HACC, Central Pennsylvania's Community College, Harrisburg, Pa.

Request for Proposal for RFP15-18

Translation Interpreter Service

Issued: May 14, 2015

Deadline for Questions: May 20, 2015, by 1:00 p.m. (Wednesday)

Direct Questions To: Penn Bid Program <u>www.pennbid.net</u>

Response to Questions: May 26, 2015, by 1:00 p.m. (Tuesday)

PROPOSAL DUE DATE: June 1, 2015, by 1:00 p.m. (Monday)

Bid Opening: June 1, 2015, by 1:15p.m. (Monday)

Award of Contract: Following the August 4, 2015, HACC Board of Trustees meeting

Proposals Must Be Submitted On-Line to: PennBid Program www.pennbid.net.

Harrisburg Area Community College is moving away from paper based information management in favor of electronic procurement via the PennBid Program. All documents are available to you online at no cost, plus you can submit and update your proposals right from your office. In order to use the Program, you must register with PennBid (www.PennBid.net), a one-time **no cost** process. PennBid is a secure, sealed bid program and no other vendors or bidders have access to your information.

All firms who respond to the request for proposal (RFP) will receive a notification letter in the mail within one week after the Board of Trustees meeting.

Bid results will be posted on Bid results HACC's website at www.pennbid.net and www.pennbi

For information concerning the RFP process, required format and the schedule of activities, please direct questions via www.pennbid.net.

John Cooker e-Procurement Manager Telephone: (717) 736-4118 Email: procurement@hacc.edu

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I. BACKGROUND

HACC, Central Pennsylvania's Community College desires to contract for Translation Interpreter Services for use by all the HACC Campuses.

HACC is a geographically diverse organization. The College is comprised of several campuses located in Harrisburg, Lancaster, Lebanon, Gettysburg, and York. Translation Interpreter Services must be available throughout the Central Pennsylvania region to all HACC.

Please refer to the College's Web Site for further information: www.hacc.edu

II. REQUIREMENTS

The proposal shall be <u>clear and concise</u>. The title page accompanying the proposal shall be signed by the person(s) required and authorized to legally bind the firm to the proposal and shall specifically state that the firm shall complete all services set forth in the proposal within the proposed time limits to the satisfaction of the College. Bids may be submitted electronically to <u>www.pennbid.net</u> before the bid is closed. Bids received after the specified time will be rejected.

Cover Letter

The cover letter shall contain a brief introduction of the provider and the proposal. The letter shall be concise and need not repeat any of the detailed information set forth in the proposal; however, any terms or conditions of this RFP to which the provider objects and/or does not accept shall be clearly stated in the cover letter along with any alternatives or further explanation. At a minimum, the cover letter page shall be on company letterhead and shall include the name and working address of the firm submitting a proposal, the name and telephone number of the primary company representative to be contacted with reference to the proposal, and the date of submission.

Provider History and Qualifications

Each submission must contain a complete proposal. The College reserves all rights as to the evaluation of any and all responses submitted by each provider and to the College's determination of the provider's qualifications.

Each proposal must include a brief (one page) profile demonstrating an established, successful track record of past performance in providing services closely related to the requirements specified in this RFP. The proposal should also explain the firm's experience with projects of similar size and scope, number of years, in business and history of the firm.

In addition, the proposal should provide three references containing data regarding projects the firm is currently under contract with that are similar.

<u>Project Plan – Scope of Work</u>

All proposals must meet or exceed mandatory requirements as outlined below. Please provide detailed descriptions for the way that your firm plans to address the items in this section. Additional emphasis should be made in addressing the following criteria.

EXHIBIT "A" STATEMENTOFWORK For

Casual Sign Language Interpreter

Specifications for Translation Interpreter Services:

Casual Sign Language Interpreter Job Description

Summary of Responsibilities

The sign language interpreter provides interpreting and support services to Deaf and hard-of-hearing students attending HACC; facilitates communication between the students and their instructors, peers, and other college personnel; interprets both technical and traditional lectures and classroom presentations and discussions. Other typical duties, when not providing interpreting include taking part in meetings as required by student services or the instructional program, working closely with counselors and other student services staff to provide interpreting services to enrolled students, and maintaining close communication with the staff to monitor any daily or weekly changes in interpreter scheduling. This is a casual, part-time, hourly position that reports to the Dean of Student Affairs or his/her designee.

