

EXHIBIT N

PROVIDER DIRECTORY

The Provider Directory must include, at a minimum, the following information about PCPs, hospitals, specialists, or ancillary providers, Pharmacies, and LTSS providers:

- The names, addresses, website address, group practice names, email address if the Provider makes the address available to patients, and telephone numbers of Provider.
- The hospital affiliations of the Provider.
- Information on whether or not the Provider is accepting new patients.
- Identification of whether the Provider is a Doctor of Medicine or Osteopathy.
- Identification of whether the Providers are board-certified and, if so, in what area(s).
- Identification of whether a Provider dental is DDS or DMD, and whether the dentist is a periodontist.
- Identification of whether the dentist possesses anesthesia certificates.
- Identification of whether the dentist is able to serve adults with developmental disabilities.
- Identification of the specialty area of each specialist.
- Identification of the Provider's cultural and linguistic capabilities, including languages (including American Sign Language) offered by the provider or a certified medical interpreter at the Provider's office, and whether the Provider has completed cultural competence training

Identification of sites which are wheelchair accessible for people with physical disabilities, including offices, exam room(s) and equipment

- Identification of the days of operation and the hours when the Provider's office is available to Participants.

The CHC-MCO, at the request of the PCP or dentist, may include the PCP's or dentist's experience or expertise in serving individuals with particular conditions.