

Contract Overview

Prior to utilizing this contract, the user should read the contract in its entirety.

CONTRACT DESCRIPTION

This contract piggybacks off of the National Association of State Procurement Officials (NASPO) Contract.

- ▶ National Association of State Procurement Officials:
Wireless Communication Services & Equipment Master Price Agreement
<https://www.naspovaluepoint.org/portfolio/wireless-voice-data-accessories-2019-2024/>
- ▶ This contract provides the Commonwealth with Wireless Voice and Data Service.
- ▶ Point of contact:
Please see Vendor Information Tab for Contact Information.
- ▶ COSTARS: Please check the contract on eMarketplace to see if the Vendor is authorized for COSTARS.
- ▶ Local procurement units are not restricted to COPA Pooled Plans

CONTRACT INFORMATION

Contract Title	Wireless Communication Services (Voice & Data)	
Contract Number	4400023686, 4400023687, 4400023688	
Solicitation Number	NASPO Wireless Voice, Data & Accessories	
Original Validity Period	04/01/2019 -- 08/11/2029	
Current Validity End Date & Renewals Remaining	8/11/2029 with Zero (0) renewals remaining.	
Point of Contact	Katrin Walker, Commodity Specialist	
Contact Phone Number	717-307-2224	
Contact Email Address	katwalker@pa.gov	
Pcard Enabled in SRM	Pcard Accepted	MSCC
<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	

PRICING HIGHLIGHTS

Minimum Order Amount: No.

A selection of phones issued to the Commonwealth are free of charge, lowered rate plans, and use of pooled plans for a more cost effective service.

Wireless service account will be equipped with Phone supporting digital & analog service, AC charger, and Phone battery.

Entities have the ability to utilize pooled plans. If there is a pattern of over/under usage; agencies should select a plan that is more appropriate for their users.

Features at no addition charge: Voice Mail, Caller ID/Caller ID block, Call Forwarding, Three way calling, Speed dialing and Call waiting.

PROCESS TO ORDER

CONTRACT TYPE- ITSM: Wireless Service Orders

All services must be ordered, changed, and cancelled through ITSM system.

All cellular telephone numbers must be maintained in the ITSM Inventory.

Agencies must notify OA Bureau of Service Value Management when lines are added or deleted.

Information on ITSM included forms can be found on the OA website

All orders shall be placed, changed and canceled through the ServiceNow COPA PROD system.

All cellular telephone numbers shall be maintained in the ServiceNow COPA PROD system.

Agencies shall follow these guidelines for payment processing:

- Orders less than \$10K for miscellaneous items (i.e. holster, charger, case): PCard
- All other orders for equipment or services/plans: Utility Pcard is recommended but Non-PO Invoice KU Document or Standard PO are also acceptable. Agency shall maintain same type of payment processing throughout the use of the contract.

Service may not extend past the expiration date of the contract without OA approval.

Contract Number	Vendors Name & Mailing Address	Vendor ID Number	Contact Person	Contact Telephone Number	Contact Email Address
4400023687	AT&T Wireless Services Government Services Division 2550 Interstate Drive Harrisburg, PA 17110	103209	Melanie DeMario	717- 283-5035	mm4089@att.com
4400023688	T-Mobile 1265 Drummers Lane, Ste 206 Wayne, PA 19087	187597	Nikki Shaw	630-875-5033	Nikki.Shaw@t-mobile.com
4400023686	Verizon Wireless 4642 Jonestown Rd. Harrisburg, PA 17109	116227	Brittanie Fleming	240-444-7529	brittanie.cooper@verizonwireless.com