Essential Functions:

- Provide expressive and voice or oral interpreting for Deaf and hard-of-hearing students in classes, extra-curricular events, and meetings
- Assist faculty to meet the needs of Deaf students in the classroom
- Communicate assignment instructions and other information from the faculty to the Deaf student
- Convey intent as well as spoken words when interpreting
- Use reverse interpretation to voice for the Deaf student to faculty, staff and students
- May assist in scheduling other interpreters
- Regular and satisfactory attendance and punctuality
- Perform related duties as assigned

Qualifications:

- Associate's degree or higher in ASL/ITP;
- One to three years' work experience in sign language interpretation required; over three years work experience preferred
- Current ASL certification in the State of Pennsylvania
- Excellent verbal and written communication skills
- Experience with diverse student populations and work environments
- Experience in community college settings preferred

III. EVALUATION

Proposal Process

- After the date established for receipt of proposals, a register of proposals shall be prepared which shall include the name of each proposer. The register of proposals shall be open to public inspection only after proposal opening. No additional proposals will be accepted after the opening date.
- 2. The evaluation shall be based on the evaluation factors set forth in this RFP. Factors not specified in the RFP shall not be considered.
- 3. Discussions may be held with one or more proposers to: Promote understanding of the College's requirements and the provider proposal; Facilitate arriving at a contract that will be most advantageous to the College taking into consideration all factors set forth in the RFPs;
- 4. Proposers must be prepared to send qualified personnel to discuss technical and contractual aspects of the proposal;
 - a. One or more proposers may be provided an opportunity to submit a "best and final" offer.
- 5. References and the credit and financial responsibility of the proposals may be verified as appropriate.

Evaluation Criteria

All proposals must meet or exceed mandatory requirements outlined in this RFP in order to be reviewed. Those proposals meeting the minimum mandatory requirements will be considered based upon a point scoring evaluation system described in this section.

Information and data for scoring will come from information supplied with the firm's proposal from the references and any clarification information requested by the College. Points will be tallied for three areas: *firm history and qualifications, project plan* and *total cost* of the proposal. The maximum possible points for the combined areas are100points.

Company Background/Experience (20 points maximum)

Information provided by references and in the general proposal will be evaluated and awarded a maximum of twenty (20) points. Particular attention will be given to prior experience with projects of similar scope and size and customer references as well as prior business dealings with HACC.

MBE/WBE/VOB/DBE (10 points maximum)

Certification as a Women Business Enterprise, Minority Business Enterprise, Veteran Owned Business, and Disadvantaged Business Enterprise.

Functional Approach (25 points maximum)

Consultant has provided information regarding delivering measurable results and has documented samples of success.

Technical Approach (20 points maximum)

The project plan will be evaluated for feasibility, completeness and thoroughness in addressing the scope of work and awarded a maximum of twenty-five (25) points. Particular attention will be given to the detailed proposal of the Translation Interpreter Services and the firm's proximity to the College.

Total Cost (25 points maximum)

SUBMITTED to PENNBID (www.PENNBID.net)

IV. TERMS AND CONDITIONS

Before submitting a proposal, the proposer shall be thoroughly familiar with all contract conditions referred to in this document, and any addenda issued before the proposal submission date. Such addenda shall form a part of the RFP and shall be made a part of the contract. It shall be the proposer's responsibility to ascertain that the proposal includes all addenda issued prior to the proposal submission date.

