hand, they can begin discussions and planning for action with the same set of goals and potential strategies.

The overarching vision of the *National Stakeholder Strategy* is to promote systematic and systemic change that improves the overall health of the nation and its most vulnerable populations. It is the vision of the many stakeholders across the United States who built the plan and who stand ready to join in partnership to make their vision a reality.

ORGANIZATION OF THE NATIONAL STAKEHOLDER STRATEGY

This *National Stakeholder Strategy* provides background information and four content sections. The initial section describes the opportunities and challenges that influence efforts to achieve health equity; the Strategy's history, goals, and principles; its relationship to the NPA and the Action Plan to Reduce Racial and Ethnic Health Disparities; and the collaborative process that produced the strategies for action. The second section documents the evidence for the wide range of health and healthcare disparities in this country. This evidence provides context for the community and stakeholder-generated strategies that are offered in the third section. The final section provides an initial approach to operationalizing the *National Stakeholder Strategy*. Together these sections present a clarion call to action.

SUMMARY OF NPA GOALS AND STRATEGIES GOAL# **GOAL DESCRIPTION STRATEGIES** AWARENESS -Healthcare Agenda Ensure that ending health disparities is a priority on local, state, tribal, Increase awareness regional, and federal healthcare agendas of the significance Partnerships Develop and support partnerships among public, nonprofit, and private entities of health disparities, to provide a comprehensive infrastructure to increase awareness, drive action, and ensure their impact on the accountability in efforts to end health disparities and achieve health equity across the lifespan nation, and the actions necessary to improve Media Leverage local, regional, and national media outlets using traditional and new media health outcomes approaches as well as information technology to reach a multi-tier audience — including racial and for racial, ethnic. ethnic minority communities, youth, young adults, older persons, persons with disabilities, LGBT and underserved groups, and geographically isolated individuals —to encourage action and accountability populations Communication Create messages and use communication mechanisms tailored for specific audiences across their lifespan, and present varied views of the consequences of health disparities that will encourage individuals and organizations to act and to reinvest in public health LEADERSHIP -Capacity Building Build capacity at all levels of decision making to promote community solutions Strengthen and for ending health disparities broaden leadership Funding Priorities Improve coordination, collaboration, and opportunities for soliciting community for addressing health input on funding priorities and involvement in research and services disparities at all levels Youth Invest in young people to prepare them to be future leaders and practitioners by actively engaging and including them in the planning and execution of health, wellness, and safety initiatives **HEALTH SYSTEM AND** Access to Care Ensure access to quality health care for all 3 LIFE EXPERIENCE Children Ensure the provision of needed services (e.g., mental, oral, vision, hearing, and physical Improve health and health; nutrition; and those related to the social and physical environments) for at-risk children, healthcare outcomes including children in out-of-home care for racial ethnic and underserved Older Adults Enable the provision of needed services and programs to foster healthy aging populations Health Communication Enhance and improve health service experience through improved health literacy, communications, and interactions Education Substantially increase, with a goal of 100%, high school graduation rates by working with schools, early childhood programs, community organizations, public health agencies, health plan providers, and businesses to promote the connection between educational attainment and long-term health benefits Social and Economic Conditions Support and implement policies that create the social, environmental, and economic conditions required to realize healthy outcomes **CULTURAL AND** Workforce Develop and support the health workforce and related industry workforces to promote 4 LINGUISTIC the availability of cultural and linguistic competency training that is sensitive to the cultural and COMPETENCY language variations of diverse communities Improve cultural and linguistic competency Diversity Increase diversity and competency of the health workforce and related industry and the diversity of workforces through recruitment, retention, and training of racially, ethnically, and culturally diverse the health-related individuals and through leadership action by healthcare organizations and systems workforce Ethics and Standards, and Financing for Interpreting and Translation Services Encourage interpreters, translators, and bilingual staff providing services in languages other than English to follow codes of ethics and standards of practice for interpreting and translation; encourage financing and reimbursement for health interpreting services DATA, RESEARCH, AND Data Ensure the availability of health data on all racial, ethnic, and underserved populations 5 EVALUATION -Community-Based Research and Action, and Community-Originated Intervention Strategies Invest Improve data in community-based participatory research and evaluation of community-originated intervention availability, and strategies in order to build capacity at the local level for ending health disparitie coordination, utilization. and diffusion of Coordination of Research Support and improve coordination of research that enhances research and evaluation understanding about, and proposes methodology for, ending health and healthcare disparities outcomes Knowledge Transfer Expand and enhance transfer of knowledge generated by research and evaluation for decision making about policies, programs, and grant making related to health disparities and health equity

