

## Questions & Answers Log

|   | Section Reference | Question                                                                                                                                   | Answer                                                                                                                                                                                                                                            |
|---|-------------------|--------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1 | I-5.              | Is the state seeking a statewide standardized curriculum that can be customized for different professional groups?                         | Please refer to RFP Sections I-5. E and F.                                                                                                                                                                                                        |
|   | Section Reference | Question                                                                                                                                   | Answer                                                                                                                                                                                                                                            |
| 2 | I-5.              | If using a DHS approved curriculum must the offeror submit a sample MRT curriculum as part of the proposal?                                | Yes, Offerors should submit a sample MRT curriculum as part of the Offeror's proposal. See RFP Section I-6. A.                                                                                                                                    |
|   | Section Reference | Question                                                                                                                                   | Answer                                                                                                                                                                                                                                            |
| 3 | I-5.              | Would an LMS be used for online virtual training? If so, does the state require the use of incumbent LMS or are we allowed to use our own? | Any LMS platform may be used as long as it's in accordance with RFP Sections I-6. D. and E., Section I-9, and Appendix C, IT Contract Terms and Conditions.                                                                                       |
|   | Section Reference | Question                                                                                                                                   | Answer                                                                                                                                                                                                                                            |
| 4 | I-5.              | Are the materials which the selected Offeror provides to trainers digital or printed?                                                      | Printed or digital is acceptable, as long as the trainer is able to access the training during presentation, if needed.                                                                                                                           |
|   | Section Reference | Question                                                                                                                                   | Answer                                                                                                                                                                                                                                            |
| 5 | I-5.              | Is DHS seeking to adopt an evidence-based approach to its' Mandated Reporter Training program?                                             | Please refer to RFP Sections I-5. E. and F.                                                                                                                                                                                                       |
|   | Section Reference | Question                                                                                                                                   | Answer                                                                                                                                                                                                                                            |
| 6 | Appendix D        | Do subcontractors count toward the CPP participation requirements?                                                                         | All hires made by the contractor and subcontractors should be used to determine the 10% hiring target. Subcontractors may be designated to submit all hires via the PA CareerLink website. For additional information please refer to Appendix D. |

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|   | Section Reference | Question                                                                                                                                                                                                                                          | Answer                                                                                                                           |
|---|-------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------|
| 7 | Appendix B        | Cost Submittal Instructions: Task D is grouped with B & C in the instructions. Does this mean that the hourly rate for training should include the Task D tasks (which is trainer development)?                                                   | Trainer development tasks costs should be built into the in-person and virtual training hourly rate. Please refer to Addendum 2. |
|   | Section Reference | Question                                                                                                                                                                                                                                          | Answer                                                                                                                           |
| 8 | Appendix B        | Does the fixed monthly fee only pertain to Tasks E & F? The rest of the description and the spreadsheet appear to expand past those two tasks and yet it only calls out Tasks E & F, which already have 75 hours allocated to each in Appendix B. | Please refer to Addendum 2.                                                                                                      |