By submitting a response to this RFP, the proposer represents that the proposer has read and understands the contract specifications and conditions.

understands the contract specifications and conditions.						
	TRANSLATION INTERPRETER SERVICES AGREEMENT between					
	and					
	HACC, Central Pennsylvania's Community College					
This Agreement between HACC, Central Pennsylvania's Community College, whose primary address is One HACC Drive, Harrisburg, PA17110, and(Contractor), whose address is, is made and entered into for the Contract or to provide services as stipulated below on the Terms and Conditions set forth.						
1)	Facilities Covered: All HACC campuses.					
2)	Statement of Work: The Contractor hereby agrees to furnish and provide appropriate supervision, labor, material, tools and all other items necessary to perform the services herein specified and described in Exhibit "A" to the "Translation Interpreter Services" agreement.					
3)	Purchase Order: All authorizations for the Contractor's Services will be issued by HACC to the Contractor in the form of a Purchase Order which will incorporate the Agreement by reference.					

- All Purchase Orders issued shall be subject to the Terms and Conditions set forth in this Agreement
 - All Purchase Orders issued shall be subject to the Terms and Conditions set forth in this Agreement and any special Terms and Conditions which may be included in a Purchase Order; in the event any general terms and conditions provided with a Purchase Order conflict with any Terms and Conditions in the Agreement, the Terms and Conditions of this Agreement shall prevail.
- 4) **Term of Agreement:** The initial term of this Agreement shall be three (3) years, commencing December 14, 2015 and ending December 13, 2018 with an option to re-new on an annual basis up to an additional two (2) years, unless terminated earlier as set forth in this Agreement.
- 5) Payment Terms and Changes: The payment for services to be provided by the Contractor will be detailed in the assigned purchase order and paid within thirty (30) days. All invoices may be emailed to e-mailed to <a href="mailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-emailed-e

Invoices must be descriptively itemized and must clearly indicate the applicable HACC Purchase Order number, including the Project Name and Location as well as the HACC account number, and must be submitted at the time of project completion before payment can be authorized.

- 6) Indemnification: The Contractor shall hold Harrisburg Area Community College harmless from any liability, costs, or penalties in anyway resulting from the performance of the services related to this Contractor from the conduct or actions of any persons provided by the Contractor for performance of this agreement and will indemnify the College for any costs of defense paid because of actions of the Contractor or its employees in the performance of this agreement.
- 7) Insurance: The Contractor shall maintain Comprehensive General Liability Insurance in the amount of \$1,000,000 per claim, \$3,000,000 aggregate and Combined Single Limit (Bodily Injury & Property Damage) that will protect him from claims for damages and personal injury, including death, which may arise from operation under this Contract, whether such operations be by himself or by any subcontractor or anyone directly or indirectly employed by either of them. The certificates of insurance coverage shall name Harrisburg Area Community College as additional insured. Certificates of such insurance shall be filed with the Director of Purchasing and shall be subject to his approval for adequacy of protection prior to commencing work.

Pennsylvania Law requires that the Contractor shall provide statutory worker's compensation insurance for employees. The Contractor shall also require the same insurance when the work is to be performed by a subcontractor. Certificates of such insurance shall be filed with HACC's Director of Purchasing prior to commencing work.

- 8) **Force Majeure:** Neither party to this Agreement will be liable to the other for any failure or delay in performance under this Agreement due circumstances beyond its reasonable control including, without limitation, Acts of God, accident, labor disruption, acts, omissions and defaults of third parties, and official governmental and judicial action not the fault of the party failing or delaying in performance.
- 9) Conduct on HACC's Property: The Contractor shall at all times maintain good order among its employees and persons brought upon HACC's premises. The Contractor shall confine its employees and all other persons who come on to HACC's premises at the Contractor's requestor for reasons relating to this Agreement, and its equipment, to that portion of HACC's premises where the work under this Agreement is to be performed, and to roads and gates leading to and from such sites, and to any other area which HACC may designate, and shall comply with all HACC's vehicle and security regulations. The Contractor must be issued ID Badges or sign in and out at the security desk whenever performing work upon HACC's premises.
- 10) Termination for Default: HACC may, by written notice to the Contractor, terminate the Agreement in whole or in part for default if the Contractor fails to perform in accordance with any of the requirements of this Agreement or any related purchase order or to make sufficient progress as to endanger performance of this Agreement or any related purchase order. Any such termination will be at no cost to HACC except for completed Services delivered to and accepted by HACC prior to said termination, and Contractor shall repay to HACC any progress payments made in excess thereof. Termination here under shall not relieve the Contractor of performing any un-terminated portion of this Agreement or any related purchase order. In the event of termination pursuant hereto, HACC may procure or otherwise obtain, upon such terms and in such manner as HACC may deem appropriate, Services similar to those terminated, and Contractor shall be liable to HACC for any damages arising there from, including attorney's fees and excess costs incurred by HACC in obtaining similar services.

