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DEPARTMENT OF HUMAN SERVICES

SOLICITATION ADDENDUM

Date: **November 1, 2024**
Subject: **Childrens Health Insurance Program**
Solicitation Number: **RFA 41-21**
Due Date/Time: **November 22, 2024 at 12:00:00 PM**
Addendum Number: **4**

To All Suppliers:

The Commonwealth of Pennsylvania defines a solicitation “Addendum” as an addition to or amendment of the original terms, conditions, specifications, or instructions of a procurement solicitation (e.g., Invitation for Bids or Request for Proposals).

List any and all changes:

- Please find attached the final question and response document pertaining to the formal inquiries submitted through September 11, 2024.
- The language of Section III-4. of the RFA is revised as follows:

Part III-4. Certification. As part of its response to this RFA, the RFA must provide a certification signed by an authorized corporate officer that the Applicant is able to provide managed care services to children enrolled in CHIP using a health plan accredited by the National Committee for Quality Assurance (“NCQA”) ~~either~~ by achieving NCQA Accreditation statues based on compliance with NCQA’s requirements and the health plan’s performance on Health Employer Data and Information Set (“HEDIS®”) and Consumer Assessment of Health Care Providers and Systems (“CAHPS®”) measures.

As part of its response to this RFA, the Applicant must also provide a certification signed by an authorized corporate officer that the Applicant is able to provide the services prescribed by this RFA and all of its appendices, including, but not limited to, **Appendix B**, Draft CHIP Agreement, and **Appendix N**, Program Requirements.

- **Section III-7 B. Computing Services., Section III-7 C. VPAT, Section III-7 D. SOC Report** are stricken in their entirety and replaced with the following:

B. Non-Commonwealth Hosting. The Commonwealth defines Non-Commonwealth Hosting as any service that is hosted by or within a Service Organizations or its subcontractor(s) (Subservice Organization(s)) managed infrastructure regardless of deployment model (public, private, or hybrid) or such type as, but not limited to, software-



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as-a-service for web-based proposals, infrastructure-as-a-service for Internet-based access to storage and computing power, and platform-as-a-service that gives developers the tools to build and host web applications. Solutions deployed through traditional hosting methods and without the use of NIST Cloud capabilities (i.e., rapid elasticity, resource pooling, measured service, broad network access, and on demand self-service) are also included. Please refer to [Glossary \(pa.gov\)](#) for more specifics.

1. The Offeror shall meet all hosting requirements outlined in **Exhibit B, Requirements for Non-Commonwealth Hosted Application Services** of the **IT Contract Terms and Conditions (Appendix G)**.
 - a. As described in **Exhibit B, Requirements for Non-Commonwealth Hosted Application Services, Section B.2**, the Offeror shall provide applicable SOC I and SOC II reports upon contract execution and annually thereafter.
 2. The proposed solution shall undergo an IT Vendor Risk Assessment review. In support of the review, the Offeror must submit the following documents and information related to the proposed solution:
 - a. SOC2 Type II, ISO 27001 certification, SIG and/or other relevant security documentation;
 - b. Information Security Policy;
 - c. PenTest Summary Results; and
 - d. Any other relevant information pertaining to the Offeror's Security & Compliance programs.
- The following appendices have been revised and replaced in eMarketplace, please disregard the previous versions posted prior to Addendum 4 released on November 1, 2024.
 - Appendix G – IT Terms and Conditions, DHS Addendum, and Audit Clause – Updated
 - Appendix D – Small Diverse Business Participation Packet – Updated
 - Appendix E – Veteran Business Enterprise Participation Packet – Updated
- Removed
- Appendix L, Iran Free Procurement Certification Form is being removed from this RFA

Except as clarified and amended by this Addendum, the terms, conditions, specifications, and instructions of the solicitation and any previous solicitation addenda, remain as originally written.

Respectfully,

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