

EXHIBIT H

COORDINATION WITH BEHAVIORAL HEALTH MANAGED CARE ORGANIZATIONS

Written agreements between the CHC-MCO and the BH-MCO must reflect the requirements for how the CHC-MCO and BH-MCO will coordinate services for all Participants, including those in NFs and those receiving LTSS at home. A sample coordination agreement (which does not include all required procedures) is available on the Intranet supporting CHC. The written agreements must include, but not be limited to:

- Procedures which govern referral, collaboration, and coordination of diagnostic assessment and treatment, prescribing practices, the provision of ED services, and other treatment issues necessary for optimal health and prevention of disease. The CHC-MCO and the BH-MCO must collaborate in relation to the provision of ED services. Emergency services provided in general hospital EDs are the responsibility of the CHC-MCO, regardless of the diagnosis or services provided. The only exception is for ED evaluations for voluntary or involuntary commitment pursuant to the 1976 Mental Health Procedures Act, 50 P.S. §§ 7107 - 7116, which are the responsibility of the BH-MCO. Responsibility for inpatient admission will be based upon the Participant's primary diagnosis. Procedures must define and explain how payment will be shared when the Participant's primary diagnosis changes during a continuous hospital stay;
- Procedures, including Prior Authorization, which govern reimbursement by the BH-MCO to the CHC-MCO for BH services provided by the CHC-MCO or vice versa. Procedures must include provisions for differential diagnosis of persons with coexisting physical and BH disorders, as well as provisions for cost-sharing when both physical and BH services are provided to a Participant;
- Procedures for the exchange of enrollment and health-related information among the BH-MCO, the CHC-MCO, the PCP, and Providers of BH and Covered Services in accordance with Federal and State confidentiality statutes and regulations (e.g., periodic treatment updates with identified primary and relevant specialty Providers);
- Policy and procedures for obtaining releases to share clinical information and providing health records to each other as requested, consistent with Federal and State confidentiality requirements;
- Procedures for training and consultation to each other to facilitate continuity of care and cost-effective use of resources;
- A mechanism for timely resolution of any clinical and fiscal payment disputes, including procedures for entering into binding arbitration to obtain final resolution;
- Procedures for serving on interagency teams, as necessary;

- Procedures for the development of adequate Provider Networks to serve special needs populations and coordination of specialized service plans between the BH-MCO service managers, BH service provider(s) and the PCP for Participants with special health needs (e.g., older adults with coexisting physical and behavioral health disorders);
- Procedures for the coordination and payment of emergency and non-emergency Medically Necessary ambulance transportation of Participants. All emergency and non-emergency Medically Necessary ambulance transportation for both physical and BH services Covered Services is the responsibility of the CHC-MCO, including for a BH diagnosis.
- Procedures for the coordination of laboratory services;
- Mechanisms and procedures to ensure coordination between the BH-MCO service managers, Participant services staff and BH-MCO network providers with the CHC-MCO's Service Coordination unit. The effectiveness of these mechanisms shall be included as an area for review by the BH-MCO's Quality Assurance Program and the CHC-MCO's QM Program;
- Procedures for the CHC-MCO to provide physical examinations required for the delivery of BH services, within designated time frames for each service;
- Procedures for the interaction and coordination of pharmacy services.

To ensure that there is support for the coordination of care between the PCP and the BH provider, appropriate county contacts can be found at the following Internet addresses:

County MH/ID Administrators:

<https://www.dhs.pa.gov/providers/Providers/Pages/County-Mental-Health-System.aspx>

Single County Authorities (SCAs):

<https://www.ddap.pa.gov/Get%20Help%20Now/Pages/County-Drug-and-Alcohol-Offices.aspx>