- 11) Termination for Convenience: HACC may, by written notice to the Contractor, terminate all or part of this Agreement or any related purchase order for HACC's convenience. Contractor's termination claim proposal shall be based on non-recurring costs not recovered and inventories and materials not usable on other projects, and shall be received by HACC within thirty (30) days of the effective date of termination. HACC shall have the option to verify supporting detail and records of such proposals and negotiate an equitable settlement. No amount for anticipated profit on Services not performed shall be allowed. In no event shall the sum of the negotiated termination adjustment and the amounts paid and/or due to the Contractor for the un-terminated portion of this Agreement or resultant purchase order exceed any Agreement or purchase order total price. Any termination shall not affect either party's obligation as to any un-terminated portion of the Agreement or related purchase order. Upon receipt of a termination notice, the Contractor shall stop work to the extent specified in the notice and take other such action as may be necessary or as HACC may direct to minimize the cost of termination to HACC. In addition, the Contractor shall take such actions as maybe necessary or as HACC may direct for the transfer, protection, or preservation of property and other rights which become HACC's as a result of termination. Contractor shall promptly refund HACC any payments in excess of the sum of payments due for (a) accepted Services (b) the un-terminated portion of the Agreement or any related purchase order, and (c) termination charges hereunder.
- 12) Insolvency: Should the Contractor become insolvent, make an assignment for the benefit of creditors, be adjudicated as a bankrupt, admit in writing inability to pay its debts generally as the same become due, or should any proceedings be instituted by the Contractor under any State and Federal law for relief of debtors or for the appointment of a receiver, trustee or liquidator of the Contractor, or should a petition in bankruptcy or for a reorganization or for an adjudication of the Contractor as an insolvent or as a bankrupt be filed, or should an attachment be levied upon the Contractor's equipment and not be removed within five (5) days therefrom, then upon the occurrence of any such event, HACC shall thereupon have the right to cancel this Agreement and to terminate all Services then being performed by Contractor hereunder.
- 13) **Rights Upon Orderly Termination:** Upon termination or other expiration of the Agreement, or any related Agreement made here under, each party shall forth with return to the other all papers, materials, and properties of the other held by such party and required to be returned by this Agreement or any such related Agreement. In addition, each party will assist the other party in the orderly termination of this Agreement and the transfer of all aspects hereof, tangible and intangible, as may be necessary for the orderly, non-disrupted business continuation of each party.
- 14) **Arbitration:** All disputes between the parties to this agreement arising out of or in connection with the contract documents shall be submitted for arbitration. If arbitration is selected by HACC, HACC shall also select the number of arbitrators and the manner of arbitration, which shall be either: (1) arbitration according to the rules of the American Arbitration Association; or (2) referral to one or more arbitrators mutually agreed upon by the parties.

When a written decision of HACC states that (1) the decision is final but subject to arbitration and (2) a demand for arbitration of a claim covered by such decision must be made within thirty (30) days after the date on which the party making the demand received the final written decision, then failure to demand arbitration within said thirty (30) days' period shall result in HACC's decision becoming final and binding upon HACC and the Contractor.

In responding to a claim brought by the Contractor, HACC shall have a minimum of forty-five (45) days in which to respond to a revised claim prior to the arbitration hearing.