RFA # 67-185

The Department agrees to pay the Grantee for services rendered pursuant to this Agreement as follows:

- A. Subject to the availability of state and Federal funds and the other terms and conditions of this Agreement, the Department will reimburse the Grantee in accordance with Appendix C, and any subsequent amendments thereto, for the costs incurred in providing the services described in this Agreement.
- B. This Agreement may span several state fiscal periods; therefore, the Department is obligated to pay no more than the dollar amounts for each state fiscal year (SFY), for the periods of time indicated on the Budget, Appendix C. This shall not prohibit the Department from exercising its discretion to move funds unspent at the end of the SFY from one SFY to another to pay for services provided with separate written Department approval and in accordance with this Agreement.
- C. Payment to the Grantee shall be made in accordance with the Budget set forth in Appendix C, and any subsequent amendments thereto, as follows:
 - 1. The Department shall have the right to disapprove any expenditure made by the Grantee that is not in accordance with the terms of this Agreement and adjust any payment to the Grantee accordingly.
 - 2. Payments will be made monthly upon submission of an itemized invoice for services rendered pursuant to this Agreement using the invoice format in Attachment 1 to this Appendix.
 - 3. An original invoice shall be sent by the Grantee directly to the email address listed in Attachment 1 to this Appendix unless otherwise directed in writing by the Project Officer. Documentation supporting that expenditures were made in accordance with the Appendix C Budget shall be sent by the Grantee to the Department's Project Officer. The Department's Project Officer may request any additional information deemed necessary to determine whether the expenditures in question were appropriately made. The adequacy and sufficiency of supporting documentation is solely within the discretion of the Project Officer.
 - 4. The Grantee has the option to reallocate funds between and within budget categories (Budget Revision), subject to the following criteria:
 - a. General Conditions for Budget Revisions
 - Budget Revisions At or Exceeding 20%.
 - A. The Grantee shall not reallocate funds between budget categories in an amount at or exceeding 20% of the total amount of the Agreement per budget year as set forth in Appendix C Budget, and any subsequent amendments thereto, without prior written approval of the Department's Project Officer.
 - B. The Grantee shall request prior written approval from the Department's Project Officer when the cumulative total of all prior Budget revisions in the budget year is 20% or greater of the total amount of the Agreement per budget year.
 - C. Reallocations at or exceeding 20% of the total amount of the Agreement per budget year may not occur more than once per budget year unless the Department's Project Officer finds that there is good cause for approving one additional request. The Project Officer's determination of good cause shall be final.
 - ii. Budget Revisions Under 20%. The Grantee shall notify the Department's Project Officer of any Budget Revision under 20% of the total amount of the Agreement per budget year in writing, but need not request Department approval, except as provided for in Paragraph 4(a)(i)(B) above.
 - iii. The Grantee shall obtain written approval from the Department's Project Officer prior to

- reallocating funding into a previously unfunded budget category or prior to eliminating all funding from an existing budget category, regardless of the percentage amount.
- iv. The Grantee shall provide the Department's Project Officer with notice or make a request for approval prior to the submission of the next invoice based on these changes.
- v. At no time can Administrative/Indirect cost rates be increased via a Budget Revision.

