

Questions received from IFB #6100060972
[Deadline is Friday, May 10, 2024 at 3pm]

1. **Are you only requesting the initial warranty that comes with each device and no additional longer term, 3yr, 4yr, 5yr, support contract?**

A: *The OAG is seeking the three (3) year warranty—coterminous with the three-year lease period.*

2. **If additional support is needed, can you specify the term and type of contract being requested. (i.e. Basic, Pro Support, Pro Support+)?**

A: *No additional support beyond that which is described in the IFB is needed.*

3. **Will there be an addendum posted asking for updated models as the previous ones requested are now EOL and no longer orderable?**

A: *No. The answer to this question is already provided for within the Commonwealth Terms and Conditions which are a part of the IFB. See Paragraph I.10 IFB-030.1 Approved Equal (Nov 2006). Offerors who intend to submit an alternate should review and comply with Paragraph I.11 IFB-031.1 Alternates (Oct 2013). In order to afford all interested bidders the opportunity to bid, the deadline for response is being extended until Friday, May 10, 2024 at 3pm.*

4. **Requested Services: Can the PA OAG clarify which implementation services you would like to be included in the quote?**

A: *The purpose of this IFB is to procure certain computer hardware with necessary software for its turnkey operation. As noted in the specifications, the associated services which should be part of the bid price include implementation (i.e. adding OAG's computer image onto machines prior to shipment), service integration, support, maintenance, and warranty.*

5. **Can you provide clarification to what specific associated services must be included on a bid? Specifically looking for details on your needs for implementation and service integration.**

A: *See Response to Question 4.*

6. **Would OAG be interested in a deployment quote?**

A: *No.*

7. **Will you accept HP laptops equaling the Dell laptops specifications?**

A: *See Response to Question 3.*

8. **Is the IFB for purchase or leasing of the Dell laptops and monitors?**

A: *The IFB seeks to lease the equipment therein described. As noted in the Specifications, the equipment to be procured shall be as a rental/lease agreement of a three (3) year term.*