- 15) Assignment or Transfer: This contract may not be assigned or transferred in whole or inpart, without the written permission of HACC's Purchasing and Business Services Office, nor may any rights to any monies due or to become due here under be assigned. The Contractor (s) is an independent Contractor providing services for HACC.
- 16) Compliance with Laws: The Contractor agrees that it will comply with all applicable federal, state, county, and local laws, ordinances, rules, regulations, and codes in the performance of this Agreement, including the procurement of permits and certificates where needed. The Contractor further agrees to and hereby does indemnify and hold harmless HACC against loss or damage that may be sustained by reason of the failure of the Contractor or its employees or agents to comply with the aforementioned federal, state, county, and local laws, ordinances, regulations, and codes.

This Agreement is subject to applicable laws and executive orders relating to equal opportunity and non-discrimination in employment. Neither the Contractor nor its agents or subcontractors shall discriminate in its employment practices against any person by reason of handicap, race, religion, color, sex, or national origin. The Contract or agrees to comply, and to cause its agents and subcontractors to comply, with the provisions of said laws and orders (including without limitation the provisions of the Americans with Disabilities Act of1990), as well as other laws and orders relating to the employment of the handicapped, the employment of veterans, and the use of minority business enterprises, to the extent any such laws and others are applicable in the performance of work or furnishing or services, materials or supplies hereunder. For this purpose, the provisions of such laws and orders and pertinent regulations issued thereunder shall be deemed an integral part of this Agreement to the same extent as if written at length herein.

- 17) Equal Opportunity and Non-Discrimination: HACC is committed to providing opportunities for woman and minority-owned businesses. HACC encourages WMBE's to participate in the bidding process but does not grant special status to WMBE's when making procurement decisions. HACC is committed to non-discrimination and equal employment opportunity. HACC will not knowingly contract with any firm that is not an equal opportunity employer.
- 18) **Right to Audit:** HACC and appropriate designated representatives reserve the right to audit HACC account records and other financial records of the Contractor, as they pertain to HACC. Auditors selected by HACC shall perform such audits.
- 19) Criminal Background Check: The Contractor will conduct a thorough criminal background/history check of every employee it intends to assign to work for HACC; and be able to provide such information if requested. The costs associated with conducting such checks will be borne by the Contractor.
- 20) Confidentiality: The Contractor agrees that all information obtained by or provided to the Contractor in carrying out the Services provided for hereunder, including the contents of the Agreement, will be maintained in confidence by the Contractor and the Contractor will not publish nor disclose to third persons nor otherwise make use of such confidential information except for the performance of such Services here under. This obligation shall not apply with respect to any information (a) which is already in the possession of the Contractor prior to acquiring the

- information here under, (b) which is or becomes in the public domain through no fault of either party, or (c) which is rightfully obtained on an on-confidential basis from a third party.
- 21) Independent Contractor: HACC and the Contractor intend that an independent Contractor's relationship shall be created by this Agreement and neither here in shall be consumed as creating an employer/employee relationship. The Contractor shall be solely responsible for the payment of wages, salaries and other amounts due its employees in connection with this agreement and shall be responsible for all reports and obligations related to Social Security, income taxes, unemployment and other withholding taxes, Workers Compensation and similar matters.
- 22) Paragraph Headings: All paragraph headings use dare for the convenience of the parties only and shall not be considered a part of this Agreement nor used to interpret or construe the intent of the parties hereunder.
- 23) Advertising or Publicity: Neither HACC nor the Contractor shall use the name of the other in publicity releases or advertising without securing the prior written consent of the other, provided, however, that the Contractor may refer to HACC in any list of its customers.
- 24) **Non-Waiver:** No term or provision of this Agreement shall be deemed waived and no breach or default shall be deemed excused, unless such waiver or consent shall be in writing and signed by the claimed to have waived or consented. No consent by any party to, or waiver of, a breach or default by the other, whether express or implied, shall constitute a consent to, waive of, or excuse for any different or subsequent breach or default.
- 25) Severability: If any provision of the Agreement is in conflict with any statute or rule of law or may be determined by a court of competent jurisdiction to be illegal or unenforceable, then such provision will be deemed inoperative to the extent that it may conflict there with or be illegal or unenforceable, and each provision not so affected will been forced to the full extent provided by law.
- 26) **Governing Law:** The terms and conditions herein constitute the sole and entire agreement among parties and the laws of the State of Pennsylvania shall govern any disputes. The Dauphin County Court of Common Pleas shall have exclusive jurisdiction over any and all litigation arising from the terms of this agreement.
- 27) Entire Agreement: This Agreement and all resultant purchase orders, supplements, attachments, and incorporations constitute agreement between HACC and the Contractor. No conversations, understandings, or agreements varying, extending, or affecting in anyway the terms or provisions of this Agreement will be binding on either party unless reduced to writing and duly executed by an authorized representative of each party.

