

**APPENDIX B
PERSONNEL MATRIX**

	Role	Dedication to project	Years of experience in Role	Certifications (ITIL, CISSP, etc.)	Post-Secondary Education	Remarks
Example	Account Manager	30%	10		Master of Business Administration	
Example	IT Strategist	100%	6	ITIL v4 Foundation	M.S. Business Analytics B.S. Information Technology	
Example	Business Analyst	100%	8	CBAP	B.A. Business Management	
1	Role A					
2	Role B					
3	Role C					
4	Role D					
5	Role E					