RFA 11-23

Addendum 3

RFA Section III-9 Key Performance Standards: Table 1 is <mark>changed to add Voluntary PCP Choice Rate for HealthChoices and CHIP</mark>.

Table 1: Key Performance Standards					
Performance Metric	**Target**	**Description**	**Calculation**	**Frequency of Review**	**Assessment**
HealthChoices Plan PH-MCO voluntary choice rate for new enrollments	71%	Measures the voluntary choice rate for newly eligible MA Consumers in the HealthChoices Program who are enrolled and choose a PH-MCO through the selected Applicant.	Total number of voluntary PH-MCO selections divided by the number of newly eligible HealthChoices MA Consumers multiplied by 100.	Monthly	Up to 3% of the selected Applicant's total Per Member Per Month ("PMPM") payment for the month
HealthChoices Plan PH-MCO voluntary PCP choice rate for new enrollments	**92%**	**Measures the voluntary PCP choice rate for newly eligible MA Consumers in the HealthChoices Program who are enrolled and choose a PCP through the selected Applicant.**	**Total number of voluntary PCP selections divided by the number of newly eligible HealthChoices MA Consumers multiplied by 100.**	**Monthly**	**Up to 3% of the selected Applicant's total Per Member Per Month ("PMPM") payment for the month**
CHIP-MCO voluntary choice rate for new enrollments	71%	Measures the voluntary choice rate for newly eligible CHIP Consumers in the CHIP who are enrolled and choose a CHIP-MCO through the selected Applicant.	Total number of voluntary CHIP-MCO selections divided by the number of newly eligible CHIP Consumers multiplied by 100.	Monthly	Up to 3% of the selected Applicant's total PMPM payment for the month
CHIP PH-MCO voluntary PCP choice rate for new enrollments	**92%**	**Measures the voluntary PCP choice rate for newly eligible Consumers in the CHIP Program who are enrolled and choose a PCP through the selected Applicant.**	**Total number of voluntary PCP selections divided by the number of newly eligible CHIP Consumers multiplied by 100.**	**Monthly**	**Up to 3% of the selected Applicant's total Per Member Per Month ("PMPM") payment for the month**