IN WITNESS WHEREOF , the undersigned has year indicated on the first page hereof.	caused this Agreement to be executed as of the day and
	Harrisburg Area Community College
Ву:	Ву:
Name:	Name:
Title:	Title:
Date:	Date:

V. PROPOSAL SUBMISSION

Any term or condition stated in this RFP document shall be considered accepted by the provider unless specifically objected to by the provider. The College may accept or reject provider's alternative proposals to the terms of this RFP. A proposal may be rejected if it is incomplete or conditional.

Proposal Deadline

To be considered for selection, proposals shall be posted on www.PENNBID.net. by 1 p.m. on or before May 29, 2015. Proposals must be submitted electronically. Proposals arriving after the dead line will not be considered. All proposals become the property of the College.

RFP Clarification

Proposers may request an explanation of the intent or content of this RFP and clarification of procedures used for this procurement. No interpretation made to any proposer as to the meaning of the RFP shall be binding on the College unless repeated in writing and distributed as an addendum by the College's Procurement and Contracts Office. Official written responses to all relevant written questions will be submitted through the website www.pennbid.net no later than 1:00 p.m. on May 13, 2015.

Failure of the proposer to make appropriate inquires, evaluate any special conditions, or verify requirements of this RFP shall not relieve the proposer of responsibility for fulfilling the contract in accordance with the terms of this RFP.

Oral communication with any College employee, unit, department or organization concerning this RFP is not binding on the College and shall in no way modify the RFP or the obligation of the College or the proposer.

We are providing a sample Question and Answer because these are typical questions asked.

Questions/ Answers -

Questions:

- 1. Whether companies from OUTSIDE USA can apply for this? (India/Canada)
- 2. Whether we need to come over there for meetings?
- 3. Can we perform the tasks (related to the RFP) outside USA? (India/Canada)
- 4. Can we submit our proposals via email?
- 5. Will we be competing against individual interpreters or just other interpreting agencies?
- 6. Our company is based out-of-state and we do not currently have an office in the Harrisburg area. Will out-of-state vendors be given the same consideration as in-state vendors?
- 7. Pursuant to the provisions of FOIA, is there an incumbent currently performing the duties? If yes, can you identify the company or persons? How long have you been working with them?
- 8. Why are you considering changing vendors?
- 9. Pursuant to the provisions of FOIA, how much are you currently paying for the services? What challenges have you experienced or do you anticipate going forward?

- 10. What is the volume of interpreting we can expect?
- 11. How often does the College anticipate the need for working evening or weekend hours? What is the College's understanding of short notice when it comes to requesting these services?
- 12. Are you planning on having a team of interpreters for assignments taking longer than 2 hours?
- 13. If a multiple award, under what criteria will you use to determine who is issued work and how much work will be issued?
- 14. Would the College consider Video Remote Interpreting, or a blend of VRI and on-site interpreting?
- 15. Is there an incumbent vendor for these services?
- 16. What has been the biggest challenge for fulfilling services under this contract, or if this is a new contract, are there any challenges that you anticipate?
- 17. What is the expected volume of this contract?
- 18. Is there any historical data for ASL Interpreter Services?
- 19. Is this RFP open to out of state vendors?
- 20. Is this a multiple source award contract?
- 21. In order to provide HACC with a full understanding of interpreter services, we request that the 8 page limit be struck.
- 22. Does HACC require interpreters to have a RID Certificate or any other qualification or certificates?