b. Budget Revisions Relating to Personnel

- i. Any change to funds in the Personnel Category requires the approval of the Department's Project Officer, and any such change at 20% or over as set forth in Paragraph 4(a) shall be counted as one Budget Revision under that paragraph.
- ii. The Grantee may not reallocate funds to, or move funds within, the Personnel Services Category of the Budget (Appendix C), and any subsequent amendments thereto, to increase the line items in that category unless one of the following circumstances apply:
 - A. The Grantee is subject to a collective bargaining agreement or other union agreement and, during the term of this Agreement, salaries, hourly wages, or fringe benefits under this Agreement are increased because of a renegotiation of that collective bargaining agreement or other union agreement. The Grantee shall submit to the Department's Project Officer written documentation of the new collective bargaining or other union agreement, which necessitates such reallocation.
 - B. The Grantee is unable to fill a position that is vacant or becomes vacant at or after the effective date of this Agreement. The Grantee shall submit to the Department's Project Officer written justification for the request to increase line item amounts and reallocation of funds in connection with filling such a position in sufficient detail for the Department to evaluate the impact of that reallocation on the performance of the work of the Agreement, as well as the Grantee's inability to fill the position. Justification may include, for example, documentation of salaries for the same or similar positions in the same geographic area.
 - C. The Grantee is unable to perform the work of the Agreement with the existing positions, titles or classifications of staff. The Grantee may add or change a position, title or classification in order to perform work that is already required. The Grantee shall submit to the Department's Project Officer for his or her approval written justification for the request to reallocate funds in connection with changing or adding a position, title or classification, in sufficient detail for the Department to evaluate the impact of that reallocation on the performance of the work of the Agreement, as well as the Grantee's inability to fill current position. Justification may include, for example, documentation of salaries for the same or similar positions in the same geographic area.
- iii. The number of positions accounted for by any one line item may not be decreased, or consolidated into one position, without prior written approval of the Department.
- iv. All increases are subject to the availability of funds awarded under this Agreement. The Commonwealth is not obligated to increase the amount of award.
- v. This paragraph is not intended to restrict any employee from receiving an increase in salary from the Grantee based on the Grantee's fee schedule for the job classification.
- 5. Unless otherwise specified elsewhere in this Agreement, the following shall apply. The Grantee shall submit monthly invoices within 30 days from the last day of the month within which the work is performed. The final invoice shall be submitted within 45 days of the Agreement's termination date. The Department will neither honor nor be liable for invoices not submitted in compliance with the time requirements in this paragraph unless the Department agrees to an extension of these requirements in writing. The Grantee shall be reimbursed only for services acceptable to the Department.

- 6. The Department, at its option, may withhold the last 20 percent of reimbursement due under this Agreement, until the Project Officer has determined that all work and services required under this Agreement have been performed or delivered in a manner acceptable to the Department.
- 7. The Commonwealth shall make payments to the Grantee through the Automated Clearing House (ACH). Within 10 days of the grant award, the Grantee must submit or must have submitted its ACH information within its user profile in the Commonwealth's Master Database. The Grantee may enroll to receive remittance information via electronic addenda and email (e-Remittance). ACH and e-Remittance information is available at the following:

https://www.budget.pa.gov/Services/ForVendors/Pages/Direct-Deposit-and-e-Remittance.aspx.

- a. The Grantee must submit a unique invoice number with each invoice submitted. The Commonwealth shall list the Grantee's unique invoice number on its ACH remittance advice to enable the Grantee to properly apply the state agency's payment to the respective invoice or program.
- b. The Grantee shall ensure that the ACH information contained in the Commonwealth's Master Database is accurate and complete. Failure to maintain accurate and complete information may result in delays in payments.
- c. In the event this language conflicts with language contained elsewhere in this agreement, the language contained herein shall control.
- D. The Department's determination regarding the validity of any justification or of any request for approval under this Appendix B (Payment Provisions) is final.