

Questions & Answers Log

	Section Reference	Question	Answer
1		We would be delighted to participate in this program and would love to have more information about the program.	Please refer to the RFA documents in the PA - eMarketplace advertisement.
	Section Reference	Question	Answer
2	III-4.A.	Does the Department consider contracting for Independent Enrollment Broker (IEB) services to be a conflict with the scope of work outlined in this RFA?	The Department does not generally consider IEB services as “conflicting activities.”
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3	III-4.A.	Does the Department consider contracting for PASRR Comprehensive Level II Assessments services to be a conflict with the scope of work outlined in this RFA?	Yes, any involvement in the PASRR evaluation process is a conflicting activity. The selected Applicant cannot have any role in the PASRR evaluation process in the Commonwealth.
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4	III-4.B.	What percentage of PASRR Level II completed evaluations would encompass the 480 annual PASRR Explanations?	To use 2024 as an example, the number of PASRR level II packets reviewed by OLTL was 782, and 491 (or roughly 63%) of those packets required PASRR explanations.
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5	III-4.B.	How many PASRR Level II evaluations are completed annually?	Please see the response to Question 4.
	Section Reference	Question	Answer
6		What is the total number of people with disabilities in all nursing homes in Pennsylvania?	As of August 1, 2025, there are approximately 64,273 individuals in certified nursing facilities in the Commonwealth and they are all presumed to have a disability of some kind however, the population that is under 60 years old and therefore would have some

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			disability that is not necessarily age-related is about 4,800.
7		What is the total number of people living in each nursing home?	The population varies by nursing facility, however, the average number of residents per facility is about 88. The Department is providing Appendix W, Resident Day Report 2024 Data, which shows a snapshot of the number of beds by facility in 2024.
8		Could you please clarify whether this opportunity involves staff delivering services within nursing home facilities?	Yes, certain selected Applicant staff would need to deliver services within nursing facilities.
9		In what regions are the nursing homes located?	This RFA applies statewide and there are nursing facilities throughout the Commonwealth.
10		What are the insurance requirements?	Applicants should review the RFA and all appendices and comply with the applicable laws and respective insurance requirements.
11	III-4.B.3.f.	For clarification purposes regarding transportation services noted in Section III-4: Work Plan, Subsection B, 3-f: Transportation (Pg.22 of the RFA document) , if a vendor does not provide transportation services, can they work with another company or subcontractor to coordinate the transportation? Is this acceptable?	Applicants may utilize subcontractors for the requirements contained in the RFA and should include subcontractor information in their application (see Section III-3.C-D.) The selected Applicant assumes responsibility for

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			all services offered in its application whether it produces them itself or by sub-agreement. See Section I-16.
12		Is there an incumbent vendor providing services, and if so, how long have they been contracted?	This information is not needed to prepare a response to the RFA.
13		What is the annual spend associated with these services currently?	This information is not needed to prepare a response to the RFA.
14		Has your current vendor met expectations around key deliverables?	This information is not needed to prepare a response to the RFA.
15		Once the bid is awarded, who will be the primary Point of Contact? What is the contact information?	The Department will provide this information after award of the grant agreement.
16		We're trying to discern exactly who would be served by the awarded contractor. Is this program intended to provide NHT services to all nursing home resident, even those enrolled in a CHC program, or would the awarded entity only be working with those who fall under FFS, which is most likely primarily the IDD population?	There are a small number of individuals in facilities who do not, or do not yet, qualify for NHT through another program and this agreement aims to close that gap so everyone residing in a nursing facility may receive NHT assistance. These individuals may or may not be eligible for every NHT-related benefit but they must at least have access to coordination assistance.

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			<p>The majority of individuals served by this RFA are not IDD however individuals with IDs are not precluded from receiving services if they are otherwise eligible and not receiving duplicate services through Office of Developmental Programs. This RFA does not address NHT services to individuals who are enrolled in managed long-term care, including CHC or LIFE.</p>
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