Answers:

- 1. No. Students will want interpreters who can sign ASL as well as Signed English.
- 2. Yes
- 3. No. Students will want interpreters who can sign ASL as well as Signed English
- 4. Yes
- 5. Yes
- 6. Mileage reimbursement... how will this be handled?
- 7. Yes
- 8. To cut costs
- 9. We do not provide incumbent information.
- 10. Lancaster currently has 7 students, taking a combined 24 classes. Additionally there are group project meetings, tutoring and library services, instructor meetings, as well as interpreting uncaptioned course materials. As students move through developmental course work on into upper division course work intensity of interpreting services may increase.
- 11. Evening classes are a real possibility so are weekends.
- 12. This is an industry wide best practice. I have not seen a contract without this stipulation.
- 13. Regionally based as well as the level of services needed at the campuses.
- 14. We could although there may not be a lot cost savings and wireless technology must be stable to ensure strong Wi-Fi connection. Poor connection is a loss of access to course materials and could result in grievances.
- 15. Yes

- 16. Coordination of scheduling and replacement of interpreters. Being able to provide interpreter coverage for 5 campuses with varying levels of service intensity.
- 17. Lancaster currently has 7 students, taking a combined 24 classes.
- 18. What kind of data are you looking for?
- 19. Mileage reimbursement...how will this be handled?
- 20. Possibly. Not sure one vendor could manage the coverage area as well service needed.
- 21. ----
- 22. It is best practice to do so, but am not aware of a HACC policy that says so.

Addenda to the RFP

In the event that it becomes necessary to revise any part of this RFP, HACC's Procurement and Contracts Office will provide addenda in writing to the proposers who are listed in PennBid for this RFP. All addendums and notices will be posted on HACC's website:

http://hacc.edu/Purchasing/RequestforProposals/Current-RFPs-FY15.cfm and www.PennBid.net. No oral statements, explanations, or commitments by whosoever made shall be of any effect except as the College's Procurement and Contracts Office has confirmed the same in writing.

Acceptance of Proposals

The College reserves the right in awarding the contract to consider the competency, responsibility, and suitability of the proposer, as well as the services to be provided. The College further reserves the right to accept or reject any or all proposals, to waive any irregularities or informalities, and to award the contract in the best interest of the College. Neither the College nor any agent thereof on behalf of the College will be obligated in anyway by any proposer's response to this RFP.

The College also reserves the right to allow a proposer to correct a defect in its bid provided that correction of the defect does not alter the amount of the bid or the scope of work required under the bid.

The College will review all proposals. The College reserves the right to cancel the selection process or the negotiations when a selection is made or at any time prior to entering into a formal written agreement with the provider.

The College intends to execute a contract with the provider submitting the proposal which the College determines to best meet the College's requirements. The College will be the sole judge of the acceptance of any and all proposals.

VI: BID CERTIFICATION

(date)							
		nity College					
The undersi	gned certifies that to the I	pest of his/her kn	owledge: (check one)				
()	() There is no officer or employee of HACC, Central Pennsylvania's Community College, who has, or whose relative has, a substantial interest in any contract award pursuant to this proposal/bid.						
()	The names of any and all public officers or employees of HACC, Central Pennsylvania's Community College, who have, or whose relative has, a substantial interest in any contract award pursuant to this proposal/ bid are identified by name as part of this submittal.						
debarred, so to notify the	uspended, or proposed fo	r debarment by a	one)IS orIS NO ny state or federal entity. The unders d one occur, until such time as an aw	signed agrees			
carefully rev	viewing all the terms, cond	ditions and requir	Translation Interpreter Services and ements contained therein, the under pecifications/scope of work.				
(firm)			(address)	<u> </u>			
(signature r	equired)		(phone no.)	_			
(print name)		(fax no.)				
(title)			(federal tax id no.)				