

APPENDIX O

Eligibility Verification Information

Pennsylvania Medical Assistance (MA) PROMISe™ Eligibility Verification System (EVS)

Web Interactive	Providers can submit individual web interactive EVS requests via the PROMISe™ Internet. Instructions on how to register and use the PROMISe™ Internet can be found in the PROMISe™ Internet User Manual.
Batch EVS	Batch EVS requests need to be submitted utilizing the ANSI X12 v5010 270/271 transaction sets. Providers have the option of building their own solution or purchasing commercial software; however, the application needs to pass the certification process prior to gaining access to the system. For more information on certification, please visit the PROMISe™ certification website.
Telephone	Providers have the option to submit individual EVS requests by telephone. The number to call is 800-766-5387