



To: DGS Business Partners

Subject: Windows 10: Known Compatibility Issues

The Commonwealth of Pennsylvania makes every effort to provide the best service experience to its business partners and citizens.

In August 2015, Microsoft released its Windows 10 operating system along with a new Internet browser called Edge. This new operating system and web browser have been integrated in many commonwealth business partner IT environments. However, several compatibility issues are known to remain.

The Office of Administration (OA) is working to identify and address those compatibility issues. During this phase, OA is recommending that commonwealth business partners interface with commonwealth applications and services using computing devices that are running Microsoft Windows 7 operating system and Internet Explorer version 11 browser to avoid compatibility issues and disruption of business processes.

Thank you for your continued partnership with the Commonwealth.